

From: Belinda Crowe[imceaex-
_o=mms_ou=exchange+20administrative+20group+20+28fydibohf23spdlt+29_cn=recipients_cn
=belinda+20crowe79b93f11-569f-4526-a078-f5b4958a8917220@c72a47.ingest.local]

Sent: Wed 27/08/2014 7:17:04 AM (UTC)

To: Chris Aujard[]; GRO

Cc: Belinda Crowe[]; GRO; Rodric
Williams[]; GRO; Parsons,
Andrew[]; GRO; Angela Van-Den-Bogerd[]; GRO
[]; GRO; David Oliver[]; GRO

Subject: FW: Email retrieval

Chris, Ian was chasing about the matter of retrieving emails for POL staff in relation to the matter of whether there is a basement in Bracknell from where POL staff can manipulate branch Horizon data without the knowledge of spmrs. This was drafted for you to send when Ian first raised the matter but I don't think you ever sent it. Ian raised it again in your absence. Are you content for me to send this on your behalf?

Ian

You raised this matter with Belinda in my absence, I apologise I had thought we had responded on this. For me the starting point in considering your request is to understand why you feel you need access to this information. The processes established by the Working Group are fairly clear: upon receipt of a CQR POL produces a report (along with relevant supporting documentation) which is then sent to you for the purpose, inter alia, of providing a basis upon which you can prepare a corresponding report for the Working Group. To the extent that you reasonably feel there are ambiguities or omissions in the POL report you have the option of either commenting on this matter in your report (to the extent it is not material), or (to the extent that it is material) requesting, via appropriate channels (and at all times copying in Angela), clarification of issues raised. The point here is that such requests are specific and focussed on matters directly relevant to the report produced by POL; they should therefore be made after receipt of the POL reports, not before they are written, not be overly general in nature, and certainly not so broad as to require the release of an entire class of document, e.g. an entire inbox for POL employees. Put another way, it seems to me that the Working Group has not asked you to conduct a trawl of the primary source documentation and records maintained by POL to ascertain what is relevant, and what is not. Apart from the need to maintain an orderly and workable process, there are it seems to me very good reasons to ensure that we maintain discipline and focus on the cases at hand.

The current situation contrasts quite markedly to that which prevailed in the period prior to the release of your interim report, when you were undertaking what was essentially an investigatory exercise. Given your role then, I can entirely understand why generic information was provided to you as it no doubt formed the factual basis by reference to which you wrote your report. However, the focus of your work now is on the mediation scheme, where your role is significantly different from that which you occupied in respect of the interim report, and as such I cannot see any compelling rationale for disclosure. Indeed, to retrieve files, documents and emails, review them and redact information which is commercially confidential, privileged or personal would involve considerable time and resource, which I would find difficult to justify without a clear need.

If you would like to let Angela know the actual question you are seeking to answer, we will endeavour to provide you with the answer.

Regards
Chris

Belinda Crowe
148 Old Street, LONDON, EC1V 9HQ

[] GRO Postline [] GRO

[] GRO

GRO

From: Ian Henderson [mailto:GRO]
Date: 30 April 2014 08:54:01 BST
To: 'Belinda Crowe' GRO
Cc: 'Angela Van-Den-Bogerd' GRO, <mediation@GRO>
<david.oliver@GRO>
Subject: RE: Email retrieval

Belinda

I'd be grateful for a response to my 13 March email (attached)?

Many thanks

With best wishes

Ian R Henderson CCE CISA FCA
Advanced Forensics - London, UK

Forensic computing expert witness and electronic disclosure specialist

UK Mobile:

GRO

Email:

GRO

Website: <http://advancedforensics.com>

LinkedIn:

GRO

Twitter:

CONFIDENTIALITY. This email and any attachments are confidential and may also be privileged. If you are not the intended recipient, please notify me at irh@GRO and delete the email and any attachments.

From: Ian Henderson [mailto:GRO]
Sent: 13 March 2014 12:57
To: 'Belinda Crowe'
Cc: 'Angela Van-Den-Bogerd'; mediation@GRO; david.oliver@GRO
Subject: FW: Email retrieval

Belinda

This is a long outstanding request that was left with Andy Holt. (Full email archives for 2008 for Martin ROLFE – a POL employee working at Bracknell)

The request was passed onto CSC for action by them.

I would be grateful for an update on this as the underlying issues now apply to a number of cases.

Many thanks

With best wishes

Ian R Henderson CCE CISA FCA

Advanced Forensics - London, UK

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From: Ian Henderson [<mailto:GRO>]

Sent: 12 September 2013 11:20

To: 'Andy Holt'

Cc: 'rwarming' [GRO](#)

Subject: RE: Email retrieval

Andy

The request is for all of 2008 for employee Martin Rolfe

We require both Sent and Received – ideally the entire NSF file from the backup of the Domino server

Depending what is found, there may be further request for an extended time frame or emails relating to other employees.

With best wishes

Ian R Henderson CCE CISA FCA
Advanced Forensics - London, UK

Forensic computing expert witness and electronic disclosure specialist

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CONFIDENTIALITY. This email and any attachments are confidential and may also be privileged. If you are not the intended recipient, please notify me at [GRO](#) and delete the email and any attachments.

From: Andy Holt [<mailto:GRO>]

Sent: 11 September 2013 14:54

To: Ian Henderson

[GRO](#)

Subject: Email retrieval

Ian

Remind me the name of the person and the time frame of emails you want – I have given CSC clarity on the requirement, they just need this to progress. Presume you want both sent and received.

Does that cover your requirement.

Andy

Andy Holt | Business Relationship Management



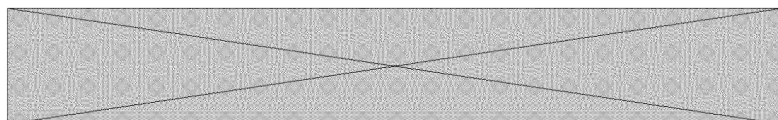
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GRO



GRO



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