



## RFC Post Implementation Review

RFC #	Parent/Project Ref		Originator Ref
04330451867			TFS A13610324
<b>Title:</b>	LIVE - Remove access to APPSUP database role from SSC users		
<b>Type:</b>	Service Management	<b>Sub Type:</b>	UNIX - ADHOCS
<b>Category:</b>	3 - Minor Change	<b>Priority:</b>	3 - Normal
<b>Implementation:</b>	Start: 18 October 2016 18:00	<b>Service</b>	Start:
	End: 18 October 2016 18:18	<b>Impact:</b>	End:
<b>Request Details:</b>	<p>Non technical overview and scope of the change:</p> <p style="text-align: right;">Recent audits have highlighted that</p> <p>some database roles have access privileges above what would be considered best practice in a financial system.. In particular there has been a focus on the APPSUP role in the BRDB database.</p> <p>The APPSUP role was originally designed for use within the Horizon environment, it carried forward into the HNG databases by default.</p> <p>The APPSUP role was assigned to SSC users as an additional role above their standard default role of DB_MONITOR, to allow them to manage application related issues.</p> <p>As APPSUP provides enhanced access it has been decided to remove this as a default role from the SSC users. If SSC require a access to the ROLE for an operational issue this will be re-added to users on a issue by issue basis.</p> <p>Justification for the change and urgency: Highlighted by several audits including PCI and Deloitte</p> <p>Technical proposal:: on BRDB database remove the APPUP role from the users identified in the attached document in the file store</p> <p>Initial risk assessment. Additional POL testing?: None required</p> <p>Proposed dates/times/duration of the change: 18 October 2016 18:00 duration 20 minutes</p> <p>ATOS approval required (Y or N) check with sponsor: No</p> <p>Impact on any POL Branch/Network/Testing?(Y or N) : None</p> <p>Technical infrastructure Impact(Provide Peak ref): No impact upon live services</p> <p>List services or devices affected by the change. : BRDB database change for users</p> <p>Install Move and Change (IMAC) HW/SW or Incidents: No</p> <p>Regression path and duration for regression: Add role back to users regression 15 minutes</p> <p>Does the change affect LST, SV&amp;I or RDT Test Rig: Process will be tested in LST, prior to implementation on LIVE</p> <p>Does this change the system build (if yes explain): No</p> <p>How will this be tested/peer reviewed/volumetric?: Users unable to switch to enhanced role</p> <p>Which other SDU's need to assess this MSC?: Standard, plus LST and security</p> <p>Who will action / manage this change (List)?: Unix support</p>		



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The following information was submitted at the time the request was sent for acceptance:

<b>Success</b>
Yes

<b>Objectives met</b>
Yes

<b>Customers satisfied</b>
N/A

<b>Side effects</b>
N/A

<b>Resourced as Planned</b>
N/A

<b>Implementation plan worked</b>
N/A

<b>Regression Details</b>
N/A

<b>Have ALL impacted and related Configuration Items been updated? - Provide document reference(s)</b>
N/A

<b>Other Comments</b>
N/A