

Message

From: Belinda Crowe [IMCEAEX-
_O=MMS_OU=EXCHANGE+20ADMINISTRATIVE+20GROUP+20+28FYDIBOHF23SPDLT+29_CN=RECIPIENTS_CN=BELINDA+20CROWE79E
569F-4526-A078-F5B4958A8917220@C72A47.ingest.local]
on Belinda Crowe <IMCEAEX-
behalf _O=MMS_OU=EXCHANGE+20ADMINISTRATIVE+20GROUP+20+28FYDIBOHF23SPDLT+29_CN=RECIPIENTS_CN=BELINDA+20CROWE79E
of 569F-4526-A078-F5B4958A8917220@C72A47.ingest.local> [IMCEAEX-
_O=MMS_OU=EXCHANGE+20ADMINISTRATIVE+20GROUP+20+28FYDIBOHF23SPDLT+29_CN=RECIPIENTS_CN=BELINDA+20CROWE79E
569F-4526-A078-F5B4958A8917220@C72A47.ingest.local]
Sent: 07/04/2014 18:19:17
To: James, Gareth \UK - Manchester\ [gajames@
GRO]
CC: Desourdy, Charlotte \UK - Leeds\ [cdesourdy@
GRO]; Lauder, Chris \UK - Leeds\ [clauder@
GRO]; Belinda Crowe
[belinda.crowe@
GRO]; Lesley J Sewell [lesley.j.sewell@
GRO]; Chris Aujard [christopher.aujard@
GRO]
Subject: RE: Strictly Private & Confidential - Subject to Legal Privilege

Hi Gareth
We discussed this.

In addition, you are planning to send us something this evening which we will review overnight.

Lesley could do a conversation at 12 tomorrow. Would that work for you.

Best wishes
Belinda

Belinda Crowe

148 Old Street, LONDON, EC1V 9HQ
GRO Postline: GRO
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belinda.crowe@ GRO

From: James, Gareth (UK - Manchester) [mailto:gajames@
GRO]
Sent: 07 April 2014 17:24
To: Belinda Crowe
Cc: Desourdy, Charlotte (UK - Leeds); Lauder, Chris (UK - Leeds)
Subject: FW: Strictly Private & Confidential - Subject to Legal Privilege

Hi Belinda – could you help with the below? Rod has an out of office until the 11th (so I presume is on holiday?). It would also be key to know whether our work will (or could) need to take into account any advice or reports that Linklaters have delivered to you (one of the attachments you sent on Friday mentioned that they had prepared and presented a report to the Board in March?).

Our reason for this query is that Linklaters are an Audit Client of Deloitte. This isn't likely to be a problem in terms of our ability to work for you, but it would require us to internally document this and ensure any formal notification requirements (to both you and potentially Linklaters) were considered.

Many thanks and regards

Gareth

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From: James, Gareth (UK - Manchester)
Sent: 07 April 2014 15:44
To: 'Rodric Williams'
Subject: RE: Strictly Private & Confidential - Subject to Legal Privilege

Hi Rodric – just progressing our draft engagement letter for you today, and one of the queries arising in review has been with whom our appointment is with (ie: the addressee of the engagement letter). Normally, engagements under legal privilege will see us contracting with both the Lawyer firm representing our client, as well as the client themselves (ie: a contract between us and two direct clients).

You've mentioned Linklaters a number of times, and I just wanted to check how you require this engagement structure being setup? Are we contracting purely to POL (on basis you have your own in house legal team leading on this) or do you want us to include third party lawyers in our engagement process too?

Thought it worth checking

Thanks

Gareth

From: Rodric Williams [<mailto:rodric.williams@deloitte.co.uk>] **GRO**
Sent: 04 April 2014 12:17
To: James, Gareth (UK - Manchester)
Cc: Belinda Crowe; Chris Aujard; Desourdy, Charlotte (UK - Leeds); Tansley, David (UK - Bath); Lesley J Sewell
Subject: RE: Strictly Private & Confidential - Subject to Legal Privilege

