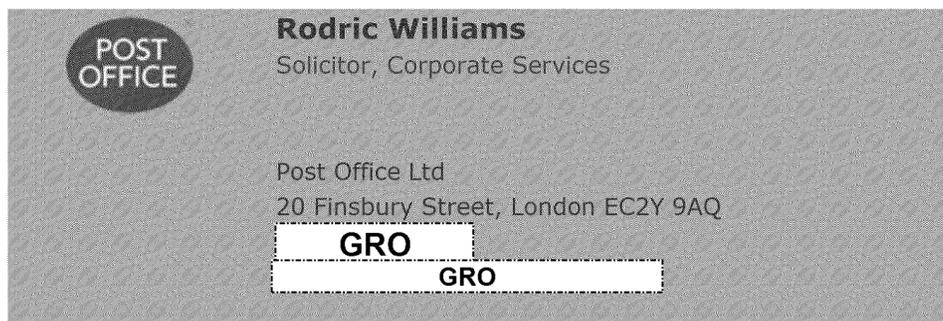

From: Melanie Corfield [GRO]
Sent: Thur 15/10/2015 11:09:45 AM (UTC)
To: Rodric Williams [GRO]; Mark Underwood1 [GRO]; Patrick Bourke [GRO]
Subject: RE: It had to happen sooner or later

Thanks Rod.
I hope we are not going to give Mr McCormack too much of the attention he so obviously craves.....!

From: Rodric Williams
Sent: 15 October 2015 11:08
To: Mark Underwood1; Melanie Corfield; Patrick Bourke
Subject: RE: It had to happen sooner or later

Yep – I'm on it.
Mel – I'll copy you in on the emails.
Mark/ patrck – do you want to be copies as well? I'm happy to update you over our dividing wall if easier.



From: Mark Underwood1
Sent: 15 October 2015 12:07
To: Melanie Corfield; Patrick Bourke
Cc: Rodric Williams
Subject: RE: It had to happen sooner or later

CCing Rod as he mentioned Tim this morning and I think may already be drafting soemthing

Mark Underwood
Complaint Review and Mediation Scheme
[GRO]

From: Melanie Corfield
Sent: 15 October 2015 12:01
To: Patrick Bourke; Mark Underwood1
Subject: FW: It had to happen sooner or later
Importance: High

To see. I'll look into it but as you know he has been doing this sort of thing for years (and is now doing a regular blog etc). He is in touch with Nick Wallis and others. There's been a couple of things on Twitter recently about current Horizon probs (which are known and all bau etc, no postmasters adversely affected).

Mel

From: flagcaseadvisor
Sent: 15 October 2015 10:02
To: Pressofficeengland; Melanie Corfield
Subject: FW: It had to happen sooner or later

Good morning all

Please find below e-mail from Tim McCormack, ECT will raise in the usual way, but wanted to ensure you had sight of this e-mail as quickly as possible.

Kind regards

Donna



Donna Gilhooly
Chief Executive Correspondence Manager
First Floor, Finsbury Dials
20 Finsbury Street
LONDON
EC2Y 9AQ

Direct Dial: **GRO**
Mobile number: **GRO**

From: Avene O'Farrell
Sent: 15 October 2015 09:55
To: Angela Van-Den-Bogerd; ECT; flagcaseadvisor
Subject: FW: It had to happen sooner or later

Hi all,

Please see below email from Tim. Can you advise what action we need to take?

Thanks,

Avene



Avene O' Farrell
Executive Assistant
to the Chief Executive, Paula Vennells

Finsbury Dials
20 Finsbury Street
London, EC2Y 9AQ

Tel: [GRO] PL [GRO]

From: Tim McCormack [mailto:[GRO]]
Sent: 14 October 2015 21:25
To: Paula Vennells
Subject: It had to happen sooner or later

Dear Paula

This may be the last you hear from me directly.

It is a last chance for you to accept what I have been telling you these last few years is true.

I now have clear and unquestionable evidence of an intermittent bug in Horizon that can and does cause thousands of pounds losses to subpostmasters.

Tonight there is a branch in your network sitting on a loss of 5 figures. The money does not exist. It is a result of several one sided transactions being entered erroneously by the system not the operator.

I have documentation from POL employees acknowledging the error and that it has happened before.

I have the source documentation from the subpostmaster concerned.

I have evidence of a similar event happening two years ago. It is also documented. I have a limited channel of contacts in the Industry. Two similar events (plus the admission by your employee that he is aware of other events) is a high percentage, and the error soon to be exposed will result in more coming to light.

Most importantly it is an error that would not be noticed by many subpostmasters and could well be the reason for many of the JFSA cases.

I have three options.

a) this email is the first option - appeal to your sense of decency and compassion to accept that many of the claimants in the JFSA saga are honest and decent citizens whose lives were destroyed by your organisation.

b) go to the press and see what happens

or

c) await the inevitable judicial review where you will personally be exposed and perhaps leave yourself open to criminal charges.

We can stop this farce now. You can wake up and realise that the people you rely on

to tell you the truth about what is happening don't have the ability to do so.

Option b) happens on Friday. I have one former SPMR who is keen to proceed with a JR. Option c) could happen sooner than you think.

You have two options:

a) ignore this email and accept the consequences

b) Travel with me to the Branch in question. See for yourself the evidence. Talk with the subpostmaster concerned and reach your own conclusion. I want nothing out of this and will meet my own costs.

Your call

Tim

@jusmase12015