
From: Lamb Helen[/o=Exchange/ou=AdminGroup1/cn=Recipients/cn=RobinsonH]
Sent: Mon 10/12/2012 1:05:49 PM (UTC)
To: Davidson James [GRO]
Subject: RE: Post Office

Thx James

Helen Lamb
Executive Director - Business & Application Services, UK & Ireland
Fujitsu
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-----Original Message-----

From: Davidson James
Sent: 10 December 2012 13:03
To: Lamb Helen
Cc: Blagden Simon
Subject: RE: Post Office

Simon,

No issues on service to raise. The peak service is running well and we have had no significant outages of late. Earlier this year (March through April), we did go through some issues with our service availability. We worked with Post Office on a joint 'risk and resilience' review and also contributed to an independent review undertaken by KPMG. The findings were not problematic to us, we implemented some improvements but no 'gotcha's', more refinements.

One other key thing to note is that we are supporting Post Office with their 'forensic' audit through a company called second sight. This is all related to allegations of systems issues relating to the old horizon system and fraud prosecutions. It is important to note that no issues have been identified and previous allegations have been tested in court and not substantiated.

Regards,

James Davidson
Delivery Executive
Post Office
Fujitsu
Lovelace Road, Bracknell, RG12 8SN
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Email: [GRO]
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-----Original Message-----

From: Lamb Helen

Sent: 10 December 2012 10:20
To: Davidson James
Cc: Blagden Simon
Subject: FW: Post Office

Morning James, can you drop Simon a quick note on delivery? Thanks H

Helen Lamb
Executive Director - Business & Application Services, UK & Ireland Fujitsu
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-----Original Message-----

From: Patterson Paul
Sent: 10 December 2012 10:09
To: Blagden Simon; Stevenson Andy; Lamb Helen; Bell Gavin; Phillips Mark (HOM99); Maclean Danny
Subject: RE: Post Office

Simon - we have several key issues on the agenda at the moment, let me get a quick summary for you and maybe some "asks" of Paula.

Gavin/Danny/Mark - can you leverage maybe the Friday update note to brief Simon?

Thanks

Paul Patterson
Sales & Marketing
Executive Director

GRO

-----Original Message-----

From: Blagden Simon
Sent: 10 December 2012 09:54
To: Stevenson Andy; Patterson Paul
Cc: Tait Duncan
Subject: Post Office

Dear Andy and Paul

I'm meeting Paula Vennells tomorrow afternoon for a festive drink and catch-up.

Please can you let me know any key issues and anything that you would like me to raise?

Best regards

Simon P Blagden MBE

GRO

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