
From: Saf ismail [GRO]
Sent: Tue 05/07/2022 11:16:00 AM (UTC)
To: Zdravko Mladenov [GRO]
Subject: RE: Horizon and Printer Issues unresolved.

Brill thank you

Regards

Saf Ismail
Non-Executive Director

Post Office Ltd
Finsbury Dials
20 Finsbury Street
London EC2Y 9AQ

From: Zdravko Mladenov [GRO]
Sent: 05 July 2022 12:15
To: Saf ismail (1) [GRO]; Jeff Smyth [GRO]
Cc: Elliot Jacobs (1) [GRO]
Subject: RE: Horizon and Printer Issues unresolved.

Got it. Give us till end of day to give you an update.

From: Saf ismail (1) [GRO]
Sent: 05 July 2022 12:14
To: Zdravko Mladenov [GRO]; Jeff Smyth [GRO]
Cc: Elliot Jacobs (1) [GRO]
Subject: Horizon and Printer Issues unresolved.

Hi Jeff / Zdravko

Not sure who picks this up but see below a list of branches who have contacted me regarding issues they are having with their IT kit:

- Neil - branch is SPRINGWOOD POST OFFICE IN LIVERPOOL - NO PRINTER SINCE 21st June
- 323217 – Ulverston Outreach - One of our 3 outreach machines has now been out of action for 10 weeks!

Can you look in these please or guide me who to go to.

Regards

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