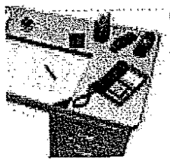
POL00065047

Jacqueline Whitham
06/08/2009 09:21

To: Pat Davies/e GRO
cc:
Subject: Fw: Fraud - Case Closure - POLTD/0809/0126 - JULIAN WILSON

Jackie Whitham
Former Agents Accounting Team
Second Floor West
No1 Future Walk
Chesterfield
S49 1PF
GRO
jacqueline.whitham GRO

----- Forwarded by Jacqueline Whitham/e/POSTOFFICE on 06/08/2009 09:21 -----



Gary R Thomas
05/08/2009 13:34

To: Post Office Security GRO Glenn Chester/e GRO
cc: Jason G Collins/ GRO Graham C Ward/e/ GRO
jacqueline.whitham GRO
Subject: Fraud - Case Closure - POLTD/0809/0126 - JULIAN WILSON

Case Closure Reporting

Case Closure report must be emailed to Primary Stakeholder and copied to all Secondary Stakeholders & Jacqueline Whitham, on final completion/submission of case.

Case reference:	POLTD/0809/0126
Date case set up:	17/09/2008
Branch Name: (or other Location)	ASTWOOD BANK SPSO
Branch Code:	346 / 246
Main Enquiry Category:	AUDIT
Enquiry Type:	CASH LOSS
Name of Person(s) Interviewed: (if applicable)	JULIAN WILSON
Subject type / Grade: (Delete as applicable):	SPMR
Case File associated:	Yes
Primary Stakeholder:	GLENN CHESTER
Secondary Stakeholder(s):	SECURITY TEAM, JASON COLLINS, GRAHAM WARD
Identified 'Criminal' Loss: £	£27,811.98
NB: Only losses attributable to fraud and/or where the loss is the result of suspect fraudulent activity, should be recorded. For example if the case is an audit shortage of £50k, but £10k is known to be outstanding/other TCs, then the Identified 'Criminal Loss is £40k.	
Potential Recovery: (method & dates) £	£27,811.98 SEPTEMBER 2009 PRIOR TO 1ST CONFISCATION HEARING ON SALE OF BUSINESS
NB: Potential recoveries include known TCs to be issued, arrangements being made for instalments, ongoing sale of property, etc - ie any known / instigated activity undertaken to pursue recovery, which is in the pipeline.	
Actual Recovery: (method & dates) £	NIL TO DATE FULL RECOVERY IS EXPECTED IN SEPTEMBER 2009 OR THROUGH CONFISCATION
NB: Actual recoveries include known cash repaid, known cheques repaid, either via funding notification, direct to Late Account, etc - ie any known recovery that has been been physically received, as opposed to being in the pipeline.	
Confiscation case:	Yes
SPSO cases: has SPMR been made aware of loss?:	Yes

POL00065047

Is there a Financial Investigation still ongoing? (If yes, this form must be emailed to relevant Financial Investigator as case will remain open within their remit)	Yes
Final outcome: (if prosecution include further details below)	PROSECUTION SENTENCE BELOW.
Prosecution Outcome: (include court, date & sentence)	WORCESTER CROWN COURT 3RD AUGUST 2009 - SENTENCED TO 200 HOURS UNPAID WORK (COMMUNITY SERVICE)
Costs / Compensation: (Compensation awarded in multiple partner cases / SPSO assistant cases must be repaid to loser - contact FBA Banking Duty 5309 2381 / 01246 542 381 to ensure compensation cheques dealt with correctly)	COSTS OF £3,500 AWARDED PAYABLE WITHIN 12 MONTHS
Debarment: (Confirm completed and date forwarded to Intelligence Transaction Manager)	COMPLETED AND SUBMITTED IN OCTOBER 2008.
Procedural and organizational failings identified - (ensure PROCEDURAL FAILINGS form is also updated & emailed to Stakeholders)	NO
Procedural and organizational failings discussion held with Stakeholder(s): (discussion must occur prior to closure - outline any solutions, agreed actions, refer to next level if issues remain e.g Crown Office failings via BM/Operations Manager)	N/A
Are there outstanding issues of a significant nature: (e.g impact, reluctance, refusal to implement solutions, business critical etc - if yes, the matter should be reported in more detail to Team Leader)	NO
Any other comments: (NB: If DWP case then additional closure form is required to be completed)	CASE CLOSED AND FORWARDED TO GRAHAM WARD FOR RETENTION RE-CONFISCATION CASE
Security Advisor in case:	GARY THOMAS
Security Programme Manager (Team Leader):	JASON COLLINS

POL00065047

Is there a Financial Investigation still ongoing?: (If yes, this form must be emailed to relevant Financial Investigator as case will remain open within their remit)	Yes
Final outcome: (if prosecution include further details below)	PROSECUTION SENTENCE BELOW.
Prosecution Outcome: (Include court, date & sentence)	WORCESTER CROWN COURT 3RD AUGUST 2009 - SENTENCED TO 200 HOURS UNPAID WORK (COMMUNITY SERVICE)
Costs / Compensation: (Compensation awarded in multiple partner cases / SPSO assistant cases must be repaid to loser - contact PBA Banking Duty 5309 2381 / 01246 542 381 to ensure compensation cheques dealt with correctly).	COSTS OF £3,500 AWARDED PAYABLE WITHIN 12 MONTHS
Debarment: (Confirm completed and date forwarded to Intelligence Transaction Manager)	COMPLETED AND SUBMITTED IN OCTOBER 2008.
Procedural and organizational failings identified - (ensure PROCEDURAL FAILINGS form is also updated & emailed to Stakeholders).	NO
Procedural and organizational failings discussion held with Stakeholder(s): (discussion must occur prior to closure - outline any solutions, agreed actions, refer to next level if issues remain e.g Crown Office failings via BM/Operations Manager).	N/A
Are there outstanding issues of a significant nature: (e.g impact, reluctance, refusal to implement solutions, business critical etc - if yes, the matter should be reported in more detail to Team Leader)	NO
Any other comments: (NB: If DWP case then additional closure form is required to be completed)	CASE CLOSED AND FORWARDED TO GRAHAM WARD FOR RETENTION RE-CONFISCATION CASE
Security Advisor in case:	GARY THOMAS
Security Programme Manager (Team Leader):	JASON COLLINS

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Regards,

Gary Thomas
Investigator Fraud Strand
Post Office Ltd, National Security Team

Alder Hills Delivery Office, 1-5 Alder Hills, Poole, Dorset, BH12 4AH
GRO Postline GRO
Mobex GRO
Fax No – GRO
GRO

Spread the word. Grapevine ...Stop the crime GRO

POST OFFICE

POL00065047

P344
(Revd Mar 97)

TRANSFER REPORT

IMPORTANT - See Notes overleaf

Send to:-
Former Subpostmasters Accounts
Transaction Processing
Post Office Ltd
No. 1 Future Walk
CHESTERFIELD
S49 1PF email: Former_Agents_Debt

Important Message for Auditors
Please ensure that this Transfer Report is forwarded to the Former Subpostmasters Accounts team at the address opposite on the day of transfer.

GRO

ACCOUNTS TO CEASE	OFFICE NAME	OFFICE CODE NO
1. Name and office Code No of (1) Office,	(1) Astwood	346246
2. Audit Area * Delete as applicable	(2) WEST	
3. Name (in full) of officer ceasing (BLOCK LETTERS)	MR JULIAN WILSON	
4. DATE OF APPOINTMENT OF OUTGOING SUBPOSTMASTER	07.11.2002	
5 (1) DATE OF CESSATION (2) State whether Final cash Account prepared	(1) 11.09.2008 (2)	
6. Cause of cessation. eg resignation, suspension or dismissal, illness, death, cessation of POL staff, temporary Subpostmaster ceased etc (see notes overleaf)	Suspension	
7. If closed for all business, state whether: temporarily, seasonally or permanently		

ACCOUNTS TO COMMENCE	OFFICE NAME	OFFICE CODE NO
8. Name and Office Code	Astwood	346246
9. (1) Name (in full) of Officer commencing (BLOCK LETTERS) (2) If related to Officer ceasing, state relationship	(1) Mrs Mary Cameron Stewart (2)	
10. State whether new Subpostmaster, Subpostmaster reinstated, Temporary acting Subpostmaster, Nominees Subpostmaster, POL staff placed in charge, Conversion from Non-cash-Account Office	Temporary	
11. Date of commencement	11.09.2008	

COMPLETED BY :

Signature .....
Office location HRSC, Farnworth
Date 15 September 2008

Name Liesl Jackson
Telephone Number GRO

POL00065047

NOTES

THE TABLE BELOW SHOWS WHETHER A TRANSFER REPORT (P344) AND/OR FINAL CASH ACCOUNT (P242) SHOULD BE PREPARED WHEN A SUBPOSTMASTER CEASES OFFICE OR THERE IS A CHANGE OF OFFICE STATUS:-

CAUSE OF CESSATION	TRANSFER REPORT (P344) TO BE PREPARED	FINAL CASH ACCOUNT (P242) TO BE PREPARED	REMARKS
- Resignation	YES	YES	
- Suspension /Dismissal	YES	YES	IF THE SUBPOSTMASTER IS REINSTATED AFTER SUSPENSION A FURTHER P344 SHOULD BE PREPARED
- Illness (when a relative acts as a temporary Subpostmaster)	YES	NO	WHEN THE SUBPOSTMASTER RESUMES AFTER ILLNESS, A FURTHER P344 SHOULD BE PREPARED
- Death (when a relative acts as a temporary Subpostmaster)	YES	NO	WHEN A NEW SUBPOSTMASTER IS APPOINTED, A FURTHER P344 AND P242 SHOULD BE PREPARED
- Officer in charge (POL staff)	YES	YES	NEITHER FORM NECESSARY ON TRANSFER FROM OIC TO ANOTHER OIC
- Temporary Subpostmaster	YES	YES	
- Nominee Subpostmaster and change of firm	YES	YES	
- Nominee Subpostmaster (no change of firm)	NO	NO	
- Subpostmaster at a Non-Cash Account Office	NO	NO	
Change of office status			
- From a Non-Cash Account Office to an SPSO, MSPO, FPO	NO	NO	
- From an SPSO, MSPO, FPO to a Non-Cash Account office	YES	YES	
- From a BO to an SPSO, MSPO, FPO	NO	NO	

