

---

**From:** Davidson James[/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=DAVIDSONJ2]  
**Sent:** Tue 14/05/2013 12:33:55 PM (UTC)  
**To:** Newsome Pete [REDACTED] **GRO**  
**Cc:** Munro Donna [REDACTED] **GRO**; Church Matthew [REDACTED] **GRO**  
**Subject:** Re: Request for ARQ Extract

Ok

James

On 14 May 2013, at 13:20, "Newsome Pete" [REDACTED] **GRO** wrote:

James

Are you OK to approve against the current CP the latest data extracts for 2<sup>nd</sup> sight driven from the work Gareth is engaged in?

Thanks

Pete

Pete Newsome  
Business Change Manager  
Post Office Account, Fujitsu UK&I  
Tel: [REDACTED] **GRO**  
E-Mail: [pete.newsome@fujitsu.com](mailto:pete.newsome@fujitsu.com)  
Web: <http://uk.fujitsu.com>



Please consider the environment - do you really need to print this email?

---

**From:** Munro Donna  
**Sent:** 14 May 2013 13:14  
**To:** Newsome Pete  
**Cc:** Jenkins Gareth GI; Thomas Penny; Bains Rajbinder  
**Subject:** RE: Request for ARQ Extract

Hi Pete

I believe these are additional to the ones already completed for 2<sup>nd</sup> sight, if I recall correctly we agreed that if any additional information was required then this would be chargeable – please advise how you wish to progress the charging for this as we have no CP etc to charge against now

Regards

Donna

---

**From:** Bains Rajbinder  
**Sent:** 14 May 2013 09:27  
**To:** Thomas Penny  
**Cc:** Jenkins Gareth GI; Munro Donna  
**Subject:** RE: Request for ARQ Extract

Hi Penny,

Gareth has asked me to retrieve the below information, however it needs to be charged against the 'Second Sight' CP would you by any chance be able to advise on how much cover is left on that CP or how I can find out?

Thanks  
Raj

---

**From:** Jenkins Gareth GI  
**Sent:** 14 May 2013 09:23  
**To:** Bains Rajbinder  
**Cc:** Newsome Pete  
**Subject:** RE: Request for ARQ Extract

Raj,

Please can you retrieve similar info for the following Branches:

1. FAD 327518 (Yetminster Outreach Services) between 1<sup>st</sup> January 2011 and 31<sup>st</sup> December 2011.
2. FAD 255518 (Chetnole) between 1<sup>st</sup> January 2011 and 31<sup>st</sup> December 2011. Please note, I suspect that this branch has never traded and so don't be surprised if no data is found (but I would like that confirmed please)!
3. FAD 171937 (Liss) between 1<sup>st</sup> July 2009 and 30<sup>th</sup> September 2009.

This work should be chargeable to the "Second Sight" CP I mentioned yesterday. If there is no more cover on that then please let me know and I'll take it up with Pete Newsome.

Regards

Gareth

Gareth Jenkins  
Distinguished Engineer  
Business Applications Architect  
Post Office Account

FUJITSU  
Lovelace Road, Bracknell, Berkshire, RG12 8SN  
Tel: GRO Internal: GRO  
Mobile: Gareth.Jenkins4 Internal: GRO  
email: [Gareth.Jenkins4@uk.fujitsu.com](mailto:Gareth.Jenkins4@uk.fujitsu.com)  
Web: <http://uk.fujitsu.com>

<image001.png><image002.png><image003.png><image004.png>

Fujitsu is proud to partner with [Shelter](#), the housing and homeless charity

Reshaping ICT, Reshaping Business in partnership with [FT.com](#)

 Please consider the environment - do you really need to print this email?

---

**From:** Jenkins Gareth GI  
**Sent:** 13 May 2013 11:00  
**To:** Bains Rajbinder  
**Subject:** Request for ARQ Extract

Raj,

There was a significant bug on HNG-X that affected about 14 branches that was identified earlier this year that is causing some interest with high levels of management in POL and Fujitsu.

Anne Chambers has done some detailed analysis based on info in BRDB / BRSS, but I think it would be helpful to pull back the transaction logs for the relevant periods to confirm the analysis.

Please can you get data back for Branch 011458 (by that I mean the normal ARQ extracts, plus the raw XML files and filtered and unfiltered events) for the following time periods:

1. 1<sup>st</sup> November 2010 to 10<sup>th</sup> January 2011
2. 1<sup>st</sup> January to 12<sup>th</sup> February 2012
3. 1<sup>st</sup> January to 10<sup>th</sup> February 2013

Do you need anything more formal than this email?

I'd appreciate an estimated time frame for retrieving this asap.

Thanks

Regards

Gareth

Gareth Jenkins  
Distinguished Engineer  
Business Applications Architect  
Post Office Account

FUJITSU  
Lovelace Road, Bracknell, Berkshire, RG12 8SN

Tel: GRO Internal: GRO  
Mobile: Gareth.Jenkins Internal: GRO  
email: GRO  
Web: <http://uk.fujitsu.com>

<image001.png><image002.png><image003.png><image004.png>

Fujitsu is proud to partner with [Shelter](#), the housing and homeless charity

Reshaping ICT, Reshaping Business in partnership with [FT.com](#)

 Please consider the environment - do you really need to print this email?

---

**From:** Chambers Anne O  
**Sent:** 13 May 2013 09:54  
**To:** Jenkins Gareth GI  
**Subject:** Willen dates

Branch 011458

2010: original loss of 9899.88 was recorded on 08-Dec-2010.

2012: first duplicate loss on 09-Feb-2012. Previous rollover 04-Jan-2012.

2013: second duplicate loss on 06-Feb-2013. Previous rollover 02-Jan-2013.  
I've already extracted rep\_session\_data and rep\_event\_data from mid-Nov 2012 to mid-Mar 2013.

*Anne*

external  GRO