



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

**Document Title:** Horizon Event Logging Process for Operational Security

**Document Type:** PRD

**Release:** DRAFT

**Abstract:** This document summarises the Operational Security Process for Event logging

**Document Status:** WITHDRAWN – REPLACED BY FING-X DOCUMENT SVM/SDM/PRO/0032

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## 0.0 Document Control

### 0.1 Document History

Version No.	Date	Reason for Issue	Associated CP/PEAK/PPRR Reference
0.1	14/12/2007	Process required for Event Logging	
0.2	18/01/2008	Amended following comments	
0.3	03-Feb-2009	WITHDRAWN AND REPLACED BY HNG-X DOCUMENT SVM/SDM/PRO/0032. Bill Member email of Mon 02/02/2009 16:00	

### 0.2 Review Details

Review Comments by :	Thursday, 14 <sup>th</sup> January 2008
Review Comments to :	Bill member, <b>GRO</b> & RMGA Document Management <b>GRO</b>

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**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

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**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009


(\*) = Reviewers that returned comment sheets and/or attended a Group Review (Meeting Review)

### 0.3 Associated Documents

Reference	Version	Date	Title	Source
PA/TEM/001 (DO NOT REMOVE)			Fujitsu Services POA Horizon Program Document Template	PVCS
			Fujitsu Services Horizon Security and Control Framework (New Document)	PVCS
RS/POL/002			Fujitsu Services Security Policy	PVCS
CS/SER/016			Service Description for the Security Management Service	PVCS
SVM/SDM/PRO/ 0018			RMGA Customer Service Incident Management Process	Dimensions
FSSL	0.01	14/01/2008	Security Information & Event Management  Supported Devices and Standard Reports	Fujitsu Services

Unless a specific version is referred to above, reference should be made to the current approved versions of the documents.

**N.B. Printed versions of this document are not under change control.**



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

#### 0.4 Abbreviations/Definitions

Abbreviation	Definition
ARQ	Audit Request – this is a service provided by RMGA Security to PO Ltd.
Athene	Metro's Performance Management, Capacity Planning and Capacity Forecasting software specialist tool for Unix
Centera	EMC Secure Storage Solution
Cisco Works	Cisco's Network Management Tool
CISO	Chief Information Security Officer
CP	Change Proposal
DNS	Domain Name Server – way of translating names to IP addresses
HNG-X	Horizon Next Generation – the new developing Solution for Post Office Ltd
Horizon	Royal Mail Groups Current Solution for Post Office Limited
HP Openview	Hewlett Packard's Network Management Tool
Insight Manager	Compaq's Fault and Performance Management Tool used on Compaq Windows Platform and RMGA
ISO	International Standards Organisation
KMA Logs	Logs produced by the Key Management Administration System
Maestro	Teoli's Scheduling Tool
NHS	Fujitsu's National Health Service Account
NMS	Network Management Server
NNM	Network Node Manager
OLA	Operational Level Agreement – agreement defining what is required from the Operational part of an organisation providing a service
OOH	Out of Hours Access Solution for Support Teams
Oracle	Relational Database Management System
Patrol	Software Innovations Unix Applications Monitoring Tool
PO Ltd	Post Office Ltd
Radius	Remote Authentication Dial in User Service
RMGA	Royal Mail Group Account
RSA Tokens	Tokens used for ensuring two factor authentication prior to access to systems



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Rules of Evidence	Rules required by the Courts to ensure that any evidence used in prosecution is admissible
SAS	Secure Access Servers – used for remote access logging
Sawmill	Flowerfires Log Analysis Tool
SDU	Service Delivery Unit – unit of an organisation delivering a service
ServerView	Fujitsu's Fault and performance Management Tool used on Fujitsu Windows Platforms
SIEM	Security Incident and Event Monitoring Tool
SI	Fujitsu Systems Integration Group
SLA	Service Level Agreement – agreement detailing what level of service is expected
SLT's	Service Level Targets
SMC	Systems Management Centre
Sophos	Anti Virus and Anti Spam product
SSH	Secure Shell – a network protocol that ensures data is exchanged between two computers over a secure channel
syslog	Standard for forwarding log messages in an IP Network
TACACS+	Cisco's Accounting, Authentication and Audit Tool
Tivoli	IBM Event Monitoring and Configuration Tool
VPN	Virtual Private Network



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

## 0.5 Changes Expected

### Changes

- Expect changes following the definition of PO Ltd requirements
- Expect changes following review process.
- Expect changes following production of Fujitsu Services Security and Control Framework
- Expect changes once SIEM tools are agreed and finalised
- Expect changes following SI Designs
- Expect changes once asset details requiring log analysis are available
- Expect changes once Event test Criterion are agreed

**WITHDRAWN**



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

## 0.6 Table of Contents

<b>1.0</b>	<b>SCOPE OF DOCUMENT</b>	5
1.1	POLITICAL BACKGROUND	5
1.2	TECHNICAL BACKGROUND	5
1.2.1	Tivoli	5
1.2.2	Networks NMS and Syslog Server	5
1.2.3	Service Delivery Unit Analyses	5
<b>2.0</b>	<b>DEPENDENCIES</b>	5
<b>3.0</b>	<b>PROCESS FLOW</b>	5
3.1	HORIZON SECURITY AND CONTROL FRAMEWORK	5
3.2	EVENT AUDIT SECURITY CONTROL AND FRAMEWORK REQUIREMENTS	5
3.3	EVENT AUDIT FRAMEWORK AND CURRENT VIEW	5
3.4	OPERATIONAL SECURITY FRAMEWORK IMPLEMENTATION	5
3.5	TESTS	5
3.6	REPORTS	5
3.6.1	Summary Reports	5
3.6.2	Compliance Report	5
3.6.3	Operational Security Management and advice Reports	5
3.7	SAWMILL PROCESS	5
<b>4.0</b>	<b>AUDIT</b>	5
<b>5.0</b>	<b>APPENDIX A</b>	5
5.1	TIVOLI EVENT LOG SUMMARY BY SAWMILL	5
5.1.1	Summary	5
5.1.2	Overview	5
5.1.3	Years/months/days	5
5.1.4	Days	5
5.1.5	Day of weeks	5
5.1.6	Hour of days	5
5.1.7	Console hostnames	5
5.1.8	Log sources	5
5.1.9	Log source types	5
5.1.10	Event origins	5
5.1.11	Hostnames	5
5.1.12	Severities	5
5.1.13	Event codes	5
5.1.14	Actions	5
5.1.15	Usernames	5
5.1.16	Domains	5
5.1.17	Login ids	5
5.1.18	Login types	5
5.1.19	Auth pkgs	5
5.1.20	File names	5
5.1.21	Messages	5





Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

5.2	SUMMARY ANALYSIS OF A WINDOW 2K/XP CSV LOG EXPORT .....	5
5.2.1	Summary .....	5
5.2.2	Overview .....	5
5.2.3	Years/months/days .....	5
5.2.4	Days .....	5
5.2.5	Day of weeks .....	5
5.2.6	Hour of days .....	5
5.2.7	Sources .....	5
5.2.8	Types .....	5
5.2.9	Categories .....	5
5.2.10	Events .....	5
5.2.11	Users .....	5
5.2.12	Computers .....	5
5.2.13	Descriptions .....	5
5.3	SUMMARY ANALYSIS OF A CISCO FIREWALL/ROUTER/SWITCHES & SLOG .....	5
5.3.1	Summary .....	5
5.3.2	Overview .....	5
5.3.3	Years/months/days .....	5
5.3.4	Days .....	5
5.3.5	Day of weeks .....	5
5.3.6	Hour of days .....	5
5.3.7	Logging Devices .....	5
5.3.8	Operations .....	5
5.3.9	Messages .....	5
5.3.10	Message codes .....	5
5.3.11	Protocols .....	5
5.3.12	Source IPs .....	5
5.3.13	Destination IPs .....	5
5.3.14	Source hostnames .....	5
5.3.15	Destination hostnames .....	5
5.3.16	Source ports .....	5
5.3.17	Destination ports .....	5
5.3.18	Source sides .....	5
5.3.19	Destination sides .....	5
5.3.20	Geographic locations .....	5
5.3.21	Interfaces .....	5
5.3.22	Directions .....	5
5.3.23	Foreign IPs .....	5
5.3.24	Foreign ports .....	5
5.3.25	Global IPs .....	5
5.3.26	Global ports .....	5
5.3.27	Local IPs .....	5
5.3.28	Local ports .....	5
5.3.29	Service names .....	5
5.3.30	URLs/directories .....	5
5.3.31	URLs .....	5
5.3.32	Flags .....	5
5.3.33	Users .....	5
5.3.34	Commands .....	5
5.3.35	Types .....	5
5.3.36	Lists .....	5
5.3.37	Sessions overview .....	5





Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

5.3.38	Entry pages.....	5
5.3.39	Exit pages.....	5
5.3.40	Session pages.....	5
5.3.41	Session users.....	5
5.4	SUMMARY ANALYSIS OF A UNIX SOLARIS 9.0 SYSLOG.....	5
5.4.1	Overview.....	5
5.4.2	Years/months/days.....	5
5.4.3	Days.....	5
5.4.4	Day of weeks.....	5
5.4.5	Hour of days.....	5
5.4.6	Logging devices.....	5
5.4.7	Syslog messages.....	5
6.0	APPENDIX B.....	5
7.0	APPENDIX C.....	5



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

## 1.0 Scope of Document

This document defines the process to be followed by the operational security team to meet its obligations under RS/POL/002 Horizon Security Policy and CS/SER/016 the Service Description for the Security Management Service and applies to Horizon only.

This process is concerned with those actions that the operational security team undertake, all other processes, guidelines and work instructions are outside the remit of this document, although a historical background has been included to assist in establishing who and what is required to enable us to establish this process going forward.

### 1.1 Political Background

Horizon does not currently analyse logs or events from a security compliance perspective and concentrates only on availability incidents. This therefore means that the other two areas of Operational Security Reporting, Confidentiality and Integrity are not picked up. (N.B. this is because PO Ltd has not set any SLT's in this area and apart from a generic ISO 27001 compliance contractual statements no requirement exists or has been paid for).

### 1.2 Technical Background

#### 1.2.1 Tivoli

Analysis of incidents in Horizon relies mainly on Tivoli Events and not the collection of logs, with the exception of network devices. Events created by applications and databases are only collected if they are written to the Operating System Logs, the one exception being Radius Server Logs.

Those platforms which have a Tivoli Event adapter, e.g. the data centre servers; counters and branches forward events through Tivoli Event Consoles to a master Oracle database.

The Tivoli process concentrates on availability and historically the placement of Event adapters has not been based on risk assessment or an asset register and therefore any future processes would need to take this into account.

It must also be noted that due to the volume and cost of managing events from the Counter estate only events are forwarded from them. For example in the past an assessment of the impact of auditing of more information (files) on the counter, was made and if such data was collected approximately ½ a million events per day occurred, if such events are excluded then there were about 150,000.

All events collected by Tivoli are initially buffered for about 1 hour and are available for view, and these details are then sent to the archive server to ensure that rules of evidence are maintained.

A summarised version of the events is maintained online for approximately 10 days and analysis of availability events is undertaken by SMC. This summary removes all background



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

noise (redundant, repetitive and uninteresting events) and only events identified as interesting are retained.

From a security perspective, only log on and log off data is retained as no requests or analysis has been made for any other requirements and these are therefore seen as background noise.

If an increase in the Event collection of Security events is required as shown in section 4.0 then it must be noted that the volume of data collected and the capacity of the platform holding this information (disk space and memory) and software revision used to manage and analyse it are key. The current Tivoli version in Horizon is Framework 3.71 and this and the Oracle Server storing the data may also need upgrading, both of which are in the HNG-X.

### 1.2.2 Networks NMS and Syslog Server

The retention of syslogs is used for network devices. The location of this storage is currently being moved to a new DNS and syslog server in the Bootle and Wigan data centres from the old NMS and no analysis is currently undertaken of these logs, although CP 4410 has been approved and is currently going through the release management process for the use of Sawmill to analyse Firewall logs. These logs and events are currently not analysed or included as part of Tivoli.



### 1.2.3 Service Delivery Unit Analyses

In addition to Tivoli, each of the service delivery units has its own toolsets used for monitoring the areas of service it is required to provide. On initial investigation this again mainly covers the area of availability.