Retention period: 5 years

POL00065047

Astwood Bank FAD: 3462463
13:48 11/09/2008 TP:05 BP:04 SU: AA
Final Balance - Office Copy

******Discrepancies in this Account******

*Discrepancy OVER	27811.98 *
*Discrepancy SHORT	27811.98 *
*	*
*Nett discrepancy	0.00 *
*	*
*Excess Cash Removed	0.00 *
*Cash Shortage Made Good	0.00 *
*	*
*Nett Cash Adjustment	0.00 *
*	*

****

VALUE ITEMS & MOP	VOLUME	VALUE
Cash		17952.64
Cash		17952.64
MOP		17952.64
Euro		3473.55
US Dollar		1499.06
Fgn Currency Sterling Equ		4972.61
BUREAU DE CHANGE		4972.61
Postage stmp		2389.20
Other Postage Items		2389.20
POSTAGE		2389.20
TOTAL VALUE ITEMS & MOP		25314.45

RECEIPTS	VOLUME	VALUE
Balance B/Fwd		52661.44
Nat lot game	3	406.00
Lottery Games		406.00
OTHER RECEIPTS		406.00
Curr Revalue Up	1	10.63
B De Chge- Revalue Up		10.63
BUREAU DE CHANGE - IN		10.63
First Day Env	9-	2.70-
PHILATELIC ITEMS		2.70-
D Wedding Mini	1	2.19
Christmas07 Mini	2	7.18
Bond Mini	1	3.36
Mini Sheets		12.73
Birds Pres Pck	2	8.20
Insects PP	1	4.10
Presentation Packs		12.30
PHILATELIC		25.03
1st class stmp	25	9.00
1st class Large	1-	0.52-
First Class Stamps		8.48
2nd class stmp	5	1.35
Second Class Stamps		1.35
Airletter Pict	11	6.93
Other Postage Items		6.93
SAS bk 2nd x 12	1-	3.24-
SAS bk 1st x 6	1	2.16
1st Large x 4	2	4.16
Stamp Books - Misc		3.08
POSTAGE		19.84
PO Phonecrd £5	7	35.00
PO Branded Call Cards		35.00
PHONE CARDS		35.00
Gift Voucher	14	0.00
GIFT VOUCHER SHOP VOUCHERS		0.00
Rod-coarse 07/08	62	0.00
Rod-course 08/09	1	0.00
Rod-sea 07/08	6	0.00
ROD LICENCES		0.00
Instants £5	9	45.00
Instants £2	21	42.00
Instants £1	52	52.00
NAT LOT INSTANT WIN GAM		139.00
Transfers In		0.00
REMITTANCES IN		0.00
Discrepancy OVER Transferred		0.00
Discrepancy SHORT Resolved		0.00
TOTAL RECEIPTS		53294.24

POL00065047

PAYMENTS	VOLUME	VALUE
Final acc def	1	27811.98
Miscellaneous		27811.98
OTHER PAYMENTS		27811.98
Nat lot cash pze	2	143.00
NATIONAL LOTTERY PRIZES		143.00
Curr Reval Down	1	24.81
B De Change - Revalue Dn		24.81
BUREAU DE CHANGE - OUT		24.81
Transfers Out		0.00
REMITTANCES OUT		0.00
Discrepancy SHORT Transferred		0.00
Discrepancy OVER Resolved		0.00
Total Stock & MoP		25314.45
Nett discrepancies		0.00
TOTAL PAYMENTS		53294.24
Balance C/Fwd		25314.45

STOCK VOLUMES	VOLUME
Euro TChq	4900
USA TChq	3150
First Day Env	39
Lanc & York Mini	5
Cathedrals Mini	5
OlympicHO Mini	8
50Ann CtryMini	10
Lanc & York PP	7
Cathedrals P Pck	5
Carry On PP	3
Air Displays PP	8
Olympic HOver PP	8
RAF Uniforms PP	10
50 AnnCtryDef PP	10
RAF Stmp Bk	2
50 AnnPrestBook	2
1st class stmp	1260
1st class Large	1
2nd class stmp	1198
2nd class Large	346
Airletter Single	7
S/a 2ndx100	9
50 x 2nd Large	19
S/a 1stx100	4
50 x 1st Large	11
Special 1st	240
Special 81p	90
SAS bk 1st x 12	102
SAS bk 2nd x 12	106
SAS bk 1st x 6	89
E Stp Bks 40g x4	80
1st Large x 4	73
2nd Large x 4	171
PO Phonecrd £10	6
PO Phonecrd £20	10
PO Holidycrd £10	8
Postal Orders	125
Gift Voucher	13
NVL Discs	2330
Rod-course 08/09	69
Rod-sea 08/09	7
Instants £1	232
Instants £2	191
Instants £5	6
Saving Stamp £5	121

EXAMINATION
Drawer examined and cash and stock found as shown in this summary

Datestamp

Signature . . . . . .

Time . . . . . .AM/PM

TRANSFER
Cash and stock in this summary have been transferred to me

Datestamp

Signature . . . . . .

Time . . . . . .AM/PM

*** END OF REPORT ***

POL00065047

TO BE AFFIXED TO THE FRONT OF THE CASH ACCOUNT PRODUCED ON DAY OF TRANSFER /CLOSURE

FINAL CASH ACCOUNT OF POSTMASTER/AGENT OF:-

Astwood Bank **OFFICE**

DEFICIENCY IN FINAL ACCOUNT [(from Line **(10)86** only]	£ 27811.98	Due to Transfer* /Temporary Closure* / Permanent Closure* *Delete as applicable Temp. closure due to Suspension* /~~Robbery*~~ / ~~Other~~ Please state for other _____
SURPLUS IN FINAL ACCOUNT[from Line **(00)40** only]	£	

DEFICIENCY MADE GOOD AT FINAL ACCOUNT	£	OFFICE CODE	346246
SURPLUS WITHDRAWN AT FINAL ACCOUNT **(up to £100.00 ONLY)**	£	DATE OF FINAL ACCOUNT	11 / 09 / 08

OFFICE TRANSFER
when the transfer is made during business hours, the time should be stated. The ordinary Cash Account for the rest of the period should contain only transactions subsequent to transfer.

WK 25
BP 04
TP 05
WEEK No.

ASTWOOD BANK REDDITCH WORCS D 11 SE 08 Post Office
Datestamp

Please state if a further Cash Account is due for this accounting week

***YES / ~~NO~~**

*delete as appropriate

NOTE: If the account is transferred to a **New Agent**, the total of the cash, stock and vouchers table should be entered at **Line 'A'** and at Payments line **(10)85** 'Balance transferred to new account'
If the office is **closed**, the total should be entered on **Line 'B'**.
The cash and stock must be dispersed as follows:
temporary closure - remit all cash and stock (including Game Licences) to parent Distribution Centre and include the value at Payments Line **(10)82** 'Rems to other offices'. A breakdown of this must be shown in **Table 9.**
permanent closure - stock must be despatched to NSSC/Chesterfield and include the value at Payments line **(10)77** 'Stock returns to SSO'. Cash and vouchers must be remitted to the parent Cash Centre and the value included at Payments line **(10)82** 'Rems to other offices'.
A breakdown of the values claimed at Payments line **(10)77** and **(10)82** must be shown in Tables 8 and 9 respectively.

The sum of £ 25314.45 (being the amount of cash, stock and vouchers shown overleaf at (10)85 Payments.
To be charged in the Cash Account of Thurs 11th Sept 2008 day of period ended
as balance transferred from old account.
I acknowledge receipt of (2) keys for the main safe

Signature of Incoming Agent GRO

Signature of Outgoing Agent GRO

Examined at TP

Signature of GRO

Transfer noted in TP

Witness to transfer

To be retained for six years following completion
P242 (Revised Feb 2002)

POL00065047

TO BE AFFIXED TO THE FRONT OF THE CASH ACCOUNT PRODUCED ON DAY OF TRANSFER /CLOSURE

Serial Numbers of open licences etc. in hand

	From	To
Milk tokens		
E. A. Rod Licences	TJ 35860032	TJ 35860100
	SJ 90235584	SJ 90235590
Motor Vehicle Licences		
	See attached sheet	
Lottery Cheques	021495	021500
	020431	020440
Unactivated Lottery Packs	407 011867	384-019064
	391 010832	384-019062
	391 010831	390-017257
	401 124273	390-017256
	402 099468	390-017258
	402 031846	365-114729
	394-027232	375 185913
	399-038085	397-106734
	365 114728	399 038084
	393 057786	406 043987
	393 057787	376 148207
Bus/Travel Tickets		

To be retained for six years following completion
P242 (Revised Feb 2002)

POL00065047

TP6

FORMER SUBPOSTMASTERS STATEMENT OF EXCEPTION

OFFICE NAME : *ASTWOOD BANK* **PROFIT CENTRE** : *346246*

DATE OF EXCEPTION : *14.05.2008* **£** *£500.00* **DR**

VENDOR / GL ACCOUNT TO CREDIT/DEBIT : **530121**

CASH ACCOUNT ENTRY : £

Details of Error: (PLEASE PROVIDE FULL WRITTEN HISTORY OF THE ERROR)

CHEQUE NOT RECEIVED AT A&L

Please note that the previous and following weeks transactions have been checked before issue of this error and no compensating errors were found.

NB. Attach all supporting documentation in support of the supporting document value.

