

Message

From: Brenda Howcutt [GRO]
Sent: 08/04/2016 11:32:56
To: Carol Ballan [GRO]
Subject: RE: Extra Audit Report - 103140 - The Grange - 2015-11-20
Attachments: 3E83803B.gif; 1B741D7C_CTRL506.png; image044.png; image045.png; image046.png; image047.png; image048.png; image049.png; image050.png; image051.png; image052.png; image053.png; 640D4A23_CTRL509.png; image054.png; image055.png; image056.png; image057.png; image058.png; image059.png; image060.png; image061.png; image062.png; image063.png; image001.png; image064.png; image065.png; image066.png; image067.png; image068.png; image069.png; image070.png; image071.png; image072.png; image073.png; image038.jpg; image039.png; image040.png; image041.png; image042.png; image043.png

Hi Carol,

The audit took place on the Friday and the transfer to a temp happened on the following Monday, Anjum led the transfer and I believe that they found a further discrepancy of around £200 which must be the figure you have.

I'm currently supporting on site so I don't have access to any figures to confirm the amount, but Anjum would be able to shed more light on what the further discrepancy was for.

Sorry I can't be more helpful

Regards Brenda

Sent from my Windows Phone

From: Carol Ballan
Sent: 08/04/2016 10:03
To: Brenda Howcutt
Cc: Elisa Lukas
Subject: FW: Extra Audit Report - 103140 - The Grange - 2015-11-20

Brenda, I wonder if you can help me please

I am dealing with this case and trying to sort out the final debt figure . I have been advised by the Former Agent Debt team there is an amount of £205.61 that has been entered on the account as "final account deficiency " . Do you have any ideas what that is , was it something that came to light when the office was transferred over to the temp ?

The audit loss I have is £61, 858.40

Thanks

Regards



Carol Ballan

Contracts Advisor – Area 10
South East, East & South East London

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e-mail: carol.ballan [GRO]

From: Brenda Howcutt
Sent: 22 November 2015 16:20
To: Austin C Amadi; Carol Ballan; Post Office Security; Michelle Stevens; Contract Admin Team; Branch Support Team
Cc: Warren Hattrell; Alexander Todd
Subject: Extra Audit Report - 103140 - The Grange - 2015-11-20

You have been sent an Extra Audit report.

Financial Audit Tool > Extra Report



post office security h support team	GRO	Michelle Stevens	GRO	contract admin team	GRO	branch
Branch Code		Branch Name				
103140		The Grange				
Field Team Leader		Regional Manager				
warren hattrell		julia marwood				
RSM/RGM		ASM/CSCSM				
		austin c amadi				
Regional Contracts Advisor		Contracts Advisor				
lin nashbury		carol ballan				

Audit Lead: Brenda Howcutt

All Auditors: Brenda Howcutt; Claudette Beaney

Other Attendees:

An audit of the above branch, led by myself, was undertaken on 2015-11-20. The purpose of this audit was to provide assurance of financial assets due to the Post Office® and confirm compliance with a range of Business processes, procedures and regulatory requirements. During the audit, where appropriate, all cash, cheques, vouchers, Euros, Dollars and suspense entries were verified and a check of a selection of stock items and other currencies was performed. The audit revealed a shortage in the branch of £-61,742.14. A breakdown of the audit result and details of the audit findings are as follows:

	Office Snapshot	Verified at Audit	Assurance Amount	Cash Difference
Cash on hand	£132,793.52	£61,361.38	£0.00	-£61,742.14
ATM Dispensed			£9,690.00	
Other MOP (incl. cheques)	£337.91	£337.91	£0.00	£0.00
Suspended Session		£0.00		£0.00
ForEx (Sterling Equivalent)	£1,119.17	£1,119.17		£0.00

Postage 1p-£1	£6,339.25	£6,299.57		£39.68
Suspense	£0.00	£0.00	£0.00	£0.00
Spoilt Postage Labels	£5.6	£5.60		£0.00
Santander Cheque Pouches on hand		0		
Stock discrepancies				-£344.64
Subtotal	£140,589.85	£69,118.03	£0.00	-£62,126.46

Todays findings	-£62,126.46
Outstanding debt	£0.00
TCs not processed	
TAs not processed / rec'd	
Net discrepancy from snapshot	-£109.54
Late Transactions	£377.60
Confirmed Pending TC	
Transaction errors revealed	
Currency Revaluation	
Total	-£61,858.40
Current Trading Position	-£61,858.40

We arrived at the branch at 08:15 and introduced ourselves to a staff member, not known when they arrived at approximately 05:30 and advised that we were there to perform an audit on behalf of Post Office Ltd. I contacted the Network Business Support Centre (NBSC) at approximately 10:50 and advised that an audit would be performed at the branch, and that it would remain closed until its conclusion. The nominated branches offered were: High St, Rayleigh, Hambro. A notice was placed on display at the branch detailing this information. I also asked the NBSC to notify the Outlet Intervention Office that an audit was being performed and that the branch would remain closed until its conclusion, allowed us access to the secure area and was not present in the secure area whilst the audit was carried out.

Brenda Howcutt was then advised that they should satisfy themselves that the figures of the audit team were correct. Therefore we asked Brenda Howcutt if they would do their own independent count of all the cash on hand again, which they did. Brenda Howcutt then confirmed that the figures of the audit team were correct.

I then telephoned yourself at 10:00 to report a preliminary suspected shortage of approximately £60000 and that I would ring you back with the final figure once I had completed the audit. This I did at 16:41 to report an overall shortage in the branch of £-61858.39999999999.

£0.00	was made good (no 'without prejudice' receipt needed to be issued)
£0.00	was made good by cheque and a 'without prejudice' receipt issued at the time of the audit.
£0.00	was made good by cash and a 'without prejudice' receipt issued at the time of the audit.
£61,858.40	has been sent to 'Late Account' Finance Service Centre and is to be settled in accordance with terms agreed with your Contracts Advisor.
£0.00	was withdrawn at the time of the audit.
£0.00	will be settled centrally as per standard procedure.

I phoned day team leader Warren Hattrell to inform him that my 'cash Check' was going to be a Tier 2 audit and that I would appreciate some assistance, I told him that Claudette Beany lived a short distance away and was on a TB day, he said he would phone her and get back to me. At 10:03 I called Carol Ballan (CA) and explained the situation I informed her that I arrived to complete a cash check, but that Kevin Palmer spear had arrived and told me that the office was going to be approx 60k short and that his father in law was going to make it good by cheque today, she told me that he would obviously be suspended and then called in for an interview, she then told me that she would be in interviews throughout the day and could I speak to Paul Southin while she was unavailable. At 10:06 I phoned Rhys Jones who originally raised the request for a cash check, he gave me the Security Managers details Joel Watson who I phoned at 10:10 to inform of the situation at this office (The Grange) and that Kevin Palmers father in law would be settling the shortage by cheque, he confirmed that if that was going to happen then he would not be calling the police because it can be dealt with within The Post Office.

The decision had already been taken to precautionary suspend Kevin Palmer at 10:00 and that the branch would be transferred to . The assets were secured in the safe until a relief could be found and the keys taken by Brenda Howcutt, along with the alarm code that had been changed.

The audit and subsequent transfer of the branch was concluded at 14:00. The branch was rolled into TP 08 BP 02 and a Final Account produced. The NBSC were advised that the branch would be re-opening on 2015-11-23.

If you require any additional information, please contact me on

GRO