

**STANDING AGENDA for Thursday calls**

**Working Group for the Initial Complaint Review and Case Mediation Scheme**

**25 September 2014**

**Teleconference details:**

Dial **GRO**  
Participant's code **GRO**

**Attendees**

Sir Anthony Hooper (Chair)  
Alan Bates (JFSA)  
Kay Linnell (JFSA)  
Ron Warmington (Second Sight)  
Chris Holyoak (Second Sight)  
Kim Evans (Second Sight)  
Chris Aujard (Post Office)  
Angela Van Den Bogerd (Post Office)  
Belinda Crowe (Post Office)  
David Oliver (Post Office)  
Andy Parsons (Bond Dickinson)  
Ian Henderson (Second Sight)

**Apologies**

**Agenda**

**Standing agenda items**

1. New Questionnaire Responses
2. Priority cases
3. Bankruptcy cases
4. Post Office Investigation Progress
5. Cases with Second Sight to review PO investigation reports
6. Cases that Second Sight have reported on
7. Any other queries raised by Applicants / Advisors
8. AOB

**1. New Case Questionnaire Responses**

Last two CQRs have now been received

Case No.	Status
M134	Received 18 September – PO report due by 15 December
M146	Received 18 September – PO report due by 22 December

**2. Priority cases**

Case No.	Status
M006	Approved for mediation 19 August.
M052	Final report originally received 18 September, revised version received 23 September. Awaiting mediation decision.
M073	SS Draft CRR overdue see agenda item 5(ii).
M086	Investigation has been prioritised – PO report due by 17 November.
M119	Investigation has been prioritised – PO report due by 9 October.
M143	Final report received 14 September. Approved for mediation 15 September.

**3. Bankruptcy cases**

Case No.	Status
M001	SS Final report received 18 September. Awaiting mediation decision.
M015	Final report received 05 September. Approved for mediation 16 September.
M019	SS Final report received 14 September. Approved for mediation 16 September.
M029	SS Final report received 18 September. Awaiting mediation decision.
M030	SS Final report received 14 September. Approved for mediation 15 September.
M032	Passed to SS 28 August, Draft CRR due 17 October.
M036	Passed to SS 11 September. Draft CRR due 14 November.
M069	PO investigation on-going, report due by 10 November.
M081	PO investigation on-going, report due by 8 December.
M089	PO investigation on-going, report due by 10 November.

Case No.	Status
M100	PO investigation on-going, report due by 20 October.
M118	PO investigation on-going, report due by 13 October.
M122	PO investigation on-going, report due by 6 October.
M128	PO investigation on-going, report due by 22 December
M150	PO investigation on-going, report due by 8 December.

#### 4. Post Office Investigation Progress

##### i) New scheduling to note

Case No.	Date passed to POL	POL planned scheduled delivery date
M137	11 September	1 December
M144	15 September	8 December
M134	18 September	15 December
M146	18 September	22 December
M053	Not all evidence originally provided to POL, passed back to POL for further investigation 16 September	TBC

##### ii) Overdue cases

No cases overdue.

#### 5. Cases with Second Sight to review Post Office Investigation Reports

##### i) New scheduling to note

Case No.	Date passed to SS	SS planned scheduled delivery date
M024	15 September	07 November
M041	15 September	14 November
M068	19 September	21 November
M120	15 September	14 November
M133	19 September	21 November

## ii) Overdue cases

Case No.	Date passed to SS	SS planned scheduled delivery date	SS revised scheduled delivery date
M005	16 July	19 September	Extension required to 26 September
M007	24 April	19 September	Extension required to 26 September
M011	23 May	12 September	Extension required to 26 September
M013	16 July	19 September	Extension required to 26 September
M042	16 July	19 September	Extension required to 10 October
M045	09 July	19 September	Extension required to 21 November
M058	29 July	12 September	Extension required to 03 October
M067	08 August	19 September	Extension required to 17 October
M072	27 May	12 September	Extension required to 10 October
M073	01 August	05 September	Extension required to 26 September
M090	01 August	19 September	Extension required to 17 October
M126	06 June	05 September	Extension required to 03 October
M135	31 July	19 September	Extension required to 24 October

## 6. Cases that Second Sight have reported on

Case No.	SS draft report issued	Deadline for comments	SS final report completed / due	WG decision	Sent to CEDR
M001	17 July 2014	04 September 2014	18 September 2014	TBC	-
M002	18 July 2014	04 September 2014	14 September 2014	Mediate	23 September 2014
M006	30 June 2014	05 July 2014	04 August 2014	Mediate	19 August 2014
M009	28 July 2014	06 August 2014	20 August 2014	Mediate	23 September 2014
M014	28 July 2014	7 August (Applicant has until 27 August)	05 September 2014	Mediate	17 September 2014
M015	28 July 2014	6 August (Applicant has until 27 August)	05 September 2014	Mediate	23 September 2014
M017	15 September 2014	25 September 2014	02 October 2014	-	-
M018	15 September 2014	TBC	TBC	-	-
M019	08 August 2014	04 September 2014	14 September 2014	Mediate	23 September 2014
M021	15 September	25 September 2014	02 October 2014	-	-
M029	27 August 2014	10 September 2014	18 September 2014	TBC	-

M030	31 July 2014	04 September 2014	14 September 2014	TBC	-
M035	11 August 2014	04 September 2014	21 September 2014	TBC	-
M039	27 August 2014	05 September 2014	14 September 2014 Handed back to SS for a revised report due TBC	TBC	-
M052	28 July 2014	04 September 2014	18 September 2014 Revised version uploaded 23 September	TBC	-
M054	29 May 2014	06 June 2014	11 June 2014	Mediate	12 September 2014
M057	04 July 2014	01 August 2014	08 August 2014	No	N/A
M062	20 June 2014	22 July 2014	31 July 2014 Revised version uploaded 23 September	TBC	-
M065	23 September 2014	02 October 2014	09 October 2014	-	-
M066	11 August 2014	04 September 2014	15 September 2014	Mediate	17 September 2014
M076	06 June 2014	17 June 2014	20 June 2014	No	N/A
M079	20 August 2014	04 September 2014	14 September 2014	Mediate	17 September 2014
M143	29 July 2014	04 September 2014	14 September 2014	Mediate	17 September 2014

## 7. Any other queries raised by Applicants / Advisors

Response from Mr Rhodes (M061) re eligibility

## 8. AOB

Extract from JFSA circular