FOR INTERNAL USE ONLY

Duty Holders Name : *Eleanor Kimberley*

Duty Holders Signature : GRO Ext : **2239**

Authorised/Checked by duty : Ext :

Date keyed to POLFS :

POL00065047

TPh. Q 417

LIST NO: 6380C
ITEM NO: 4

DATE: 17/06/08

ERRORS ON ENCASHED CO-OP CHEQUES

OFFICE NAME: ASTWOOD BANK

OFFICE CODE: 346 246 3

CASH ACCOUNT WEEK/YEAR: 07 08/09

W/E DATE: 14.05.08

SERIAL NUMBER: 50901

DIFFERENCE TO BE CHARGED: £500.00

REASON FOR ISSUE: CHEQUE NOT RECEIVED AT A & L

POL00065047

Evidence received from Gill Hoyland 07.01.04

Confidential Information.
Date: 13/05/2008 ISN: GRO FAD Code: GRO
Serial No: 400702 Sort Code: GRO Account No: GRO Amount: 500.00

The CO-OPERATIVE BANK
Customer led, ethically guided

www.co-operativebank.co.uk
P.O. Box 250,
Delf House, Southway,
Skelmersdale WN8 6WT

08-92-99

www.communists.com 9508 03/05

Pay MR. G.G. CLARK ~~364246~~ 3462463 only

Date 9/5/2008

The sum of FIVE HUNDRED POUNDS ONLY

£500.00

Account Payee

This cheque contains 33% recycled paper

UNITED TRADING COMPANY

GRO

GRO

GRO

GRO

Co-op Business Cheque

BANK RECEIVED D POST MILL

3462463

These pages are intended for the use of the individual or entity to whom they are addressed. If you have received them in error, please notify the sender immediately.

POL00065047

Confidential Information.
Date: 13/05/2008 ISN: GRO FAD Code: GRO
Serial No: 000001 Sort Code: GRO Account No: GRO Amount: 500.00

BCV - CHEQUES

3462463

www.communicate.com BC08 05/05

GRO

SIGNED

DATE STAMP

DATE OF DESPATCH

120508

VOLUME

1

MAXIMUM 50 CHEQUES

TOTAL VALUE

£500

62-29-20

DO NOT WRITE OR MARK BELOW THIS LINE

⑈000001⑈ 62⑆29201⑆ 34624632⑈ 73

~~18/5~~ Rem'd out 9/5. (50)
Rec'd. 14/5. ~~40~~

claimed at office. 09.05.'08.
on cheques line & so in balance.

13/05/2008 600985 5446 022933 08 281500215 9

09.05.2008 claimed through Horizon
£1330.39 received £830.39.
on 12.05.2008 claimed through Horizon
£400.26 but cheques were received for £900.2

POL00065047

To:	From:	cc:
Mr Julian Wilson Subpostmaster	David Patrick IN CONFIDENCE	Glenn Chester Contracts Advisor Steve W R Wright Business Development Manager Investigation Team Manager Network Compliance Audit Manager Outlet Intervention Team
Date: 11/09/08		

Audit of Astwood Bank Post Office® branch, Branch Code 346246

Section 1 - Introduction

An audit of the above branch, led by myself, was undertaken on Thursday 11th Septembe 2008———. The purpose of this audit was to verify financial assets due to the Post Office® and confirm compliance with a range of Business processes, procedures and regulatory requirements.

Section 2 provides a management summary, including the financial audit result.

Section 3 details a breakdown of the result of the financial audit.

Appendix A details the areas of non-compliance to regulatory matters and Appendix B details areas of non-conformance identified during tests of selected policy and procedures. Both

POL00065047

appendices include the actions agreed with yourself during the closing meeting.

Section 2 - Management Summary

The financial audit revealed a current trading position of £ 27,811.98 short, subject to a reconciliation of some figures (undertaken after the audit). A breakdown of this figure, including any pending transaction corrections or losses being settled centrally, can be found in section 3.

Due to findings revealed at audit, and a decision taken by the Contracts Advisor to temporary suspend you from your role as subpostmaster pending further enquiries, compliance testing was not carried out on this visit, therefore there are no appendices attached.

Section 3 - Result of the Financial Audit

Financial assets to the value of £25,251.46 were physically verified compared to the amount due to Post Office® of £53063.44.

The difference between these figures is broken down as follows:

£	27006.01	(-)	Identified as a difference in cash figures
£	109.70	(-)	Identified as a difference in stock figures
£	696.27	(-)	Declared discrepancy Wk 24
£	27811.98		Total shortage

Comments and/or Recommendations:

The shortage of **£27,811.98** was put to the Final account..

POL00065047

IN CONFIDENCE

To:	From:	cc:
Glenn Chester Contracts Advisor	David Patrick Senior Auditor	Investigation Team Manager Steve W R Taylor Business Development Manager Network Compliance Audit Manager Outlet Intervention Team
Date: 11 September 2008		

Audit of Post Office®Astwood Bank, Branch Code 346246.

~~nsert number 1 only if attending an Investigation C&SM Audit Request. Delete this~~

~~(1)~~

On the 11th September 2008, accompanied by my colleagues Kevin Watkins and Faith Lavender, I conducted an audit of the above named branch.

The purpose of this audit was to verify financial assets due to the Post Office® and confirm compliance with a range of Business processes, procedures and regulatory requirements.

The audit revealed a shortage in the branch of £ 27,811.98. A breakdown of the audit result and details of the audit findings are as follows:

POL00065047

£	27 006.01	(-)	Identified as a difference in cash figures
£	109.70	(-)	Identified as a difference in stock figures
£	696.27	(-)	Declared discrepancy Wk 24
£	27 811.98	(-)	Total Shortage

We arrived at the branch at 8am and introduced ourselves to ~~the Postmaste~~ the Subpostmaster Mr Julian Wilson when he arrived at approximately 8.15 am and advised that we were to perform an audit on behalf of Post Office Ltd®.

Mr Wilson allowed us access to the secure area, and was present in the secure area whilst the audit was carried out.
I contacted the Network Business Support Centre (NBSC) at approximately 8.15 am and advised that an audit would be performed at the branch, and that it would remain closed until its conclusion. The nominated branches offered were: Crabs Cross, Alcester and Studley and a notice placed on display at the branch detailing this information.

At the commencement of the audit Mr Wilson informed me that there would be a shortfall in the cash of around £27k. He said that this was shortages accumulated at the branch over the last 5 years or so. He had been inflating the cash figures in order that the office show a balance each month

I produced an office snap shot. The 'office snapshot' is a Horizon generated report that details the cash and stock on hand that should be present at the time it is printed, in addition to the business transacted through the branch during a 'said period'.
I produced a report of the amount of cash declared as on hand by the branch on the night prior to the audit and noted the cash shortfall of £27 006.01 after a physical count was undertaken by my colleagues Kevin Watkins and Faith Lavender.
A shortfall was also noticed in the stock figure of £109.70.

Mr Wilson was then advised that he should satisfy himself that the figures of the audit team were correct. Therefore, we then confirmed all differences with Mr Wilson and he confirmed the audit shortage.

POL00065047

I telephoned yourself at 8.30 am to report a preliminary suspected shortage of approximately £27k and that I would ring you back with the final figure once I had completed the audit. This I did at 11.00 am to report an overall shortage in the branch of £27 811.98.
I also notified Graham Brander, Fraud Advisor Team manager and subsequently Gary Thomas, Fraud Advisor at about 12 noon to relay these findings.

The decision was then taken to precautionary suspend Mr Wilson at 13.00 pending further investigation.

A final account was prepared and the branch rolled into the next balance period. The deficiency was put to the Late Account.

An interim manager, Mary Stewart was put in charge at the branch with all assets transferred to her colleague Sue Wallace on day of audit.
The audit and subsequent transfer of the branch was concluded at 4.45/pm.

I advised the NBSC that the branch would be re-opening on Friday 12th September at 9am.

No Compliance Tests were carried out at this audit.

If you require any additional information, please contact me on the telephone number below

David Patrick

Senior Auditor

☎ GRO
Mobex: GRO

POL00065047

29.9

RECEIVED BY LF

NETWORK SUPPORT

RECEIVED
26 SEP 2008

Glen Chester
Post Office Limited
Contract Support Team
Upper Floors
The Market DNB
6-16 New York Street
Leeds

Dear Sir

Re Astwood Bank Post Office
FAD Code GRO

Subject Precautionary Suspension

I write following a recent communication with Donna Evans my NFSP secretary with regard to the above matter.
I have been asked to tender my resignation which I herewith do but under duress.

Having on three occasions raised the matter of misbalances, firstly with my line manager, secondly in response to a letter from the Federation and thirdly with my previous BDM but on all occasions no adequate reply was forthcoming.

Regarding the enquiry from the Federation out of the 72 members contacted 66 including myself were experiencing problems of this nature. Somewhat strange I think!

I have spoken with other sub-postmasters in a similar situation to myself and find like them; there are many instances where transactions cannot be checked as to whether they were carried out correctly.
Everybody including yourself has an error margin and on checking my figures since I took on the Post Office on a turnover of approx. £45 million my error margin was .006 %.

I very much enjoyed the role as Postmaster and in my time there I increased the turnover by in excess of 100% despite the fact that Post Office through no fault of theirs lost Government products.

I cannot help feeling, like others, there is an hidden agenda behind all this and that this type of action is a way for Post Office Ltd to close more offices if not in this phase but in the next phase which will undoubtedly come.

Yours sincerely

GRO

Julian Wilson – Former Sub Post Master

POL00065047

Post Office Ltd
Contract Support Team
Upper Floors
The Markets DMB
6 – 16 New York Street
Leeds
LS2 7DZ

22nd October 2008

For the attention of Mr Glenn Chester – Contracts Manager

Dear Mr Chester

Thank you for your letter dated 20th October re Astwood Bank Post Office and your comments therein are noted.

As this matter is the subject of an ongoing investigation by Mr Gary Thomas – Fraud Advisor to Post Office Limited you should liase with him.

I would point that the items on your listed are as follows.

a) The amount of £500-00 shown relates to the encashment of a Co-op business cheque. It was sent incorrectly to EDS and not to Alliance and Leicester – Chesterfield were informed of this some months ago and the help line told me how to complete the transaction as I had not done one of these before.

b) The second amount relates to a transaction that has taken place since my suspension, and should be therefore taken up with IEL who are running the office at this time.

Yours sincerely

GRO

Julian Wilson.

POL00065047

Confidential

Mr J Wilson
1248 Evesham Road
Astwood Bank
Redditch
B96 6AD

20 October 2008

Dear Mr Wilson

Further to your letter of 3 October 2008, please be advised that I have noted your comments regarding your resignation as Subpostmaster, Post Office® Astwood Bank branch and can confirm that your resignation will take effect from 26 September 2008 and not 11 September 2008 as previously advised.

