From: Cable MPST[/O=BIS PRODUCTION/OU=EXCHANGE ADMINISTRATIVE GROUP

(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=C6C0F9E367844414874B9FD89C46E311-

CABLE MPS]

Sent: Fri 17/04/2015 9:14:17 AM (UTC)

To: Thompson Laura (Shareholder Executive) GRO; Franklin-Wallis

Hannah (Communications) GRO ; Rogers Ashley

(Communications) GRO ; French Claire

(Communications) GRO

Cc: Swinson MPST GRO ; Perm Sec (BIS) GRO

SPAD Cable MPST GRO Callard Richard

(ShEx) GRO

Subject: RE: Update on Post Office Horizon issue

Laura,

The SofS has noted this and is grateful for the update.

Regards,

George

From: Thompson Laura (Shareholder Executive)

Sent: 15 April 2015 11:46

To: Franklin-Wallis Hannah (Communications); Rogers Ashley (Communications); French Claire (Communications)

Cc: Swinson MPST; Cable MPST; Perm Sec (BIS); SPAD Cable MPST; Callard Richard (ShEx)

Subject: Update on Post Office Horizon issue

Importance: High

Hannah, Ashley

As I mentioned yesterday (and my email last week refers) – we expect the next development in the Post Office Horizon issue to happen tomorrow (Thursday) or possibly Friday.

Second Sight, the independent investigators looking into the Horizon IT system, have completed their final report into the matter. This report will be issued to all remaining applicants in the Mediation Scheme later today, and as such is likely to arrive tomorrow or Friday (it is being delivered in hard copy).

Post Office advise that the report is poor, containing unsubstantiated allegations and misrepresentations. As such, they are issuing their own response to the report alongside it. This will also be sent to applicants at the same time.

The report is designed to inform those applicants in the scheme awaiting mediation. It is not designed to be published; however, we expect that once it is received by applicants (which include JFSA members) it will be leaked. Post Office anticipate this will happen and are prepared to release the report in full, alongside POL's response, to journalists on request, on the understanding that they should a) respect its confidentiality and not publish it and b) ensure any reports are balanced and cover both the SS report and POL's response.

POL will send a copy of the report and their response to BIS later today (it will go to Richard Callard, head of the Shareholder team here). This is in line with the commitment that Vince Cable made in his letter to the BIS Select Committee last month.

I understand from POL that, while the report does not make any particularly new accusations, it still contains criticism of POL and these could be picked up by interested parties (probably Nick Wallis from the One Show). However, it is important to note that the report maintains the conclusion that there are no systemic flaws in Horizon capable of causing the issues that have been claimed.

As before, if we receive any press enquiries we should direct these to Post Office. The mediation scheme is independent of Government and details of cases are confidential. If you come under pressure for a line, please let me or Richard know. Happy for my contact details to be provided to the Duty Officer.

Claire – it would be worth making sure Jo is aware.

George – I am happy to explain a bit more background on this if helpful. It may be worth notifying Vince that this is coming out but we do not expect it to make a large splash media-wise.

Thanks Laura

 Laura Thompson | Assistant Director, Post Office Network Team | Shareholder Executive

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 GRO | laura.thompson | GRO

www.gov.uk/government/organisations/the-shareholder-executive

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