
From: Elliot Jacobs [GRO]
Sent: Fri 28/04/2023 6:43:00 AM (UTC)
To: Tracy Marshall [GRO]
Subject: Commitment

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Tracy,

Thank you for your time earlier. Following up on our discussion regarding the contract for Ware and our pending application for Wood Green, I wanted to give a formal confirmation that UOE is fully committed to resolving any established and agreed discrepancies on our account with Post Office and that I remain ready to assist Simon Warbouys and his team when he is ready to do so.

At such time as any liability is established, UOE will work with Post Office to agree a suitable repayment plan with any such balance being honoured and settled in full.

In addition, UOE is committed to work with the Post Office team to ensure any future account queries are identified and any training gaps and process improvements are managed swiftly and effectively and will work with all stakeholders to ensure improvements in processes on both sides going forward are in place to prevent any future issues.

I hope this gives you complete confidence to move forward with our appointment to Ware and continue the review of our Wood Green application.

Sincerely

Elliot Jacobs
Postmaster/Managing Director

Sent from Outlook for iOS