
From: Graham Brander [REDACTED] **GRO**
Sent: Thur 11/08/2011 9:12:00 AM (UTC)
To: Dunks Andy [REDACTED] **GRO**
Cc: CSPOA Security [REDACTED] **GRO**; Thomas
Penny [REDACTED] **GRO**; Post Office
Security [REDACTED] **GRO**
Subject: RE: swiss cottage Fujitsu Statements - urgent please
Attachment: image001.jpg

Hi Andy

Most of the recently requested data (ARQ 090-096) covered additional information for dates in which data had previously been supplied. As such you have already produced a call log schedule & statement for this period.

ARQ 097 – 099 relates to a period of data (02/04/08 – 02/07/08) not previously requested. As such I need a call log schedule for this period exhibited in the normal way in a further to statement. As you have previously supplied a statement in this case you don't need to cover off the generic bits which would have been on your first statement. Just start it 'Further to my previous statement I would now like to add the following' You then go on to explain that you were asked to obtain details of call logs for thisPO for period To which relate to ARQ ... - ... or however you word it. Then exhibit call log schedule and explain each call.

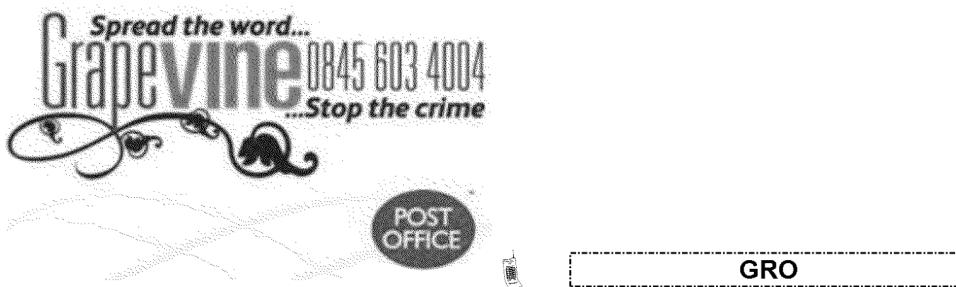
Once done can you e-mail direct to me please and post signed copy, exhibit label & schedule to me at:

Security Office, Swindon Stock Centre, Wheatstone Road, Dorcan, Swindon, SN3 5HG.

Thanks.

Regards

Graham Brander
Security Manager
Security Operations
Post Office Ltd



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GRO

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Please consider the environment before printing this e-mail

From: Dunks Andy [REDACTED] **GRO**
Sent: 11 August 2011 09:39
To: Graham Brander
Cc: Mark Dinsdale; CSPOA Security; Thomas Penny
Subject: RE: swiss cottage Fujitsu Statements - urgent please

Hi Graham,
Can you clear this up for me please as am a bit confused..

In the attached e-mail you say that a further 2 years worth of data is required, is this correct and if so what are the dates?

You have also asked if I can "produce statements covering the latest ARQS (P090 – P099) & data received (Penny) and producing on a schedule all call logs within the period 02/04/08 – 02/07/08, with an explanation as to what each means (Andy)"

Can you confirm the data range that is required for the helpdesk informationas ARQs P090 - P099 specify a number of dates that span from 02/04/2008 (ARQ P0097) to 15/07/2009 (ARQ P0096).

Thanks

ANDY DUNKS
Security Team
Royal Mail Group Account
Fujitsu Services
4th Floor, Lovelace Road, Bracknell, Berkshire, RG12 8SN
Tel: [REDACTED] **GRO** [REDACTED]
E-mail: [REDACTED] **GRO** [REDACTED]
Web: <http://uk.fujitsu.com>

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From: Thomas Penny
Sent: 22 July 2011 12:48
To: Graham Brander
Cc: Mark Dinsdale; CSPOA Security; Dunks Andy
Subject: RE: swiss cottage Fujitsu Statements - urgent please

Graham

OK, will do.

I will speak to Andy on his return.