The information from these tools is not all currently fed into Tivoli or any other centralised SIEM to manage and monitor security events or incidents neither are regular reports provided to Operational Security from these units.

Examples of these tools are:

- HP Openview is used for monitoring the Network
- Cisco Works and TACACS+ are used for managing access and authentication to network devices
- Athene is used for performance gathering. The Athene data is analysed by the performance monitoring team within the account (the UNIX team can request reports etc. from it but the database is in Bracknell and the UNIX team have no direct access)
- Patrol is used for Unix Operating System monitoring - Patrol events are actually fed into the Tivoli event management system. Some events will be raised as TFS calls by SMC and some events may just be stored in the event archives. As previously stated they are not analysed for Security events and are mainly around availability.
- Insight Manager is used for managing and monitoring Compaq platforms running Windows
- Server View is used for monitoring Fujitsu platforms running Windows
- Sophos is used for managing Anti Virus
- RSA Tokens are used to manage two factor authentication
- KMA is used for manage key management



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

## 2.0 Dependencies

To achieve an effective and efficient Event Management solution Operational Security is dependent on the following

1. Requirements of reports that PO Ltd want to monitor Operational Security, are agreed and documented.
2. Reports required by RMGA to prove operational security compliance are designed and documented.
3. A Fujitsu Services Horizon Security and Control Framework is provided by the Information Governance Team are provided to SI for Designs.
4. The Fujitsu Horizon Security and Control Framework provided by the Information Governance Team must ensure that any non RMGA support and management systems used to support RMGA systems and devices meet Framework requirements.
5. SI use items 1, 2, 3 and any Operational requirements (see below) to provide Design for Operational Security Incident and Event Monitoring (SIEM) system.
  - a. SI designs ensure that details of all platforms that require log analysis is documented and are part of the SIEM system.
  - b. SI designs ensure that any adapters or agents required for SIEM go through the Release Management Process and are included in any Physical Platform Designs
  - c. SI designs ensure that details of all users, their rights of access and their roles are documented, be easily correlated and are part of the SIEM system.
  - d. SI designs ensure system owners are identified and documented as part of the SIEM system.
  - e. SI ensures designs include scheduling to push logs to Central Collection Point as part of the SIEM system.
  - f. SI designs ensure Firewalls are configured to accept log pushes as part of the SIEM system.
  - g. SI designs ensure that Maestro or alternative scheduler is set to schedule the push of logs to Central Repository as part of the SIEM system and audit report of failures is available.
  - h. SI designs ensure that Central Collection platform (or platforms assuming resilience is required) has sufficient storage capacity for log storage based on the retention requirements defined in Fujitsu Services Horizon Security and Control Framework.





**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

- i. SI designs include a method of log retention so that the rules of Evidence requirement cannot be questioned if used in legal proceeding.
  - j. SI designs ensure the Central Collection platform have accountability; authentication; and audit of any access.
  - k. SI designs ensure that the platforms that are used to analyse, and process logs have sufficient processing power, storage and memory to allow summarisation, trending and ad hoc queries when required.
  - l. SI designs ensure that platforms used to analyse or process reports have accountability, authentication and audit of both the platform and the reports analysed.
  - m. SI designs ensure that platforms used to analyse, process or report Event information are networked and fire-walled and permitted to undertake all analysis and reporting required
6. Service Delivery Units requirements for Event Capture and event logging are defined in SLA's or OLA's and should include the following Operational Security requirements :
- a. Service Delivery Units configure endpoint devices to meet the requirements defined in the SI Design.
  - b. Service Delivery Units ensure logs are pushed to a Central Collection point and are in a standardised log analysis format as defined in the SI designs and ensure that processes are in place to resend any failed log pushes.
  - c. Network Teams configure firewalls and Network equipment to permit the pushing of logs to the Central Collection Point.
  - d. Service delivery units will ensure that they do not manually analysis of logs will be undertaken by and thus ensure that the segregation of duties between Operations and Audit takes place.
7. An SIEM Tool is available at all required locations Operational Security work and permits the following:
- a. SIEM Tool details any logs that are missing from any reports undertaken.
  - b. SIEM Tool converts logs into a standard format
  - c. SIEM Tool allows a series of tests to be run against standardised logs to produce results
  - d. SIEM Tool permits Operational Security to print and export files to Microsoft Office or alternate tool for summarisation and graphing.
  - e. SIEM Tool permits scheduling of both analysis and summary reports against the key headings in the Fujitsu Services Horizon Security and Control Framework.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

- f. SIEM Tool allows trending, summarisation and ad hoc queries when required by authorised users.
- g. SIEM Tool permits management of SIEM tool users and their rights.

WITHDRAWN



### Horizon Event Logging Process for Operational Security Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

## 3.0 Process Flow

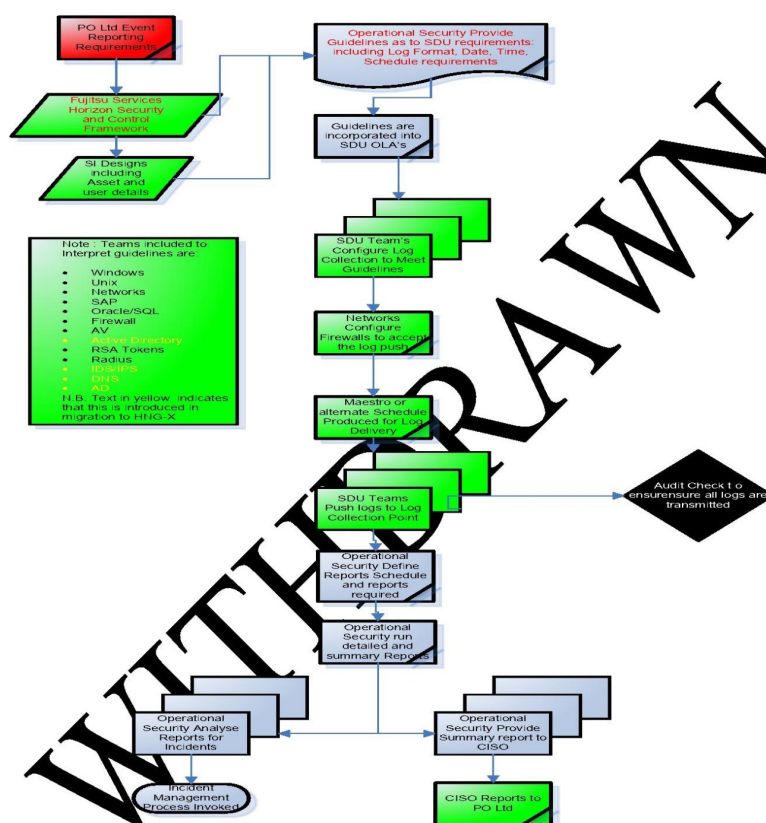


Figure 1 Process Flow for Event Logging

N.B. Key processes from other areas have been included to illustrate the integration of all areas in producing and analysing event logs

1. Items in Red are PO Ltd Process
2. Items in green are non Operational Security Process
3. Items in grey are Operational Security Processes





Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 3.1 Horizon Security and Control Framework

In the absence of a Horizon Security Framework the principles adopted by other Fujitsu Service Account Security Frameworks (e.g. NHS), have been provided by the CISO and will be adopted until one is ready for Horizon and HNG-X and their key points are documented below to provide a background to this process.

The overall framework is split into manageable areas that are in line with Security Policy sections,

This comprises five main work strands and twenty separate task areas, or control groups, which have been identified as outlined in the table below. These allow the sets of controls to be organised and addressed to the audiences who need to work with them, in a more logical and focused way.

A. PEOPLE	B. INFRASTRUCTURE	C. APPLICATIONS	D. CONTROL	E. OPERATIONAL
A1. Personnel Security	B1. Operating Systems	C1. Access Management	D1. Risk Management	E1. Change Control
A2. Training & Awareness	B2. Backup and Media Management	C2a. Solutions Design Requirements	D1. Risk Management D1.1. Identifying Preventive and Corrective Actions	2. Service Delivery Processes
	B3. Networks	C2b. Solution Design Processes	D2. Policy; Security Management and Compliance	E3. Business Continuity
			D3. Legal & Contractual Responsibilities	E4. Security Incident Management
			D4. Information Classification and Handling	E5. Physical Security
			D5. Third Party Issues	
			D6. Security Culture & Leadership	

#### B4. Event Audit

Figure 2 Security and Control Framework Overview



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 3.2 Event Audit Security Control and Framework Requirements

Event Audit is part of the overall control framework and cannot be considered in isolation in particular it relates to other key controls shown below and these are keys areas that Operational Security needs to report back to both the CISO and PO Ltd on.

- Operating Systems;
- Back-up and Media Management;
- Off-site Issues;
- Networks;
- Access Management;
- Solutions Design;
- Risk Management;
- Legal & Contractual, and;
- Security Incident Management.

The controls in the framework are not intended to be detailed testing procedures or technology-specific security or build standards – these will be drafted by specific operational, delivery or technical teams, hence this operational process. An initial assessment has been undertaken with the Tivoli staff to assess whether the information is currently available or whether development work would be required in Horizon and this is shown in the last column.

The controls in the framework outlined are not therefore exhaustive and do not remove the need to comply with the security requirements in the contract for CS/SER/016 Service Description for the Security Management Service. The controls proposed are not simply technical security countermeasures. They also cover:

- Organisational controls (roles, responsibilities, structures, reporting lines, etc);
- Procedural (prescribed, documented standardised methods and processes for performing functions aimed at ensuring consistency and repeatability of performance, potentially reinforced by training and awareness);
- Technical controls (automated controls, in-built to systems and applications, controlling logical or physical access, or monitoring activity – these help ensure consistent operation of the control by placing less reliance on the human element for their deployment and use);
- People based controls (vetting/clearances, awareness, supervision, review).



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 3.3 Event Audit Framework and current view

Control Group		B. 4 Event Audit			
Key	7799 Ref	27001 Ref	Control	Countermeasure	Responses
<i>Gathering of Event Information</i>					
868	9.7.2	10.10.2	Monitoring of Activity	Operational activity should be monitored	Tivoli/HP Openview / Athene/Patrol/Network syslogs / Insight Manager and Server view/Sophos AV Logs /RSA Token and KMA logs
869	9.7.2	10.10.2	Monitoring of Activity	Monitor operator interaction via system log reports	Monitoring of Availability is undertaken by Tivoli and the SDU's tools, but Security monitoring is not undertaken
870	9.7.2	10.10.2	Monitoring of Activity	Inform operations staff that their activities are being monitored	Security Awareness program and policy to do this needs to be put in place for Horizon
871	9.7.2	10.10.2	Monitoring of Activity	Regular inspection of console and operations logs	This takes place for availability by SMC and SDU's but no Security Monitoring
794	9.5.5	11.5.4	Use of system utilities	System logging will be enabled to provide audit of all attempts to gain access to system utilities.	This is undertaken via RSA Log's and SSH logs, but analysis of these by security is not undertaken
989	10.4.3	12.4.3	Access control to Program source	All accesses to the program source libraries to be audited	This is not done by Tivoli, or any of the Management tools above



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009**

1037	10.5.6	10.10.2	Control of Access to the System Managers Accounts	Generate a continuous record of all commands issued by the system Administrator's account	Existing Auditing tools under takes this independently but none of this is centralised and the only logs of commands made is on the Secure Shell.
1205	12.1.7	13.2.3	Collection of Evidence	Sufficient evidence to be collected to support an action against an individual of investigation	This is possible for counters through the ARQ service but not other areas.
1206	12.1.7	13.2.3	Collection of Evidence	For internal disciplinary matters the evidence necessary to be described by internal procedures	Not at present.
1207	12.1.7	13.2.3	Collection of Evidence	Evidence presented at court to comply with the rules of evidence	Fine for ARQ's but not other areas
1208	12.1.7	13.2.3	Collection of Evidence	Evidence presented at court should be admissible	Fine for ARQ's bur not other areas
1209	12.1.7	13.2.3	Collection of Evidence	Information systems to comply with code of practice on the production of admissible evidence	Fine for ARQ's bur not other areas
1210	12.1.7	13.2.3	Collection of Evidence	It should be possible to demonstrate the quality and completeness of evidence	Fine for ARQ's bur not other areas
1211	12.1.7	13.2.3	Collection of Evidence	A strong evidence trail to be provided	Fine for ARQ's bur not other areas
1212	12.1.7	13.2.3	Collection of Evidence	Outside organisations brought in as soon as legal action is contemplated	Policy and processes required here for internal but Fine for ARQ's
1213	12.1.7	13.2.3	Collection of Evidence	Lawyers to be consulted on possible actions to be taken	Policy and processes required here for internal but Fine for ARQ's



