

Message

From: Dunks Andy
Sent: 29/11/2010 13:20:25
To: 'Juliet Mcfarlane' [REDACTED] GRO
CC: Gary R Thomas [REDACTED] GRO Thomas Penny
 [/o=Exchange/ou=AdminGroup1/cn=Recipients/cn=ThomasP]; Munro Donna
 [/o=Exchange/ou=AdminGroup1/cn=Recipients/cn=MunroD]
Subject: RE: URGENT URGENT FW: REGINA v WILLIAM DAVID GRAHAM - CRM/261701/JMcf/PT MAIDSTONE CROWN COURT
 TRIAL - W/L W/C 7TH JUNE 2010 CASE NO: POLTD/0809/0205
Attachments: WS Riverhead APPD2_1.doc; Riverhead APPD2_1.doc

Juliet,

With most of the calls to HSD the terminology that they use to close the calls is difficult for the non technical person to understand. What I have done in the past is to add a brief description of how the call was resolved. I have done this with these 5 calls (see attached) and added; "along with a brief explanation of how the call was resolved" to the statement.

Is this acceptable ??

ANDY DUNKS
 Security Team
 Royal Mail Group Account
 Fujitsu Services
 4th Floor, Lovelace Road, Bracknell, Berkshire, RG12 8SN
 Tel: [REDACTED] GRO
 E-mail: [REDACTED] GRO
 Web: <http://uk.fujitsu.com>

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From: Juliet Mcfarlane [mailto:[REDACTED] GRO]
Sent: 29 November 2010 12:15
To: Dunks Andy
Cc: Gary R Thomas
Subject: RE: URGENT URGENT FW: REGINA v WILLIAM DAVID GRAHAM - CRM/261701/JMcf/PT MAIDSTONE CROWN
 COURT TRIAL - W/L W/C 7TH JUNE 2010 CASE NO: POLTD/0809/0205

Andy

Sorry to trouble you t

Regarding the schedule forwarded, does the original log include an entry as to advice given, ie how the query should be resolved if so this should be included on the extract.

Juliet McFarlane
 Principal Lawyer
 Legal Services, Criminal Law Team

From: Dunks Andy [mailto:[REDACTED] GRO]
Sent: 26 November 2010 16:28
To: Juliet Mcfarlane
Subject: RE: URGENT URGENT FW: REGINA v WILLIAM DAVID GRAHAM - CRM/261701/JMcf/PT MAIDSTONE CROWN
 COURT TRIAL - W/L W/C 7TH JUNE 2010 CASE NO: POLTD/0809/0205

Have cleaned it up and copied it into a word doc, let me know if it is ok and I will print it off and write a further to statement saying that I have produced this to aid the courts understanding of the calls..

ANDY DUNKS

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From: Juliet Mcfarlane [mailto:]

Sent: 26 November 2010 15:27

To: Dunks Andy

Cc: Gary R Thomas; Post Office Security

Subject: RE: URGENT URGENT FW: REGINA v WILLIAM DAVID GRAHAM - CRM/261701/JMcf/PT MAIDSTONE CROWN COURT TRIAL - W/L W/C 7TH JUNE 2010 CASE NO: POLTD/0809/0205

Andy

If you are able to identify the five transactions please produce these as an extract of the log APD/2. You can make a further to statement.

Gary please assist

Juliet McFarlane

Principal Lawyer
 Legal Services, Criminal Law Team

From: Dunks Andy [mailto:]

Sent: 26 November 2010 13:57

To: Juliet Mcfarlane; Gary R Thomas; Post Office Security

Cc: Thomas Penny; Jane M Owen

Subject: RE: URGENT URGENT FW: REGINA v WILLIAM DAVID GRAHAM - CRM/261701/JMcf/PT MAIDSTONE CROWN COURT TRIAL - W/L W/C 7TH JUNE 2010 CASE NO: POLTD/0809/0205

Hi Juliet,

I am not quite sure what you are after The required call data is over a year old so is archived onto a database, the retrieved call data comes to us in an excel spreadsheet format which is complicated and difficult to interpret to say the least. (See example attached).

We had agreed with Post Office to supply the raw call details in the spreadsheet format on a CD. Do you want us to print the spread sheet and supply that as an exhibit ?

Please ring me if needed..

ANDY DUNKS

Security Team
 Royal Mail Group Account
 Fujitsu Services
 4th Floor, Lovelace Road, Bracknell, Berkshire, RG12 8SN
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From: Juliet Mcfarlane [mailto:] **GRO**
Sent: 26 November 2010 12:26
To: Gary R Thomas; Post Office Security
Cc: Dunks Andy
Subject: RE: URGENT URGENT FW: REGINA v WILLIAM DAVID GRAHAM - CRM/261701/JMcf/PT MAIDSTONE CROWN COURT TRIAL - W/L W/C 7TH JUNE 2010 CASE NO: POLTD/0809/0205

Gary

Andy needs to produce an extract from the CD of the five calls (exhibit APD/2).
As there are only 5 calls the reference in the statements can remain but must be supported by the extract
The reason why Andy cannot simply refer to the calls in his statement is that they are not something he has knowledge of without reference to the CD.

