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**From:** Nick Read[/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=88D3472CFFE848E2963246BC052F9F39-NICK READ1]  
**Sent:** Thur 18/01/2024 8:00:25 AM (UTC)  
**To:** Martin Roberts[GRO]; Ben Foat[GRO]  
**Cc:** Owen Woodley[GRO]; Tracy Marshall[GRO]  
**Subject:** FW: Future of Post Office branches  
**Attachment:** VotP-Press-Release-Jan-2024-1-v1-Copy.pdf  
**Attachment:** VotP-letter to Henry.pdf  
**Attachment:** Re: Project Pineapple

Please can you produce a suitable response for Henry.  
You will be aware of my views from discussions we have had....  
I assume there are GFA restrictions too ?  
For this afternoon please.

**Nick Read**  
Group CEO

EA: GRO

100 Wood Street  
London EC2V 7AN

[postoffice.co.uk](http://postoffice.co.uk)



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**From:** Henry Staunton [REDACTED] GRO  
**Sent:** Wednesday, January 17, 2024 8:50 PM  
**To:** Nick Read [REDACTED] GRO  
**Subject:** Fwd: Future of Post Office branches

Nick,  
Could you please organise a response after our Board tomorrow ? At least one NED has said I should meet them but I think that would be a mistake . We do need something to say to them in our reply however . Many thanks .  
Best ,  
Henry

Sent from [Outlook for iOS](#)

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**From:** Henry Staunton [REDACTED] GRO ↗  
**Sent:** Tuesday, January 16, 2024 7:41:09 PM  
**To:** Henry Staunton [REDACTED] GRO  
**Subject:** Fwd: Future of Post Office branches

**Henry Staunton**  
Chairman

100 Wood Street, London, EC2V 7ER

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Di ,  
Please print out VÖP attachments .  
Thanks ,  
Henry

*I work flexibly – so whilst it suits me to email outside of normal working hours, I do not expect a response during that time.*

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**From:** Diane Blanchard [REDACTED] **GRO**  
**Sent:** Monday, January 15, 2024 10:23:53 PM  
**To:** Henry Staunton [REDACTED] **GRO**  
**Cc:** Saf ismail ([REDACTED] **GRO**)>; Elliot Jacobs [REDACTED] **GRO**  
**Subject:** FW: Future of Post Office branches

Hello Henry,

This is the suggested email to send to Board (excluding Lorna and Nick), hopefully, I have interpreted all of your emails correctly – happy to discuss in the morning. I have a doctors appointment at 08.45hrs but should be back home by 09.15hrs.

Dear all

Ahead of our call on Thursday, please see attached a copy of the Voice of the Postmaster Press Release for January, together with the letter addressed to myself.

In addition, please see attached a file note I prepared following my conversation with Saf and Elliot on Sunday – [REDACTED] **TBC**. They were very supportive of Nick, but you will see that the VÖP have made negative statements about Nick .

Let's talk about this on Thursday and to note I have not yet responded to VoP regarding their request for a meeting.

Regards,  
Henry

PS Saf reminded me that I had omitted to mention the following : .....

- I have offered the investigations team time to get the tone right and advised them to get more PM's involved but this seems to have been missed.
- The comms has been poor throughout our tenure within the business.
- The GE have overlooked advice given to them by board members on several occasions without clear explanations.

**From:** Elliot Jacobs ( [REDACTED] **GRO** )  
**Sent:** Monday, January 15, 2024 8:02 pm  
**To:** Henry Staunton ( [REDACTED] **GRO** )  
**Cc:** Saf ismail ( [REDACTED] **GRO** )  
**Subject:** Fw: Future of Post Office branches

Hi Henry

This echoes very much the comments that we discussed on Sunday - clearly we are not losing the plot and real action is essential.

Elliot

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**From:** Voiceofthe Postmaster ( [REDACTED] **GRO** )  
**Sent:** Monday, January 15, 2024 3:13 PM  
**To:** Henry Staunton ( [REDACTED] **GRO** )  
**Cc:** Saf ismail ( [REDACTED] **GRO** ); Elliot Jacobs ( [REDACTED] **GRO** )  
**Subject:** Future of Post Office branches

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Hi Henry,

please, see attached letter to you from Voice of the Postmaster.  
Also our latest release.

Current Postmasters are worried & need to see change in POL management culture.

thank you.  
brent  
Vice-Chair  
Voice of the Postmaster