From:	Mark Underwood1	, 5.1.5

Sent: Fri 22/01/2016 12:47:05 PM (UTC)

To: Rodric Williams GRO Patrick

Bourke GRO

Subject: Updated recommendations grid

Attachment: 160122 Proposal for each Recommendation AGREED WITH J.SWIFT QC.docx

I think the track changes reflect the call just now. Let me know of any changes you wish. I will then forward on to Jane (a clean and tracked versio), along with an electronic version of the brief prepared by Jane Hill – once she herself has a final version of that.

Mark

Mark Underwood

Complaint Review and Mediation Scheme

GRO