Regards
Juliet McFarlane
Principal Lawyer
Legal Services, Criminal Law Team

From: Dunks Andy [mailto:] **GRO**
Sent: 26 November 2010 11:11
To: Gary R Thomas; Post Office Security
Cc: Jane M Owen; Juliet Mcfarlane
Subject: RE: URGENT URGENT FW: REGINA v WILLIAM DAVID GRAHAM - CRM/261701/JMcf/PT MAIDSTONE CROWN COURT TRIAL - W/L W/C 7TH JUNE 2010 CASE NO: POLTD/0809/0205

Hi Gary,
Attached is a witness statement for Riverhead PO, if this is ok I will print, sign and post. I will also supply the call data on an encrypted CD.

Let me know if this is ok and I will go ahead..

Also who do I need to post it to and where ?

ANDY DUNKS
Security Team
Royal Mail Group Account
Fujitsu Services
4th Floor, Lovelace Road, Bracknell, Berkshire, RG12 8SN
Tel: **GRO**
E-mail: **GRO**
Web: <http://uk.fujitsu.com>

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From: Gary R Thomas [mailto:] **GRO**
Sent: 22 November 2010 20:41
To: Post Office Security
Cc: Jane M Owen; Juliet Mcfarlane; Dunks Andy

Subject: FW: URGENT URGENT FW: REGINA v WILLIAM DAVID GRAHAM - CRM/261701/JMcf/PT MAIDSTONE CROWN COURT TRIAL - W/L W/C 7TH JUNE 2010 CASE NO: POLTD/0809/0205

All

Please accept my apologies the period of offending that we would like Penny Thomas or Andy Dunks to cover off is between 1st January 2008 and 12th February 2009 with regards to system and logged calls.

I have attached the previous statement from Andy in respect of my Bradwell case in court last week that may assist with this one going forward.

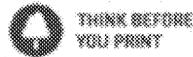
Regards

GRO

Fraud Strand
Post Office Ltd, National Security Team

 : **GRO**
 : **GRO** (Post-line: **GRO**) Fax: **GRO**
 : **GRO** (Mobex: **GRO**))

 : **gary.r.thomas** **GRO**



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From: Gary R Thomas
Sent: 22 November 2010 16:05
To: Post Office Security
Cc: Jane M Owen; Juliet Mcfarlane
Subject: URGENT URGENT FW: REGINA v WILLIAM DAVID GRAHAM - CRM/261701/JMcf/PT MAIDSTONE CROWN COURT TRIAL - W/L W/C 7TH JUNE 2010 CASE NO: POLTD/0809/0205

Jane

As discussed can we contact Penny Thomas ASAP regarding a Statement for Riverhead Post Office® Code - 130 / 948 – TA13 2AA. The period of the offence / charge is September 2008 to February 2009.

Can we show that there were no errors on the system at this SPO which could have led to faulty software?

Please see below for full details.

The statement is required by Friday 26th November 2010.

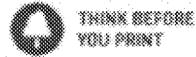
Regards

GRO

Fraud Strand
Post Office Ltd, National Security Team



 : gary.r.thomas 



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From: Juliet Mcfarlane
Sent: 22 November 2010 15:35
To: Gary R Thomas
Subject: FW: REGINA v WILLIAM DAVID GRAHAM - CRM/261701/JMc/PT MAIDSTONE CROWN COURT TRIAL - W/L W/C 7TH JUNE 2010 CASE NO: POLTD/0809/0205

Gary

Could you please deal with Counsels advice below para 1-4

You will need to get someone from Fujitsu (may be Penny Thomas/Andy Dunks to deal with counsels second para

I will need to serve this before the end of the week

Please speak as necessary

Juliet McFarlane
Principal Lawyer
Legal Services, Criminal Law Team

From: Juliet McFarlane [mailto:[GRO](#)] **Sent:** 02 June 2010 11:22
To: Gary R Thomas
Cc: Phil Taylor
Subject: Re: REGINA v WILLIAM DAVID GRAHAM - CRM/261701/JMcF/PT MAIDSTONE CROWN COURT TRIAL – W/L
W/C 7TH JUNE 2010 CASE NO: POLTD/0809/0205

Graham

Please note and deal with Counsels advice below. My understanding at present is that the case remains Warned for the 7th June, 10

Phil to note

Juliet
Juliet McFarlane
Principal Lawyer
Company Secretary's Office
Legal Services
Criminal Law Team

Is the OIC confident that he can answer Qs about how Horizon works? Otherwise another "expert" may be needed.

Can we show that there were no errors on the system at this SPO which could have led to faulty software?

We need an NAE describing D's prior experience in PO and as a trainer.

Can OIC make a further statement setting out

1. the nature of error notices and transactional corrections (if different),
2. the effects of not removing any surplus,
3. the need to check the cash on hand each day,
4. the need to find discrepancy if found that day,
5. the need to count cash paid in at time of deposit (like banks),
6. the storage of trading statements at each branch and the fact that there were none on hand at the search (so D has hidden them) and
7. the number of daily transactions is 700-800 not 2000-3000

I appreciate much is covered already, but this should concentrate our minds on relevant matters arising out of the defence report.

Regards

Dianne Chan

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