



Post Office Comment On Investigation Into Speak Up Allegations

Key Reports & Statements



Over the last few months an independent barrister has been investigating a Speak Up complaint into various allegations, which included a number of misconduct allegations against our CEO, Nick Read. Following several interviews and examination of documents by the barrister, Nick has been exonerated of all the misconduct allegations and has the full and united backing of the Board to continue to lead the business.

The Board regards the Speak Up process as critical to the open and supportive culture it wants to encourage at the Post Office. The integrity of that Speak Up process relies on confidentiality for whistleblowers and therefore we will not be providing further detail on this or any other Speak Up investigation. It is unacceptable that this specific process was referred to in the public domain but notwithstanding that, Post Office wants to make clear that Speak Up allegations will always be thoroughly and consistently investigated, whoever they are aimed at.

The external investigator has made some recommendations on where improvements can be made to Post Office's processes. Those recommendations are helpful and we will ensure that they are properly and promptly addressed going forward.

We will not be commenting further on this matter.

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