I understand from enquiries made with our Former Agents Debt Team at Chesterfield that they are currently holding an amount of £28103.36 of outstanding debt proper to your period of appointment as Subpostmaster, Post Office® Astwood Bank branch. This amount is now proper to be made good please.

I would be grateful if you could please forward me a cheque for £28103.36 made payable to Post Office Ltd in the envelope provided by Friday 31 October 2008.

If you are unable to make good the amount in one lump sum, I would be grateful if you could please let me have your written proposals for making good the amount by Friday 31 October 2008. An envelope is enclosed for your reply.

Yours sincerely

Glenn Chester
Contract Manager

Post Office Ltd
Contract Support Team
Upper Floors
The Markets DMB
6-16 New York Street
Leeds

POL00065047

LS2 7DZ

Telephone: GRO

POL00065047

Post Office Limited
Contracts Support Team
Upper Floors
The Markets DMB
6 – 16 New York street
Leeds
LS2 7DZ

RECEIVED
20 OCT 2008

17th October 2008

For the attention of Mr Glenn Chester – Contracts Manager

Dear Sir

Re Astwood Bank Post Office – FAD Code 3462463

Following my Precautionary Suspension from the above office I wrote to my NFSP secretary on 2nd October 2008 raising several points on which I asked for clarification.

On 15th October I received a reply stating "I do not feel it is appropriate to answer questions which should be directed to Post Office Limited".

I am therefore enclosing a copy of my letter to her for answer by you as the Contracts Manager for Post Office Limited.

Yours sincerely

GRO

Julian Wilson

GRO

POL00065047

Ombersley Road Sub Post Office
129,Ombersley Road
Worcester

2nd October 2008

For the attention of Donna Evans –NFSP Branch Secretary

Dear Donna

Further to our various conversations re my suspension there are several items that I do not understand and they are as follows: -

1. It would appear that as far as PO Ltd is concerned you are guilty until you are able to prove your innocence.

2. Although there would appear to be an appeals procedure this basically amounts to nothing.

3. Any Financial business has audits on a regular basis including banks so why does PO Ltd only carry them out on an "ad hock" basis.

4. No other authority i.e. Police, Health, Banks and I would imagine 99% of other businesses suspend people without pay.

5. I am not guilty of any misdemeanour other than perhaps not understanding the operation of Horizon correctly. The manuals supplied in a lot of cases are not the best. There are clearly systemic problems with the system, which may be why a "New Horizon" system will soon be installed. Even Post Office Ltd make mistakes – What about the refunds for Travel Insurance recently, who pays for that?

6. In your introduction leaflets when taking on a Post Office it clearly states that training is on an ongoing basis and readily available. You and I know that PO Ltd do not have the staff to comply with this

7. It seems that having read the "Subpostmasters Contract" everything is in favour of PO Ltd and nothing in the subpostmaster's favour unless you get injured in a robbery.

8. Regarding the Lottery I have had a letter from the agents running the Post Office and they take no account of the fact that shop staff are operating the Lottery and basically "tough luck"

9. If I had been "up" by £27,000 what would PO have expected then

I joined the Federation on my appointment and the moment I need assistance it appears none is forthcoming. I would have thought at least there would be some support form them but apparently not. What happened to people's "Human Rights"?

POL00065047

I would appreciate a reply of some sort to restore my faith in what I hope is not a toothless organisation.
Post Office Ltd waste millions of pounds a year and because of this you as an organisation cannot obtain more financial reward for subpostmasters in all areas of their business.

Yours sincerely

GRO

Julian Wilson.

POL00065047

Post Office Ltd
Contract Support Team
Upper Floors
The Markets DMB
6 – 16 New York Street
Leeds
LS2 7DZ

3rd October 2008

For the attention of Mr Glenn Chester – Contract Manager

Dear Mr Chester

Re Astwood Bank Post Office

Thank you for your letter of 29th September unsigned, as was the last communication.

As you received my undated letter on 26th September this should be the date from when my resignation should be effective.

I understand that my private business will have no claim to the appointment of Subpostmaster and that the new owner will have to go through the same procedure as myself.

I am not guilty of any misdemeanour other than due to a lack of training where appropriate the Horizon system was used incorrectly.

It would appear that as far as Post Office Limited is concerned you are guilty until you can prove otherwise.

Yours sincerely

GRO

Julian Wilson

POL00065047

TP6

FORMER SUBPOSTMASTERS STATEMENT OF DISCREPANCY

BRANCH NAME : ASTWOOD BANK **BRANCH CODE** : *346246*

DATE OF DISCREPANCY : 07.08.2008 TO 10.09.2008 £ *£240.00* DEBIT

(*Delete as applicable)

HORIZON ENTRY : £ *3,120.00* **CLIENT DATA TOTAL : £** *3,360.00*

Details of Error: (PLEASE PROVIDE FULL WRITTEN HISTORY OF THE ERROR)

NATIONAL LOTTERY SCRATCHCARDS
BETWEEN THE DATES OF 07.08.2008 AND 10.09.2008 £3360.00 OF SCRATCHCARDS
WERE ACTIVATED ON THE CAMELOT TERMINAL WHILE ON THE HORIZON
TERMINAL £3120.00 WERE REMMED IN.

GIVING A DIFFERENCE BETWEEN ACTIVATIONS AND REM INS OF £240.00 ...

SEE ATTACHED EVIDENCE.

Please note that the previous and following weeks transactions have been checked before issue of this error and no compensating errors were found.

NB.Attach all relevant supporting documentation.

FOR INTERNAL USE ONLY

GL/VENDOR* **Cr** **627011**
Special GL/Normal*
*(Delete as applicable)
Settlement Method

Duty Holders Name : ***CLIVE BOWYER***
Duty Holders Signature : GRO
Date passed to FSA Team : 31.12.03

POL00065047

EVIDENCE OF ERROR AT OFFICE 342246 FOR CAMELOT SCRATCHCARDS. ERROR OF £240.00 REALIZED, BEING THE DIFFERENCE BETWEEN CAMELOT ACTIVATIONS AND HORIZON REM IN FOR THE DATE RANGE SHOWN BELOW.

CAMELOT ACTIVATIONS = £3360.00 HORIZON REM IN = £3120.00

Profit Ctr	Doc..Date	Type	AMOUNT	DIFF
346246	07.08.2008	CAMELOT	120	
346246	07.08.2008	CAMELOT	120	
346246	07.08.2008	CAMELOT	120	
346246	07.08.2008	**HORIZON**	**-120**	240
346246	08.08.2008	CAMELOT	120	
346246	08.08.2008	**HORIZON**	**-120**	
346246	09.08.2008	CAMELOT	120	
346246	09.08.2008	**HORIZON**	**-120**	
346246	11.08.2008	CAMELOT	120	
346246	11.08.2008	**HORIZON**	**-120**	
346246	12.08.2008	CAMELOT	120	
346246	12.08.2008	**HORIZON**	**-120**	
346246	13.08.2008	CAMELOT	120	
346246	13.08.2008	**HORIZON**	**-120**	
346246	16.08.2008	CAMELOT	120	
346246	16.08.2008	CAMELOT	120	
346246	16.08.2008	**HORIZON**	**-120**	
346246	16.08.2008	**HORIZON**	**-120**	
346246	19.08.2008	CAMELOT	120	
346246	19.08.2008	**HORIZON**	**-120**	
346246	20.08.2008	CAMELOT	120	
346246	20.08.2008	**HORIZON**	**-120**	
346246	21.08.2008	CAMELOT	240	
346246	21.08.2008	**HORIZON**	**-120**	
346246	21.08.2008	**HORIZON**	**-120**	
346246	22.08.2008	CAMELOT	120	
346246	22.08.2008	**HORIZON**	**-120**	
346246	23.08.2008	CAMELOT	120	
346246	23.08.2008	**HORIZON**	**-120**	
346246	26.08.2008	CAMELOT	120	
346246	26.08.2008	**HORIZON**	**-120**	
346246	27.08.2008	CAMELOT	120	
346246	27.08.2008	**HORIZON**	**-120**	
346246	29.08.2008	CAMELOT	120	
346246	29.08.2008	CAMELOT	120	
346246	29.08.2008	**HORIZON**	**-120**	
346246	29.08.2008	**HORIZON**	**-120**	
346246	01.09.2008	CAMELOT	120	
346246	01.09.2008	CAMELOT	120	
346246	01.09.2008	**HORIZON**	**-120**	
346246	01.09.2008	**HORIZON**	**-120**	
346246	04.09.2008	CAMELOT	120	
346246	04.09.2008	CAMELOT	120	
346246	04.09.2008	**HORIZON**	**-120**	
346246	04.09.2008	**HORIZON**	**-120**	
346246	05.09.2008	CAMELOT	120	
346246	05.09.2008	**HORIZON**	**-120**	

POL00065047

346246	08.09.2008	CAMELOT	120	
346246	08.09.2008	**HORIZON**	**-120**	
346246	10.09.2008	CAMELOT	240	
346246	10.09.2008	**HORIZON**	**-120**	
346246	10.09.2008	**HORIZON**	**-120**	
			240	

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G/L Account No. 627011 Camelot £1 Scratchcard matching to client data
Company Code 1254

G/L	Profit Ctr	Stat	Doc..Date	DocumentNo	Assignment	Type	Postg Date	PK	LC amnt	Reference	Text	Article
627011	346246	#	11.10.2008	2506541075	20081011	KC	13.10.2008	40	120.00	CAM11.10.08		BSB0000001
627011	346246	#	11.10.2008	2506541076	20081011	KC	13.10.2008	40	120.00	CAM11.10.08		BSB0000054
627011	346246	#	11.10.2008	4903378959	20081011	WA	11.10.2008	91	240.00-	I00005Y6YJ000002	HORIZON_N91720081011	BSB0000054
627011	346246	#	11.10.2008	4903802101	20081011	WA	11.10.2008	91	120.00-	I00005Y6YK000002	HORIZON_N91720081011	BSB0000074
627011	346246	#	11.10.2008	4903837493	20081011	WA	11.10.2008	91	120.00-	I00005Y6YI000002	HORIZON_N91720081011	BSB0000001
627011	346246	#	13.10.2008	2506590871	20081013	KC	14.10.2008	40	120.00	CAM13.10.08		BSB0000054
627011	346246	#	10.11.2008	109799533	6000333181	SA	10.11.2008	40	120.00	20081022	TC ISSUE TO COMPENSAT PREVIOUS TC PROPER TO L/A CB	BSB0000001
627011	346246	#	17.08.2008	106250156	TP6	SA	17.08.2008	40	240.00	20080813	error of 240 proper to tp6 finished 12.09.20085	BSB0000001
*									240.00			

