

We protect whistleblowers' anonymity

Our recent [[HYPERLINK "https://poluk.sharepoint.com/sites/thehub/SitePages/Our-Whistleblowing-Survey-results.aspx"](https://poluk.sharepoint.com/sites/thehub/SitePages/Our-Whistleblowing-Survey-results.aspx)] revealed some of you are concerned that reports raised by whistleblowers are not treated confidentially. You may have seen this recent news article:

Revealing a whistleblower's identity has large financial consequences

Barclays' CEO, Jes Stanley, was fined £640,000 for trying to uncover the identity of an anonymous whistleblower. He had tried to find out the author of two anonymous letters to the Board that expressed concerns about a senior Barclays employee.

Mark Steward, FCA Executive Director, commented, "Mr Staley breached the standard of care required and expected of a Chief Executive". He added, "Whistleblowers play a vital role in exposing poor practice and misconduct in the financial services sector. It is critical that individuals are able to speak up anonymously and without fear of retaliation if they want to raise concerns."

All businesses have a statutory obligation to protect whistleblowers and at Post Office, we believe whistleblowing is a valuable source of information to help us identify and address risks and wrongdoing.

At Post Office, you can raise your concerns in confidence and without fear of reprisals, even if they turn out to be mistaken. We will always take your concerns seriously, and act on them.

Remember, to raise a concern, you can:

- Contact your line manager or HR Director
- Contact the Speak Up confidential reporting service run by Expolink Europe Ltd on () or click [[HYPERLINK "https://wrs.expolink.co.uk/postoffice"](https://wrs.expolink.co.uk/postoffice) \t "_blank"]
- Contact the Whistleblowing Officer by [">HYPERLINK "mailto:whistleblowing@ \t "_blank"]

If you have any questions or would like further information, please email [">HYPERLINK "mailto:whistleblowing@].