

Customer 1016437
 Company Code 1254
 Name David Bristow
 City Hook

Profit Ctr	Stat	Account	DocumentNo	Type	Doc..Date	S	DD	LC amnt	LCurr	Clrng doc.	Text
71904	#	1016437	6000406372	BD	11.01.2007	#		6,478.11	GBP		BLOCKED - 05.03.07 AM.unblocked 2/8 (PK)
71904	#	1016437	6000444127	BD	15.02.2007	#		455,120.81	GBP		BLOCKED - 05.03.07 AM.unblocked 2/8 (PK)
71904	#	1016437	6100097086	TX	02.03.2007	#		3,187.28	GBP		BLOCKED - 05.03.07 AM.unblocked 2/8 (PK)
71904	#	1016437	6100021138	TX	02.03.2007	#		1,964.61	GBP		BLOCKED - 05.03.07 AM.unblocked 2/8 (PK)
71904	#	1016437	6100147033	TX	02.03.2007	#		733.59	GBP		BLOCKED - 05.03.07 AM.unblocked 2/8 (PK)
71904	#	1016437	6100136075	TX	02.03.2007	#		5,821.80	GBP		BLOCKED - 05.03.07 AM.unblocked 2/8 (PK)
71904	#	1016437	6100037159	TX	02.03.2007	#		313,989.12	GBP		BLOCKED - 05.03.07 AM.unblocked 2/8 (PK)
71904	#	1016437	6100067150	TX	02.03.2007	#		2,291.71	GBP		BLOCKED - 05.03.07 AM.unblocked 2/8 (PK)
71904	#	1016437	6100140214	TX	02.03.2007	#		735.00	GBP		BLOCKED - 05.03.07 AM.unblocked 2/8 (PK)
71904	#	1016437	6100058176	TX	02.03.2007	#		1,420.12	GBP		BLOCKED - 05.03.07 AM.unblocked 2/8 (PK)
71904	#	1016437	6100035162	TX	02.03.2007	#		3,760.60	GBP		BLOCKED - 05.03.07 AM.unblocked 2/8 (PK)
71904	#	1016437	6100082246	TX	02.03.2007	#		8,523.62	GBP		BLOCKED - 05.03.07 AM.unblocked 2/8 (PK)
71904	#	1016437	6100034153	TX	02.03.2007	#		651.90	GBP		BLOCKED - 05.03.07 AM.unblocked 2/8 (PK)
71904	#	1016437	6100001115	TX	02.03.2007	#		1,054.88	GBP		BLOCKED - 05.03.07 AM.unblocked 2/8 (PK)
71904	#	1016437	6100084050	TX	02.03.2007	#		1,694.23	GBP		BLOCKED - 05.03.07 AM.unblocked 2/8 (PK)
71904	#	1016437	6100000149	TX	02.03.2007	#		7,155.19	GBP		BLOCKED - 05.03.07 AM.unblocked 2/8 (PK)
71904	#	1016437	6100040143	TX	02.03.2007	#		18,740.23	GBP		BLOCKED - 05.03.07 AM.unblocked 2/8 (PK)
71904	#	1016437	6100151061	TX	02.03.2007	#		26,829.28	GBP		BLOCKED - 05.03.07 AM.unblocked 2/8 (PK)
71904	#	1016437	6100100186	TX	02.03.2007	#		1,829.17	GBP		BLOCKED - 05.03.07 AM.unblocked 2/8 (PK)
71904	#	1016437	6100107134	TX	02.03.2007	#		11,989.87	GBP		BLOCKED - 05.03.07 AM.unblocked 2/8 (PK)
71904	#	1016437	6100101103	TX	02.03.2007	#		1,561.21	GBP		BLOCKED - 05.03.07 AM.unblocked 2/8 (PK)
71904	#	1016437	6100065144	TX	02.03.2007	#		3,255.12	GBP		BLOCKED - 05.03.07 AM.unblocked 2/8 (PK)
71904	#	1016437	6100098113	TX	02.03.2007	#		64,593.57	GBP		BLOCKED - 05.03.07 AM.unblocked 2/8 (PK)
71904	#	1016437	6100143097	TX	02.03.2007	#		378.09	GBP		BLOCKED - 05.03.07 AM.unblocked 2/8 (PK)
71904	#	1016437	6100138104	TX	02.03.2007	#		943.23	GBP		BLOCKED - 05.03.07 AM.unblocked 2/8 (PK)
71904	#	1016437	6100073270	TX	07.03.2007	#		8,898.60	GBP		Hardship
71904	#	1016437	6000191029	BD	17.05.2007	#		6,074.70	GBP		Central (Hardship)
71904	#	1016437	6000177306	BD	14.06.2007	#		2,090.24	GBP		Central (Hardship)
71904	#	1016437	6100037092	TX	11.09.2007	#		4,516.59	GBP		Hardship
*								42,044.71	GBP		

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Subject: David Bristow formerly of Odiham BO

Dear All

Now that the Misra prosecution has been concluded we now have to pick up the civil Horizon cases to see whether or not we should be bringing proceedings in respect of them.

