

The Rt Hon Sir GREG KNIGHT MP



HOUSE OF COMMONS
LONDON SW1A 0AA

POST OFFICE LTD

16 FEB 2015

CHIEF EXECUTIVE'S OFFICE

Ms Paula Vennells
Chief Executive
Post Office
148 Old Street
London
EC1V 9HQ

13th February 2015

Dear Ms Vennells

MR LEE CASTLETON — GRO

I refer to my letter to you dated the 14th November 2014, and the acknowledgement received from your office (copies attached for ease of reference), and I am surprised that to date, I do not appear to have received a detailed reply from you.

I should be grateful if you would look into this matter and let me have your response as soon as possible please. Why are the Post Office now apparently not willing to mediate in Mr Castleton's case?

I look forward to receiving your reply shortly.

Yours sincerely

GRO



Post Office Limited
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Tel: GRO
Our reference: ECT 913/14

The Rt Hon Sir Greg Knight MP
House of Commons
LONDON
SW1A 0AA

20 November 2014

Dear Sir Greg

Re: Mr Lee Castleton - GRO

Thank you for your letter of 14 November addressed to our Chief Executive, Paula Vennells, which is receiving attention.

A full response will follow shortly.

Yours sincerely

GRO

Janet Worsley
Office of the Chief Executive
ECT GRO

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The Rt Hon Sir GREG KNIGHT MP

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LONDON SW1A 0AA

Ms Paula Vennells
Chief Executive
Post Office
148 Old Street
London
EC1V 9HQ

14th November 2014

Dear Ms Vennells

MR LEE CASTLETON – GRO

I have been contacted by my above named constituent concerning the investigation by Second Sight, the company appointed to conduct an independent investigation of a number of matters raised by subpostmasters, or former subpostmasters concerning the Horizon system.

I understand that originally, the Post Office indicated they were willing to mediate with all those who were recommended for mediation by Second Sight.

Second Sight have now recommended that Mr Castleton's case be put forward for mediation, but he informs me that the Post Office have told him that only they will decide and apparently all ten subpostmasters in Mr Castleton's group have not moved forward.

This does seem to be against the spirit of co-operation which this whole exercise was seeking to achieve, and I should be grateful if you could let me know why the Post Office are not willing to put forward for mediation these cases, when it has been recommended to them that they do so?

I sincerely hope the Post Office will be prepared to reconsider its position.

I look forward to receiving your reply shortly.

Yours sincerely