

Message

From: Rodric Williams [GRO]
on behalf of Rodric Williams [GRO]
Sent: 20/11/2018 22:14:47
To: Paula Vennells [GRO]; Jane MacLeod [GRO]; Mark R Davies [GRO]; Alisdair Cameron [GRO]
CC: Mark Underwood1 [GRO]; Melanie Corfield [GRO]; Ben Foat [GRO]
Subject: Post Office Group Litigation Update - SUBJECT TO LEGAL PRIVILEGE - DO NOT FORWARD

Post Office Group Litigation - SUBJECT TO LEGAL PRIVILEGE - DO NOT FORWARD

All,

The Court spent today hearing Angela’s evidence, which will continue into tomorrow as scheduled. Angela remains under oath, and therefore is still unable to discuss the case. Her evidence should however conclude tomorrow morning.

Patrick Green QC’s cross-examination of Angela’s evidence was wide-ranging, but broadly covered Horizon errors affecting branch accounts, the ability of postmasters to dispute losses, and postmaster training (including whether it included training on how to identify the cause of losses). PGQC pursued this by reference to Lead Claimant-specific and general policy documents, presumably to support the Claimants’ case that there is substantial information about branch losses known only to Post Office, which imbalance (or “asymmetry of information” as PGQC often describes it) needs to be addressed through rewriting the postmaster contract in the way the Claimants contend.

The cross-examination was at times fragmented, and often of questionable relevance to the Common Issues being tried (the Judge commented to PGQC at the end of the day “I know you find it hard to reign yourself in when you feel you are on a roll”), but we feel that Angela has been a good witness, and that overall the PGQC and the Claimants did not make much headway with our “star witness”.

Once Angela’s is released, the Court is scheduled to hear evidence tomorrow from:

- Tim Dance, Retail Transformation Integration Manager, on the business plans which Postmaster applicants provided as part of the application process and the investments they make in branches;
- Helen Dickinson, Security Team Leader, on the risk of fraud and dishonesty in branches; and
- Michael Shields, Temporary Postmaster Advisor on Temporary Postmaster appointments.

Kind regards, Rod



2017 Winner of the Global Postal Award for Customer Experience

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