On the case of Bristow, he has alleged that he was not trained properly. There is documentation on the file indicating that he was given some training on issues which he found challenging but he will carry on challenging that so a statement will have to be obtained from a training officer. Any ideas as to whom could give a statement?

Over and above the evidence which Carol kindly sent to me are we going to be able to get hold of anything else in support of the case. He resigned so was the content of the branch and in particular the Branch Trading Statements put into archive? If we put an interim into place, Bristow should have left the copies of the Branch Trading Statement in place. Is it too late to get somebody out to the branch to see if they are still available. I know that this is a long shot because these problems began to occur in 2007.

Martyn / Carol

Is there any other material which we may be able to acquire in addition to what we now have which can demonstrate in any way the fact that he caused his own problems in Horizon e.g. trying to rectify errors without realising the consequences of what he was doing.

Dave

This was a chap who worked as a postmaster 2007 to 2008. He refuses to believe that he has done anything wrong and that it was the fault of Horizon which lead him to be threatened with summary termination –he eventually resigned.

We have call logs, some training documents, a limited number of TC's relating to his inability to deal with cheques. I have not got any BTS only the audit which was conducted when the loss was detected. In your opinion is there anything other than a complete print out of all the transactions which occurred in the 2 years or so for which he was a postmaster, together with a statement from Fujitsu, which could demonstrate that there was nothing wrong with Horizon. He has jumped on the Postmasters for Justice Bandwagon. I appreciate that the complete print out would be very expensive. Given your knowledge of Fujitsu can you estimate what the cost would be or suggest whether there is any other way of proving that the system was working correctly and that therefore the losses it showed were real losses.

Lastly can you advise if a Postmaster has made an error which he tries to correct without knowing how to do it properly through the Horizon system could it actually demonstrate that he owed the business a sum of money which was not actually owed, without the system flagging up this problem?

Regards

Mandy Talbot

POL00107242

POL00107242

Martyn Mitchell

From: Martyn Mitchell
Sent: 12 October 2010 08:45
To: Mandy Talbot
Subject: FW: David Bristow formerly of Odiham 071 904
Attachments: pic19215.gif; Odiham (zipped) Folder.zip

Mandy

Has any progress been made on this case or has it been put on hold until we know the outcome of the Misra case?

Regards, Martyn

Former Sub-postmasters Accounting Team
2nd Floor West, No. 1 Future Walk,
Chesterfield S49 1PF

Postline: GRO
External Email: GRO

From: Carol Ballan GRO
Sent: 11 June 2010 14:39
To: Mandy Talbot
Cc: Martyn Mitchell; Elaine Ridge
Subject: Fw: David Bristow formerly of Odiham BO 071 904

Mandy , I hope this selection covers everything you need, I am on a/l from tonight for one week and Elaine Ridge is covering me . I 'm going to send her a copy of all the doc's I have now been provided with from the archived EFC , so if you need anything further I'm sure she will be able to assist

(See attached file: Odiham (zipped) Folder.zip)

Regards .

Carol Ballan
Contract Advisor -- South East England
Post Office Ltd – Network Support

2nd Floor, Post Office Ltd, The Markets DMB,6-16 New York Street, LEEDS LS2 7DZ



GRO



GRO

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Carol Ballan
11/06/2010 14:37

To: Mandy Talbot/e/POSTOFFICE GRO
cc: Martyn Mitchell/e/POSTOFFICE GRO
Ridge/e/POSTOFFICE GRO
Subject: Fw: David Bristow formerly of Odiham BO 071 904

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Regards .

Carol Ballan
Contract Advisor – South East England
Post Office Ltd – Network Support

2nd Floor, Post Office Ltd, The Markets DMB, 6-16 New York Street, LEEDS LS2 7DZ



GRO



GRO

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— Forwarded by Carol Ballan/e/POSTOFFICE on 11/06/2010 14:33 —



Martyn Mitchell
11/06/2010 08:32

To: Carol Ballan/e/POSTOFFICE GRO
cc: Mandy Talbot/e/POSTOFFICE GRO
Subject: Fw: David Bristow formerly of Odiham BO 071 904

Carol

Could you please have a look at Mandy's e-mail and see if you are able to provide any of the details she requires.

