
From: Neville-Rolfe MPST [/O=BIS PRODUCTION/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=6F2B04F873D84BADB6A80D880A549FC3-ROLFEMPST]
Sent: Tue 04/08/2015 5:10:09 PM (UTC)
To: Thompson Laura (Shareholder Executive) [GRO]
Cc: Callard Richard (ShEx) [GRO]
Subject: FW: Second Sight's Briefing Report - Part Two

FYI. John is sending you the email from 16.32 today via e-case but we would like to make sure the Minister to respond on Friday along the lines we discussed on the phone earlier.

Thanks
Harriet

From: Ron Warmington [GRO]
Sent: 04 August 2015 18:07
To: Neville-Rolfe MPST
Subject: RE: Second Sight's Briefing Report - Part Two
Sensitivity: Private

Many thanks Harriet. I'm in no rush for any answer. I just want to make sure that the Minister is alert to the possibility that she too will be mis-informed.

Best regards, Ron Warmington

From: Neville-Rolfe MPST [GRO]
Sent: Tuesday, August 04, 2015 5:38 PM
To: rjw [GRO]
Subject: RE: Second Sight's Briefing Report - Part Two
Sensitivity: Private

Mr Warmington

As Private Secretary in Baroness Neville-Rolfe's BIS office, I can confirm receipt of this email. The Minister will respond to you at her earliest opportunity.

Kind regards
Harriet



Department
for Business
Innovation & Skills

Harriet Smith

Senior Private Secretary to Baroness Neville-Rolfe

[GRO] [GRO] [GRO]
[GRO]

Department for Business, Innovation and Skills, 1 Victoria Street, London, SW1H 0ET

www.gov.uk/bis | [@bisgovuk](https://twitter.com/bisgovuk) | blogs.bis.gov.uk

BIS | Connecting people to opportunity and prosperity

From: NEVILLE-ROLFE, Baroness [GRO]
Sent: 04 August 2015 16:32
To: Neville-Rolfe MPST
Subject: Fwd: Second Sight's Briefing Report - Part Two
Sensitivity: Private
Begin forwarded message:

From: Ron Warmington [GRO]
Sent: Tuesday, August 04, 2015 3:01 PM
To: 'nevillerolfe' [GRO]
Cc: 'george.freeman.mp' [GRO]; 'lrh' [GRO]
Subject: RE: Second Sight's Briefing Report - Part Two
Sensitivity: Private

Dear Baroness,

Further to the article written by Tim Ross in this weekend's Sunday Telegraph (see: <http://www.telegraph.co.uk/news/uknews/royal-mail/11778288/Post-Office-under-fire-over-IT-system.html>), I have as yet received no acknowledgement from Westminster in regard to my July 22nd and 28th emails to Mr Freeman and to the Prime Minister.

The possibility seems to exist that Mr Freeman was inaccurately briefed on the results of our firm's investigation. As stated below, we have concluded that there were, and probably still are, systemic flaws within Horizon.

With regards,

Ron Warmington

From: Ron Warmington [GRO]
Sent: Tuesday, July 28, 2015 12:15 PM
To: 'David Cameron'
Subject: FW: Second Sight's Briefing Report - Part Two
Sensitivity: Private

Please pass this email directly to Mr Cameron. Thank you.

Dear Mr Cameron,

As yet I have received no response to my below-copied email to Mr Freeman. In it, I am challenging the words he used in the House in summarising my firm's Reports on the Post Office and its Horizon operating platform. In that you also incorrectly used similar words in

the House, I respectfully look to you to ensure that more care is taken on this matter so that broad reassurances are not again mistakenly given.

With kindest regards,

Ron Warmington

From: Ron Warmington [GRO]
Sent: Wednesday, July 22, 2015 9:27 AM
To: 'george.freeman.mp' [GRO]
Subject: Second Sight's Briefing Report - Part Two
Sensitivity: Private

Dear Mr Freeman:

I am puzzled, and not a little distressed, by your summarisation, in your recent email to Mr Ian Warren, and more importantly in Parliament, of my firm's Interim and Part Two Reports (there were, in fact, three Reports). You have summarised our Reports with the following words: "*Second Sight have produced two independent reports, in 2013 and 2015, both of which demonstrate that there is no evidence of systemic flaws within the Horizon system which could cause the issues reported*". That is NOT a correct statement. I respectfully draw your attention to paragraphs 21.27 and 26.8 of our Report, and to the following additional paragraphs:

9.3; 9.6; 9.12; 10.10; 11.8; 13.8; 21.3; 21.4; 21.8; 21.30; 21.31; and 22.10.

You may have noted, from reading our Reports, and also from Post Office's Rebuttal Documents, that Post Office has continually focussed attention on *the system itself* (i.e. 'Horizon', and its successor system, 'Horizon Online'), and even more narrowly on the *software*, rather than on the *entirety of the operational platform used by its Subpostmasters*. It follows that even if there had never been any systemic flaws in either version of the system (that being a contention with which we do not agree), that would not mean that the operational platform as a whole was always fit for purpose for all of the tens of thousands of users. As we have stated in our Report, it was not.

I have attached here a copy of our Briefing Report - Part Two. In that

copies of this Report are already in the public domain, releasing a further copy to you does not constitute a breach of our Confidentiality Agreement.

I am available at any time, subject to the constraints imposed (by our Confidentiality Agreements with Post Office) on my firm, myself and on my colleagues individually, should you call for any clarification.

With best regards,

Ron Warmington CFE, FCA

Managing Director

Second Sight Support Services Ltd

Tythe Farm
Maugersbury
Cheltenham
Gloucestershire
GL54 1HR

Phone: **GRO**
Mobile: **GRO**
Email: **GRO**
Website: <http://www.2ndsight.eu>

CONFIDENTIALITY: This email and any attachments are confidential and may also be privileged. If you are not the intended recipient, please notify me at **GRO** and delete the email and any attachments.

UK Parliament Disclaimer: This e-mail is confidential to the intended recipient. If you have received it in error, please notify the sender and delete it from your system. Any unauthorised use, disclosure, or copying is not permitted. This e-mail has been checked for viruses, but no liability is accepted for any damage caused by any virus transmitted by this e-mail.

This email was received from the INTERNET.

Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.

Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes

This email was received from the INTERNET.

Communications via the GSi may be automatically logged, monitored and/or recorded for legal purposes.