
From: Thomas Penny [/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=THOMASP]
Sent: Fri 17/09/2010 11:48:08 AM (UTC)
To: Jenkins Gareth G [GRO]
Subject: | FW: HORIZON/POST OFFICE SYSTEMS
Attachment: image004.wmz

Gareth

I hope you had an enjoyable and restful break.

Please see mail string.

Would you please be able to provide a tighter estimate for BTS provision for early October? I said it was approx 5 day's work, but we need to then confirm residual time available on the CP, which I believe was for the provision of 10 days of your time. We may well have some busy days ahead!

Many thanks
Penny

Penny Thomas
Security Analyst, Customer Services

Fujitsu Services Retail & Royal Mail Group Account
Lovelace Road, Bracknell, Berks RG12 8SN

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From: Mark Dinsdale [GRO]
Sent: 17 September 2010 12:14
To: Thomas Penny
Cc: Jane M Owen
Subject: RE: HORIZON/POST OFFICE SYSTEMS

Yes please. I need a price asap though, because I'll need to ensure we have provision if the current requisition is inadequate, thanks

Mark

From: Thomas Penny [GRO]
Sent: 17 September 2010 12:11
To: Mark Dinsdale
Cc: Jane M Owen
Subject: FW: HORIZON/POST OFFICE SYSTEMS

Mark

Did you want me to ask for the work to develop the tools to provide BTS to start?

Kind regards
Penny

Penny Thomas
Security Analyst, Customer Services

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From: Thomas Penny
Sent: 13 September 2010 08:58
To: 'Mark Dinsdale'
Subject: RE: HORIZON/POST OFFICE SYSTEMS

Hi Mark

Unfortunately we did not start work on the tools to capture the BTS and Gareth is now on leave for 2 weeks, returning week commencing 27 September. I spent a fair amount of time on Friday trying to locate a previous copy we had provided, unfortunately without luck.

I attach a copy of Gareth's statement supporting duplicated transactions.

Kind regards
Penny

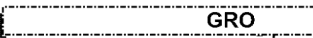
Penny Thomas
Security Analyst, Customer Services

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From: Mark Dinsdale 
Sent: 13 September 2010 08:40
To: Thomas Penny
Subject: FW: HORIZON/POST OFFICE SYSTEMS

Penny, I have a real live request for a copy of a BTS, however this is beyond the 6 months for migrated branches, so I guess we are unable to retrieve a copy direct from the branch.

Did you manage to progress any further with the process you were looking at to produce BTS at your end, thank you.

Also, I'm looking for a copy of the expert witness statement that Gareth completed for our solicitors in respect of the duplicated data. I have to ring Juliet today, as one of the investigators (re: Rinkfield) requires to use the statement, however I understand Juliet wanted a couple of amendments, but I can't locate the draft.

Regards
Mark

From: Andy Bayfield
Sent: 11 September 2010 10:32
To: John Longman; Mark Dinsdale
Subject: RE: HORIZON/POST OFFICE SYSTEMS

Mark

I am the appeals manager dealing with the case for FERNDOWN 282508 2 the BTS for Period 11 is missing I am trying to establish how and how is responsible for this, the issue is that the subpostmaster is suggesting that false figures have appeared in the office account and this has caused them losses, as you can see I have Period 10 of last year and Period 12 but not period 11 if this could be provided it would be very helpful in my appeal deliberations, however if this is going to cost a fortune to achieve them I am happy to not proceed with the request, any help or advice on this gratefully received.

Andy

GRO Mobex GRO

From: John Longman
Sent: 10 September 2010 10:45
To: Andy Bayfield
Subject: FW: HORIZON/POST OFFICE SYSTEMS

Andy

With regard to your enquiry about the missing Branch Trading Account, please contact Mark Dinsdale as he is our PO contact with Fujitsu. He may be able to get Fujitsu to provide one although as you can see from the attached e-mails this is an ongoing issue.

Enjoy your holiday and see you on the 11th October.

Regards

Jon Longman

From: Gary R Thomas
Sent: 10 September 2010 09:12
To: John Longman
Subject: FW: HORIZON/POST OFFICE SYSTEMS

John

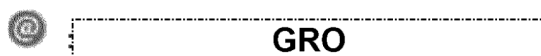
As requested.....

Regards

Gary Thomas

Fraud Strand
Post Office Ltd, National Security Team

 : Alder Hills Delivery Office, 1-5 Alder Hills, Poole, Dorset, BH12 4AH



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From: Gary R Thomas
Sent: 03 September 2010 12:29
To: Mark Dinsdale
Cc: Jason G Collins
Subject: RE: HORIZON/POST OFFICE SYSTEMS

Mark

Yes I believe Penny is referring to the Branch Trading Statements (BTS for short) stating they can be reprinted which is news to me as I was always under the impression they could not.