Kind regards
Penny

Penny Thomas
Security Analyst, Customer Services

Fujitsu Services Retail & Royal Mail Group Account
Lovelace Road, Bracknell, Berks RG12 8SN



GRO

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From: Graham Brander **GRO**

Sent: 22 July 2011 11:04

To: Thomas Penny

Cc: Mark Dinsdale

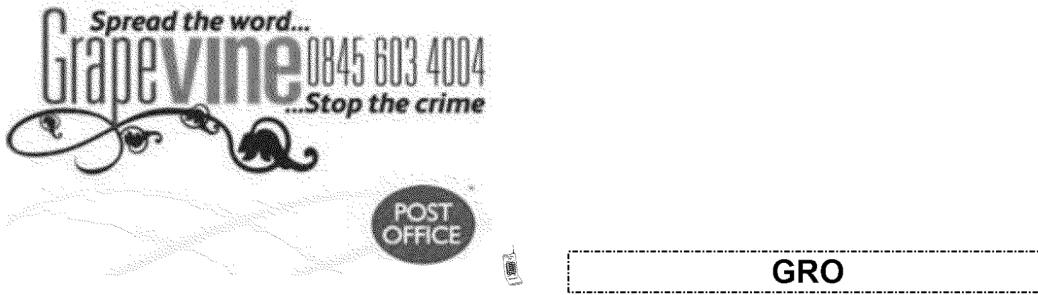
Subject: RE: swiss cottage Fujitsu Statements - urgent please

Thanks Penny

Yours is the main statement required, as the ARQ's & CD's need to be produced in order that I can then produce schedules of analysis from them. If possible please would you e-mail me your statement once completed so that I can submit a copy, with other docs to our solicitors by next Wednesday. I am out of office on Monday, so if you could have statement e-mailed over by close of play Tuesday that would be greatly appreciated. You can post the signed statement/exhibits in the normal way and I will forward that when I get Andy's. I will advise solicitors that due to A/L Andy's statement will be served no later than 31 August and hopefully that will be acceptable. Another witness is on leave until mid August, so it won't be just Andy's that is outstanding.

Regards

Graham Brander
Security Manager
Security Operations
Post Office Ltd



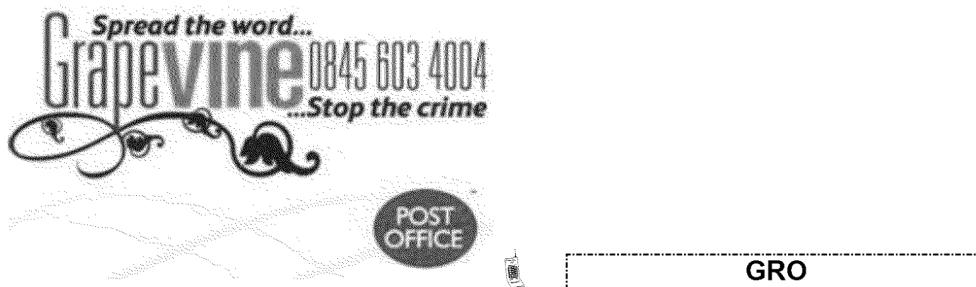
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From: Mark Dinsdale
Sent: 22 July 2011 10:28
To: Graham Brander
Subject: FW: swiss cottage Fujitsu Statements - urgent please

Graham, I'm in a meeting so not had chance to read this from Penny. Will give you a bell in an hour or two. Happy for you to ring Penny in the interim. Cheers

Mark Dinsdale
Security Programme Manager
Crime Risk, Security Team
Post Office Ltd



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GRO

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From: Thomas Penny GRO
Sent: 22 July 2011 09:55
To: Mark Dinsdale
Cc: Post Office Security; CSPOA Security
Subject: RE: swiss cottage Fujitsu Statements - urgent please

Mark

I have no request for witness statements for Swiss Cottage. I know that during my absence on June 20 Andy Dunks picked up an email from Jane and subsequently left a voice mail for Graham and confirmed his action in a note to Jane, copied to Post Office Security stating that the earliest we could provide this information was a week, but that would be pushing it. I can find no further request for statements for Swiss Cottage.

My witness statement - I can provide a statement to cover the ARQ returns I have provided, Monday/Tuesday next week.

Andy's witness statement covering call logs – unfortunately he is now on leave, not returning until Monday, 8 August – he will need at least a week to produce this statement – we should allow two weeks to be on the safe side.

Hope this covers the questions posed.

