

**To:** Newsome Pete[pete.newsome@GRO] Mernbery Bill[Bill.Mernbery@GRO]  
**Cc:** Davidson James[James.Davidson@GRO]  
**From:** Jenkins Gareth GI[/o=Exchange/ou=AdminGroup1/cn=Recipients/cn=Gareth.Jenkins]  
**Sent:** Wed 6/5/2013 9:13:21 AM (UTC)  
**Subject:** RE: Urgent & In Confidence: Bracknell Enquiry Clarity From Second Sight

Pete,

I've added in comments to the email trail below. (prefixed [GIJ])

Regards

Gareth

Gareth Jenkins  
Distinguished Engineer  
Business Applications Architect  
Post Office Account

FUJITSU  
Lovelace Road, Bracknell, Berkshire, RG12 8SN

Tel: [GRO] Internal: [GRO]  
Mobile: [GRO] Internal: [GRO]  
email: Gareth.Jenkins@GRO  
Web: http://uk.fujitsu.com



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**From:** Newsome Pete  
**Sent:** 04 June 2013 11:21  
**To:** Jenkins Gareth GI; Mernbery Bill  
**Cc:** Davidson James  
**Subject:** FW: Urgent & In Confidence: Bracknell Enquiry Clarity From Second Sight  
**Importance:** High  
**Sensitivity:** Confidential

Gareth/Bill

From the discussion yesterday there are 2 things that come to mind:

- This may have been in the test system only as it was in the basement – Can we show there was no access to a live system  
**[GIJ] The test system and live system should be physically separated. I expect that Bill can provide proof of this via the various audits and PEN tests. In particular I wouldn't expect any Testers to have access to Live. The allegations relate to 2008. From memory, at that time we had some Horizon test systems in the basement and also access to the new HNG-X test systems in Belfast which were being built. There wouldn't have been any access to the Live system at Wigan Bootle other than from SSC on 6<sup>th</sup> Floor, the Security team and possibly the Ref data team – none of whom were in the basement.**

- Is the premise in the ops manual correct  
**[GIJ] Sorry not sure what this is – unless it is expanded on later in the email chain**  
and could the person in the basement be able to make the change

**[GIJ] I don't see how anybody in the basement in BRA01 could access Live.**

- Would this person be PO or Fujitsu?  
**[GIJ] At the time we had a joint test team so the testers could be POL, Fujitsu (or a POL contractor or a Fujitsu contractor – both companies hired many contractors at that time!)**

Any other questions we need to answer.

Pete

Pete Newsome  
Business Change Manager  
Post Office Account, Fujitsu UK&I  
Tel: [GRO]  
E-Mail: [pete.newsome@fujitsu.com](mailto:pete.newsome@fujitsu.com) [GRO]  
Web: <http://uk.fujitsu.com>



Please consider the environment - do you really need to print this email?

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**From:** zz [pete.newsome@fujitsu.com](mailto:pete.newsome@fujitsu.com) [GRO]  
**Sent:** 04 June 2013 11:11  
**To:** Newsome Pete  
**Subject:** FW: Urgent & In Confidence: Bracknell Enquiry Clarity From Second Sight  
**Importance:** High  
**Sensitivity:** Confidential

**Pete Newsome**  
Business Change Manager  
Fujitsu  
**Liaising with Post Office Ltd**  
Mob: [GRO]  
Email: [pete.newsome@fujitsu.com](mailto:pete.newsome@fujitsu.com) [GRO]

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**From:** Steve Allchorn  
**Sent:** 04 June 2013 10:26  
**To:** Pete Newsome; [gareth.jenkins@fujitsu.com](mailto:gareth.jenkins@fujitsu.com) [GRO]  
**Cc:** Simon Baker; Lesley J Sewell  
**Subject:** Urgent & In Confidence: Bracknell Enquiry Clarity From Second Sight

Pete/Gareth

I have now received a response from Ian Henderson (Second Sight) clarifying the specific line of enquiry in their current investigations into the POL Bracknell site.

