

Message

**From:** Simon Baker [imceaex-  
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d2e0-4dec-94ea-591dfa651f2e@c72a47.ingest.local]  
**Sent:** 27/07/2012 14:52:06  
**To:** Ronan Kelleher [REDACTED]  
**CC:** Alwen Lyons [REDACTED] GRO [REDACTED]; Susan Crichton [REDACTED] GRO [REDACTED]; Hugh Flemington [REDACTED]  
[REDACTED] GRO [REDACTED] Alana Renner [REDACTED] GRO [REDACTED]; Jarnail A Singh [REDACTED]  
[REDACTED] GRO [REDACTED]  
**Subject:** RE: 2ND SIGHT REVIEW DRAFT

Ronan

That works. Thanks.

Simon

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**From:** Ronan Kelleher  
**Sent:** 27 July 2012 11:27  
**To:** Simon Baker  
**Cc:** Alwen Lyons; Susan Crichton; Hugh Flemington; Alana Renner  
**Subject:** RE: 2ND SIGHT REVIEW DRAFT

Simon

As this message will most probably find its way into the media, we do need to get the message across from the start that we continue to have full confidence in the robustness of the Horizon system and then reinforce it so I suggest the following tweaking to the proposed wording from Jarnail:

After a number of meetings between Post Office Management and Members of Parliament in relation to the Court cases, it was agreed that the Post Office would undertake an external review of the cases which had been raised by the Member's constituents. As the Post Office continues to have absolute confidence in the robustness and integrity of its Horizon system and its branch accounting processes, it had no hesitation in agreeing to an external review of these few individual cases.

In order to provide assurance to the interested parties, it was proposed that the review be undertaken by independent Auditors, 2<sup>nd</sup> Sight. The review will be specifically restricted to the cases raised by the MPs as well as reviewing the accounting procedures, processes and reconciliations undertaken in relation to the cases in question. Before formal instructions are given to the Independent Auditors, agreements will be sought from all interested parties, namely the Members of Parliament and Justice For Sub Postmasters. The Sub Postmasters have requested a Forensic Accountant of their choice be appointed to oversee the Cases being reviewed by 2nd Sight.

All the above is accepted based on the terms of the Review being carried out, but this is in no way an acknowledgment by the Post Office that there is an issue with Horizon. Over the past ten years, many millions of branch reconciliations have been carried out with transactions and balances accurately recorded by more than 25,000 different subpostmasters and the Horizon system continues to work properly in post offices across the length and breadth of the UK. When the system has been challenged in criminal courts, it has been successfully defended.

Any questions, then do please let me know

Regards

Ronan

Ronan Kelleher  
Head of PR and Media  
Post Office Ltd

[REDACTED]  
GRO

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**From:** Simon Baker  
**Sent:** 25 July 2012 16:10  
**To:** Alana Renner  
**Cc:** Hugh Flemington; Susan Crichton; Alwen Lyons  
**Subject:** FW: 2ND SIGHT REVIEW DRAFT

Alana

Please can help us craft our message around the Second Sight review. We need to combat the assertion that the review is acknowledgement that there is a problem with Horizon.

Jarnail has drafted some words below. Do they strike the right tone?

Simon

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**From:** Alwen Lyons  
**Sent:** 25 July 2012 10:14  
**To:** Hugh Flemington; Susan Crichton; Simon Baker  
**Subject:** RE: 2ND SIGHT REVIEW DRAFT

Simon can you go to Alana with this request for the 'story' as they are the experts

Thanks  
Alwen

**Alwen Lyons**  
Company Secretary  
**Post Office Ltd**  
148 Old Street, LONDON, EC1V 9HQ

Tel: ( **GRO** ) / Mobile: ( **GRO** ) Mobex: ( **GRO** )  
GRO

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**From:** Hugh Flemington  
**Sent:** 24 July 2012 12:49  
**To:** Susan Crichton; Alwen Lyons; Simon Baker  
**Subject:** FW: 2ND SIGHT REVIEW DRAFT

This is the story text which J put together following our meeting last week. Any comments plse before we release it?

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**From:** Jarnail A Singh  
**Sent:** 17 July 2012 19:33  
**To:** Hugh Flemington  
**Subject:** 2ND SIGHT REVIEW DRAFT

After a number of meetings between Post Office Management and Members of Parliament in relation to the Court cases, it was agreed that the Post Office would undertake a review of the cases which had been raised by the Member's constituents.

In order to provide assurance to the interested parties, Post Office Management proposed the use of independent Auditors, 2<sup>nd</sup> Sight. The review to be undertaken will be specifically restricted to the cases raised by the MPs as well as

reviewing the accounting procedures, processes and reconciliations undertaken in relation to the cases in question. Before formal instructions are given to the Independent Auditors, agreements will be sought from all interested parties, namely the Members of Parliament and Justice For Sub Postmasters. The Sub Postmasters have requested a Forensic Accountant of their choice be appointed to oversee the Cases being reviewed by 2nd Sight.

All the above is accepted based on the terms of the Review being carried out, but it must be stressed that this is not an acknowledgment by The Post Office LTD that there is an issue with Horizon. The Horizon system is working properly, robust and is being used up and down the country, when the system has been challenged in criminal courts, it has been successfully defended