

From: WALKER, Janet [REDACTED] GRO
Sent: 11 December 2013 16:36
To: Alan Bates
Subject: January meeting with Alice Perkins

Hi Alan,

Just to confirm... James is meeting Alice and Paula on 28 January first thing in the morning. If this changes, I will let you know.

I wonder whether you might be willing to have a phone call with James, perhaps the week prior to this, to chat through anything you think he ought to raise? I would like to put two times in the diary: the first can be any as follows:

Tuesday 21 January 2014 – 9am or 1pm
Wednesday 22 January – 1pm or 5pm

The second:

Monday 27 January 2014 – 5pm – this is provisional, but just in case any last minute details need thrashing out

Can you let me know what suits, please?

Finally, what he will need is evidence. If, as you suggest, current practice is not changing despite processes being reviewed and cases investigated, he will need very clear description (no names are required) about what is going wrong, when, and why this indicates that processes are in fact not being changed as the mediation process proceeds. I am sure you are keeping a log of what you are hearing, and this would be useful to refer to.

Let me know what else we can do, and I look forward to hearing from you.

Kind regards,
Janet