Kind regards
Penny

Penny Thomas
Security Analyst, Customer Services

Fujitsu Services Retail & Royal Mail Group Account
Lovelace Road, Bracknell, Berks RG12 8SN

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GRO

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From: Mark Dinsdale **GRO**
Sent: 21 July 2011 22:22
To: Thomas Penny
Subject: Fw: swiss cottage Fujitsu Statements - urgent please
Importance: High

Hi Penny, can you answer Grahams questions below? Thank you

Mark

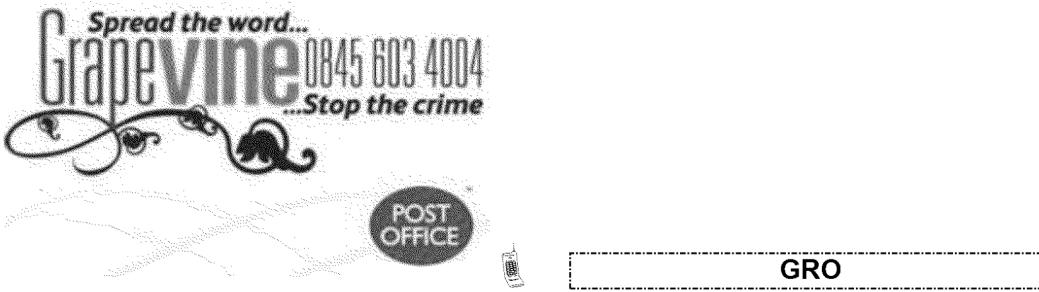
From: Graham Brander
Sent: Thursday, July 21, 2011 05:38 PM
To: Post Office Security
Cc: Mark Dinsdale
Subject: swiss cottage Fujitsu Statements - urgent please

I have received the CD ROMS that were requested in e-mail below but I have not received any indication as to how quickly Penny and Andy can produce statements covering the latest ARQS (P090 – P099) & data received (Penny) and producing on a schedule all call logs within the period 02/04/08 – 02/07/08, with an explanation as to what each means (Andy)

The judge gave us until 31 July to ideally have produced everything on the Defence's shopping list but certainly to have a clear timescale by that date as to when anything outstanding will be produced. As such, would someone kindly contact Penny / Andy to ascertain a timescale for these statements / schedule please.

Regards

Graham Brander
Security Manager
Security Operations
Post Office Ltd



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✓ **GRO**

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Please consider the environment before printing this e-mail

From: Graham Brander
Sent: 20 June 2011 09:52
To: Jane M Owen
Subject: swiss cottage data

Morning Jane

Sorry to pester you 1st day back but defence in Swiss Cottage case have called a mention hearing which I shall start travelling to in about 30 mins. They are effectively asking for a further 2 years worth of Horizon data for this branch and for the data to show names of stock units transfers are being made to.

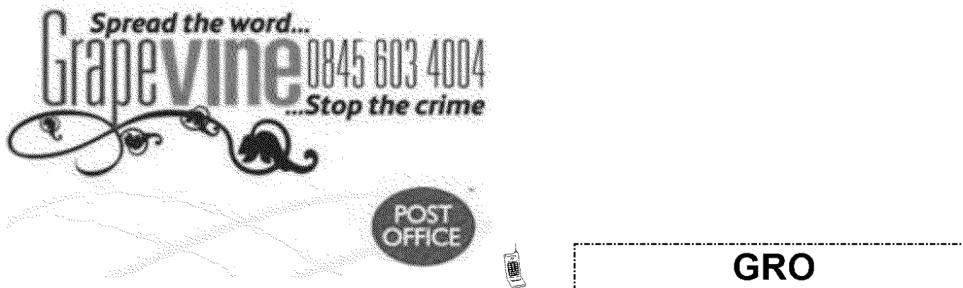
Would you be able to ascertain from Fujitsu by 13.45 today a rough indication of how long this data would take to obtain, how much it would cost (i.e. if we have gone over our allotted amount of ARQs) and how quickly Penny could produce a statement and how quickly Andy could analyse and schedule all calls to Helpline for this period and produce in a statement.

Defence will be looking to adjourn trial today so I need an indication of how long all this will take and then to allow for me to analyse all data, schedule, produce, statement etc.

Thanks.

Regards

Graham Brander
Security Manager
Security Operations
Post Office Ltd



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