However it does appear that this is only for either 12 or now 6 months when often the requests are historical for perhaps 2-3 years.

If this can be clarified by Penny it would be very useful for everyone to be aware of this being available.

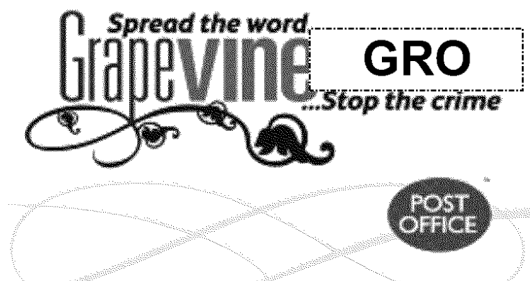
Regards

Gary Thomas

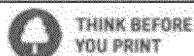
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@ : GRO



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From: Mark Dinsdale
Sent: 02 September 2010 22:21
To: Gary R Thomas
Subject: FW: HORIZON/POST OFFICE SYSTEMS

Gary, hope you can further assist on this one. This is an extract from Penny. Is this the same thing as the Branch Trading Statement, or is she referring to something else. She appears to be on the same page which means that it is possible to obtain a reprint, but from Fujitsu.

Cheers

Mark

On Horizon it was possible to reprint the Balance Reports and BTS for up to 12 months. On HNG-X we believe it is possible to do this for 6 months. Also, it is only BTS reports that were migrated from Horizon to HNG-X.

We believe we could provide some assistance here, but it would not be part of the standard service.

Before our application migrated to HNG-X we developed and used a specific tool to print out Balance report and BTSs from audit records. We should be able to develop something similar around the HNG-X retrieval tools that we now have for Horizon data.

For HNG-X this data is also in the audit trail and we should be able to extract it.

Are you looking for Balance reports for a Horizon office?

At this stage we are not sure about costs, but we should be able to develop a tool with approximately 5 man days of effort - which we could book to the Litigation Support CT for Gareth Jenkins.

Kind regards
Penny

From: Gary R Thomas
Sent: 26 August 2010 11:12
To: Mark Dinsdale
Subject: RE: HORIZON/POST OFFICE SYSTEMS

Mark

It appears that this person (Philip de Nahlik) is talking about the Branch Trading Statements and I don't think these are able to be re created by Fujitsu as he states. The information on the Horizon data will show the actual trading period discrepancy but that's about all.

Perhaps a phone call to him may establish the office he is dealing with and in turn allow us to identify the Fraud Advisor who is actually dealing with the case. It may be then that better copies could be supplied or arrangements can be made for the originals to be viewed.

Regards

Gary Thomas

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 : Alder Hills Delivery Office, 1-5 Alder Hills, Poole, Dorset, BH12 4AH
 : 
 : **GRO**



 : 
GRO



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From: Mark Dinsdale
Sent: 26 August 2010 10:39

To: Andrew Daley; Adrian Morris; Paul Whitaker; Robert Daily; Suzanne Winter; John Longman; Gary R Thomas; Christopher G Knight; Colin Price; Graham Brander; Helen Dickinson; Lisa Allen; Mike Wilcox; Natasha Bernard; Sharron L Jennings; Steve Bradshaw; Adrian Morris; Jason G Collins; Andrew Daley

Subject: FW: HORIZON/POST OFFICE SYSTEMS

Importance: High

All,

Can you all please check to see if you are currently dealing with a case that may be connected to this one below and let me know. Cheers

Regards

Mark

From: Philip de Nahlik GRO

Sent: Tuesday, August 24, 2010 11:36 AM

To: Ask Fujitsu

Subject: HORIZON/POST OFFICE SYSTEMS

By Email: askfujitsu@fujitsu.com GRO

To: Fujitsu

Dear Sirs

HORIZON/POST OFFICE SYSTEMS

I am London partner of Begbies Traynor accountants in charge of forensic accountancy.

I have over the years carried out a number of Post Office investigations.

I have a situation where in a current case the monthly management statement print outs are too faint to read (even the originals). My memory of an earlier job is that you at Fujitsu can re create these monthly management statements and reprint them.

Please could you confirm this and at the same time please also supply a name and contact telephone number so I can follow up.

Many thanks, this is I regret as ever an urgent issue.

Yours sincerely

Philip de Nahlik

Philip de Nahlik
Partner

BTG Forensic
32 Cornhill, London, EC3V 3BT.

T: GRO

F: **GRO**
www.btg-forensic.com

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