POL00065047

Post Office Ltd
Contract Support Team
1ST Floor Admin Block
Manchester Mail Centre
77 Oldham Road
Manchester
M4 5AA
T GRO

Your Ref:
Our Ref:

Confidential

Mr J Wilson
1248 Evesham Road
Astwood Bank
Redditch
B96 6AD

10 February 2009

Dear Mr Wilson

I have been informed by The Former Agents Debt Team at Chesterfield that the amount of outstanding debt currently being held at Chesterfield in respect of your former appointment is £28551.98p. For your information, please find below a breakdown of this amount:-

£27811.98	Final Account deficiency	
£ 500.00	Girobank error 14.05.08	
£ 240.00	National Lottery scratch cards error	

£28551.98

As highlighted in your letter of 22 October 2008 you will note that the credit amount of £208.62 has now been removed from the above statement of debt, as this amount is in fact proper to the current Temporary Subpostmaster. With regard to the £500.00 Girobank error, further enquiries were made on this with the Former Agents Debt Team at Chesterfield and I have been informed that this error is proper to stand. A figure of £500.00 was claimed on the Girobank out-payments line on 14.05.08 but Alliance & Leicester state that no cheque was received.

The amount of £28551.98 is therefore now proper to be made good. I understand that when you were interviewed by Gary Thomas (Fraud Advisor) on 11 September 2008 you informed him that it was your intention to market the

POL00065047

branch and repay the Post Office® from the proceeds of any sale.

Cont/

If this is still the case and you are unable to make good the amount immediately, please can you ask your solicitor to send me a formal written undertaking confirming that your solicitor will forward the sum of £28551.98 directly to Post Office Limited immediately upon completion after the discharge of the mortgage and the costs of sale and before any monies are released to you.

I should also be grateful to receive his/her further undertaking that he/she will notify us immediately if given any instructions by you to take the property off the market.

I should be obliged for some general information about the sale such as the asking price of the property and the approximate amount of the redemption figure.

I have enclosed an envelope for your reply. Thank you.

Yours sincerely

Glenn Chester
Contract Manager

POL00065047

Post Office Ltd
Contract Support Team
1ST Floor Admin Block
Manchester Mail Centre
77 Oldham Road
Manchester
M4 5AA
T GRO

Your Ref:
Our Ref:

Confidential

Mr J Wilson
1248 Evesham Road
Astwood Bank
Redditch
B96 6AD

6 March 2009

Dear Mr Wilson

Re: Outstanding debt £28551.98p

I am writing further to my letter of 10 February 2009 regarding the above outstanding debt figure currently being held at Chesterfield in respect of your former appointment as Subpostmaster, Astwood Bank Post Office® branch. Unfortunately to-date, I do not appear to have received a reply to my letter.

As highlighted in my earlier letter, the amount of £28551.98 is now proper to be made good. I would therefore be grateful if you could please forward me a cheque for £28551.98 made payable to 'Post Office Ltd' in the envelope enclosed by 20 March 2009.

As previously advised, if you are unable to make good the amount immediately, and it is your intention to market the branch and repay the Post Office® from the proceeds of any sale, please can you ask your solicitor to send me a formal written undertaking confirming that your solicitor will forward the sum of £28551.98 directly to Post Office Limited immediately upon completion after the discharge of the mortgage and the costs of sale and before any monies are released to you.

I should also be grateful to receive his/her further undertaking that he/she will notify us immediately if given any instructions by you to take the property off

POL00065047

the market. I would be grateful for a response by 20 March 2009.

Cont/

I should be obliged for some general information about the sale such as the asking price of the property and the approximate amount of the redemption figure.

I have enclosed an envelope for your reply. Thank you.

Yours sincerely

Glenn Chester
Contract Manager

POL00065047

Richard Nelson
Business Defence Solicitors

Our Ref: SJH/DL/2008-6262M
Date: 10.March 2009

Partners: Richard W Nelson
Marie D Dancer
Jonathan J Wright

Post Office Limited
Contract Support Team
First Floor Admin Block
Manchester Mail Centre
77 Oldham Road
Manchester
M4 5AA

For the Attention of Mr Glen Chester (Contracts Manager)

Dear Sirs,

Re: Mr Julian Wilson – Astwood Bank, Redditch

We are instructed to act on behalf of Mr J Wilson who now faces proceedings currently listed before the Redditch Magistrates Court and adjourned until 29th April 2009.

The proceedings relate to matters that are referred to by you in correspondence dated 10th February and 6th March 2009. As a result of the ongoing criminal proceedings faced by our client we respectfully suggest that you address future correspondence to Mr Jarnail Singh, Royal Mail Legal Services, 3rd Floor, 6A Eccleston Street, Victoria, London, SW1W 9LT.

Please be advised that a Restraint Order has been imposed on the application of Royal Mail Legal Services upon both Mr Wilson and his wife. We respectfully suggest that you confirm the ongoing position with regard to the criminal proceedings with your colleague at Royal Mail Legal Services.

Yours faithfully

GRO

Richard Nelson Solicitors

GRO

POL00065047

The Rt Hon Jacqui Smith MP
House of Commons, Westminster, London SW1A 0AA
Constituency Office tel/fax: GRO
Westminster Office tel: GRO
e-mail: smithjj@parliament.uk

Mr Alan Cook
Chief Exectuive Officer
Post Office Limited
Upper Floors
The Markets
6-16 New York Street
Leeds
LS2 7DZ

Our Ref: 01090013

1 December 2009

Dear Mr Cook

I am writing to you in relation to a constituent of mine, Mr. Julian Wilson, former sub-postmaster as Astwood Bank Post Office, Redditch. Mr Wilson was suspended and then resigned in September 2008 over financial irregularities which resulted in a £27,000 discrepancy.

Mr. Wilson maintains that he is innocent of any malpractice, and that the Horizon computer system was responsible. He writes:

"The Post Office 'Horizon System' does what it says but with numerous faults. Yes it does give a running total of transactions carried out but it does not give details of individual transactions in many cases so therefore there is no way of checking back to see if and where any mistakes have been made."

I understand that there are numerous other cases of a similar vein across the country, all of which involve sub-postmasters/mistresses accused of financial irregularities but who claim the Horizon system was to blame. The cases brought to my attention include: Mr. Noel Thomas of Anglesey, Ms. Jo Hammond of North Hamptonshire, Mr. Lee Castleton of Bridlington, Mr Amar Bajaj of Chelmsford, Mr Alan Brown of Falkirk, Ms. Judy Ford of Yeovil, Mr. Alan Bates of Llandudno and Ms Seema Misra of Surrey.

I am also aware of reported additional issues with the system within my own constituency, and a recent BBC/S4C investigation into the issue which highlighted a further 30 similar cases.

POL00065047

In light of the alarming similarities of these cases will the Post Office be carrying out an evaluation of the Horizon system in the near future or indeed be replacing this system for a more robust and reliable one?

It is indeed troubling that similar issues seem to be affecting a number of post offices, and over a period of several years. Local Post Offices are the cornerstone of communities, and I am sure you will agree it is vital sub-post masters/mistresses have all the support necessary in place to ensure they can provide excellent service.

I look forward to your response detailing how the Post Office will ensure its computerised are and will continue to be robust, reliable and efficient.

Yours sincerely

GRO

Jacqui Smith MP

GRO

POL00065047

Rec'd & to SAP POL 18.3.11

Fraud Team BOI Account Funding Notification

Date: 22/2/2011

To : Post Office Ltd Security Team

From : Jane Owen
GRO

BANK OF IRELAND – FRAUD TEAM BANK ACCOUNT

Sort Code
Account
Deposit slip number

GRO

001786

Horizon Receipt Number

I can confirm that I have deposited the following amount within the Investigation Team Bank of Ireland account and that I have retained a copy of this memo (along with the stamped payment receipt) in Appendix C of the case papers:

Case reference number:	POLTD/0809/0126
Branch Name:	Astwood Bank
Branch Code:	346/246
Incident Type:	Audit shortage
Date of Loss (if known)	17/9/08
Amount of recovery: Words and figures:	£11,000.00 Eleven thousand pounds only
Suspects Surname:	Wilson
Suspects Grade:	Spmr

Please complete as appropriate:

1. **Ownership of the amount seized and deposited is likely to be disputed by the suspect offender and should be retained in the account pending resolution: No**

2. **Ownership of the amount deposited has been relinquished by the suspect offender and may be transferred to the Cashier's Office: Yes**

POL00065047

Gary R Thomas
05/08/2009 13:34

To: Post Office Securi GRO
cc: Jason G Collins/e GRO
Ward/e GRO jacqueline.whitham GRO
Subject: Fraud - Case Closure - POLTD/080970

Case Closure Reporting

Case Closure report must be emailed to Primary Stakeholder and copied to all Secondary Stakeholders & Jacqueline Whitham, on final completion/submission of case.