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

1214

12.1.7

13.2.3

Collection of Evidence

Police to be informed as soon as possible

Processes required here for  
internal but Fine for ARQ's

WITHDRAWN



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

*Logging Events*

821	9.7.1	10.10.1	Event Logging	Audit logs recording exceptions and other security relevant events shall be produced and kept for an agreed period, in accordance with policy or guidance, to assist in future investigations and access control monitoring.	Policy and processes required here for internal but Fine for ARQ's.
821a	9.7.1	10.10.1	Event Logging	Audit logs shall be produced for different categories of system access and event, such as: <ol style="list-style-type: none"><li>1. Logs for remote access.</li><li>2. Logs for standard user access to management information.</li><li>3. Logs for users on support systems, logs for privileged users on support systems.</li><li>4. Logs for privileged users on RMGA systems.</li><li>5. Logs for PO Ltd users.</li></ol>	<ol style="list-style-type: none"><li>1. Remote Access is picked up via the SAS servers.</li><li>2. Events on Web Pages are not covered by Tivoli for any Management information accessed.</li><li>3. Users outside RMGA network and access and SAS are not covered but these should be picked up by Policies on Core.</li><li>4. Privileged users on support systems are not picked up by Tivoli in particular Network Team.</li></ol>
822	9.7.1	10.10.1	Event Logging	Access to Audit Logs shall be strictly controlled and shall be protected from deletion, disablement, modification or fabrication. Wherever possible, there shall be a segregation of duties between overall system security and Audit Logs security. Audit Logs shall be analysed and administered only by appropriately trained staff.	<p>Access to Tivoli Audit logs is controlled by Role.</p> <p>Access to other management systems is also controlled by role.</p> <p>Security analysis of the logs does not take place.</p>



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

823	9.7.1	10.10.1	Event Logging	The amount of data to be recorded should be configurable	This is done within Tivoli via Filters.
824	9.7.1	10.10.1	Event Logging	Record the User ID	This is done
825	9.7.1	10.10.1	Event Logging	Record the date and time of the event	This is done
826	9.7.1	10.10.1	Event Logging	Record the type of event	This is manipulated in Tivoli
827	9.7.1	10.10.1	Event Logging	Record the files accessed	This is not done due to the volume
828	9.7.1	10.10.1	Event Logging	Record the programs/utilities used	This is not done as no one has requested
829	9.7.1	10.10.1	Event Logging	Record the program ID	This is only done when access is through the SAS server
831	9.7.1	10.10.1	Event Logging	The events that need to be accounted for should be configurable and should include recording alerts of when Personal Data is accessed without consent	As the definition has been set in Horizon only recently and currently is obfuscated. This has not been viewed as required by Tivoli.
832	9.7.1	10.10.3	Event Logging	Account for all failed log-on attempts	This is done
833	9.7.1	10.10.3	Event Logging	Account for all privileged operations	This will be picked up by Tivoli if the SDU set the log to capture this information. Logs Managing Tivoli access do
834	9.7.1	10.10.3	Event Logging	Account for all log-ons	This will be picked up by Tivoli if the SDU set the log to capture this information. Believe yes in most cases
835	9.7.1	10.10.3	Event Logging	Account for all log-offs	This will be picked up by Tivoli if the SDU





Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

836	9.7.1	10.10.3	Event Logging	Account for all workstation time-outs	Set the log to capture this information. Believe yes in most cases  This will be picked up by Tivoli if the SDU set the log to capture this information. Only exception is local log on where the local log will store this and it will not be picked up by Tivoli.
837	9.7.1	10.10.3	Event Logging	Account for all updates and access rights	This depends on the Audit Policy set on the platform if the SDU has set this requirement then it will be and will be captured by Tivoli. Tivoli staff is not aware of any standard here.
838	9.7.1	10.10.3	Event Logging	Account for all file access to files	This is not done.
839	9.7.1	10.10.3	Event Logging	Account for every time application software is used	This is not done.
840	9.7.1	10.10.3	Event Logging	Account for every time a file is viewed	This is not done.
841	9.7.1	10.10.3	Event Logging	Account for every print-out	This is not done.
842	9.7.1	10.10.3	Event Logging	Monitor known covert channels	Tivoli staffs do not believe this is done within Tivoli, only where anything is recorded to the SAS server and in the Corporate VPN OOH solution. Further clarification is required from Marc Jarosz in Network Team





**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009**

*Event Logging Facilities/Utilities*

857	9.7.1	10.10.3	Trusted Facilities Management	Accounting should be carried out by Trusted Facilities	No answer to this yet needs more investigation with SDU's
858	9.7.1	10.10.3	Trusted Facilities Management	Separate accounts for Management Functions	This does not occur within Tivoli unless the SDU has set the log to do so and the Tivoli staff do not think this has happened
859	9.7.1	10.10.3	Trusted Facilities Management	Accounts need to be limited to privileged users	This occurs based on roles
860	9.7.1	10.10.3	Trusted Facilities Management	All operations to be accountable	The collection of events is made but accountability is never reviewed within Tivoli as comparisons to roles against actions are not made.
861	9.7.1	10.10.3	Trusted Facilities Management	Audit alarms to be generated	Alarms are raised for failed logons and bad passwords only.
862	9.7.1	10.10.3	Trusted Facilities Management	The raising of an audit alarm to be reported on specific workstations	This does not occur
863	9.7.1	10.10.3	Trusted Facilities Management	All attempts to delete, write or append the Accounting files to be accountable	This does not occur
1245	12.3.1	15.3.1	Auditing Tools	A range of facilities for analysing Accounting Logs should be provided	This does not occur
1246	12.3.1	15.3.1	Auditing Tools	Able to export Accounting Log information into Database and Spreadsheet formats	This does not occur



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009**

1247	12.3.1	15.3.1	Auditing Tools	Able to export Accounting Log information into Word-Processing formats	This does not occur
1248	12.3.1	15.3.1	Auditing Tools	Able to select particular types of event from the Accounting Log	This does not occur
1249	12.3.1	12.3.1	Auditing Tools	Able to select the actions of any individual including the identification of all Fujitsu Ltd customers whose records have been accessed or modified over a given period of time.	This does not occur
1250	12.3.1	15.3.1	Auditing Tools	Able to select the events that took place within a specific range of dates and times including the identification of all system users who have accessed or modified a given customer records over a given period of time.	This does not occur
1251	12.3.1	15.3.1	Auditing Tools	Able to select combinations of events	This can be undertaken for availability issues by SMC, but they do not see successful events
1252	12.3.1	15.3.1	Auditing Tools	Able to sort the Accounting Log records	This does not occur
1253	12.3.1	15.3.1	Auditing Tools	Automatic report generation facilities	This does not occur
1254	12.3.1	15.3.1	Auditing Tools	Use of automated monitoring tools that raise alarms on recording suspicious events or suspicious trends in events	This does not occur
1255	12.3.1	15.3.1	Auditing Tools	Able to combine Accounting Log information with information received from other sources	This is only possible from the ARQ area



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009**

864	9.7.1	10.10.3	Accounting Log Capacity	Accounting should be operational at all times	This does not occur within Tivoli unless the SDU has set the log to do so and the Tivoli staff do not think this has happened
865	9.7.1	10.10.3	Accounting Log Capacity	An alarm to be raised when the Accounting Log reaches 75% of its maximum permitted size	This does not occur within Tivoli unless the SDU has set the log to do so. SDU's need to confirm if they have
867	9.7.1	10.10.3	Accounting Log Capacity	When the Accounting Log is full, switch to a secondary Accounting Log	This does not occur within Tivoli unless the SDU has set the log to do so. SDU's need to confirm if they have
872	9.7.3	10.10.2	Clock Synchronisation	System clocks should be synchronised	This is done via a network Time Server
873	9.7.3	10.10.2	Clock Synchronisation	Clocks to be synchronised with a common clock	This is done via a network Time Server
874	9.7.3	10.10.2	Clock Synchronisation	Clock synchronisation to be automated	This is done via a network Time Server
1274	12.3.2	15.3.2	Protection of Audit Trails	System audit tools (programs and log files) will only be available to authorised personnel and will be protected to prevent any possible misuse or compromise.	This is Role Based, but analysis of tools against roles needs reviewing in Horizon and definitive storage place for this information kept
1282	12.3.2	15.3.2	Protection of System Audit Tools	Release, use and return of system audit tools to be logged	This is not done.
1236	12.3.1	15.3.1	System Audit Controls	Audit requirements and activities should be planned to minimise the risk of disruption to the business	This is carried out for availability only
1237	12.3.1	15.3.1	System Audit Controls	Audit requirement to be agreed with system	Historically 10/11 years ago but System Owners are not clearly identified in the



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

				owner	Horizon solution.
1238	12.3.1	15.3.1	System Audit Controls	The scope of the checks to be agreed and controlled	Historically 10/11 years ago but System Owners are not clearly identified in the current Horizon solution.
1239	12.3.1	15.3.1	System Audit Controls	Checks to be limited to reading access to software and data	This applies to availability only as other checks are not carried out.
1240	12.3.1	15.3.1	System Audit Controls	Updating of information is performed only on isolated copies of system files, which should be used when the audit is complete	This is not done
1241	12.3.1	15.3.1	System Audit Controls	IT resources required to perform the checks to be explicitly identified	This is done through roles and needs to be reviewed.
1242	12.3.1	15.3.1	System Audit Controls	Requirements for special or additional processing to be identified and agreed	This is not done
1243	12.3.1	15.3.1	System Audit Controls	All access to be monitored and logged to provide a reference trail	This is not done within Tivoli, though other SDU tools may do this and not feed the information to Tivoli.
1244	12.3.1	15.3.1	System Audit Controls	All procedures, requirements and responsibilities to be documented	This is dependent where one sits in the RMGA account and it needs a Security Framework and policy to pull together.



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

*Log Retention*

1256	12.3.1	15.3.1	Retention of Accounting Log	The Accounting Log should be retained to enable investigations to be carried out where necessary	This can be done through Tivoli and SDU tools and backups to the Centera are made and tapes taken.
1257	12.3.1	15.3.1	Retention of Accounting Log	Accounting Logs for technology support systems (e.g. firewall, IDS) to be kept for 6 months, 6 months on file then discard	This is currently the case for the old NNM and it is expected to be the case with the new syslog server
1258	12.3.1	15.3.1	Retention of Accounting Log	A copy of the Accounting Log to be kept on removable media	This occurs on the Centera
1259	12.3.1	15.3.1	Retention of Accounting Log	Physical access to copy of the Accounts Log to be restricted to people not granted system management privileges	This does occur
1260	12.3.1	15.3.1	Retention of Accounting Log	Accounting Log to be protected against corruption	This is dependent on the SDU unit, in all cases patching and vulnerability management is an issue.
1261	12.3.1	15.3.1	Retention of Accounting Log	Accounting Log to be securely disposed of, by logical erasure/physical destruction, when no longer required	This does not occur except when platform is decommissioned and networks operations degauss the disk.
1262	12.3.1	15.3.1	Retention of Accounting Log	Use integrity checking countermeasures to ensure that the Log has been archived successfully	This does occur with archives to the Audit Server.
1263	12.3.1	15.3.1	Retention of Accounting Log	Accounting Log for infrastructure on which RMGA systems are run to be kept for 6	This is not done



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

				months on line, 30 months off-line and archived	
1264	12.3.1	15.3.1	Retention of Accounting Log	At least once every 12 months check that the Accounting Log tapes can be read	This is not done
1265	12.3.1	15.3.1	Retention of Accounting Log	Accounting Logs for the application to be kept for the life of the record to which they relate	This is not done
1266	12.3.1	15.3.1	Retention of Accounting Log	Replace Accounting Log tapes when they reach 75% of their normal life expectancy	This is not done



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

*Event Auditing/Reviewing Processes*

843	9.7.1	10.10.3	Review Event Log	The types of events that need to be reviewed should be specified	This has not been defined recently but 10/11 years ago
844	9.7.1	10.10.3	Review Event Log	Review number of unsuccessful log-ons	This is not done
845	9.7.1	10.10.3	Review Event Log	Review allocation of accounts with privileged access capability	This is not done
846	9.7.1	10.10.3	Review Event Log	Review access failures	This is not done
847	9.7.1	10.10.3	Review Event Log	Review trends in numbers of successful log-ons	This is not done
848	9.7.1	10.10.3	Review Event Log	Review the number of occasions accounts are being used out of normal hours	This is not done
849	9.7.1	10.10.3	Review Event Log	Review trends in the usage of specific accounts	This is not done
850	9.7.1	10.10.3	Review Event Log	Review trends in the use of the system from remote workstations	This is not done
851	9.7.1	10.10.3	Review Event Log	Track selected transactions	This is not done
852	9.7.1	10.10.3	Review Event Log	Review trends in the reports that are being printed	This is not done
853	9.7.1	10.10.3	Review Event Log	Review trends in the changes in labels	This is not done



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

				associated with IT resources	
854	9.7.1	10.10.3	Review Event Log	The frequency with which the Account Log should be reviewed should be specified	This requires agreement with SDU's and a process
855	9.7.1	10.10.3	Review Event Log	Events Log to be reviewed at least on week.	With the current toolsets and volume of data this is unachievable.

