

**From:** Gibson Will (ShEx)  
**Sent:** Mon, 2 Jul 2012 08:38:44 +0000  
**To:** Susannah Hooper  
**Subject:** RE: Building a Mutual Post Office govt response 29.6.12

Great - I'll call your mobile.

Will Gibson  
Shareholder Executive  
Tel: GRO

---

**From:** Susannah Hooper GRO  
**Sent:** 02 July 2012 09:36  
**To:** Gibson Will (ShEx)  
**Subject:** RE: Building a Mutual Post Office govt response 29.6.12

yup lets do 2pm thanks

---

Subject: RE: Building a Mutual Post Office govt response 29.6.12  
Date: Mon, 2 Jul 2012 09:35:20 +0100  
From: William.Gibson GRO  
To: susannah\_hooper GRO

Sure - I can do any time between 2 and 4 this afternoon. Would 2 work?

Will Gibson  
Shareholder Executive  
Tel: GRO

---

**From:** Susannah Hooper GRO  
**Sent:** 02 July 2012 09:31  
**To:** Wake Katie  
**Cc:** Gibson Will (ShEx)  
**Subject:** RE: Building a Mutual Post Office govt response 29.6.12

ok great thank you.

Will, I am seeing Alice tomorrow morning and have the Board on Wednesday. Will, can we talk later today or if not, tomorrow re (i) Crowns (ii) NAO plus anything else I should be aware of re mutualisation report release and in advance of the Board.

Let me know when works.

S

---

Subject: RE: Building a Mutual Post Office govt response 29.6.12

Date: Mon, 2 Jul 2012 09:18:47 +0100

From: katie.wake [GRO]

To: susannah\_hooper [GRO]

CC: William.Gibson [GRO]

We should get the final word, though we've been pretty accommodating of POL's changes to keep Alice and Paula happy (not sure it's 100% worked but they seem to be less concerned than they were). Publication will be on Wednesday at 9.30am on the BIS website, with a press notice to accompany it (draft attached). Then the DPM and Norman Lamb can mention it in their speeches at the employee ownership summit that morning.

Thanks

Katie

Katie Wake | Shareholder Executive | Department for Business, Innovation & Skills | T: [GRO]  
[GRO] | [www.bis.gov.uk](http://www.bis.gov.uk)

---

**From:** Susannah Hooper [GRO]  
**Sent:** 30 June 2012 16:56  
**To:** Wake Katie  
**Cc:** Gibson Will (ShEx)  
**Subject:** Re: Building a Mutual Post Office govt response 29.6.12

Ok thanks think it is ok how you have done it. Presumably you guys get the final word?  
What's the timing did you say?

On 29 Jun 2012, at 18:28, "Wake Katie" [GRO] wrote:

Very quickly to run past you two changes to the response:

1. Cabinet Office have added to the foreword the congruence of this mutualisation with the Open Services White Paper:

The support we have received for a mutual model gives me confidence that it can deliver effective and efficient services upon which individuals and communities can depend. This is why mutualisation is at the heart of the Government's Open Public Services Agenda.

I puts words into Norman's mouth but seems pretty anodyne...

2. On Susannah's point about the autonomy of the board - or lack thereof given their subjection to company law - POL really wants something about their autonomy to manage... So I've amended the passage to read:

The Post Office is undergoing major change, with the conversion of over half of its branches to new Local and Main network models by 2015 and the development of new revenue streams. The autonomy of the newly established Board to manage that process and deliver the commercial sustainability on which a transfer to mutual ownership depends will be essential. And meanwhile, the Post Office will continue to rely heavily on public subsidy, so that Board must remain directly accountable to Government as owner and guardian of the public's interest.

<<Building a Mutual Post Office govt response 29.6.12.doc>>  
Let me know if you've any trouble with either of these changes.  
Thanks very much

Katie

Katie Wake | Shareholder Executive | Department for Business, Innovation &  
Skills | T: [REDACTED] **GRO** | [www.bis.gov.uk](http://www.bis.gov.uk) |

The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Cable&Wireless Worldwide in partnership with MessageLabs. (CCTM Certificate Number 2009/09/0052.) On leaving the GSi this email was certified virus free.

Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

<Building a Mutual Post Office govt response 29.6.12.doc>

This email was received from the INTERNET and scanned by the Government Secure Intranet anti-virus service supplied by Cable&Wireless Worldwide in partnership with MessageLabs. (CCTM Certificate Number 2009/09/0052.) In case of problems, please call your organisation's IT Helpdesk.

Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Cable&Wireless Worldwide in partnership with MessageLabs. (CCTM Certificate Number 2009/09/0052.) On leaving the GSi this email was certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

This email was received from the INTERNET and scanned by the Government Secure Intranet anti-virus service supplied by Cable&Wireless Worldwide in partnership with MessageLabs. (CCTM Certificate Number 2009/09/0052.) In case of problems, please call your organisation's IT Helpdesk. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Cable&Wireless Worldwide in partnership with MessageLabs. (CCTM Certificate Number 2009/09/0052.) On leaving the GSi this email was certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

This email was received from the INTERNET and scanned by the Government Secure Intranet anti-virus service supplied by Cable&Wireless Worldwide in partnership with MessageLabs. (CCTM Certificate Number 2009/09/0052.) In case of problems, please call your organisation's IT Helpdesk. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Cable&Wireless Worldwide in partnership with MessageLabs. (CCTM Certificate Number 2009/09/0052.) On leaving the GSi this email was certified virus free. Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.