
From: Baugh James (ShEx)[/O=BIS PRODUCTION/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=E428E8CDD4E74530B1AD828599E34DB7-JMBAUGH]
Sent: Thur 09/07/2015 4:56:50 PM (UTC)
To: Thompson Laura (Shareholder Executive) [GRO]
Subject: FW: Post office mediation

Laura,

Tba speedy response from Julian Wilson - I do not think this requires a further response.

J

-----Original Message-----

From: Julian [mailto:[GRO]]
Sent: 09 July 2015 17:51
To: Baugh James (ShEx)
Subject: Re: Post office mediation

Dear Mr Baugh

Thank you for your e-mail and I would comment as follows.

I would suggest that she reads the report issued by Second Sight and does not just accept what she has been told by Post Office. Post office have lied to the BIS Select committee, MP's and all of us involved in this debacle. The management of Post Office are incapable of running a tea shop let alone a multi million public company, they prefer to hide behind lawyers and spend millions of £'s of public money trying to defend their position.

As public servants the least the minister can do is to listen to both sides and not have her opinions made up by socialising with the CEO of Post Office.

Yours, sincerely

Mr.J.Wilson.

Sent from my iPad

> On 9 Jul 2015, at 16:40, Baugh James (ShEx) <[GRO]> wrote:

>

> BIS Case Reference: TOB2015/14235

>

>

> Dear Mr Wilson,

>

> Thank you for your 22 June email to Baroness Neville-Rolfe regarding the Post Office mediation scheme established in connection with its Horizon system. The Minister receives a large amount of correspondence every day and is unable to respond to each one personally. I have been asked to reply.

>

> As the Minister has set out in a recent letter of 25 June to your member of Parliament, the mediation scheme, established following a small number of complaints about the Post Office's Horizon system, is independent of Government. Individual cases in the scheme are confidential and the Government cannot comment on the details of individual cases.

>

> If you have further queries on the mediation scheme, or if you wish to raise a concern, you can contact the Post Office at any time, whether or not you are a member of the mediation scheme.

>

> Post Office is also happy to discuss individual cases with Members of Parliament in confidence, provided the individual gives consent to this. You can write to your MP and ask them to seek a meeting with the Post Office, if you would find this helpful.

>

>

> Yours sincerely,

>

> James Baugh

> Department for Business, Innovation and Skills

>

>

> -----Original Message-----

> From: Julian [mailto:julian.wilson1949@**GRO**]

> Sent: 22 June 2015 12:03

> To: Neville-Rolfe MPST

> Cc: karen.lumley.mp@**GRO**

> Subject: Post office mediation

>

> Dear Madam

>

> Following on from your recent letters to various re the above it would be nice to think that you had spoken to the numerous MP's that have much more information on this scandal and not just accepted what you have been told by Post Office. A good place to start would be James Arbuthnot and then 2nd Sight.

>

> Yours sincerely

> Mr. Julian Wilson

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> Sent from my iPad

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