WITHDRAWN





**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 3.4 Operational Security Framework implementation.

The first process that the Operational Security team undertake prior to running any reports is a check that all logs are present and available.

If these logs are unavailable then the Service Delivery Manager responsible for that SDU is informed and a Security incident is raised.

Dependent on the control requirements established in the Security Framework a series of tests are undertaken for each platform and log type to assess whether it passes or fails a particular control requirement on that individual log.

Each test is:

- Given a unique number,
- Given a description,
- Given a test definition,
- Given a successful test criteria
- Validated
- Result of Yes or No for a successful test

Dependent on the type of control for example test 1.1 could be a test for a successful logon and this would apply whether the source of the log was a Windows, UNIX, Application, Database or Network device.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

The results of each control requirement test are then recorded with the following details:

- The platform concerned including the owner
- The type of log analysed (see below for initial thoughts on types)
  - Windows Operating System (OS),
  - Unix (OS)
  - Router syslog
  - Switch syslog
  - Firewall syslog
  - SAP Log
  - Oracle/SQL database log
  - Anti Virus log
  - Active Directory Log
  - RSA Token Authentication Log
  - Radius Log
  - IDS/IPS log
  - DNS log
  - SSH Log
  - SAS Log
- The day and date of the log
- The number of the test
- Whether it passed or failed
- The day, date and time the log was analysed
- The reason for any failure (including no data available).

If a failure occurs the Service Delivery Manager for that SDU is informed as is the platform owner and a Security Incident is raised under SVM/SDM/PRO/0018 RMGA Customer Service Incident Management Process.

(D.N. The process to do this will need further investigation as some SDU teams do not have access to PEAK which would be the RMGA preferred option)



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 3.5 Tests

Within Horizon currently no event testing is undertaken and therefore an initial baseline of test has been obtained from another Fujitsu account as a starting point for discussion with the relevant Service Delivery Managers, Operation Unit Managers and ISD SDU units and will be expanded once discussion this has taken place.



### 3.6 Reports

#### 3.6.1 Summary Reports

The CISO and Operational Security Team agree regular delivery dates for agreed summary reports required for PO Ltd and those that are required for internal RMGA compliance management.

#### 3.6.2 Compliance Report

Those required for compliance management are to be sent to Information Governance as Audit Records.

Initially the intention is to summarise the compliance test results to the number of pass or fails, collected based on the Horizon Security and Control Framework criterion and the ISO 27001 reference this will need to be agreed with Information Governance.

The Fujitsu Services guideline document shows that the recommended SIEM solution provides COTS off the shelf templates for the reports detailed below. RMGA CISO in conjunction with PO Ltd needs to decide which of these they will require, and Information Governance in conjunction with Operational Security also needs to agree which they want. I have deleted those that I believe are not applicable to RMGA and have included the full set as an appendix, but this area is open to debate, by all interested parties. In addition I have included these platforms which will be introduced as part of the migration to HNG-X.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

- 1 Compliance Reports - Basel II Yes as is ISO 17799/27001  
enVision includes the following standard compliance reports for BASEL II.

1. Computer Account Logon Activity

ISO 17799/27001 Section A.9.5.2Lists all local and remote logon activity for all monitored Windows, HP-UX, AIX Unix, Sun Solaris and Red Hat Linux systems.

2. Computer Account Logon Activity - Windows Detail

ISO 17799/27001 Section A.9.5.2Lists all logon activity for all monitored Windows domains and systems. This report is specific to monitored Windows systems, but provides a greater level of detail than the Computer Account Logon Activity report.

3. Computer Account Status by Account - Windows

ISO 17799/27001 Section A.9.5.3Lists all logon activity for specific user accounts. The user accounts in question should be listed as run-time parameters

4. Control of Collected Evidence

ISO 17799/27001 Section A.12.1.7.1

Lists all changes and object level access events to all collected evidence. This report requires that all evidence be contained within directories included in the Rules for Evidence device group, and that object level auditing be enabled on these directories.

5. Control of Collected Evidence - Windows Detail

ISO 17799/27001 Section A.12.1.7.1

Lists all changes and object level access events to all collected evidence. This report requires that all evidence be contained within directories included in the Rules for Evidence device group, and that object level auditing be enabled on these directories. This report is specific to monitored Windows systems, but provides a greater level of detail than the standard Control of Collected Evidence report.

6. Control of Human Resources Data

ISO 17799/27001 Section A.12.1.1



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

Lists all changes and object level access events to the HR device group. This report requires that all software and Human Relation data be contained within directories included in the HR device group, and that object level auditing be enabled on these directories.

**7. Control of Human Resources Data - Windows Detail**  
ISO 17799/27001 Section A.12.1.3

Lists all changes and object level access events to the HR device group. This report requires that all software and Human Relation data be contained within directories included in the HR device group, and that object level auditing be enabled on these directories. This report is specific to monitored Windows systems, but provides a greater level of detail than the standard Control of Human Resources Data report.

**8. Control of Operational Software**  
ISO 17799/27001 Section A.10.4.1

Lists all changes and object level access events to the Operational Software device group. This report requires that all operational software be contained within the Operational Software device group, and that object level auditing be enabled on the directories containing the Operational Software and data.

**9. Control of Operational Software - Windows Detail**  
ISO 17799/27001 Section A.10.4.1

Lists all changes and object level access events to the Operational Software device group. This report requires that all operational software be contained within the Operational Software device group and that object level auditing be enabled on the directories containing the Operational Software and data. This report is specific to Windows devices but provides more detail than the standard Control of Operational Software report.

**10. Control of System Audit Data**  
ISO 17799/27001 Section A.12.3.2

Lists all changes and object level access events to the software and data used to perform system audits. This report requires that the software, source data and result data be contained within a device group, and object level auditing be enabled on the containing directories.

**11. Control of System Audit Data - Windows Detail**  
ISO 17799/27001 Section A.12.3.2



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Lists all changes and object level access events to the software and data used to perform system audits. This report requires that the software, source data and result data be contained within a device group, and object level auditing be enabled on the containing directories. This report is specific to Windows devices but provides more detail than the standard Control of System Audit Data report.

**12. Control of System Test Data**  
ISO 17799/27001 Section A.10.4.2

Lists all changes and object level access events to the systems and data used in the testing of Operational Software security. This report requires that all system test data be contained in the Operational Software device group, and object level auditing be enabled on the directories containing the system test software, source data and test results.

**13. Control of System Test Data - Windows Detail**  
ISO 17799/27001 Section A.10.4.2

Lists all changes and object level access events to the systems and data used in the testing of Operational Software security. This report requires that all system test data be contained in the Operational Software device group, and object level auditing be enabled on the directories containing the system test software, source data and test results.

**14. External Contractors Report**  
ISO 17799/27001 Section A.8.1.6

Lists all changes and object level access events to the External Contractor Access device group. This report requires that all computers, software, source data and result findings be contained within a device group, and object level auditing be enabled on the directories containing this data.

**15. External Contractors Report - Windows Detail**  
ISO 17799/27001 Section A.8.1.6

Lists all changes and object level access events to the External Contractor Access device group. This report requires that all computers, software, source data and result findings be contained within a device group, and object level auditing be enabled on the directories containing this data.

**16. Financial Data Access**  
ISO 17799/27001 Section A.12.1.1





**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

Lists all successful and failed access attempts for all financial data. This report requires that all financial data be contained within a device group, and object level auditing be enabled on the directories containing the financial data.

**17. Financial Data Access - Windows Detail**  
ISO 17799/27001 Section A.12.1.4

Lists all successful and failed access attempts for all financial data. This report requires that all financial data be contained within a device group, and object level auditing be enabled on the directories containing the financial data.

**18. Malicious Software Activity Report**  
ISO 17799/27001 Section A.8.1.2

Lists all malicious software activity for all monitored devices.

**19. Operation Change Control Report**  
ISO 17799/27001 Section A.8.1.2

Lists all configuration and policy changes for the Financial Operational infrastructure.

**20. Operation Change Control Report - Windows Detail**  
ISO 17799/27001 Section A.8.1.2

Lists all configuration and policy changes for the Financial Operational Infrastructure. This report is specific to Windows, but gives a greater level of detail than the standard Operation Change Control Report.

**21. Password Changes and Expirations**  
ISO 17799/27001 Section A.9.2.3

Lists all manual and automatic password change and expiration events. This includes Windows, Sun Solaris, Red Hat Linux, HP-UX and AIX operating systems.

**22. Source Code Access**  
ISO 17799/27001 sec. A.10.4.3





**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Lists all changes and object level access events to the Source Code device group. This report requires that the source code for all custom software and commercial software customization be contained within a device group, and object level auditing be enabled on the directories containing the source code.

23. Source Code Access - Windows Detail  
ISO 17799/27001 sec. A.10.4.3

Lists all changes and object level access events to the Source Code device group. This report requires that the source code for all custom software and commercial software customization be contained within a device group, and object level auditing be enabled on the directories containing the source code.

24. User Activity from External Domains - Windows  
ISO 17799/27001 Section A.9.4.3

Lists all activities of non-domain authenticated users. All authenticated domains are identified in run time parameters, and multiple domains can be contained within single quotes and separated by commas.

Reports: 24

8 Compliance Reports - PCI Data Security Standard  
enVision includes the following standard compliance reports for the Payment Card Industry (PCI) Data Security Standard.

1. Access to All Audit Trails  
PCI Section 10.2.3.

Lists all successful logins to enVision.

2. Administrative Privilege Escalation - Unix & Linux  
PCI Section 10.1

Lists all successful administrative privilege escalations on monitored Unix and Linux systems.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

**3. All Actions by Individuals with Root or Administrative Privileges - Unix & Linux**

PCI Section 10.2.2

Lists all actions taken by users logged in as root. Modify the report to include any additional user names that have been granted full administrative privileges in your environment.

**4. All Actions by Individuals with Root or Administrative Privileges - Windows**

PCI Section 10.2.2

Lists all actions taken by users logged in as administrator. Modify the report to include any additional user names that have been granted full administrative privileges in your environment.

**5. Anti-Virus Update Procedures**

PCI Section 5.2

Lists all update procedures for anti-virus systems.

**6. Encrypted Transmission Failures**

PCI Section 4.1

Lists all cryptographic operations where use of the cryptography failed or was disabled by the user.

**7. Encryption Key Generation and Changes**

PCI Section 3.6.1 and 3.6.4

Lists all the generation and period changing of encryption keys used in the secure storage and transfer of card data.

**8. Firewall Configuration Changes**

PCI Section 1.1.1, 1.1.8

Lists all configuration changes made to firewalls within the PCI device group.

**9. Inbound Network Traffic on non-standard ports - Detail**

PCI Section 1.3.1, 1.3.2



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

Lists all inbound internet traffic not on ports 80, 22, 443, and 1723.

**10. Inbound Network Traffic on non-standard ports - Summary**

PCI Section 1.3.1, 1.3.2

Lists all inbound internet traffic not on ports 80, 22, 443, and 1723, summarized by the destination IP addresses.

**11. Individual User Accesses to Cardholder Data - Windows**

PCI Section 10.2.1

Lists all successful file access attempts to file objects in the Cardholder Data device group.

**12. Initialization of Audit Logs**

PCI Section 10.2.6

Lists all access attempts that have been denied due to access control list restrictions.