Strictly Private & Confidential – Subject to Legal Privilege

Gareth,

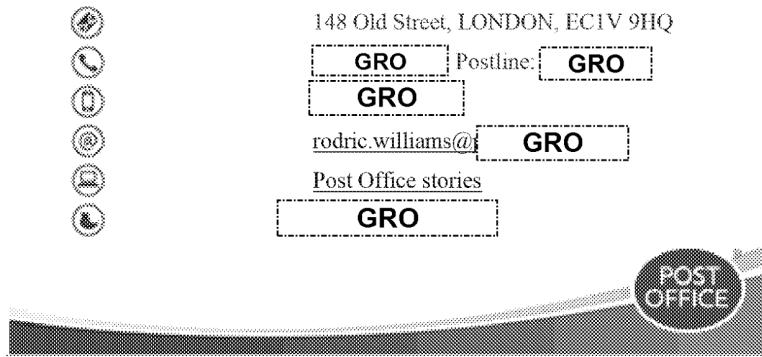
Further to my email below and our meeting yesterday, I attach the following further information:

1. An internal POL summary of the anomalies within Horizon referred to para's 6.4 to 6.10 of Second Sight's July 2013 Report;
2. Fujitsu's response on the "Local Suspense" / 14 Branch anomaly;
3. Fujitsu's response on the "Receipts Payments" / 62 Branch anomaly;
4. The "Spot Review Bible", which contains the ten "Spot Reviews" sent to POL and POL's responses (cf para 2.7 of Second Sight's July 2013 Report);
5. Fujitsu's "Horizon Data Integrity" document, which provides a technical description of the measures built into Horizon to ensure data integrity, including a description of several failure scenarios, and descriptions as to how those measures apply in each case;

6. Fujitsu's "Horizon Online Data Integrity for Post Office Ltd" document, which provides a technical description of the measures that are built into Horizon Online (also known as HNG-X) to ensure data integrity and descriptions as to how those measures apply in each case.

Kind regards, Rodric

Rodric Williams | Litigation Lawyer



From: Rodric Williams
Sent: 02 April 2014 18:58
To: James, Gareth (UK - Manchester)
Cc: Belinda Crowe; Chris Aujard; 'cdesourdy@ GRO'; 'dtansley@ GRO'; Lesley J Sewell
Subject: Strictly Private & Confidential - Subject to Legal Privilege

Gareth,

As discussed earlier today, Post Office Limited is responding to allegations that the "Horizon" IT system used to record transactions in Post Office branches is defective and/or that the processes associated with it are inadequate.

In order to respond to these allegations (which have been, and will in all likelihood continue to be, advanced in the courts), Post Office wants to demonstrate that the Horizon system is robust, fit for purpose, and/or operates within an appropriate control framework.

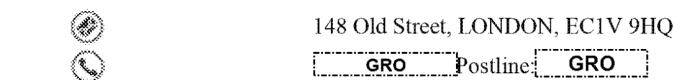
In order to determine whether or not Deloittes can help us in this regard, I attach the following documents:

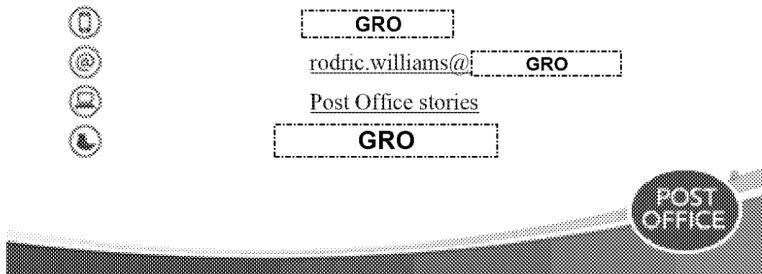
1. "Horizon Core Audit Process" which outlines how Horizon has been designed to operate;
2. "Draft Factfile" which deals with how Post Office uses Horizon in our branch network;
3. "Description of Fujitsu's System of IT Infrastructure Services supporting Post Office Limited's POLSAP and HNG-X applications";
4. A table of the themes which underlie some of the allegations that Horizon is deficient; and
5. "Note on Horizon Report" which outlines of the type of report we may require.

Could you please review these so that we can advance our discussions on a further call (or meeting) during the course of tomorrow.

Kind regards, Rodric

Rodric Williams | Litigation Lawyer





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