POL00065047

Case reference:	POLTD/0809/0126
Date case set up:	17/09/2008
Branch Name: (or other Location)	ASTWOOD BANK SPSO
Branch Code:	346 / 246
Main Enquiry Category:	AUDIT
Enquiry Type:	CASH LOSS
Name of Person(s) Interviewed: (if applicable)	JULIAN WILSON
Subject type / Grade: (Delete as applicable):	SPMR
Case File associated:	Yes
Primary Stakeholder:	GLENN CHESTER
Secondary Stakeholder(s):	SECURITY TEAM, JASON COLLINS, GRAHAM WARD
Identified 'Criminal' Loss: £	£27,811.98
NB: Only losses attributable to fraud and/or where the loss is the result of suspect fraudulent activity, should be recorded. For example if the case is an audit shortage of £50k, but £10k is known to be outstanding/other TCs, then the Identified 'Criminal Loss is £40k.	
Potential Recovery: (method & dates) £	£27,811.98 SEPTEMBER 2009 PRIOR TO 1ST CONFISCATION HEARING ON SALE OF BUSINESS
NB: Potential recoveries include known TCs to be issued, arrangements being made for instalments, ongoing sale of property, etc – ie any known / instigated activity undertaken to pursue recovery, which is in the pipeline.	
Actual Recovery: (method & dates) £	NIL TO DATE FULL RECOVERY IS EXPECTED IN SEPTEMBER 2009 OR THROUGH CONFISCATION
NB: Actual recoveries include known cash repaid, known cheques repaid, either via funding notification, direct to Late Account, etc – ie any known recovery that has been been physically received, as opposed to being in the pipeline.	
Confiscation case:	Yes
SPSO cases: has SPMR been made aware of loss?:	Yes
Is there a Financial Investigation still ongoing?: (if yes, this form must be emailed to relevant Financial Investigator as case will remain open within their remit)	Yes
Final outcome: (if prosecution include further details below)	PROSECUTION SENTENCE BELOW.
Prosecution Outcome: (Include court, date & sentence)	WORCESTER CROWN COURT 3RD AUGUST 2009 – SENTENCED TO 200 HOURS UNPAID WORK (COMMUNITY SERVICE)
Costs / Compensation: (Compensation awarded in multiple partner cases / SPSO assistant cases must be repaid to loser – contact PBA Banking Duty 5309 2381 / 01246 542 381 to ensure compensation cheques dealt with correctly).	COSTS OF £3,500 AWARDED PAYABLE WITHIN 12 MONTHS
Debarment: (Confirm completed and date forwarded to Intelligence Transaction Manager)	COMPLETED AND SUBMITTED IN OCTOBER 2008.
Procedural and organizational failings identified – (ensure PROCEDURAL FAILINGS form is also updated & emailed to Stakeholders)	NO
Procedural and organizational	N/A

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failings discussion held with Stakeholder(s): (discussion must occur prior to closure - outline any solutions, agreed actions, refer to next level if issues remain e.g Crown Office failings via BM/Operations Manager).	
Are there outstanding issues of a significant nature: (e.g impact, reluctance, refusal to implement solutions, business critical, etc - if yes, the matter should be reported in more detail to Team Leader)	NO
Any other comments: (NB: If DWP case then additional closure form is required to be completed)	CASE CLOSED AND FORWARDED TO GRAHAM WARD FOR RETENTION RE-CONFISCATION CASE
Security Advisor in case:	GARY THOMAS
Security Programme Manager (Team Leader):	JASON COLLINS

Regards,

Gary Thomas
Investigator Fraud Strand
Post Office Ltd, National Security Team

Alder Hills Delivery Office, 1-5 Alder Hills, Poole, Dorset, BH12 4AH

GRO

POL00065047

Statement of Debt

Date	14/07/2011	Office	ASTWOOD BANK
Account	GRO	Name	Mr. Julian Wilson
FAD		Outstanding	£17,551.98

Posting Date	Amount	Type	Text
14.05.2008	£500.00	DR	GIROBANK
10.09.2008	£240.00	DR	NATIONAL LOTTERY SCRATCHCARDS
11.09.2008	£27,811.98	FA	Final Account-Deficiency
18.03.2011	-£11,000.00	DZ	Recoveries via Security
	£17,551.98		

KEY

BD Branch Discrepancy
DG Transaction Credit Entry
DR Transaction Debit Entry
DZ Customer Payments
FA Final Account
RM Deduction thruogh renumeration
SA Debit/Credit Entry

POL00065047

accesslegal
from shoosmiths

The Post Office
148 Old Street
London
EC1V 9HQ

Quantum House
Basing View
Basingstoke
Hampshire
RG21 4EX

DX 159070 Basingstoke 26

T: GRO
F:

myclaim GRO

Your ref
Our ref PR/753047/TTC7/WILSON/TTC
Date 23rd August 2011

Please ensure that our reference is quoted on all correspondence

Dear Sirs

OUR CLIENT : JULIAN WILSON

We act on behalf of Mr Wilson who formerly held the position of subpostmaster ("SPM") of Astwood Bank post office ("the SPO").

We are instructed by Mr Wilson in connection with the determination of his SPM contract with the Post Office Limited ("POL") dated 6 November 2002 ("the Contract") whereby Mr Wilson appointed as the SPM of the SPO.

Circumstances giving rise to the claim.

Mr Wilson informs us that:

On 6 November 2002 he became the SPM before he signed the Contract. Mr Wilson was not advised to and did not seek legal advice before becoming a SPM. His attention was not drawn to any of the onerous terms of the Contract (below) which he saw, in the context of the full Contract, for the first time after his suspension.

The initial training he received comprised a two day induction course in Worcester. During that training computer systems were not used and there was no particular discussion of the Horizon system. Mr Wilson was told he would be expected to balance the accounts but was given no real indication of what that would involve. Mr Wilson had a short period with a trainer whilst at Astwood Bank which included only two balancing exercises in the following Wednesdays. On both occasions the trainer actually performed the exercise and simply talked Mr Wilson through it. Mr Wilson, over 5 years of working as an SPM, managed to raise the income from the SPO from around £38,000 per annum to around £54,000 per annum. However, like other SPM's he found the Horizon system extremely difficult in operation. He had no effective way of monitoring or correcting transactions that were inputted incorrectly. He observed regular discrepancies in the reports which he considered were caused by the system itself. He kept records of the discrepancies. He noted a number of occasions when the extent of discrepancies would actually change whilst the store was closed. So for example a cash declaration would be made on a Saturday and by Monday the figure would have changed, sometimes by a figure reaching hundreds of pounds. Mr Wilson raised that issue, and in particular the possibility of someone remotely accessing his system, with his business development manager Mr Bridges. He was told in terms the system could not be remotely accessed. We understand that is not correct. Mr Wilson also experienced difficulties with extended delays within the Horizon system particularly at busy times, which often resulted in him needing to reboot the system. The system being used by Mr Wilson crashed completely on two occasions with replacement systems being required..

POL00065047

Mr Wilson attempted to use the helpline on a number of occasions. His experience was that operatives were often unable to give full advice because they had too many calls to deal with. They gave him incorrect advice in relation to the processing of business cheques.

In or around May 2003 an audit of Mr Wilson's SPO took place. A small discrepancy was found and made good by him. Over the next few months the balance figures showed more substantial losses. Mr Wilson raised this with his line manager, Paul Fantouzi, but was told not to worry as transaction corrections would put the errors right and no further action was required by Mr Wilson.

On 11 September 2008 a further audit took place. Mr Wilson advised the auditors there would be a paper shortfall in the region of £27,000. A shortfall of £27,811.98 was identified and Mr Wilson was suspended.

Mr Wilson was warned of the prospect of criminal proceedings and going to jail, even though his bank statements demonstrated that he had not misappropriated the shortfall. Under duress, and in response to a request from POL, Mr Wilson tendered his resignation on 22 September 2008.

On 15 June 2009 Mr Wilson pleaded guilty to two charges of false accounting. He was made subject to a confiscation order.

A company called Interim Enterprises Limited continued to run the SPO after Mr Wilson's resignation. They have suffered similar problems with operation of the Horizon system.

For the avoidance of doubt, it is denied that:

(a) POL were entitled to or had grounds to determine the Contract either based on the matters relied upon or at all;

(b) that Mr Wilson was in breach of the terms of the Contract either as alleged by POL or at all; and

(c) that POL had grounds to prosecute Mr Wilson.

Mr Wilson relies on the fact that he was compelled to make the declarations by virtue of economic duress and that any offences that arose were therefore a direct result of the unfairness of the system devised for use by SPM's as further explained below, and/or as a result of errors generated by the system itself.

Mr Wilson holds Post Office Ltd responsible for wrongful determination of the Contract by reason of their: -

(a) Breach of contract;
(b) Further or alternatively their negligence; and
(c) Further or alternatively their misrepresentation.

In addition Mr Wilson will reserve the right to say that in purporting to determine the Contract and/or by pursuing him to recover the alleged accounting loss and in pursuing criminal proceedings against Mr Wilson POLs actions constitute misfeasance in a public office.

By reason of these matters Mr Wilson claims against the Post Office Ltd damages for breach of contract and/or for negligence and/or misrepresentation and/or for misfeasance in a public office.

Details of breaches relied upon

We have set out below details of the allegations or breaches of contract, negligence, breach of duty, misrepresentation and/or details of misfeasance in a public office which we believe are relevant.

The Contract was governed by amongst other things the Unfair Contract Terms Act 1977 and the Unfair Terms in Consumer Contract Regulations 1999.

POL00065047

It was an express alternatively implied term of the Contract that:

1. POL would provide adequate training in relation to its systems and in particular in relation to the Horizon system used for recording and processing transactions ("Horizon").

2. POL would provide adequate and sufficient system support for Horizon.

3. POL would ensure that the Horizon system was free from defects.

4. POL would provide a suitable, adequate and fair means for dealing with transaction corrections.

5. POL would operate any disciplinary processes within the Contract fairly.

Further the Contract contained onerous and/or unfair terms which were not adequately drawn to the attention of Mr Wilson including but not limited to:

Section 1 paragraph 8: This purported exclusion clause is clearly onerous and unfair as it attempts to exclude compensation for loss of office not matter how caused. It therefore excludes liability no matter how serious a breach POL may have committed.

Section 1 paragraph 10: The ability of POL to determine the contract at any time in case of non-provision of Post Office Services is onerous and unfair given the an SPM, having completed a trial balance which shows a discrepancy, has to choose to either make good that amount or commit false accounting by saying he has made good that amount, in order to be able to trade the following day. Under this term of the contract an SPM will know that if he does not trade the following day POL can determine his contract immediately. This means an SPM has no opportunity to investigate the discrepancy. Further, the ability of POL to determine a contract on 3 months notice, for any reason, is onerous and unfair given the impact on the investment & income of a SPM if termination of the contract occurs.

Section 12 paragraph 4: The obligation to ensure that accounts of all stock and cash are kept in the form prescribed by POL and the obligation to immediately produce such accounts are onerous and unfair in that they require the production of records but the Horizon system does not adequately cause or allow reproduction of records as set out under heading 3 below. Nor does it deal with the situation where errors in accounting are generated by the operation of the Horizon system itself.