**13. Invalid Logical Access Attempts - ACL Denied Summary**

PCI Section 10.2.4

Lists the initialization of audit logs in Windows, Unix, Linux, AIX and HP-UX operating systems.

**14. Outbound Network Traffic - Detail**

PCI Section 1.3.6

Lists all outbound traffic for a specific internal IP address. You must enter the IP address as a run-time parameter.

**15. Outbound Network Traffic - Summary**

PCI Section 1.3.6

Lists a summary of all outbound traffic by destination.

**16. Router Configuration Changes**

PCI Section 1.1.9



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

Lists all configuration changes made to routers within the PCI device group.

**17. Traffic to Non-Standard Ports - Detail**

PCI Section 1.1.6

Lists all firewall traffic on ports other than 80, 22, 443 and 1723 to the IP address specified as a run time parameter. This report can be modified to include the ports not directly justified by PCI.

**18. Traffic to Non-Standard Ports - Summary**

PCI Section 1.1.6

Summarizes all firewall traffic not on ports 80, 22, 443 and 1723 to the destination computer where the port used is not directly justified by PCI.  
Compliance - PCI Data Security Standard

Reports: 18

**12 Standard Reports - Alerts**

Reports module includes the following standard system reports for alerts.

**1. Alert Notes by Date and Time**

Lists all alert notes in the database sorted by the time they occurred.

**2. Alert Notes by View**

Lists all alert notes for a specific view. (The user must modify the report query to specify the view.)

**3. Alerts per Hour**

Displays the distribution of all alerts over time, in 1 hour intervals.

**4. Alerts Status Summary**

Lists a count of alerts within a time range, sorted by status: new alert, under investigation, resolved.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

**5. Alerts Under Investigation by Date/Time**

Lists all alerts under investigation in the database. Sorted by the time the alerts occurred. Use this report to track alerts under investigation.

**6. Alerts Under Investigation by View**

Lists all alerts under investigation in the database for a specific view.

You must modify this report prior to running it. (On the Create/Modify Report - Specify Report Selection Criteria window, replace the text type viewname here with the name of the view.)

**7. Available Alerts by Date/Time**

Lists all alerts and the status of each alert in the database. Sorted by the time the alerts occurred.

**8. New Alerts by Date/Time**

Lists all new alerts in the database. Sorted by the time the alerts occurred.

**9. New Alerts by View**

Lists all new alerts in the database for a specific view.

You must modify this report prior to running it. (On the Create/Modify Report - Specify Report Selection Criteria window, replace the text type viewname here with the name of the view.)

**10. Percentages of Alerts by NIC Category**

Displays the distribution of alerts by NIC category.

**11. Percentages of Alerts by Alert Levels**

Displays the distribution of alerts by alert levels.

**12. Percentages of Alerts by Severity Levels**

Displays the distribution of alerts by severity levels.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

**13. Resolved Alerts by Date/Time**

Lists all resolved alerts in the database. Sorted by the time the alerts occurred. Use this report to identify the alerts that have been resolved.

**14. Resolved Alerts by View**

Lists all resolved alerts in the database for a specific view.

**15. Top 20 Alert Categories**

Displays the top alert categories by number of alerts.

Reports: 15

**13 Standard Reports - Apache HTTP Server**

Reports module includes the following standard reports for the Apache HTTP Server.

**1. Top 20 Client IP Addresses by Connection Requests**

Displays the top 20 client IP addresses that had the most successful web site connections.

**2. Total Bytes by Apache Device Address**

Displays total bytes passed by Apache device address.

**3. Total Bytes by Client IP Address**

Displays total bytes passed by client address.

Reports: 3



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

**16 Standard Reports - Firewall Device Categories**

Reports module includes the following standard reports for reporting on firewalls by categories.

**1. Firewalls - Top Events by Category**

Displays the top events by category from all firewall devices.

**2. Top 20 Firewall Categories**

Displays the top 20 firewall categories that generate the highest number of events from all firewall devices.

Reports: 2

**17 Standard Reports - IDS Device Categories**

Reports module includes the following standard reports for reporting on IDS devices by categories.

**1. IDS Top Alarms by Category**

Displays the top signatures by categories from all IDS devices.

**2. Top 20 IDS Categories**

Displays the top 20 IDS categories that generate the highest number of events from all IDS devices.

Reports: 2

**18 Standard Reports - Statistics**

Reports module includes the following standard reports for statistics.

Important! To gather the data for these reports, you must start the Alerter Service.

**1. Daily Event Counts**

Displays the total event counts by day.





**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

**2. Hourly Event Counts**

Displays the total event counts by hour.

**3. Percentage of Events by Device Class**

Displays the percentage of the total number of events by device class.

**4. Percentage of Events by Device Type**

Displays the percentage of total number of events by device type.

**5. Percentage of Events by NIC Category**

Displays the percentage of the total number of events by NIC Category.

**6. Syslog Collection Statistics**

Summarizes syslog message quantity and byte count on an hourly basis by logging device. Assesses log host system and disk space requirements. Use this report to identify the periods of highest activity.

**7. Top 20 Devices**

Displays the top 20 devices generating events during the selected time period.

**8. Top 20 Devices Generating Unknown Events**

Displays the top 20 devices generating unknown events during the selected time period.

**9. Top 20 Device Types Generating Unknown Events**

Displays the top 20 device types generating unknown events during the selected time period.

**10. Top 20 Event Categories**

Displays the top 20 event categories during the selected time period.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

**11. Top 20 Events**

Displays the top 20 event IDs collected during the selected time period.

Reports: 11

**23 Standard Reports - Cisco Access Control Server**

Reports module includes the following standard reports for the Cisco Access Control Server device.

**1. ACS Backup And Restore**

Displays all backup and restore operations. Sorted by descendingtime.

**2. ACS Service Monitoring**

Tracks messages and activities internal to Cisco ACS.

**3. Administration Audit**

Displays an Administrative Report of all activity carried out via the Cisco Secure ACS HTML Management Interface. Sorted by descendingtime.

**4. Database Replication**

Tracks ACS database replication activity. Sorted by descending time.

**5. Failed Authentications**

Displays a list of all failed login attempts. Sorted in descending order by descending time.

**6. Failed Authentications Count**

Displays a count of all failed login attempts. Sorted by descendingtime.

**7. Passed Authentications**



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

Displays a list of all users that have successfully logged in. Sorted by descending time.

**8. Passed Authentications Count**

Displays a count of all users that have successfully logged in. Sorted by descending time.

**9. TACACS+ Accounting**

Tracks all login and log out traffic.

**10. TACACS+ Administration - Permanent Configuration Changes**

Tracks configuration changes that have been executed using the write memory (write mem) or copy running start (copy run) commands.

**11. Top 10 Users**

Counts the number of successful logins (successful authentications) and sequentially orders them by username.

**12. Top 10 Users by Duration**

Calculates the total amount of time that users have spent logged in on network devices and lists them in descending order by time.

Reports: 12

**25 Standard Reports - Cisco ASA (Firewall)**

Reports module includes the following standard reports for the Cisco ASA (firewall) device.

**1. AAA User Authentications**

Displays AAA user authentications through Cisco ASA firewalls, sorted by date/time sequence. This report requires AAA user authentication.

**2. Bandwidth Usage by Address**

Summarizes bandwidth usage by real address for all traffic passing through Cisco ASA firewalls. Sorted by total byte usage. Quickly determines "Top Talkers" on your company's network. Cisco ASA firewalls with debug level logging on are reported.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

**3. Bandwidth Usage by Department**

Displays bandwidth usage by department through ASA firewalls. It is used to determine quickly which departments are your bandwidth hogs.

**4. Bandwidth Usage by Port**

Summarizes bandwidth usage by port for traffic passing through Cisco ASA firewalls. Sorted by total by usage count. Quickly determines which applications are consuming the most bandwidth. Other common TCP/IP words used synonymously with applications are port and services. Only ASA firewalls with debug level logging on are reported.

**5. Bandwidth Usage per Hour**

Displays bandwidth usage per hour through ASA firewalls. It is used to spot quickly bandwidth usage trends occurring during specific time periods. Each tick mark on vertical hourly axes represents accumulated usage for the previous hour.

**6. Bandwidth Utilization**

This combination of a graph and a report displays the bandwidth utilization on the network.

**7. Blocked URL Events**

Displays the blocked URL events of internal IP addresses attempting to connect to external web sites that have been restricted by the company sorted by Date/Time. Websense Enterprise software must be installed and activated for the URL blocking capability.

**8. Configuration Changes**

Listing of configuration change messages from Cisco ASA firewalls, sorted by date/time sequence. Monitors when configuration changes were made to Cisco ASA Firewalls. Only ASA firewalls with logging on are reported.

**9. Connection Limit Exceeded**

Details exceeded connection limits by static addresses.

**10. CPU Over-Capacity Events by Date and Time**



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Listing of all instances of ASA Firewall CPU utilizations rising above 100%. This is generally considered to be a warning condition and if it happens frequently it may be necessary to contact Cisco Systems.

**11. Denied Connections per Hour**

Displays the number of denied connections per hour through ASA firewalls. It is used to spot quickly security threat trends occurring during specific time periods. Each tick mark on vertical hourly axes represents accumulated denied connections for the previous hour.

**12. Denied Inbound IP Spoofing**

report tracks when a ASA Firewall receives a external packet with the IP source address equal to the IP destination and the destination port equal to the source port sorted by the destination address. This indicates a spoofed packet designed to attack systems. This attack is referred to as a Land Attack.

**13. Denied Inbound Traffic by Address**

Summarizes denied inbound traffic filtered through Cisco ASA firewalls by foreign address. Sorted by connection count. Quickly determines which foreign hosts are being denied access to your company's internal network; denied connections could represent an attempted security policy breach, malicious network reconnaissance, or simply point out a host or network device configuration issue. Only ASA firewalls with logging on are reported.

**14. Denied Inbound Traffic by Port**

Summarizes denied inbound traffic filtered through Cisco ASA firewalls by port. Sorted by connection count. Port is used synonymously with services and/or applications. Quickly determines which applications are being denied access; denied connections could represent an attempted security policy breach, malicious network reconnaissance like a port scan, or simply point out a host or network device configuration issue. Only ASA firewalls with logging on are reported.

**15. Denied Outbound Traffic by Address**

Summarizes denied outbound traffic filtered through Cisco ASA firewalls by local address. Sorted by connection count. Quickly determines which local addresses are possibly attempting to bypass your company's security policy. Only ASA firewalls with logging on are reported.

**16. Denied Outbound Traffic by Port**



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Summarizes denied outbound traffic filtered through Cisco ASA firewalls by port. Sorted by connection count. Port numbers are used to represent services or applications. Quickly determines which outbound applications are being denied; these denied messages could very well represent an attempted security policy breach, malicious network reconnaissance like a port scan, or simply point out a host or network device configuration issue. Only ASA firewalls with logging on are reported.

**17. Email Security**

Listing of ASA MailGuard messages received from Cisco ASA firewalls. Sorted in date/time sequence. Quickly views possible email security breach attempts that were prevented by ASA firewalls. Only ASA firewalls with logging on are reported.

**18. Failover Messages**

Displays a list of failover messages from Cisco ASA firewalls by date/time.

**19. FTP Requests by Date/ Time**

Displays a list of FTP requests through Cisco ASA Firewalls by Date/Time.

**20. FTP Requests by Department**

Displays FTP requests for each department through Cisco ASA firewalls by number of requests.

**21. FTP Requests by Foreign Address**

Displays FTP requests to foreign sites by local users through Cisco ASA firewalls by foreign address and the number of requests.

**22. FTP Requests by Local Address**

Displays FTP requests by each local address through Cisco ASA firewalls by local address and number of requests.

**23. Inbound E-mail Recipients**

Displays inbound emails and the intended recipients.

**24. Inbound E-mail Senders**





**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Displays inbound emails and the senders.

**25. Inbound Email Traffic**

Displays bandwidth usage of inbound email traffic through Cisco ASA firewalls. Sorted by total connection count. Quickly determines 'Top Foreign Email Senders' if your email servers are located on an internal or DMZ interface. Summarizes email traffic from your own email gateways if they are sitting on an external ASA interface. Only ASA firewalls with logging on are reported. The system calculates inbound email traffic by summarizing all the 302002 traffic logged on local port 25.

