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**From:** Georgina Blair [GRO]  
**on behalf of** Georgina Blair [GRO]  
**Sent:** 30/10/2014 14:05:35  
**To:** Hannah Sarpong [GRO]  
**CC:** Colin Stretch [GRO]; David Mason [GRO]  
**Subject:** RE: Whistleblowing follow up questions

Hi Hannah,

The number is being updated on the intranet – I think the problem arose because we used to share the line with Royal Mail, and on one of the various updates to our intranet the wrong details were picked up.

The policy has been reviewed recently and is currently awaiting sign off. We also have a newly developed investigations procedure which is also awaiting sign off.

We have had very few whistleblowing reports over the past year. There was one at the beginning of the year – I was not terribly close to it, but my boss, Dave Mason, was more involved and should be able to advise you on the governance.

Thanks,

Georgina

**Georgina Blair** | Risk Business Partner (Network)

148 Old Street, London, EC1V 9HQ

**GRO**

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**From:** Hannah Sarpong  
**Sent:** 30 October 2014 13:53  
**To:** Georgina Blair  
**Cc:** Colin Stretch  
**Subject:** RE: Whistleblowing follow up questions

Thanks Colin

Georgina - the auditors are asking the following questions please could you help me by providing the answers?

1. The whistleblowing helpline- this is being discussed with Georgina Blair, because the number shown in the whistleblowing policy and on the intranet is not POL's helpline, it is Royal Mail's. Also the document for the Whistleblowing Policy shows a date of 30/4/2012- is this not updated annually?
2. We need documentation to support that results from the whistleblowing helpline and follow up procedures are provided to the audit committee.

Kind Regards

Hannah Sarpong | Financial Accounting and Risk

148 Old Street, LONDON, EC1V 9HQ

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**From:** Colin Stretch  
**Sent:** 30 October 2014 13:44  
**To:** Hannah Sarpong  
**Cc:** Georgina Blair  
**Subject:** RE: Whistleblowing follow up questions

Hannah

Sorry I'll have to refer you to Georgina as the ownership sits with Risk and Compliance

Kind regards,

Colin

Colin Stretch | Employee Relations Manager



1st Floor, 148 Old Street, London, EC1V 9HQ

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**From:** Hannah Sarpong  
**Sent:** 30 October 2014 12:56  
**To:** Colin Stretch  
**Subject:** Whistleblowing follow up questions

Hi Colin

Our auditors have asked me the following questions;

1. The whistleblowing helpline- this is being discussed with Georgina Blair, because the number shown in the whistleblowing policy and on the intranet is not POL's helpline, it is Royal Mail's. Also the document for the Whistleblowing Policy shows a date of 30/4/2012- is this not updated annually?
2. We need documentation to support that results from the whistleblowing helpline and follow up procedures are provided to the audit committee.

Could you help me by providing me the answers?

Kind Regards

Hannah Sarpong I Financial Accounting and Risk

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