

Message

From: Robert Swannell [GRO]
Sent: 11/12/2019 14:46:27
To: Watson, Richard - UKGI [GRO]; Bannan, Jane - UKGI [GRO]
CC: Manson, Justin - UKGI [GRO]; Cooper, Tom - UKGI [GRO] Aldred, Tom - UKGI [GRO]
Subject: Re: POL group litigation

Many thanks for this Richard and while it is difficult to feel "happy" about such a large claim for damages I think all concerned in the settlement should be congratulated in steering an outcome that is not only very likely "doing the right thing" by the Post Masters but also at a cost that is a good deal less some of the more alarming estimates. For me the best was to see this quote from the leader of the litigation which indicates that POL is turning a page in its culture and attitude to the Post Masters.

Alan Bates, one of the lead claimants who is also a representative of the Justice for Subpostmasters Alliance, said: 'The steering committee would like to thank Nick Read, the new chief executive of Post Office, for his leadership, engagement and determination in helping to reach a settlement of this long-running dispute.'

'During the mediation, it became clear that he intends to reset the relationship between the Post Office and its subpostmasters and put in place new processes and support for them as part of a wider programme of improvements.'

'It would seem, from the positive discussions with [Mr] Read, that there is a genuine desire to move on from these legacy issues and learn lessons from the past.'

And if we were involved in helping in this change then further congrats.

With best wishes

Robert

From: "Watson, Richard - UKGI" [GRO]
Date: Wednesday, 11 December 2019 at 14:31
To: Jane Bannan <Jane.Bannan@ukgi.org.uk>
Cc: Robert Swannell [GRO], Manson Justin [GRO], Tom Cooper [GRO], "Aldred, Tom - UKGI" [GRO]
Subject: POL group litigation

Jane

I would be grateful if you could put the attached paper on Board Intelligence and alert the UKGI board

Kind regards

Richard

Richard Watson | General Counsel
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