Regards, Martyn
Former Agents Accounting Team
Post Office Ltd
Finance

2nd Floor West, Post Office Ltd, 1 Future Walk, West Bars, CHESTERFIELD, S49 1PF

Postline: GRO STD Phone: GRO
External Email: GRO

----- Forwarded by Martyn Mitchell/e/POSTOFFICE on 11/06/2010 08:25 -----

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Carol Ballan
11/06/2010 14:37

To: Mandy Talbot/e/POSTOFFICE [REDACTED] GRO
cc: Martyn Mitchell/e/POSTOFFICE [REDACTED] GRO [REDACTED] Elaine
Ridge/e/POSTOFFICE [REDACTED] GRO [REDACTED]
Subject: Fw: David Bristow formerly of Odiham BO 071 904

Mandy , I hope this selection covers everything you need, I am on a/l from tonight for one week and Elaine Ridge is covering me . I'm going to send her a copy of all the doc's I have now been provided with from the archived EFC , so if you need anything further I'm sure she will be able to assist



Odiham (zipped) Folder.zip

Regards .

Carol Ballan
Contract Advisor – South East England
Post Office Ltd – Network Support

2nd Floor, Post Office Ltd, The Markets DMB, 6-16 New York Street, LEEDS LS2 7DZ



GRO



GRO

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— Forwarded by Carol Ballan/e/POSTOFFICE on 11/06/2010 14:33 —



Martyn Mitchell
11/06/2010 08:32

To: Carol Ballan/e/POSTOFFICE [REDACTED] GRO
cc: Mandy Talbot/e/POSTOFFICE [REDACTED] GRO [REDACTED]
Subject: Fw: David Bristow formerly of Odiham BO 071 904

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Regards, Martyn
Former Agents Accounting Team
Post Office Ltd
Finance

2nd Floor West, Post Office Ltd, 1 Future Walk, West Bars, CHESTERFIELD, S49 1PF

Postline: [REDACTED] GRO
External Email: [REDACTED] GRO

— Forwarded by Martyn Mitchell/e/POSTOFFICE on 11/06/2010 08:25 —

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11/06/2010 08:32

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Post Office Ltd
Finance

2nd Floor West, Post Office Ltd, 1 Future Walk, West Bars, CHESTERFIELD, S49 1PF

Postline: STD Phone:
External Email:
--- Forwarded by Martyn Mitchell/e/POSTOFFICE on 11/06/2010 08:25 ---

Mandy Talbot To: Martyn Mitchell/e/POSTOFFICE GRO
10/06/2010 18:38 cc:
Subject: David Bristow formerly of Odiham BO 071 904

Martyn

We know that this one is going to be a mess because of Carol's note and the allegation about Horizon being the root of all evil. Therefore before we do anything please let me have details of , his business plan to see what his background was, Training details both original and additional, a log of all the calls that were made from this branch to the helplines both regular and Horizon and the responses provided. In respect of the alleged losses that make up the £42,044.71 I want evidence in support of each. I also need a copy of any investigation or enquiries which Paul Dann or anybody else undertook on this chaps behalf. In particular there are horrifically large discrepancies in Feb of 2007 and again the March of that month that we need to understand.

Before we sent a formal legal letter before action I want to be able to pin him down to the ground.

Regards

Mandy Talbot
Dispute Resolution
Company Secretary's Office
Royal Mail Legal Services
100 Victoria Embankment
London
EC4Y 0HQ

Postline: STD Phone:

External Email:

POL00107242
POL00107242



Martyn Mitchell

From: Helen F Watson
Sent: 11 April 2011 14:57
To: Martyn Mitchell; Carol Ballan; Dave Hulbert
Subject: David Bristow of Odiham BO

All, I am trying to take forward the above claim, but have not managed to get much out of the training team (you will recall that Bristow was challenging the training he had been given, amongst other things), nor have I had a response to my chaser letter to the current SPM – in which I requested copies of any BTSSs etc left at the branch by Bristow. I should be grateful for (i) an indication of Bristow's asset position; and (ii) how his initial debt of £455k was reduced to £42k as a result of credit transaction corrections – precisely what did these represent?

Without the BTSSs, are we able to prove with any degree of certainty that the branch shortage was actually a loss to POL?

With many thanks in advance.

Kind regards
Helen

Helen Watson
Lawyer
Royal Mail Group, Legal Services
1st Floor, 35-50 Rathbone Place, LONDON W1T 1HQ

Direct dial: GRO
Fax: GRO
Postline: GRO

POL00107242
POL00107242





Martyn Mitchell
11/06/2010 08:35

To: Paul Dann/e/POSTOFFICE GRO
cc: Mandy Talbot/e/POSTOFFICE GRO
Subject: Fw: David Bristow formerly of Odiham BO 071 904

Paul

Please see Mandy's e-mail, I'm not sure whether you'll have anything that will help. I'm sure I've spoken to PK about it already.

Regards, Martyn
Former Agents Accounting Team
Post Office Ltd
Finance

2nd Floor West, Post Office Ltd, 1 Future Walk, West Bars, CHESTERFIELD, S49 1PF

Postline: GRO
External Email: GRO
— Forwarded by Martyn Mitchell/e/POSTOFFICE on 11/06/2010 08:32 —

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