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**From:** Batten Peter (ShEx)[/O=DTI/OU=DTIHQ/CN=RECIPIENTS/CN=PBATTEN]  
**Sent:** Mon 19/08/2013 5:22:14 PM (UTC)  
**To:** 'Susan Crichton' [REDACTED] **GRO**  
**Cc:** Martin Edwards [REDACTED] **GRO** [REDACTED]; Simon  
Baker [REDACTED] **GRO** [REDACTED]; Gibson Will (ShEx)[REDACTED] **GRO**  
Whitehead Mike (ShEx)[REDACTED] **GRO** [REDACTED]  
**Subject:** FW: Horizon review workflow  
**Attachment:** Mediation pack August.docx

Hi Susan, cc Simon,

Again, thanks for sharing this draft. Has it yet been formally agreed by JFSA and SS? It would be very useful from our perspective to understand a little more of the specifics of the proposed scheme, and to this end I've marked up some comments in the attached. These aren't drafting suggestions, but are a couple of areas where it would be helpful from our perspective to know more. I've copied the questions below:

- Will 31 October be enough time for SPMs/ex-SPMs to apply? Has this date been discussed and agreed with the JFSA?
- Why is this described an 'initial' scheme? Suggests that there will be a follow up scheme at some point.
- On the workflow, what happens if the agreement is not reached?
- Is there a limit on the number of applications to the scheme a SPM can make?
- Is there an approved list of advisers, or will SPMs be free to choose their advisers?
- Will the Mediation Working Group be required to make unanimous decisions, or majority? Who carries deciding vote?
- What is the definition of 'settled' in the FAQ?
- Is POL dropping all current live cases?
- What kind of claim are you imagining SPMs might make? i.e. a civil claim for lost earnings, or reputational damage, etc

Additionally:

- Has the NFSP been involved/informed about any of the engagement with JFSA / SS?
- Is POL providing a secretariat function for the group?
- Has anyone been identified as an independent Chair for the working group?

Mike and I are over in Old Street between 2.00-3.30 on Wednesday. Would it be possible to meet for thirty minutes either before or after this meeting for a quick chat on progress?

Many thanks  
Peter

**Peter Batten** | Policy Adviser | Post Office Network Team | Shareholder Executive  
BIS, 1 Victoria Street, London SW1H 0ET | [REDACTED] **GRO** [REDACTED] **GRO**  
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**From:** Susan Crichton [mailto: ]  
**Sent:** 12 August 2013 16:20  
**To:** Batten Peter (ShEx); Martin Edwards  
**Cc:** Whitehead Mike (ShEx); Gibson Will (ShEx); Simon Baker  
**Subject:** RE: Horizon review workflow

Peter – I have attached the latest draft to this email, this draft was created following two meetings with the JFSA and SS, and sets out the process we have agreed. We have sent it to them and are waiting for their feedback. The process map is near the front of the pack.

Can you let me know which are the sub postmasters and the MPs so we can check whether we already have them on the list.

Let me know if you need anything else.

Thanks

Susan Crichton | General Counsel

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1<sup>st</sup> Floor, Central Wing, 148 Old Street, London, EC1V 9HQ

    




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**From:** Batten Peter (ShEx) [mailto: ]  
**Sent:** 12 August 2013 09:33  
**To:** Susan Crichton; Martin Edwards  
**Cc:** Whitehead Mike (ShEx); Gibson Will (ShEx)  
**Subject:** Horizon review workflow

Dear Susan, cc Martin,

When we met at the end of last month you mentioned that there was now a process in place agreed with the JFSA to handle new cases relating to the Horizon system. We have received a few more letters from MPs that I need to reply to quickly - could you please send me details of the workflow?

Many thanks  
Peter

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