

Message

**From:** Paula Vennells [GRO]  
**on behalf of** Paula Vennells [GRO]  
**Sent:** 06/01/2016 07:48:02  
**To:** Tom Wechsler [GRO]  
**CC:** Avene Regan [GRO]  
**Subject:** Re: Sparrow - latest stats

Thanks Tom. Interesting that I hadn't even thought about it until I saw the team yesterday when I was seeing Jane.

(Apparently SS suggested to Tim that they might do some work for him/us, tidying up the unresolved cases...!!!!)

Avene, BF 121 Jane.

Thx P

Paula Vennells  
Chief Executive  
Post Office Ltd

T [GRO]  
[GRO]

Sent from my iPad

On 5 Jan 2016, at 14:21, Tom Wechsler [GRO] wrote:

Paula

I commissioned a quick update on Sparrow o/r as we should be entering the final stages (at least formally).

Attached is a two page brief. Headlines I would pick out are:

- <!--[if !supportLists]--><![endif]-->9 mediations remain to be completed
- <!--[if !supportLists]--><![endif]-->The resolution rate at mediation is 52%
- <!--[if !supportLists]--><![endif]-->It does not look like we are any closer to litigation
- <!--[if !supportLists]--><![endif]-->The QC's review is due to complete in the next week or so for Tim's consideration
- <!--[if !supportLists]--><![endif]-->The team is effectively in wind-down mode

Hope this is helpful

Tom

<160105 Sparrow Update 04 Jan v3.docx>