

## Message

**From:** Franklin-Wallis Hannah (Communications) [REDACTED] **GRO**  
**Sent:** 04/03/2015 14:19:47  
**To:** Thompson Laura (Shareholder Executive) [REDACTED] **GRO**; Callard Richard (ShEx)  
[REDACTED] **GRO**  
**CC:** McInnes Tim (ShEx) [REDACTED] **GRO**; Baugh James (ShEx) [REDACTED] **GRO**  
**Subject:** RE: [OFFICIAL-SENSITIVE:COMMERCIAL] Official sensitive: Submission to Jo on POL Horizon mediation scheme

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Hi Laura

Apologies for delay; yes, that approach is fine to me. Absolutely agree this should be a spokesperson line, rather than a named Minister.

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**From:** Thompson Laura (Shareholder Executive)  
**Sent:** 04 March 2015 10:59  
**To:** Callard Richard (ShEx); Franklin-Wallis Hannah (Communications)  
**Cc:** McInnes Tim (ShEx); Baugh James (ShEx)  
**Subject:** [OFFICIAL-SENSITIVE:COMMERCIAL] Official sensitive: Submission to Jo on POL Horizon mediation scheme  
**Importance:** High

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All – please see attached submission to Jo on the changes POL are planning to make to the Horizon mediation scheme.

Richie – we spoke about this earlier, let me know what you think.

Tim, James – would really appreciate your thoughts on this from a cold read. There is a lot of information to try and get across at high level, and I'd welcome some fresh eyes on it to check whether it makes any sense.

Hannah – happy to chat through this but the broad thrust is: this scheme is independent of Government, it's up to Post Office if they want to change it, so we recommend minimal HMG involvement and reactive press only using a BIS spokesperson quote not a Minister. Do you agree with that? I am WFH today but available on mobile number below or [REDACTED] **GRO** [REDACTED] if you want to chat.

This needs to go in the box today, we have until 2.30pm. So swift thoughts welcome please!

Thanks

Laura

**Laura Thompson** | Assistant Director, Post Office Network Team | Shareholder Executive  
BIS, 1 Victoria Street, London SW1H 0ET | [REDACTED] **GRO** [REDACTED] **GRO** [REDACTED] **GRO**  
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