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**From:** Jenkins Gareth GI [GRO]  
**Sent:** Fri 22/02/2013 12:39:32 PM (UTC)  
**To:** Thomas Penny; [GRO] Jenkins Gareth GI [GRO]  
**Subject:** Conversation with Thomas Penny, Jenkins Gareth GI

Jenkins Gareth GI [12:12]:

Hi Penny

Thomas Penny [12:12]:

Hi Gareth

Jenkins Gareth GI [12:13]:

In the Ishaq case (next Monday) do you have any record of requests for HSD calls?

163306 ARQS 356-8 September

1112,( 1 2010 to

Nov 10 to February

31 Jan 11) 2011

22 Nov 11

and

ARQS135-9

1213 (9 Sep

10 to 9 Feb

11) 26 Sep

12

Gives FAD, ARQ and Timeframe

I've just been given a list of Help Desk calls to comment on.

Thomas Penny [12:14]:

In which case Andy would have supplied - shall I get him to forward his return to you?

Jenkins Gareth GI [12:14]:

Yes if he did one

Question really is was he asked!

Thomas Penny [12:14]:

ok, I'll find out

Jenkins Gareth GI [12:15]:

Should I ask Andy rather than you?

Thomas Penny [12:16]:

either, doesn't matter - if you ask him you'll need the outlet name - I was just looking for it

Jenkins Gareth GI [12:17]:

Name is Birkenshaw

Thomas Penny [12:25]:

are you going to speak to him or do you want me to?

I'll ask him

he's looking now - he'll send you a note to confirm either way

Jenkins Gareth GI [12:27]:

thanks