**26. Inbound FTP Traffic**

Displays bandwidth usage of inbound FTP traffic through Cisco ASA firewalls. Sorted by total connection count. Quickly determines which external users use FTP most frequently in your company. Only ASA firewalls with logging on are reported. The system calculates inbound FTP traffic by summarizing all the 302002 traffic logged on local ports 20 and 21.

**27. Inbound HTTP Traffic**

Displays bandwidth usage of inbound HTTP traffic through Cisco ASA firewalls. Sorted by total connection count. Quickly assesses which foreign users are accessing your internal web servers most frequently. Only ASA firewalls with logging on are reported. The system calculates inbound http traffic by summarizing all the 302002 traffic logged on local port 80.

**28. Inbound IP Fragmentation Alert**

The ASA Firewall limits the number of IP fragments that can be concurrently reassembled. This restriction prevents memory depletion at the firewall under abnormal network conditions. The report is sorted by count by foreign address. If this message persists, a DoS (denial of service) attack might be in progress.

**29. Inbound Telnet Traffic**

Displays bandwidth usage of inbound Telnet traffic through Cisco ASA firewalls. Sorted by total connection count. Quickly determines top external Telnet users. Only ASA firewalls with logging on are reported. The system calculates inbound Telnet traffic by summarizing all the 302002 traffic logged on local port 23.





**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

30. Management Access from External Source  
Details all of the device management events on the ASA firewall sorted by Date/Time.

31. Outbound E-mail Recipients  
Displays outbound emails and the email's intended recipient(s).

32. Outbound E-mail Senders  
Displays outbound emails and the email's sender.

33. Outbound Email Traffic

Summarizes bandwidth usage of outbound email traffic through Cisco ASA firewalls. Sorted by total connection count. Quickly determines 'Top Email Talkers' in your company if your email gateway is located on an external or DMZ interface. Reflects "Top Email Gateways" if your mail gateways are on the ASA's internal interface network. Only ASA firewalls with logging on are reported. The system calculates outbound email traffic by summarizing all the 302002 traffic logged on foreign port 25.

34. Outbound FTP Traffic

Summarizes bandwidth usage of outbound FTP traffic through Cisco ASA firewalls. Sorted by total connection count. Quickly determines which internal users use FTP most frequently in your company. Only ASA firewalls with logging on are reported. The system calculates outbound FTP traffic by summarizing all the 302002 traffic logged on foreign ports 20 and 21.

35. Outbound HTTP Traffic

Summarizes bandwidth usage of outbound HTTP traffic through Cisco ASA firewalls. Sorted by total connection count. Quickly determines 'Top HTTP Talkers' in your company. Only ASA firewalls with logging on are reported. The system calculates outbound http traffic by summarizing all the 302002 traffic logged on foreign port 80.

36. Outbound IP Fragmentation Report

The ASA Firewall limits the number of fragments that can be concurrently reassembled. This restriction prevents memory depletion at the firewall under abnormal network conditions. This report is sorted by count by local address.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

**37. Outbound Telnet Traffic**

Summarizes bandwidth usage of outbound Telnet traffic through Cisco ASA firewalls. Sorted by total connection count. Quickly determines top local Telnet users. Only ASA firewalls with logging on are reported. The system calculates outbound Telnet traffic by summarizing all the 302002 traffic logged on foreign port 23.

**38. Permitted Connections per Hour**

Displays the number of connections per hour through ASA firewalls. It is used to spot connection trends occurring during specific time periods. Each tick mark on vertical hourly axes represents accumulated permitted connections for the previous hour.

**39. RIP External Security Alert**

Displays the ASA Firewall events for received internal RIP reply messages with bad authentication sorted by the local address. This could be due to misconfiguration on the router or the ASA Firewall or it could be a unsuccessful attempt to attack the ASA Firewall unit's routing table.

**40. RIP Internal Security Alert**

Displays the ASA Firewall events for received external RIP reply messages with bad authentication sorted by foreign address. This could be due to misconfiguration on the router or the ASA Firewall or it could be a unsuccessful attempt to attack the ASA Firewall unit's routing table.

**41. SiteTrack Detection**

Listing of network traffic through Cisco ASA firewalls that contained SiteTrack keywords. Sorted in date/time sequence. Keyword match is identified with parenthesis characters ( ) preceding the message in the Message column. The SiteTrack feature performs a text string comparison of the DNS host name lookup of source and destination IP addresses, as well as accessed URL pages and FTP file names. The DNS Resolver service must be on, and ASA firewall logging must be on.

**42. Top 10 Requested URL/FTP Destinations**

Displays the top 10 requested URL and FTP destinations by internal users through ASA firewalls. It is used to spot quickly trends of the most popular foreign sites.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

**43. Top 20 Bandwidth Ports**

Displays the top 20 ports of bandwidth usage through ASA firewalls. It is used to identify quickly which applications are consuming the most bandwidth.

**44. Top 20 Bandwidth Users**

Displays the top 20 bandwidth users through ASA firewalls.

**45. Top 20 Connections by Address**

Displays the top 20 users of connections through ASA firewalls. It is used to determine quickly which users are consuming the most connections.

**46. Top 20 Connections by Port**

Displays the top 20 ports with the most connections through ASA firewalls. It is used to identify quickly which applications are consuming the most connections.

**47. Top 20 Denied Inbound by Address**

Displays the top 20 foreign addresses that were denied inbound access by ASA firewalls. It is used to spot quickly foreign hosts that may have been attempting to gain unauthorized access to your network.

**48. Top 20 Denied Inbound by Port**

Displays the top 20 ports with the most denied inbound connections through ASA firewalls. It is used to identify quickly which applications are the top sources of inbound denied connections.

**49. Top 20 Denied Outbound by Address**

Displays the top 20 local addresses that were denied outbound access by ASA firewalls. It is used to identify quickly the top internal hosts that may possibly have been attempting to breach your company's outbound internet security policy.

**50. Top FTP Destinations**

Displays FTP requests to foreign addresses through Cisco ASA firewalls, it is sorted by the number of requests.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

**51. Top URL Destinations**

Displays URL requests to foreign addresses through Cisco ASA firewalls, it is sorted by the number of requests.

**52. Total Connections by Global / Translated Address**

Displays the activity for each global address going through the ASA firewall sorted by Percentage of total connections within a specific time period

**53. Translation Activity by Connection ID**

Lists build-up and teardown messages for connections through a ASA. These events are sorted using the Connection ID field.

**54. URL Requests by Date/Time**

Listing of URL and FTP requests through Cisco ASA Firewalls. Sorted in Date/Time sequence. (Only ASA firewalls with logging on are reported.)

**55. URL Requests by Department**

Summarizes the outbound URL and FTP requests for each department through Cisco ASA firewalls. Sorted by number of requests. Quickly determines which departments are downloading the most URLs and FTP files. Only ASA firewalls with logging on are reported.

**56. URL Requests by Foreign Address**

Summarizes outbound URL and FTP requests to foreign addresses through Cisco ASA firewalls. Sorted by total connections. It can determine quickly the most common URL and FTP destinations in your company. Only ASA firewalls with logging on are reported.

**57. URL Requests by Local Address**

Summarizes the outbound URL and FTP requests by each local address through Cisco ASA firewalls. Sorted by local address and number of URL/FTP requests. Quickly determines the most common URL and FTP destinations by local address for your company. Only ASA firewalls with logging on are reported.

**58. URL Requests by User Name**



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Summarizes the outbound URL and FTP requests by authenticated user name through Cisco ASA firewalls. Shows the user name and the number of URL/FTP requests. Requires that AAA user authentication be configured on the firewall. Quickly determines the most common URL and FTP destinations on a user name basis for your company. Only ASA firewalls with logging on are reported.

Reports: 58

28 Standard Reports - Cisco Content Services Switch

Reports module includes the following standard reports for the Cisco Content Services Switch device.

1. Down Links

Displays all messages associated with a down link in a given time period.

2. Reboots

Displays all messages associated with device reboots in a given time period.

3. Top 50 Users by Number of Connections

Displays the total number of connections to the Content Switch grouped by the associated username.

4. Total Attacks by Attack Type

Displays the total number of attacks recognized by the device grouped by the attack type.

5. Total Attacks by Destination Address

Displays the total number of attacks recognized by the device grouped by the destination address.

6. Total Attacks by Destination Port

Displays the total number of attacks recognized by the device grouped by the destination port.

7. Total Attacks by Source Address



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

Displays the total number of attacks recognized by the device grouped by the source address.

**8. Total Logins by Source Address**

Displays the total number of successful logins by source address.

Reports: 8

**30 Standard Reports - Cisco PIX - Firewall**

Reports module includes the following standard reports for the Cisco PIX (firewall) device.

**1. AAA User Authentications**

Displays AAA user authentications through Cisco PIX firewalls, sorted by date/time sequence. This report requires AAA user authentication.

**2. Bandwidth Usage by Address**

Summarizes bandwidth usage by local address for all traffic passing through Cisco PIX firewalls. Sorted by total byte usage. Quickly determines "Top Talkers" on your company's network. Only PIX firewalls with debug level logging on are reported.

**3. Bandwidth Usage by Department**

Displays bandwidth usage by department through PIX firewalls. It is used to determine quickly which departments are your bandwidth hogs.

**4. Bandwidth Usage by Port**

Summarizes bandwidth usage by port for traffic passing through Cisco PIX firewalls. Sorted by total byte usage count. Quickly determines which applications are consuming the most bandwidth. Other common TCP/IP words used synonymously with applications are port and services. Only PIX firewalls with debug level logging on are reported.

**5. Bandwidth Usage per Hour**

Displays bandwidth usage per hour through PIX firewalls. It is used to spot quickly bandwidth usage trends occurring during specific time periods. Each tick mark on vertical hourly axis represents accumulated usage for the previous hour.





**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

**6. Bandwidth Utilization**

This combination of a graph and a report displays the bandwidth utilization on the network.

**7. Blocked URL Events**

Displays the blocked URL events of internal IP addresses attempting to connect to external web sites that have been restricted by the company sorted by Date/Time. Websense Enterprise software must be installed to activate the URL blocking capability.

**8. Configuration Changes**

Listing of configuration change messages from Cisco PIX firewalls, sorted by date/time sequence. Monitors when configuration changes were made to Cisco PIX Firewalls. Only PIX firewalls with logging on are reported.

**9. Connection Limit Exceeded**

Details exceeded connection limits by static addresses.

**10. CPU Over-Capacity Events by Date and Time**

Listing of all instances of PIX Firewall CPU utilizations rising above 100%. This is generally considered to be an error condition and if it happens frequently it may be necessary to contact Cisco Systems.

**11. Denied Connections per Hour**

Displays the number of denied connections per hour through PIX firewalls. It is used to spot quickly security threat trends occurring during specific time periods. Each tick mark on vertical hourly axes represents accumulated denied connections for the previous hour.

**12. Denied Inbound IP Spoofing**

report tracks when a PIX Firewall receives a external packet with the IP source address equal to the IP destination and the destination port equal to the source port sorted by the destination address. This indicates a spoofed packet designed to attack systems. This attack is referred to as a Land Attack.





**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

**13. Denied Inbound Traffic by Address**

Summarizes denied inbound traffic filtered through Cisco PIX firewalls by foreign address. Sorted by connection count. Quickly determines which foreign hosts are being denied access to your company's internal network; denied connections could represent an attempted security policy breach, malicious network reconnaissance, or simply point out a host or network device configuration issue. Only PIX firewalls with logging on are reported.

**14. Denied Inbound Traffic by Port**

Summarizes denied inbound traffic filtered through Cisco PIX firewalls by port. Sorted by connection count. Port is used synonymously with services and/or applications. Quickly determines which applications are being denied access; denied connections could represent an attempted security policy breach, malicious network reconnaissance like a port scan, or simply point out a host or network device configuration issue. Only PIX firewalls with logging on are reported.

**15. Denied Outbound Traffic by Address**

Summarizes denied outbound traffic filtered through Cisco PIX firewalls by local address. Sorted by connection count. Quickly determines which local addresses are possibly attempting to bypass your company's security policy. Only PIX firewalls with logging on are reported.

**16. Denied Outbound Traffic by Port**

Summarizes denied outbound traffic filtered through Cisco PIX firewalls by port. Sorted by connection count. Port numbers are used to represent services or applications. Quickly determines which outbound applications are being denied; these denied messages could very well represent an attempted security policy breach, malicious network reconnaissance like a port scan, or simply point out a host or network device configuration issue. Only PIX firewalls with logging on are reported.

