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The Rt Hon Sir Greg Knight MP  
House of Commons  
London  
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4 December 2014

Dear Mr Knight,

Thank you for your letter of 14 November about the Initial Complaint Review and Mediation Scheme and your constituent, Mr Lee Castleton.

I would like to clarify that Post Office has never indicated that it would be willing to mediate in all cases where Second Sight recommended mediation. I can also confirm that Post Office has had no direct contact with Mr Castleton since he entered the Scheme either about mediation or any other matter.

However, the Scheme is overseen by a Working Group with an independent Chair, Sir Anthony Hooper, and comprises Justice for Subpostmaster Alliance (JFSA) Post Office and Second Sight. I have therefore passed your letter to Sir Anthony Hooper who may wish to respond.

Yours sincerely,

Paula Vennells  
Chief Executive