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Contact Us

General enquiries

You can contact UKGI via email at

GRO

Alternatively, you can use the Contact Form opposite. We will process the information you provide to us when you contact us in line with our

Contact form

Name *

0 of 200 max characters

Company

[Privacy Policy \(https://www.ukgi.org.uk/cookies-policy/\)](https://www.ukgi.org.uk/cookies-policy/)

Alternatively, correspondence can be sent to:

UK Government Investments Ltd.
100 Parliament Street
London
SW1A 2BQ

You can also connect with us on LinkedIn:

[Follow us on LinkedIn
\(https://uk.linkedin.com/company/uk-government-investments\)](https://uk.linkedin.com/company/uk-government-investments)

Email *

Subject *

0 of 200 max characters

Message *

0 of 1000 max characters

CAPTCHA

I'm not a robot
reCAPTCHA
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Media enquiries

All media enquiries should be directed to
Tavistock Communications Ltd

Email: GRO
GRO

[Submit contact form](#)

Alumni

All UKGI, Shareholder Executive and UKFI Alumni are invited to join the UKGI Alumni Group. The network allows us to stay in touch with this incredibly diverse group of over 200 former colleagues and bring them together with current employees for events, seminars, mentoring opportunities and sharing of case studies. To join our alumni network

email GRO
GRO

Complaints

We want to help you resolve your complaint as quickly as possible.

UKGI complaints procedure

The UKGI complaints procedure deals with complaints relating to your experience and interactions with UKGI and its staff.

Complaints relating to the conduct of staff and/or the decisions of bodies which we work with should be directed to the relevant body.

Our commitment

We take all complaints we receive very seriously. Complaints are recorded so that we can learn from them. We aim to resolve them informally whenever possible, but we will let you know who to get in touch with if you are still unhappy and want to take things further.

How to make a complaint

You can complain by writing to:

UK Government Investments Ltd.

100 Parliament Street

London

SW1A 2BQ

You can also email GRO
(<mailto:GRO>) or you can use
the form above.

You will need to explain what the problem is, what you're looking for as a result, and whether this is an initial complaint or a follow-up to an earlier complaint. Any records of times and dates will also be useful. You will also need to give your full name and postal address.

Still not satisfied?

If you have gone through our complaints procedure and you are still not satisfied, then you can ask for the case to be referred to Charles Donald, UKGI's Chief Executive Officer.

Should you remain dissatisfied, you can take the matter to the Parliamentary Commissioner for Administration – also known as the Ombudsman.

Complaints to the Ombudsman need to go through an MP. Your local Citizens' Advice Bureau can give you the address of your MP. You can get more advice from the Ombudsman's office at the following address:

Parliamentary Commissioner for Administration
Millbank Tower, Millbank
London SW1P 4QP

Tel: **GRO**
Fax:

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