Section 12 paragraph 12: The responsibility imposed on SPM's for losses of all kinds (whether careless or not) caused by assistants and the obligation to make good such losses without delay are onerous and unfair in that they apply regardless of the level of care taken and apply to nominal losses which do not reflect real losses to POL.

<u>Breaches of the above obligations</u>

1. The training provided was inadequate. There was insufficient focus on the balancing procedure given the importance of that procedure in light of the contract terms set out above. Mr Wilson was shown how to complete the balancing procedure twice but was not talked through the process himself. There was no training as to how to investigate the source of a discrepancy. There was insufficient training in relation to the steps to be taken to regularise discrepancies when they did occur. We are also aware that the recruitment process for SPM's appears to have changed significantly. We understand there are now three interview and a six week training period. Those changes underscore the inadequacy of the training system previously in place. Given that the transactions completed by an SPM include and exceed those in a high street bank the training given to SPM's should be exceed that given to bank cashiers & managers, however it does not.

2. The helpline service provided by POL was unfairly difficult to access due to both its hours of operation (in particular stopping the service at 8pm on a Wednesday) and the insufficiency of operators to deal with the level of demand placed on the service. In relation to the incidents related above the helpline was unable to provide any assistance, but simply required or advised Mr Wilson to pay the amounts allegedly owing. It appears that those operating the helpline were either not familiar with or were instructed not to engage SPM's in relation to

POL00065047

defects in the Horizon system as set out below and were therefore unable to provide any substantive assistance on a number of the issues arising. Likewise the Area Manager was unable to provide any substantive assistance when called upon.

3. The Horizon system suffers with inherent defects and/or an unfair system of operation including the following.

   It does not allow or cause the production of receipts for certain kinds of transactions including transactions involving withdrawal of cash using a debit card or post office cash account card, or when funds are credited to the SPO account as part of a bill payment as a result of a withdrawal using a debit card or post office cash account card. That in turn prevents or makes unnecessarily difficult (to the point of unfairness) reconciliation of any discrepancies that arise. The SPO simply has no mechanism for reconciling the result of downstream processing by Horizon and POL with what occurred at the SPO either at the time or when discrepancies are later identified.

   A further problem is that the standard operating procedure for post office counter clerks does not include reconciliation of bill payment or counter credit slips with the individual amounts recorded by the counter clerk onto Horizon. In effect, this standard operating procedure makes it impossible for the SPO to identify any failures by POL or the Horizon system in identifying or dealing with discrepancies arising from incorrect data entry.

   In effect, Horizon makes it impossible for the SPO to demonstrate that an error has occurred in the downstream processing.

   Further, the system crashes periodically and in a way which does not allow the operator to tell if transactions inputted prior to or during the crash have been recorded properly or at all. It is clear from information before this firm that a large number of SPM's have suffered various problems with the operation of the Horizon system over time due to defects in the system, which defects POL has never acknowledged or attempted to deal with openly.

   The errors set out above were never corrected by POL who simply demanded payment from Mr Wilson . As far as Mr Wilson knows there was no or no adequate investigation into his complaints to the helpline. His examples betray the unfair way in which section 12 of the Contract operates against SPM's. It is also reflective of what we understand to be an internal policy operating at POL that investigating officers are instructed to disregard complaints made about defects in the Horizon system during the course of their investigations; and indeed an internal policy that POL does not impose any requirement that investigating officers should properly understand the operation of the Horizon system in order to be permitted to undertake investigations and report thereon. Perversely, POL has no incentive to resolve discrepancies that appear as cash losses at the SPO counter because the Contract imposes personal liability on the SPM.

   There is also an issue relating to the use of the suspense account upon which conflicting advice is given by helpline operatives.

   We understand that transaction corrections can take a period of up to and in some cases beyond six months to be properly processed. That is plainly unfair in light of the modest likely financial circumstances and resources of most SPMs when compared to POL, as well as being an inadequate and insufficient system in the circumstances.

   Further and in any event the discrepancy allegedly identified in the audit amounted to an error of about 0.07% over Mr Wilson's time in charge of the SPO. Such an error should not reasonably or fairly have attracted the threat of criminal proceedings and/or the termination of the Contract.

Mr Wilson reserves the right to add to these allegations should court proceedings subsequently be required.

Further, it is clear that POL owed Mr Wilson a duty of care in relation to the above five obligations. It is fair just and reasonable to impose such a duty bearing in mind the power in POL (and in no-one

POL00065047

else) to ensure that training was sufficient, to ensure that support was sufficient, and to ensure that the Horizon system was free from defects; and the potential consequences to a SPM in the event that those obligations were not complied with.

For the same reasons as are set out above POL is in breach of that duty of care and those breaches have led to the losses set out below.

By virtue of the matters set out above Mr Wilson has suffered and continues to suffer loss and damage under the following heads:

(i) Repayments of discrepancies over time as SPM that POL are unable to prove were as a result of his or his staff's error
(ii) Legal fees for Criminal solicitor
(iii) Amounts paid under a confiscation order
(iv) Loss of capital investment in SPO and business premises
(v) Loss of income as an SPM and shopkeeper due to unlawful termination of contract
(vi) Damage to reputation

Mr Wilson reserves the right to add to this Schedule of Damage and Loss should further details become available, or should court proceedings subsequently be required. We estimate the current level of loss to be in excess of £150,000.00.

Please note that Mr Wilson has entered into a Conditional Fee Agreement to pursue his claim for damages and loss. The CFA is dated 22 November 2010 and provides for a success fee within the meaning of Section 58 (2) of the Courts and Legal Services Act 1990.

While no specific pre-action protocol is understood to apply to this matter, it is Mr Wilson's wish and intention to comply with the provisions and spirit of the general pre-action protocol prescribed under the Civil Procedure Rules 1998.

You are asked to acknowledge receipt of this letter within 14 days of the date that you receive it, that is by 7 September 2011. We strongly recommend that you pass a copy of this letter to your Public Liability Insurers, if you have one, as soon as possible. Please confirm to us their details and that you have done so also within 14 days of the date that you receive this letter. Thereafter we look forward to hearing from you, or your insurer within 28 days of the date of this letter, that is by 21 September 2011 with confirmation that liability is admitted, and if not with written confirmation of what matters are relied upon for disputing liability.

Further, we invite you to set aside the confiscation order that is currently in place.

Request for pre-action disclosure.

We believe that you will retain or hold in your possession, custody or power a number of documents that are or may be relevant to Mr Wilson's claim comprising, in no particular order, the following:

Documents specific to Mr Wilson

(i) Final Office Balances for periods at which it is alleged false accounting took place (**"Relevant Period"**);
(ii) Transaction Logs for Relevant Period;
(iii) Events Log for Relevant Period;
(iv) Copy of Terminal Records for Relevant Period;
(v) Daily Snap Shots for Relevant Period;
(vi) Details of money claimed or allegedly received by Mr Wilson according to the Horizon System;
(vii) Details of all amounts "made good" by Mr Wilson or deducted from Mr Wilson's remuneration;
(viii) Statements produced for criminal proceedings against Mr Wilson;
(ix) Records of interviews in respect of Mr Wilson;
(x) Auditors records and reports for Mr Wilson's SPO;
(xi) The application form completed by Mr Wilson;

POL00065047

(xii) Any criteria / assessment sheets completed in respect of Mr Wilson;
(xiii) Any record Paul Fantouzi and/or POL made in 2003 relating to the use of Horizon at Astwood Bank SPO.

General Documents

(xiv) Details of Horizon system testing with respect to the ability of the Horizon system to produce information with sufficient clarity to allow an SPM to reconcile discrepancies;
(xv) Error logs for Horizon;
(xvi) details of any firmware and software updates of Horizon between 2005-2009 and the reasons for those updates;
(xvii) The documents relating to the assessment of the pilot testing of Horizon Mark 2 and Horizon Mark 3, the results of those assessments, the losses that were found within the system and details of how those losses were reconciled or otherwise dealt with;
(xviii) Details of training provided to sub postmasters in respect of balancing;
(xix) All types of application forms that SPM's have been asked to complete when applying for the position of SPM since the introduction of Horizon as well as those from immediately before Horizon was introduced; and
(xx) All types of criteria / assessment sheets used to assess suitability of SPM's since the introduction of Horizon as well as those from immediately before Horizon was introduced.
(xxi) Details of any correspondence between POL and IEL relating to the use of Horizon and/or issues that had arisen in relation to that use.

We invite you at this stage to provide us with copies of these documents.

Should you decline to accede to our request to disclose documents, or should it be necessary for us to make an Application for Pre-Action Discovery in this matter, we will refer to the contents of this letter, both on the substantive Application and when the question of costs of that Application come to be dealt with. We will rely on the case of Hall v Wandsworth Health Authority where costs were awarded against the Defendant who wrongly refused disclosure of relevant records following receipt of a detailed Letter of Claim.

We have not included any voluntary disclosure with this letter as the majority of documents we hold are one produced by POL. However we will consider any request for pre-action disclosure that you wish to make.

We await hearing from you with regard to the matters set out above.

Please note that in the absence of your response within the period specified court proceedings to recover Mr Wilson's claim together with costs and interest will be commenced against you without further notice.

Please note that to assist us in improving our services we may record or monitor our telephone calls.

Yours faithfully

GRO

SHOOSMITHS

Pat Davies

From: Jacqueline Whitham
Sent: 05 September 2011 10:02
To: Pat Davies
Subject: FW: Julian Wilson confiscation order - Jard ref 91215
Attachments: Discharge Restraint Order .doc; RX4 Lineholt.doc

FYI

Jackie Whitham
Former Agent Accounting Team Leader

Product & Branch Accounting

Post Office Ltd
2nd Floor West, Post Office Ltd, 1 Future Walk, West Bars, Chesterfield, S49 1PF
GRO

From: Graham C Ward
Sent: 05 September 2011 07:49
To: Emily B Springford; Paul Southin
Cc: Jacqueline Whitham; Gary R Thomas
Subject: FW: Julian Wilson confiscation order - Jard ref 91215

All

See e-mail below which confirms full repayment from Wilson in respect of the outstanding confiscation order.