**17. Email Security**

Listing of PIX MailGuard messages received from Cisco PIX firewalls. Sorted in date/time sequence. Quickly views possible email security breach attempts that were prevented by PIX firewalls. Only PIX firewalls with logging on are reported.

**18. Failover Messages**

Displays a list of failover messages from Cisco PIX firewalls by date/time.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

**19. FTP Requests by Date/ Time**

Displays a list of FTP requests through Cisco PIX Firewalls by Date/Time.

**20. FTP Requests by Department**

Displays FTP requests for each department through Cisco PIX firewalls by number of requests.

**21. FTP Requests by Foreign Address**

Displays FTP requests to foreign sites by local users through Cisco PIX firewalls by foreign address and the number of requests.

**22. FTP Requests by Local Address**

Displays FTP requests by each local address through Cisco PIX firewalls by local address and number of requests.

**23. Inbound E-mail Recipients**

Displays inbound emails and the intended recipients.

**24. Inbound E-mail Senders**

Displays inbound emails and the senders.

**25. Inbound Email Traffic**

Displays bandwidth usage of inbound email traffic through Cisco PIX firewalls. Sorted by total connection count. Quickly determines 'Top Foreign Email Senders' if your email servers are located on an internal DMZ interface. Summarizes email traffic from your own email gateways if they are sitting on an external PIX interface. Only PIX firewalls with logging on are reported. The system calculates inbound email traffic by summarizing all the 302002 traffic logged on local port 25.

**26. Inbound FTP Traffic**

Displays bandwidth usage of inbound FTP traffic through Cisco PIX firewalls. Sorted by total connection count. Quickly determines which external users use FTP most frequently in your company. Only PIX firewalls with logging on are reported. The system calculates inbound FTP traffic by summarizing all the 302002 traffic logged on local ports 20 and 21.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

**27. Inbound HTTP Traffic**

Displays bandwidth usage of inbound HTTP traffic through Cisco PIX firewalls. Sorted by total connection count. Quickly assesses which foreign users are accessing your internal web servers most frequently. Only PIX firewalls with logging on are reported. The system calculates inbound http traffic by summarizing all the 302002 traffic logged on local port 80.

**28. Inbound IP Fragmentation Alert**

The PIX Firewall limits the number of IP fragments that can be concurrently reassembled. This restriction prevents memory depletion at the firewall under abnormal network conditions. The report is sorted by count by foreign address. In this message persists, a DoS (denial of service) attack might be in progress.

**29. Inbound Telnet Traffic**

Displays bandwidth usage of inbound Telnet traffic through Cisco PIX firewalls. Sorted by total connection count. Quickly determines top external Telnet users. Only PIX firewalls with logging on are reported. The system calculates inbound Telnet traffic by summarizing all the 302002 traffic logged on local port 23.

**30. Management Access from External Source**

Details all of the device management events on the PIX firewall sorted by Date/Time.

**31. Outbound E-mail Recipients**

Displays outbound emails and the email's intended recipient(s).

**32. Outbound E-mail Senders**

Displays outbound emails and the email's sender.

**33. Outbound Email Traffic**



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

Summarizes bandwidth usage of outbound email traffic through Cisco PIX firewalls. Sorted by total connection count. Quickly determines 'Top Email Talkers' in your company if your email gateway is located on an external or DMZ interface. Reflects 'Top Email Gateways' if your mail gateways are on the PIXs internal interface network. Only PIX firewalls with logging on are reported. The system calculates outbound email traffic by summarizing all the 302002 traffic logged on foreign port 25.

**34. Outbound FTP Traffic**

Summarizes bandwidth usage of outbound FTP traffic through Cisco PIX firewalls. Sorted by total connection count. Quickly determines which internal users use FTP most frequently in your company. Only PIX firewalls with logging on are reported. The system calculates outbound FTP traffic by summarizing all the 302002 traffic logged on foreign ports 20 and 21.

**35. Outbound HTTP Traffic**

Summarizes bandwidth usage of outbound HTTP traffic through Cisco PIX firewalls. Sorted by total connection count. Quickly determines 'Top HTTP Talkers' in your company. Only PIX firewalls with logging on are reported. The system calculates outbound http traffic by summarizing all the 302002 traffic logged on foreign port 80.

**36. Outbound IP Fragmentation Alert**

The PIX Firewall limits the number of IP fragments that can be concurrently reassembled. This restriction prevents memory depletion at the firewall under abnormal network conditions. This report is sorted by count by local address.

**37. Outbound Telnet Traffic**

Summarizes bandwidth usage of outbound Telnet traffic through Cisco PIX firewalls. Sorted by total connection count. Quickly determines top local Telnet users. Only PIX firewalls with logging on are reported. The system calculates outbound Telnet traffic by summarizing all the 302002 traffic logged on foreign port 23.

**38. Permitted Connections per Hour**

Displays the number of connections per hour through PIX firewalls. It is used to spot connection trends occurring during specific time periods. Each tick mark on vertical hourly axes represents accumulated permitted connections for the previous hour.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

**39. RIP External Security Alert**

Displays the PIX Firewall events for received internal RIP reply messages with bad authentication sorted by the local address. This could be due to misconfiguration on the router or the PIX Firewall or it could be a unsuccessful attempt to attack the PIX Firewall unit's routing table.

**40. RIP Internal Security Alert**

Displays the PIX Firewall events for received external RIP reply messages with bad authentication sorted by foreign address. This could be due to misconfiguration on the router or the PIX Firewall or it could be a unsuccessful attempt to attack the PIX Firewall unit's routing table.

**41. SiteTrack Detection**

Listing of network traffic through Cisco PIX firewalls that contained SiteTrack keywords, sorted in date/time sequence. Keyword match is identified with parenthesis characters ( ) preceding the message in the Message column. The SiteTrack feature performs a text string comparison of the DNS host name lookup of source and destination IP addresses, as well as accessed URL pages and FTP file names. The DNS Resolver service must be on, and PIX firewall logging must be on.

**42. Top 10 Requested URL/FTP Destinations**

Displays the top 10 requested URL and FTP destinations by internal users through PIX firewalls. It is used to spot quickly trends of the most popular foreign sites.

**43. Top 20 Bandwidth Ports**

Displays the top 20 ports of bandwidth usage through PIX firewalls. It is used to identify quickly which applications are consuming the most bandwidth.

**44. Top 20 Bandwidth Users**

Displays the top 20 bandwidth users through PIX firewalls.

**45. Top 20 Connections by Address**

Displays the top 20 users of connections through PIX firewalls. It is used to determine quickly which users are consuming the most connections.

**46. Top 20 Connections by Port**



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

Displays the top 20 ports with the most connections through PIX firewalls. It is used to identify quickly which applications are consuming the most connections.

**47. Top 20 Denied Inbound by Address**

Displays the top 20 foreign addresses that were denied inbound access by PIX firewalls. It is used to spot quickly foreign hosts that may have been attempting to gain unauthorized access to your network.

**48. Top 20 Denied Inbound by Port**

Displays the top 20 ports with the most denied inbound connections through PIX firewalls. It is used to identify quickly which applications are the top sources of inbound denied connections.

**49. Top 20 Denied Outbound by Address**

Displays the top 20 local addresses that were denied outbound access by PIX firewalls. It is used to identify quickly the top internal hosts that may possibly have been attempting to breach your company's outbound internet security policy.

**50. Top FTP Destinations**

Displays FTP requests to foreign addresses through Cisco PIX firewalls, it is sorted by the number of requests.

**51. Top URL Destinations**

Displays URL requests to foreign addresses through Cisco PIX firewalls, it is sorted by the number of requests.

**52. Total Connections by Global / Translated Address**

Displays the activity for each global address going through the PIX firewall sorted by Percentage of total connections within a specific time period

**53. Translation Activity by Connection ID**

Lists the build-up and teardown messages for connections through a PIX. These events are sorted using the Connection ID field.

**54. URL Requests by Date/Time**





**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

Listing of URL and FTP requests through Cisco PIX Firewalls. Sorted in Date/Time sequence. This and the URL/FTP query report can be used to view which URLs and FTP files were accessed during a certain date/time range. Only PIX firewalls with logging on are reported.

**55. URL Requests by Department**

Summarizes the outbound URL and FTP requests for each department through Cisco PIX firewalls. Sorted by number of requests. Quickly determines which departments are downloading the most URLs and FTP files. Only PIX firewalls with logging on are reported.

**56. URL Requests by Foreign Address**

Summarizes outbound URL and FTP requests to foreign addresses through Cisco PIX firewalls. Sorted by total connections. It can determine quickly the most common URL and FTP destinations in your company. Only PIX firewalls with logging on are reported.

**57. URL Requests by Local Address**

Summarizes the outbound URL and FTP requests by each local address through Cisco PIX firewalls. Sorted by local address and number of URL/FTP requests. Quickly determines the most common URL and FTP destinations by local address for your company. Only PIX firewalls with logging on are reported.

**58. URL Requests by User Name**

Summarizes the outbound URL and FTP requests by authenticated user name through Cisco PIX firewalls. Sorted by user name and the number of URL/FTP requests. Requires that AAA user authentication be configured on the firewall. Quickly determines the most common URL and FTP destinations on a user name basis for your company. Only PIX firewalls with logging on are reported.

Reports: 58

**34 Standard Reports - Cisco Router**

Reports module includes the following standard reports for the Cisco Router device.

**1. Bandwidth Usage by Address**





**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

Summarizes the number of permitted packets per source address for all network traffic through Cisco routers. Sorted by packet count. Only network traffic from Cisco router interfaces with access control lists applied and logging turned on is reported. Source address can be an Internet or intranet address depending on which router interface the access list is applied and in which direction.

**2. Bandwidth Usage by Department**

Summarizes the number of permitted packets per source address for all network traffic through Cisco routers. Sorted by packet count. Only network traffic from Cisco router interfaces with access control lists applied and logging turned on is reported. Source address can be an Internet or intranet address depending on which router interface the access list is applied and in which direction.

**3. Bandwidth Usage by Port**

Summarizes the number of permitted packets passing through Cisco routers by port. Sorted by packet count. Only network traffic from Cisco router interfaces with access control lists applied and logging turned on is reported. Source address can be an Internet or intranet address depending on which router interface the access list is applied and in which direction.

**4. Denied Packets per Hour**

Displays the number of denied packets per hour by Cisco routers. This is used to spot possibly security threat trends over time ranges. Each tick mark on vertical hourly axes represents accumulated denied packets for the previous hour.

**5. Denied Traffic by Address**

Summarizes the number of denied packets per source address through Cisco routers. Sorted by denied packet count. Only network traffic from Cisco router interfaces with access control lists applied and logging turned on is reported. Source address can be an internal or external address depending on which router interface the access list is applied and in which direction.

**6. Denied Traffic by Port**

Summarizes denied traffic filtered through Cisco routers by port. Sorted by packet count. Only network traffic from Cisco router interfaces with access control lists applied and logging turned on is reported.

**7. Inbound Email Traffic**



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

Summarizes the number of inbound email packets permitted through Cisco routers by destination address. Sorted by router address, access control list, and number of sessions. Only network traffic from Cisco router interfaces with access control lists applied and logging turned on is reported. The system determines inbound or outbound traffic from the network information entered in its IPADDR.TAB file. If this file is not configured, the system assumes traffic is inbound.

**8. Inbound FTP Traffic**

Summarizes permitted inbound FTP packet usage through Cisco routers. Sorted by router address, access control list, and number of sessions. Only network traffic from Cisco router interfaces with access control lists applied and logging turned on is reported. The system determines whether traffic is inbound or outbound from the information entered in its IPADDR.TAB file located in the Program directory. If this file is not configured, the system assumes traffic is inbound.

**9. Inbound HTTP Traffic**

Summarizes the number of permitted packets transferred by destination address for inbound HTTP traffic through Cisco routers. Sorted by router address, access control list, and number of sessions. Only network traffic from Cisco router interfaces with access control lists applied and logging turned on is reported. The system determines whether traffic is inbound or outbound from the information entered in its IPADDR.TAB file located in the Program directory. If this file is not configured, the system assumes traffic is inbound.

**10. Inbound Telnet Traffic**

Summarizes the number of inbound Telnet packets permitted through Cisco routers. Sorted by router address, access control list, and number of sessions. Only network traffic from Cisco router interfaces with access control lists applied and logging turned on is reported. The system determines inbound or outbound traffic from the network information entered in the IPADDR.TAB file. If this file is not configured, the system assumes traffic is inbound.

