

**From:** Susannah Hooper  
**Sent:** Fri, 11 May 2012 19:11:12 +0000  
**To:** alwen.lyons@ [GRO]  
**Cc:** paula.vennells@ [GRO]

Hi Alwen

Sorry one more thing - I realised that the other thing I hadn't really done by way of diligence was discuss with you /Susan how all the internal legal compliance / risk management type processes work. I would be intereseted to have a session on that just to understand the different ways in which you handle things, what comes to the Board and so on. I'd be happy to have a conversation after the next Board or at your convenience.

Best wishes  
Susannah