Ian's specific questions are listed in his email below. They primarily concentrate on Horizon system data access capabilities and controls rather than procedures. To provide greater context, also attached is the spot review that outlines the specific allegation.

**As a matter of urgency, could you provide a response to each of Ian's points and feed these back to me asap. I suggest your responses are clear paragraphed statements rather than a provision of further information via attachments etc.**

I will then collate and formally feedback to Ian.

Please also note the potential that a further line of questions may be created from Second Sight's ongoing review of the information they have recently received.

Thanks as always for your co-operation.

Steve Allchorn | IT & Change Lead CPMO Manager

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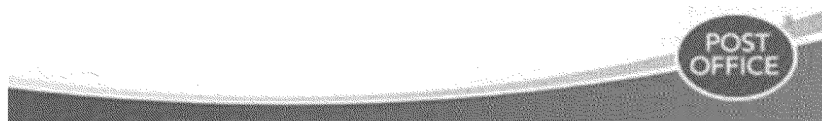


2<sup>nd</sup> Flr, Central Wing, 148 Old Street, LONDON, EC1V 9HQ



[GRO]

Postline: [GRO]



**From:** Ian Henderson [mailto:irh@GRO]  
**Sent:** 03 June 2013 17:36  
**To:** Steve Allchorn  
**Cc:** Simon Baker; 'Ron Warmington'  
**Subject:** RE: Follow up from call  
**Sensitivity:** Confidential

Steve

I'm sorry for the delay in replying. There's a lot going on at the moment....

I attach a copy of Spot Review 5 which describes the allegations that have been made.

The emails that have been forwarded to you appear to describe matters that may be relevant to the allegation. Please note that we are primarily interested in finding out the following:

1. What capabilities did the POL Bracknell team have? (As far as TC or Rem Out type transactions or Journal adjustments are concerned)

**[GIJ] Testers wouldn't have any access to do this on Live. However testers would have the capability of injecting TCs into the Test systems so as to be able to test their affect on a test counter.**

**On Live, we should have had an audit of any TCs sent by POL. Any TCs sent to a Branch would be visible in the Branch's audit. If there is a specific allegation for a Branch we could probably look for unusual times for TC delivery and even check against the TC audit. In theory SSC could inject a TC into the Horizon Data Centre (but we then rely on vetting etc).**

2. What were the PHYSICAL or LOGICAL controls over their use of the systems available to them?

**[GIJ] Probably one for Bill. But in summary testers couldn't access Live.**

3. What audit trail is available to show the extent that they posted TC or Rem Out type transactions, or Journal adjustments?

**[GIJ] There would be an audit trail for Live, but not for test systems, so we're into proving a negative again.**

4. Can we reply of the COMPLETENESS of the audit trail? i.e. does it record all transactions or just transactions meeting certain criteria? Is it protected from user manipulation?

**[GIJ] The Branch Audit trail would record any spurious transactions that Support or Ops staff may have generated. So if there is an allegation of such transactions being generated we could check against the TCs sent by POL. This is practical for a single Branch of a set period of time, but not more generally.**

5. What USER ID was used if TC type transactions or journal adjustments were posted?

**[GIJ] TCs injected in the Data Centre (either genuinely or spuriously) would not have an associated user ID.**

6. Could the POL Bracknell team log on with either super user or SMPR credentials?

**[GIJ] I don't believe anybody on POL could access any of the Live system other than by nlogging on in a Branch.**

7. How would TC, Rem Out or Journal Adjustment type transactions executed by the POL Bracknell team be seen by SPMR of Branches affected by those actions?

**[GIJ] As above, I don't think POL had such access. It would only be possible for Fujitsu Support and Ops staff.**

There are probably other questions / issues that will arise after you have had a preliminary look at this.

Please note that we're not really interested in what the procedures manual says about any of this. We need to look at whether it would be possible for a rogue employee to do what is alleged and what log files would be generated to record that activity. Please note that I have now been provided with a second batch of employee email and I may find other emails that are potentially relevant to this matter.

