

## House of Commons Parliamentary Question: PQN2015/12263

### Named Day

Question tabled	18th June	Question for answer	23rd June	Return to Parly by Noon	22 <sup>nd</sup> June
Action officer/ division			Copies to:		

**Question from:** Mr Jim Cunningham (Coventry South - Labour)

**Minister answering:** Mr George Freeman

---

#### Question

To ask the Secretary of State for Business, Innovation and Skills, what assessment he has made of the adequacy of the Post Office sub-postmaster mediation scheme; and if he will make a statement. (3258)

---

#### Draft Answer

Post Office Limited's Complaint Review and Mediation Scheme was set up in 2013 to consider cases from current and former subpostmasters relating to the Post Office Horizon IT system. This is an operational matter for Post Office Limited and the Scheme has been set up to be independent of Government.

Action Officer	Approval	Ministerial Approval
Laura Thompson	Richard Callard	
Print Name and extension	Must be SCS or above	