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Sent: 17/02/2022 13:55:37
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Subject: Live Defect Status 17/02/2022
Attachments: POA_Live_Defect_Management Monthly Report 17.02.2022 08.59.xlsx

Good afternoon,

Based on the data in the system as at 08:59 today and Peaks tagged as ##LiveAffectingDefect. The spreadsheet attached shows the various Peaks belonging to each segment and these are sorted based on the stacks they are in and the owner of that stack is listed on the right. The report is for information only, and any action needed will be taken up when we run the weekly checks separate to this.

Below image is a comparison with the stats run on the last report on the 4th January 2021.

In summary - this is the best view of the management of defect PEAKs we have had so far. This is thanks to the hard work done by everyone across all the teams who have been involved.



Regards,

Paul Elmes

EMEIA – Post Office Account

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