Thank you for your help with this

With best wishes

Ian R Henderson CCE CISA FCA  
Advanced Forensics - London, UK

*Forensic computing expert witness and electronic disclosure specialist*

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UK Mobile: [REDACTED] GRO

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Website: <http://advancedforensics.com>

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Twitter: <http://twitter.com/forensicgod>

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**From:** Steve Allchorn [<mailto:steve.allchorn@GRO>]

**Sent:** 30 May 2013 12:43

**To:** Ian Henderson ([irh@GRO](mailto:irh@GRO))

**Subject:** FW: Follow up from call

**Sensitivity:** Confidential

Hi Ian

I've been forwarded the email stream below however having not been party to prior conversations or spoken to Susan as she is formally off-work I just need to understand the context of the enquiry as the email pdf's attached are a collection of individual instances rather than a clear line.

My perception of what I think you need is;

- 1) A clear documentation/articulation of the end-to-end Transaction Corrections process, how it is applied and the sign-off authorities that are in place (e.g. subpostmaster acceptance etc.).
- 2) An understanding of how the attached email instances relate to that process and authorities.

Let me know if I'm on the right lines or not.

Thanks

Steve Allchorn | IT & Change Lead CPMO Manager



2<sup>nd</sup> Flr, Central Wing, 148 Old Street, LONDON, EC1V 9HQ



[REDACTED] GRO

Postline

[REDACTED] GRO




[REDACTED] GRO

Mobex:

[REDACTED] GRO

@ steve.allchorn GRO

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POST  
OFFICE

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**From:** Susan Crichton  
**Sent:** 28 May 2013 15:00  
**To:** Steve Allchorn  
**Cc:** Alwen Lyons  
**Subject:** FW: Follow up from call  
**Sensitivity:** Confidential

Steve – copy of some of the emails as extracted by Ian Henderson, please can you forward to FJ as appropriate.

Susan

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**From:** Ian Henderson [<mailto:irh@postoffice.co.uk>] GRO  
**Sent:** 28 May 2013 09:35  
**To:** Susan Crichton; Alwen Lyons  
**Cc:** [rwarning@postoffice.co.uk](#) GRO  
**Subject:** RE: Follow up from call  
**Sensitivity:** Confidential

Susan

I attach 11 emails from our preliminary review of the Bracknell data. Please note that I only received the second batch of Bracknell data on Friday and it will take 3 or 4 days to process.

With best wishes

Ian R Henderson CCE CISA FCA  
Advanced Forensics - London, UK

*Forensic computing expert witness and electronic disclosure specialist*

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UK Mobile: GRO  
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Email: [irh@postoffice.co.uk](mailto:irh@postoffice.co.uk) GRO  
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Twitter: <http://twitter.com/forensicgod>

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**From:** Susan Crichton [<mailto:susan.crichton@postoffice.co.uk>] GRO  
**Sent:** 24 May 2013 17:54  
**To:** 'irh@postoffice.co.uk' GRO; Alwen Lyons  
**Cc:** 'rwarning@postoffice.co.uk' GRO  
**Subject:** Re: Follow up from call



**Sensitivity:** Confidential

Ian - thanks could you also send the details of the relevant emails to help us move forward this work next week.  
Thanks  
Susan

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**From:** Ian Henderson [mailto:irh@advancedforensics.com] **GRO**  
**Sent:** Friday, May 24, 2013 09:35 AM  
**To:** Alwen Lyons; Susan Crichton  
**Cc:** 'Ron Warmington' <rwarmington@advancedforensics.com> **GRO**  
**Subject:** Follow up from call

As requested, please find attached the letter from JA to JFSA received by us on 19 April

I also attach the Rudkin Spot Review sent to POL on 10 May

With best wishes

Ian R Henderson CCE CISA FCA  
Advanced Forensics - London, UK

*Forensic computing expert witness and electronic disclosure specialist*

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UK Mobile: [redacted] **GRO**  
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Email: irh@advancedforensics.com **GRO**  
Website: <http://advancedforensics.com>  
LinkedIn: <http://linkedin.com/in/forensicgod>  
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