

## Message

**From:** Callard Richard (ShEx) [/O=BIS PRODUCTION/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=EF0FA57983304064B518D3B87774A899-RCALLARD]  
**Sent:** 3/6/2015 1:47:38 PM  
**To:** Swinson MPST [REDACTED] GRO [REDACTED] Thompson Laura (Shareholder Executive)  
**CC:** Cable MPST [REDACTED] GRO [REDACTED] Hancock MPST. [REDACTED] GRO [REDACTED]; Clark MPST [REDACTED] GRO [REDACTED]; SPAD Cable MPST [REDACTED] GRO [REDACTED]; SPAD Hancock MPST. [REDACTED] GRO [REDACTED]; SPAD Clark MPST [REDACTED] GRO [REDACTED]; Perm Sec (BIS) [REDACTED] GRO [REDACTED]; Russell Mark (ShEx) [REDACTED] GRO [REDACTED]; Odgers Anthony (ShEx) [REDACTED] GRO [REDACTED]; McInnes Tim (ShEx) [REDACTED] GRO [REDACTED]; Baugh James (ShEx) [REDACTED] GRO [REDACTED]; Murphy Christina (Communications) [REDACTED] GRO [REDACTED]; Franklin-Wallis Hannah (Communications) [REDACTED] GRO [REDACTED]; Holmes-Skelton Georgina (MPST) [REDACTED] GRO [REDACTED]; Parly Unit - Others [REDACTED] GRO [REDACTED]  
**Subject:** RE: [OFFICIAL-SENSITIVE:COMMERCIAL] Submission on Post Office Horizon mediation scheme

## CLASSIFICATION: OFFICIAL-SENSITIVE:COMMERCIAL

Claire

Further to discussions, and taking your points in turn:

- POL will only mediate cases involving criminal convictions in exceptional circumstances e.g. when say a relative of the subpostmaster, and not the subpostmaster themselves, was convicted of fraud or theft, or where the matter for mediation relates does not relate to the conviction directly
- There are 37 cases what involve a criminal conviction. So updated numbers in the scheme are:
  - There are now 106 cases still "live"
  - 26 are with CDER awaiting mediation
  - Of the remaining 80:
    - 37 are criminal and would not be mediated
    - 43 are not criminal
  - So there are 69 (26 + 43) are still to be mediated
- We have liaised with POL regarding the WMS and the letter from Post Office and we will supply the letter, WMS and POL lines on Monday (these are being prepared over the weekend).

Thanks

Richard

Richard Callard | Executive Director | Post Office Limited and Green Investment Bank Shareholder Teams |  
 Shareholder Executive  
 BIS, 1 Victoria Street, London SW1H 0ET [REDACTED] GRO [REDACTED] GRO [REDACTED] GRO [REDACTED]  
[www.gov.uk/government/organisations/the-shareholder-executive](http://www.gov.uk/government/organisations/the-shareholder-executive)

PA: Karen Smith [REDACTED] GRO [REDACTED] GRO [REDACTED]

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**From:** Swinson MPST  
**Sent:** 05 March 2015 17:57

**To:** Thompson Laura (Shareholder Executive); Swinson MPST  
**Cc:** Cable MPST; Hancock MPST.; Clark MPST; SPAD Cable MPST; SPAD Hancock MPST.; SPAD Clark MPST; Perm Sec (BIS); Russell Mark (ShEx); Odgers Anthony (ShEx); Callard Richard (ShEx); McInnes Tim (ShEx); Baugh James (ShEx); Murphy Christina (Communications); Franklin-Wallis Hannah (Communications); Holmes-Skelton Georgina (MPST); Parly Unit - Others  
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Laura,

The Minister noted the changes POL intend to make to the scheme and would be keen to get clarification on the following points:

- Could you please clarify whether POL would mediate in any criminal cases and if so under what circumstances?
- Of the total number of cases (c109??) how many would not be mediated by POL (because they are criminal cases)?
- Could the Minister please see an advance copy of the press notice/ press lines?

WMS: The Minister's preference is to lay a WMS but, as this is a matter for the post office rather than the Government, would like it to be a very short. Ideally it would be something along the lines of 'I have received a letter/ document from Post Office with an update on the Horizon mediation process and I am placing a copy in the libraries of both Houses' – this would of course mean that we would need to liaise with Post Office to ensure that they provided this to us in advance of the title being laid.

Hannah – Parly have advised that if were to lay a WMS we will need a grid slot – are you able to take this forward please?

Thanks,

Claire

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**From:** Thompson Laura (Shareholder Executive)  
**Sent:** 04 March 2015 14:38  
**To:** Swinson MPST  
**Cc:** Cable MPST; Hancock MPST.; Clark MPST; SPAD Cable MPST; SPAD Hancock MPST.; SPAD Clark MPST; Perm Sec (BIS); Russell Mark (ShEx); Odgers Anthony (ShEx); Callard Richard (ShEx); McInnes Tim (ShEx); Baugh James (ShEx); Murphy Christina (Communications); Franklin-Wallis Hannah (Communications); Holmes-Skelton Georgina (MPST); Parly Unit - Others  
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Claire

As discussed (and with thanks for the extension to the box deadline) please see attached submission for Jo Swinson on the Post Office mediation scheme. I'd be grateful if this can go in the Minister's box today flagged for her urgent attention – in particular, we would welcome her early steer on whether she agrees with the decision not to table a WMS for the day of this announcement.

Hannah in Comms has agreed our recommendation of a reactive, BIS-spokesperson line only.

Georgie – I'll be in touch separately about the WMS point.

Thanks

Laura

Laura Thompson | Assistant Director, Post Office Network Team | Shareholder Executive

BIS, 1 Victoria Street, London SW1H 0ET |  GRO |  GRO |  GRO

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