

-----Original Message-----

From: WALKER, Janet
Sent: 03 July 2013 14:37
To: 'Ron Warmington'
Cc: 'Ian Henderson'
Subject: RE: Scope of Interim Report

Just spoken to Ian and explained that what you have written is not quite what the meeting discussed or concluded this morning.

No difference in scope for the interim report. No conclusion on exactly what the entire investigation process does or where it goes from now on - this will be something that, at least in part, comes out of Monday's meeting.

1. Post Office and James very keen to ensure that because of the scope of the investigations, the definition of 'Horizon' that is used in the report is made explicit and very very clear that it is not just the software program, but includes interface with other programs, and the processes and systems (help desk, training, etc.) around it. There is understandable anxiety that when existing SubPostMasters and media hear the word 'Horizon' (and assume it refers solely and strictly to the computer software program only), they will immediately leap to the conclusion that there if faults have been found and can be proved, this is tantamount to admitting that there is a 'ghost in the machine' which will cause enormous panic.

2. Post Office and James very keen that what is presented in the report is totally accurate and evidence-based.

James will call Ian at 3.45pm on his mobile for a brief chat. I'm around. Phone off divert - I've been in meetings but free now.

Best,
Janet

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From: Ron Warmington [GRO]
Sent: 03 July 2013 14:17
To: WALKER, Janet
Subject: Scope of Interim Report

Janet: Ian and I have been "summoned" to a 16:00 hrs meeting with Paula Vennells. We are hearing that Paula and James have agreed to a substantial change to the scope either of the (virtually finalised)

Interim Report or even of the entire Investigation (I'm pre-advised that we are to cut the report back to only "bottomed-out SOFTWARE-related issues"). Either way, managing the non-POL stakeholders' and the media's disappointment (even anger) would be a huge challenge. Maybe James didn't agree to that?

I'll find out from Paula in 2 hrs time I suppose. It might be a resignation matter.

Best regards. Ron.

Sent from my iPhone