

Message

From: Vitor Camara [GRO]
on behalf of Vitor Camara [GRO]
Sent: 17/08/2017 13:45:19
To: Tracey P Curtis [GRO]
CC: Georgina Blair [GRO]; Sally Smith [GRO]
Subject: RE: Whistleblowing question
Attachments: RE: Banking framework policy Q&A annual review - Please respond by cop Friday 28th April 2017

Hi Tracey,

There is no specific training for Whistleblowing, however, it is covered in our annual Anti-Bribery & Corruption training. All new joiners must complete this training within 30 days of joining. For reference I have attached a copy of the last email I sent regarding PB policy Q&A back in April.

I am happy to answer any PB AML, CTF, ABC and Financial Crime queries. However, I would advise that going forward it is sent to our team inbox ([financial.crime](#) [GRO]) as this is always monitored and will help ensure you get a quicker response.

Please let me know if you have any further questions. Thanks.

Kind regards,



Vitor Camara
Financial Crime Manager

Financial Crime
Ground Floor, Finsbury Dials
20 Finsbury Street
London EC2Y 9AQ

[GRO]

From: Georgina Blair
Sent: 17 August 2017 11:52
To: Sally Smith; Tracey P Curtis
Cc: Vitor Camara
Subject: RE: Whistleblowing question

Hi,

No training that I am aware of – see attached e-mail to you and Tracey in April which contains my suggested answers to the questionnaire.

Georgina

Georgina Blair
Risk Business Partner



Finsbury Dials
20 Finsbury Street
London
EC2Y 9AQ

GRO

From: Sally Smith

Sent: 17 August 2017 11:00

To: Tracey P Curtis > [GRO]

Cc: Vitor Camara [GRO]; Georgina Blair <[GRO]>

Subject: RE: Whistleblowing question

Hi Tracey,

Can you let Vitor know what the query is in relation to and we can respond.

Georgina – what training was delivered last year on Whistleblowing? It is included in the ABC training due to roll out this September (which I believe is mandatory for all new employees within 30 days of joining) and there was a One/Intranet article on whistleblowing in April this year, but I am not aware of anything else?

Thanks,
Sally



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Sally Smith
Head of Financial Crime

Finsbury Dials
20 Finsbury Street
London EC2Y 9AQ

GRO

From: Georgina Blair

Sent: 16 August 2017 08:56

To: Sally Smith [GRO]

Cc: Tracey P Curtis <[GRO]>

Subject: FW: Whistleblowing question

Sally,

As your team has taken over responsibility for whistleblowing please can you help Tracey?

I am no longer up to date.

Thanks

Georgina

Georgina Blair
Risk Business Partner

GRO

From: Tracey P Curtis
Sent: 16/08/2017 07:52
To: Georgina Blair
Subject: Whistleblowing question

Morning Georgina

I have 1 further follow up question on the answers you provided in May

- You say the Whistleblowing training is annual and not included in the induction. Does this mean that someone who joined the day after the annual training would not receive any whistle blowing training for a year? What would happen in this instance?
-

If you could please respond by Friday please as Lloyds have a meeting they require the information for.

WHISTLEBLOWING	21.1 - PLEASE UPLOAD YOUR WHISTLE BLOWING POLICY AND PROCESS.	Post Office will not release this internal-only policy
	DOES YOUR WHISTLEBLOWING POLICY INCLUDE THE FOLLOWING:	
	21.2 - REGULAR TRAINING FOR ALL EMPLOYEES ON THIS PROCESS INCLUDING UPON INDUCTION?	Annual training is provided, but is not included as part of induction
	21.3 - SPECIFIC TRAINING TO ENCOURAGE EMPLOYEES TO REPORT A CONCERN THAT IMPACT THE BANK'S EMPLOYEES, CUSTOMERS OR THE BANK AS A WHOLE?	No
	21.4 - CONTROLS TO ENSURE THAT ANY ALLEGATIONS IMPACTING THE BANK'S EMPLOYEES, CUSTOMERS OR THE BANK AS A WHOLE ARE REPORTED TO THE BANK VIA AN INDEPENDENT ROUTE?	There is a process in place to enable third parties to whistleblow

Regards

Tracey



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Annual leave – 8th – 15th September 2017

Tracey Curtis
Operations Manager - Banking

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Mobile GRO