
From: Emanuel, Catherine [GRO]
Sent: Tue 17/09/2019 7:14:49 PM (UTC)
To: Ben Foat [GRO]
Subject: RE: Little Milton

Of course.

From: Ben Foat [GRO]
Sent: 17 September 2019 20:13
To: Emanuel, Catherine [GRO]
Subject: FW: Little Milton

Whistleblowing matter...

Could one of your junior lawyers review the emails and prepare a short briefing note on them.



Ben Foat

General Counsel
Ground Floor
20 Finsbury Street
LONDON
EC2Y 9AQ

Highly Commended for 'Excellence In-house' at the Law Society
Excellence Awards 2018

Mobile : [GRO]

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From: Kim Abbotts
Sent: 17 September 2019 07:38
To: Ben Foat [GRO]
Subject: FW: Little Milton

Hi Ben,

First of a few e mails today, some I need to get from the Loss Prevention area, will send on as and when I find them.
Thanks,
Kim.



Kim Abbotts

Head of Branch and Customer Support
Centre

1st Floor, South West,
Future Walk
1, West Bars,
Chesterfield,
S49 1PF.
Mobile - GRO

From: Kim Abbotts
Sent: 31 July 2019 18:22
To: Alisdair Cameron GRO
Cc: Alison J Clark GRO
Subject: RE: Little Milton

In simple terms it wasn't there.

- The branch should have had a £3k gain on the 18th April the day the cash was delivered as it was signed for but not remmed into Horizon.
- I think that the gain was initially there in branch as the last cash declaration of the day on the 18th April showed a gain of £2535.12.
- The previous the day the final cash declaration showed a loss of £611.33.
- The difference between the 2 being £3146.45.
- However, this gain appears to whittle away over a period of time until the branch is rolled over on the 5th June.

Kim.



Kim Abbotts

Head of Branch and Customer Support
Centre

1st Floor, South West,
Future Walk
1, West Bars,

Chesterfield,
S49 1PF.
Mobile - [GRO]

From: Alisdair Cameron
Sent: 31 July 2019 11:14
To: Kim Abbotts [GRO]
Cc: Alison J Clark [GRO]
Subject: RE: Little Milton

Where was the 3k of cash?



Al Cameron
Interim Chief Executive

20 Finsbury Street
London
EC2Y 9AQ

[GRO]

From: Kim Abbotts [GRO]
Sent: 31 July 2019 11:13
To: Alisdair Cameron [GRO]
Cc: Alison J Clark [GRO]
Subject: RE: Little Milton

Hi Al,

The audit and training took place as planned on the 25th July.

The result was a £36.36 shortage in the cash and £869.88 gain in the stock, due to the branch incorrectly remming in their stock.

This left a net position of £833.52 gain. Kevin was present in branch and was informed of the result.

Training was provided to all the staff present in branch particularly focussing on the problem areas, Branch Trading, Stock Management Processes and Cash pouch processes.

The branch were also left with some hard copy training materials as reference.

I have copied Alison in as Branch Analysis Team will be keeping an eye on the branch particularly around stock processes and completing their monthly Branch Trading Statement to timescales.

Thanks,
Kim.



Kim Abbotts

Head of Branch and Customer Support
Centre

1st Floor, South West,
Future Walk
1, West Bars,
Chesterfield,
S49 1PF.
Mobile - **GRO**

From: Alisdair Cameron

Sent: 31 July 2019 09:10

To: Kim Abbotts **GRO**

Subject: Little Milton

Kim, what happened on audit day? Thanks Al



Al Cameron
Interim Chief Executive

20 Finsbury Street
London
EC2Y 9AQ

GRO

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