Paul – please arrange for the restraint order to be discharged at Croydon CC. An RX4 will also need to be sent off in respect of the property at Lineholt Close. The other property lease was not registered to Wilson so no need for RX's. Have attached a draft discharge and RX4.

Regards

Graham

From: Bagnall Matthew [mailto GRO **On Behalf Of** WM-ConfiscationUnit
Sent: 02 September 2011 15:49
To: Graham C Ward
Cc: Raybould, Beverley; Evans, Andrew (HMCS-Mag Crt, Birmingham)
Subject: RE: Julian Wilson confiscation order - Jard ref 91215

Hi Graham

Julian Wilson contacted me today and made full payment of £18,441.97. This accounts for order balance plus outstanding interest. The payment will appear on Jard on Tuesday 6 September when the order will be closed.

Andrew - please note as this case is listed in your enforcement court on Thursday 8 September

Regards, Matt

From: Graham C Ward [mailto: GRO
Sent: 26 August 2011 14:50
To: WM-ConfiscationUnit
Subject: Julian Wilson confiscation order - Jard ref 91215

Can you please provide an update on the above case

Cheers

Graham
Financial Investigator
STD: GRO

From: Graham C Ward
Sent: 19 May 2011 15:36
To: 'Christie, Graham'
Subject: RE: Julian Wilson confiscation order - Jard ref 91215

Graham

I agree that this matter should be listed for a default hearing as the time to pay has long since passed.

I was under the impression that the enforcement of orders is down to the RART as the Post Office® has not appointed anyone to lead on enforcement hearings previously. There were assets held under restraint, which at the time were valued in excess of the order and I am not aware of any applications to vary the restraint order, so I do not understand why the order has not been paid.

Feel free to ring if you wish to discuss.

Regards
Graham Ward
Security Manager

Address: Post Office® Ltd Security, 2nd Floor Banner Wing, 148 Old Street, London, EC1V 9HQ.
Office:
Mobile GRO
Security Team E-mail: post.office.security GRO
Grapevine website: www.grapevine.co.uk

From: Christie, Graham [mailto: GRO

Sent: 19 May 2011 15:08
To: Graham C Ward
Subject: Julian Wilson confiscation order - Jard ref 91215

Hello Graham,

We have not received any payments from Julian Wilson since last year. Would you have any comments to make on us listing him for a default hearing at Birmingham Magistrates' Court?

If we did go ahead with this, would you appoint someone to lead for the prosecution? I can send you a list of possible court dates if you agree that a court listing would be appropriate.

Regards, Graham

Graham Christie
West Midlands Regional Confiscation Unit Caseworker
Tel: GRO
Fax:
e-mail: GRO

I am not authorised to bind the Ministry of Justice contractually, nor to make representations or other statements which may bind the Ministry of Justice in any way via electronic means.

POL00065047

IN THE CROWN COURT AT CROYDON

Before His Honour Judge .....
sitting in Private

IN THE MATTER OF JULIAN WILSON

AND

IN THE MATTER OF THE PROCEEDS OF CRIME ACT 2002
Section 42

On notification by ....., an Accredited Financial Investigator that the Confiscation Order made at Hereford Crown Court on the 14th December 2009 has been re-paid in full, therefore the confiscation investigation against JULIAN WILSON is concluded.

It is therefore ordered that the Restraint Order against JULIAN WILSON made by His Honour Judge Stow at Croydon Crown Court on the 17th December 2008, order number U20080476, pursuant to section 41 of the Proceeds of Crime Act 2002 is hereby discharged.

H.H. JUDGE: _____

Dated: _____

COURT STAMP

POL00065047

Land Registry
Application to withdraw a restriction

RX4

If you need more room than is provided for in a panel, and your software allows, you can expand any panel in the form. Alternatively use continuation sheet CS and attach it to this form.

Land Registry is unable to give legal advice but our website www1.landregistry.gov.uk provides guidance on Land Registry applications. This includes public guides and practice guides (aimed at conveyancers) that can also be obtained from any Land Registry office.

See www1.landregistry.gov.uk/regional if you are unsure which Land Registry office to send this application to.

'Conveyancer' is a term used in this form. It is defined in rule 217(1) of the Land Registration Rules 2003 and includes, among others, solicitor, licensed conveyancer and fellow of the Institute of Legal Executives.

LAND REGISTRY USE ONLY
Record of fees paid

Particulars of under/over payments

Reference number
Fees debited £

Where there is more than one local authority serving an area, enter the one to which council tax or business rates are normally paid.

1 Local authority serving the property: **Coventry Office, CV4 9XZ**

2 Title number(s) of the property: **HW64099**

Insert address including postcode (if any) or other description of the property for example, 'land adjoining 2 Acacia Avenue'.

3 Property: **GRO**

Currently no fee is payable for withdrawing a restriction.

4 Application and fee

Application	Fee paid (£)
Withdrawal of restriction	

Fee payment method

☐ cheque made payable to 'Land Registry'

☐ direct debit, under an agreement with Land Registry

Provide the full name(s) of the person(s) applying to withdraw a restriction. Where a conveyancer lodges the application, this must be the name(s) of the client(s), not the conveyancer.

Complete as appropriate where the applicant is a company.

5 The applicant:
Graham Ward

For UK incorporated companies/LLPs
Registered number of company or limited liability partnership including any prefix:

For overseas companies
(a) Territory of incorporation:

(b) Registered number in England and Wales including any prefix:

POL00065047

If you are paying by direct debit, this will be the account charged.

This is the address to which we will normally send requisitions and return documents. However if you insert an email address, we will use this whenever possible.

6 This application is sent to Land Registry by

Key number (if applicable):

Name:
Address or UK DX box number:
Post Office Ltd Security, Financial Investigation Team, 148 Old Street, 2nd Floor Banner Wing, London, EC1V 9HQ.

Email address: GRO
Reference: **POLTD/080/0126**

Phone no: GRO | Fax no: GRO

List the documents lodged with this form. If this application is accompanied by Form AP1 please only complete the corresponding panel on Form AP1 or DL (if used). Copy documents should be listed separately. If you supply a certified copy of an original document we will return the original; if a certified copy is not supplied, we may retain the original document and it may be destroyed.

7 Documents lodged with this form:

Copy of discharge dated ..... September 2011

Insert date and, if applicable, the name(s) of person(s) named in the restriction.

Place 'X' in the appropriate box and complete as necessary.

Give a brief description of the part affected, for example 'edged red on the attached plan'.

Insert date of charge and name of the proprietor of the charge.

8 Application

The applicant applies to withdraw the restriction registered on **17th December 2008** in favour of **Royal Mail Group Ltd** against the title number(s) listed in panel 2. The application relates to

☒ the registered estate

☐ the part(s) of the registered estate as shown:

☐ the registered charge dated in favour of:

9 The applicant has an interest in the restriction and applies for the restriction to be withdrawn

You must place 'X' in only one box in this panel.

10 The applicant is entitled to apply for the withdrawal of the restriction because:

(A) The applicant is the only person interested in or specified in the restriction

☐ The applicant believes that the applicant is the only person with an interest in the restriction.

☒ The applicant is specified in the restriction as the person(s) who must consent to a disposition, give a certificate or receive notice.

(B) The application is made with all required consents

☐ The required consents accompany this application.

☐ I am the applicant's conveyancer and I certify that I hold all required consents.

Panel 12 must be completed or a separate consent enclosed.

The registrar may call for additional consents, if it appears to the registrar that other persons have an interest in the restriction, and no one is specified in the restriction as a person who must consent to a disposition, give a certificate or receive notice.

The required consents are the consent of every person specified in the restriction as a person who must consent to a disposition, give a certificate or receive notice, or, if there is no such person, the consent of all persons known to the applicant to have an interest in the restriction.

POL00065047

conveyancer is acting for the applicant, that conveyancer must sign. If no conveyancer is acting, the applicant (and if more than one person then each of them) must sign.

11 Signature of applicant or their conveyancer: .....

Date: Sept 2011

12 Consent

Print full name.

If the restriction requires a specified person's consent or certificate, or notice to be served on a specified person, that person's consent must accompany this application. In all other cases, any person having an interest in the restriction must consent to the withdrawal and state the nature of their interest.

Name:

Signature:

Interest:

Print full name.

Name:

Signature:

Interest:

Print full name.

Name:

Signature:

Interest:

WARNING
If you dishonestly enter information or make a statement that you know is, or might be, untrue or misleading, and intend by doing so to make a gain for yourself or another person, or to cause loss or the risk of loss to another person, you may commit the offence of fraud under section 1 of the Fraud Act 2006, the maximum penalty for which is 10 years' imprisonment or an unlimited fine, or both.

Failure to complete this form with proper care may result in a loss of protection under the Land Registration Act 2002 if, as a result, a mistake is made in the register.

Under section 66 of the Land Registration Act 2002 most documents (including this form) kept by the registrar relating to an application to the registrar or referred to in the register are open to public inspection and copying. If you believe a document contains prejudicial information, you may apply for that part of the document to be made exempt using Form EX1, under rule 136 of the Land Registration Rules 2003.

POL00065047

Security Team BOI Account Funding Notification

Date: 24/10/2011

To : Post Office Ltd Security Team

From : Paul Southin

keyed 101037

BANK OF IRELAND – FRAUD TEAM BANK ACCOUNT

Sort Code GRO
Account
Deposit slip number 001668
Horizon Receipt Number

I can confirm that I have deposited the following amount within the Investigation Team Bank of Ireland account and that I have retained a copy of this memo (along with the stamped payment receipt) in Appendix C of the case papers:

Case reference number:	POLTD/0809/0126
Branch Name:	Astwood Bank
Branch Code:	346/246
Incident Type:	Audit Shortage
Date of Loss (if known)	17/9/2008
Amount of recovery:	£17434.95
Amount in Words:	Seventeen thousand four hundred and thirty four pounds 95pence
Suspects Surname:	Wilson
Suspects Grade:	SPMR

Please complete as appropriate:

1. **Ownership of the amount seized and deposited is likely to be disputed by the suspect offender and should be retained in the account pending resolution: No**

2. **Ownership of the amount deposited has been relinquished by the suspect offender and may be transferred to the Cashier's Office: Yes**