

From: Thomas Penny[/O=EXCHANGE/OU=ADMINGROUP1/CN=RECIPIENTS/CN=THOMASP]
Sent: Tue 09/11/2010 6:36:47 PM (UTC)
To: Thompson Peter [GRO]; Prenovost Jean-Philippe [GRO]
Cc: Kirkham Suzie [GRO]; Munro Donna [GRO]; Wilkerson Guv [GRO]; Jenkins Gareth; GI [GRO]; Lillywhite Tom [GRO]
Subject: FW: Mr Humphrey - POL Prosecution Support

Pete / JP

I need some help here, please. See email string.

We had to use the offices of Suzie Kirkham and David Jones earlier in the year when Post Office legal was putting Gareth under pressure in relation to the West Byfleet case. This is happening again.

It is totally unacceptable that we hear about a case being heard on Monday next only this morning, POL legal have contacted Gareth direct and agreed process has not been followed, again – this should be via the Fraud Team in Salford through to Prosecution Support in the Security Department. As can be seen, Gareth is expected to provide prosecution support in another case, at extremely short notice. The request should be for Fujitsu to provide expert prosecution support with reasonable return timeframes.

POL legal appear to operate in 11th hour panic mode, permanently; and they have a total disregard for agreed service process, of which they were reminded earlier in the year. Their actions have me seeking urgent support of senior management twice in one day for two different cases and this is not the way we should be conducting our service to/from the customer.

Please could you help me to put some order back into this service.

I am at Snaresbrook Crown Court again tomorrow but will arrange for Gareth to receive the transaction material in my absence.

Kind regards
Penny

Penny Thomas
Security Analyst, Customer Services

Fujitsu Services Retail & Royal Mail Group Account
Lovelace Road, Bracknell, Berks RG12 8SN

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From: Jenkins Gareth GI
Sent: 09 November 2010 12:47
To: Thomas Penny
Subject: RE: Mr Humphrey

Penny,

To provide a bit of context:

- The Post Office concerned is Bradwell. FAD code is 418136
- The ARQs are 299, 300 and 301

Please can you let me have the ARQ info asap.

NB I've now moved back to the 5th floor (Bracknell side in the middle)

Regards

Gareth

Gareth Jenkins
Distinguished Engineer
Business Applications Architect
Royal Mail Group Account

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Mobile:
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From: Jenkins Gareth GI
Sent: 09 November 2010 12:41
To: 'Marilyn Benjamin'; 'Juliet Mcfarlane'
Cc: Thomas Penny
Subject: RE: Mr Humphrey

Marilyn / Juliet,

I think I need some further background on this case. In particular what exactly are you asking me to consider?

This is the first I have heard of this particular case (though it may be one of those that Juliet mentioned to me on the phone last week).

I've had a quick skim through the Report and can see that there is a lot of detail to be looked at.

I don't have the preliminary report mentioned below and referred to in this report. Do I need it?

I'll try and get hold of the raw data which Mr Davidson has analysed from Penny (when she is back from Snaresbook – assuming she is feeling better).

Presumably what you are after is a commentary on the report similar to that which I did for the Hosi case. You say the trial starts on Monday, when do you need some information? I'm unlikely to get any data to analyse until tomorrow at the earliest, and to address the detailed analysis I think I need that data. That means I'm unlikely to be able to give you anything other than some high level statements until Thursday or Friday this week.

Regards

Gareth

Gareth Jenkins
Distinguished Engineer
Business Applications Architect
Royal Mail Group Account

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GRO



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From: Marilyn Benjamin
Sent: 09 November 2010 10:25
To: Jenkins Gareth GI
Subject: FW: Mr Humphrey

GRO

To see Juliet's E-Mail

Marilyn Benjamin
Criminal Law Division

Tel No

GRO

From: Jennifer Andrews
Sent: 09 November 2010 10:14
To: Marilyn Benjamin
Subject: FW: Mr Humphrey

Ms Jennifer Andrews
Criminal Law Team

GRO

From: Juliet Mcfarlane
Sent: 09 November 2010 09:14
To: Jennifer Andrews
Subject: Fw: Mr Humphrey

Jenee

Could you ensure the Officer and Gareth Jenkins receive the report below for urgent comment. Case is in next Monday. Gareth will need to be briefed as to the issue in the case. Could you also confirm he has seen the first expert report.

From: Natalie Ward **GRO**
To: Juliet Mcfarlane
Sent: Mon Nov 08 16:04:46 2010
Subject: FW: Mr Humphrey

Dear Sirs

We enclose herewith the Accountants Report from Mr Davidson. We confirm that a copy has also been sent to you in the post.

If you have any queries, please do not hesitate to contact us.

Regards

Natalie Ward
Norton Peskett Solicitors
141 King Street
Great Yarmouth
Norfolk NR30 2PQ

Tel: **GRO**
Fax:

email: **GRO**

From: Nicola Ashdown
Sent: 08 November 2010 13:22
To: Natalie Ward
Subject: FW: Mr Humphrey

From: Richard.Bates **GRO**
Sent: Monday, November 08, 2010 1:21:04 PM
To: Nicola Ashdown
Cc: Emma Russell
Subject: Mr Humphrey
Auto forwarded by a Rule

Dear Ms Ashdown

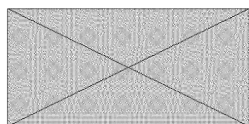
R v Mr Humphrey

I attach Mr Davidson's signed report dated 8 November 2010 on the above matter.

Richard Bates
Crowe Clark Whitehill LLP
St Bride's House
10 Salisbury Square
London EC4Y 8EH, UK

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GRO
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