
From: Nick Read [GRO]
Sent: Thur 26/09/2019 6:31:34 AM (UTC)
To: Ben Foat [GRO]
Subject: RE: Alex Chisholm Meeting

Thanks Ben. That's very helpful.
Nick

From: Ben Foat [GRO]
Sent: 25 September 2019 21:56
To: Nick Read [GRO]
Subject: Alex Chisholm Meeting

Hi Nick

You requested any information that may assist in relation to your meeting with Alex Chisholm on Monday.

GLO

We have already discussed the context of GLO where Alex's view was that POL should have mediated and settled the case. As discussed, he clearly was correct about this and you can provide reassurance that there has been a change of:

- Leadership and management (new QC; HSF being appointed; change of internal legal lead) given some of the strategic errors and a need to avoid the group think;
- strategy to one that embrace alternative dispute resolution (whilst also improving POL operations which in turn will be better for our relationship with postmasters);

We are ensuring that UKGI and the Shareholder representative is being briefed and receiving necessary information.

Starling

Project Starling may be raised. This is 123 postmasters that claim they are "workers" and as such should be afforded workings rights/benefits (such as holiday, sick pay, etc) notwithstanding their agency agreement that explicitly says that they do not give personal services. You could take the opportunity to assure him that the new management have and will continue to on-boarded the lessons from the GLO experience and factoring that in our approach. Legal Privilege

Legal Privilege

LEO

In the previous meeting with Kelly Tolhurst MP, she was very keen to ensure that the Framework Agreements and Articles of Association were completed. You will be able to reassure him that the remaining issues on the Framework Agreement and Articles of Association have been agreed by the Board as of Monday and the General Counsel has asked for the final documents to be circulated to both parties. Hopefully they will be pleased that this has now been agreed by Board and can be quickly finalised.

Happy to provide any further support or information that you need.

Kind regards
Ben



Ben Foat

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Mobile : **GRO**

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