

Contract Interpretation

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20th March 2018

Scope and Content

- Currently the CVM team have no standard process for receiving, responding to or tracking Contract Interpretation.
- This creates a poor customer experience, duplication of effort within the CVM Team and loss of historical data.
- The goal is to have a repeatable process which creates a "go-to" place for sharing Contractual information and allows for organic growth.



Our journey

