From:	Helen Rose [_____ GRO _____]
Sent:	Thur 07/02/2013 11:38:08 AM (UTC)
To:	Angela Van-Den-Bogerd [_____ GRO _____]
Cc:	Elaine Spencer [_____ GRO _____]
Subject:	Lepton

Hi Angela

For info..

Today I have received the ARQ logs from fujitsu for Lepton. I can clearly see the recovery entry on the events logs. Please let me know if you need sight of these, although it only mirrors what Gareth sent in an earlier email.

I have emailed Gareth to see if this information is always visible to us in our ARQ requests or if it is something he has requested to be added on separately for me following our various emails.

My biggest concern for my role is not what has happened, as I am sure that horizon has corrected a connection failure as it should, but is the fact that we cannot see this in credence. Or even more worrying the recovery session is showing as a normal existing reversal rather than a system recovery reversal on the data we can see.

It certainly has been an eye-opener for me as I was confident from what I could see that this was reversed at the office (which is what our credence data indicated) and I would appreciate being kept involved in this case to the end purely for experience and knowledge.

Many thanks

Helen Rose - Grapevine Analysis & Support team - **Security Team**

Post Office Ltd, Security Team, 3rd Floor,
Clippers Quays, Salford, Manchester, M50 3NW

GRO   Mobex: GRO

GRO

www.grapevine.co.uk