**11. Outbound Email Traffic**

Summarizes the number of outbound email packets permitted through Cisco routers by destination address. Sorted by router address, access control list, and number of sessions. Only network traffic from Cisco router interfaces with access control lists applied and logging turned on is reported. The system determines inbound or outbound traffic from the network information entered in the IPADDR.TAB file. If this file is not configured, the system assumes traffic is inbound.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

#### 12. Outbound FTP Traffic

Summarizes the number of permitted packets transferred per source and destination address pair for outbound FTP sessions through Cisco routers. It is sorted by router address, access control list, and number of sessions. Only network traffic from Cisco router interfaces with access control lists applied and logging turned on is reported. The system determines whether traffic is inbound or outbound from the information entered in its IPADDR.TAB file located in the Program directory. If this file is not configured, the system assumes traffic is inbound.

#### 13. Outbound HTTP Traffic

Summarizes the number of permitted packets transferred by destination address for outbound HTTP traffic through Cisco routers. Sorted by router address, access control list, and number of sessions. Only network traffic from Cisco router interfaces with access control lists applied and logging turned on is reported. The system determines whether traffic is inbound or outbound from the information entered in its IPADDR.TAB file located in the Program directory. If this file is not configured, the system assumes traffic is inbound.

#### 14. Outbound Telnet Traffic

Summarizes the number of outbound Telnet packets permitted through Cisco routers. Sorted by router address, access control list, and number of sessions. Only network traffic from Cisco router interfaces with access control lists applied and logging turned on is reported. The system determines inbound or outbound traffic from the network information entered in the IPADDR.TAB file. If this file is not configured, the system assumes traffic is inbound.

#### 15. Permitted Packets by Address

Displays the number of permitted packets by address through Cisco routers. It is used to spot top packet users through your router.

#### 16. Permitted Packets per Hour

Displays the number of permitted packets per hour by Cisco routers. It is used to spot peak packet usage trends over time ranges. Each tick mark on vertical hourly axes represents accumulated permitted packets for the previous hour.

#### 17. Permitted Packets by Port

Displays the number of permitted packets by port through Cisco routers. It is used to spot top bandwidth applications running across your router.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

**18. SiteTrack Detection**

Listing of packets that have been permitted or denied through Cisco routers with host name lookups that match any of the keywords entered in the SiteTrack keyword list. Sorted in date/time sequence. Keyword match is listed in the report with parentheses ( ) preceding the message in the Message field. Keywords need to be entered in the SiteTrack, and its DNS Resolver service must be on for this feature to function. The DNS Resolver service performs a host name lookup of both source and destination IP addresses in every packet it receives from Cisco routers.

**19. System Critical Events**

Listing of Router system status messages received from Cisco routers. Sorted in date/time sequence. Only Cisco routers with logging turned on are reported.

**20. System Interface Events**

Listing of system interface status messages from Cisco routers. Sorted in date/time sequence. Only Cisco routers with logging turned on are reported.

**21. Top 20 Bandwidth Users**

Displays the top 20 bandwidth users by address through Cisco routers. It is used to spot top bandwidth hogs through the router.

**22. Top 20 Denied Packets by Address**

Displays the top 20 addresses of denied packets through Cisco routers. It is used to spot quickly foreign addresses that are possibly attempting to breach your security policy.

**23. Top 20 Denied Packets by Port**

Displays the top 20 ports with the most denied packets through Cisco routers. It is used to spot quickly which applications may possibly being used for an attempted security breach.

**24. Call Data - Call Information by Call ID**

Displays all information associated with specified calls within a time period. Information includes: Setup Time, Username, Number Called/Calling, Origin, Connection Speed, and Traffic Passed.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

25. Call Data - Top 10 Total Duration By Number Called  
Displays the total call time duration associated with the Top 10 Numbers Called. The call time displays in seconds.
26. Call Data - Top 10 Total Duration By Username  
Displays the Top 10 Usernames based upon call duration time for the specified time period.
27. Call Data - Total Disconnects by Error for Each Device  
Displays the number of events that present an error in the disconnect code for each call.
28. Call Data - Total Usage By Device  
Displays the Call Traffic associated with each device. This is an executive level report for Administrators.
29. Call Data - Total Usage By Username  
Queries the Call Data Record for all associated Call information. Results display by username associated with calls.
- Reports: 29
38. Standard Reports - Cisco VPN 3000 Concentrator  
Reports module includes the following standard reports for the Cisco VPN 3000 Concentrator device.
1. Bandwidth Usage per Hour  
Displays the VPN bandwidth usage per hour.
  2. Connection Statistics by Username  
Lists the Date/Time Stamp, Username, and Device Addresses associated with each successful connection attempt.
  3. Denied Connections





**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Displays the number of denied connections by VPN gateway.

4. Denied Connections by Date/Time

Displays the VPN denied connections by Date/Time for the entire group of VPN gateways.

5. Denied Connections by Username

Displays the VPN denied connections by Username for the entire group of VPN gateways. Data is sorted by denied connections.

6. Denied Connections per Hour

Displays the VPN denied connections per hour.

7. Successful Authentications by Date/Time

Queries the database for messages that report successful authentication requests, and reports back information such as Date/Time, Device Address, Username, Local PortName, and Groupname.

8. Successful Authentications by GroupName

Queries the database for messages that report successful authentication requests and reports successful connection counts by Groupname.

9. Successful Authentications by UserName

Queries the database for messages that report successful authentication requests and reports successful connection counts by Username.

10. Successful Connections by Device Address

Total of all successful connections to a monitored Cisco VPN 3000 concentrators. It is sorted by Device Address.

11. Systems Events by Device

Lists each system event (configuration changes, hardware errors, etc) for each device. Data is sorted by date/time and VPN device.

12. Top 20 Bandwidth Users By Total Bytes



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Displays the top 20 users for all VPN gateways by total bytes.

13. Top 20 Users by Durations

Displays the top 20 tunnel connections for all VPN gateways.

14. Top 20 Users by Number of Connections

Displays the top 20 users by connections for all VPN gateways.

15. Total Bytes by UserName

Lists the total bytes by local address for all VPN gateways. Data is sorted by username and total bytes. The total bytes are calculated by adding up the byte entries for each Local Address.

16. Total Duration by Username

Lists the total duration for all users of VPN gateways. Data is sorted by IP address and total duration. The total duration is calculated by adding up the duration entries for each Local Address.

Reports: 16

39 Standard Reports - Correlated Alerts

Reports module includes the following standard reports for correlated alerts.

1. Correlated Alerts Details

Lists all the alerts that caused a correlated alert.

2. Correlated Alerts List

Lists all correlated alerts in a given time period.

3. Correlated Alerts Summary





**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

Displays the top 20 correlated alerts in descending order.

Reports: 3

**40 Standard Reports - Correlated Multi-Device Reports**

Reports module includes the following standard reports for the multi-device reports.

**1. IDS devices - Top 10 Source Addresses of Alarms**

Displays the top 10 source addresses of intrusion detection alarms.

**2. IDS devices - Top 10 Alarms**

Displays the top 10 alarms (by signature id) that have been generated.

**3. IDS devices - Top 10 Destinations of Alarms**

Displays the top 10 destination IP addresses that have been targeted for attack.

**4. Top 10 Requested URL/FTP Destinations**

Displays the top 10 URL/FTP destinations by internal users.

**5. Top 20 Bandwidth Ports**

Displays the top 20 ports of bandwidth usage.

**6. Top 20 Bandwidth Users**

Displays the top 20 bandwidth users.

**7. Top 20 Connections by Address**

Displays the top 20 users of connection.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

8. Top 20 Connections by Port

Displays the top 20 ports with the most connections.

9. Top 20 Denied Inbound by Address

Displays the top 20 foreign addresses that were denied inbound access.

10. Top 20 Denied Inbound by Port

Displays the top 20 ports with the most denied connections.

11. Top 20 Denied Outbound by Address

Displays the top 20 local addresses that were denied outbound access.

Reports: 11

42 Standard Reports - DHCP

Reports module includes the following standard system reports for DHCP processing.

1. DHCP Lease Change

Lists the lease time of DHCP IP addresses.

Database Tables

DHCP Support

Reports: 1



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

66 Standard Reports - Linux

Reports module includes the following standard reports for the Novell Linux and Red Hat Linux devices.

1. Linux - Failed Authentications by Device

Displays the failed Authentication attempts for each monitored device by Date/Time.

2. Linux - Failed SuperUser Attempts

Displays the failed attempts to use the Switch User command and the username associated with the attempt.

3. Linux - Successful Connections

Displays the successful connection information.

4. Linux - Successful SuperUser Attempts

Displays the successful attempts to utilize the Switch User command to root and the username associated with the attempt.

5. Linux - Total Connections by Address

Displays the total connections by foreign address.

6. Linux - Total Connections by Username

Displays the total connections for each user within the specified time range.

Reports: 6



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

68 Standard Reports - McAfee IntruShield

Reports module includes the following standard reports for the McAfee IntruShield device.

1. Alarm Destination Report

Displays alarms sorted by the Destination IP Address that generated the alarm.

2. Alarm Levels

Displays the number of alarms for each alarm level.

3. Alarm Report

Lists alarms based on signature names, sorted by alarms and signature names.

4. Alarms by Hour

Displays the number of alarms by hour for a given time period.

5. Alarms by Sensor

Lists the alarm count for each sensor.

6. Alarms by Sensor Device

Displays the total number of alarms generated by each sensor device. The report is sorted by total number of alarms.

7. Top 10 Sources of Alarms

Lists the top 10 source IP addresses that have generated the most events/alarms.

8. Top 20 Alarms

Displays the top 20 alarms by signature ID that have been generated.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

**9. Top 20 Alarms by Port**

Displays the Top 20 alarms based on the destination port.

**10. Top 20 Destinations of Alarms**

Displays the top 20 destination IP addresses that have been targeted for attack.

**11. Top 20 Source-Destination Pairs of Alarms**

Displays the top 20 source/destination pair that have generated the most alarms.

**12. Top 20 Sources of Alarms**

Lists the top 20 source IP addresses that have generated the most events/alarms.

Reports: 12

**69 Standard Reports - McAfee VirusScan Enterprise**

The Reports module includes the following standard reports for McAfee VirusScan Enterprise.

**1. Top 20 infected systems**

Displays top 20 infected systems found on the network.

**2. Top 20 Viruses Detected**

Displays top 20 viruses found on the network.

**3. Virus Detection Details**

Lists all the detected viruses, sorted by date/time.

Reports: 3



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

- 71 Standard Reports - Microsoft Exchange Server  
Reports module includes the following standard reports for Microsoft Exchange Server.
1. MS Exchange - Exchange Error Condition  
Displays all Exchange error events.
  2. MS Exchange - Failed Logons Attempts to Mailboxes  
Displays failed logons to mailboxes in Microsoft Exchange environment.
  3. MS Exchange - Failed Mailbox Creation/Deletion  
Displays failed mailbox creation and deletion.
  4. MS Exchange - Internet Traffic by Email Accounts  
Displays the inbound and outbound Internet traffic to email accounts.
  5. MS Exchange - Logons to Mailbox with Administrator Privilege  
Displays successful logons to mailboxes in Microsoft Exchange environment by users who have administrator privileges on the mailboxes.
  6. MS Exchange - Mailboxes with the most logon failures  
Displays users responsible for the greatest number of failed logons.
  7. MS Exchange - Non-owner Mailbox Access  
Displays users who connect to Exchange mailboxes apart from their primary user accounts.
  8. MS Exchange - Successful Logons to Mailboxes  
Displays successful logons to mailboxes in Microsoft Exchange environment.
  9. MS Exchange - Top 10 Email Accounts Receiving Messages



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Displays the top 10 email accounts receiving the most messages.

10. MS Exchange - 10 Email Accounts Receiving Messages Volume  
Displays the top 10 email accounts receiving the most message volume.

11. MS Exchange - Top 10 Email Accounts Sending Messages  
Displays the top 10 email accounts sending the most messages.

12. MS Exchange - Top 10 Email Account Sending Messages Volume  
Displays the top 10 email accounts sending the most message volume.

13. MS Exchange - Top 10 Sender-Receiver Pairs  
Displays top 10 pairs of email accounts sending messages to, and receiving messages from, each other.

14. MS Exchange - Top 10 Sender-Receiver Pairs within the Organization  
Displays the top 10 email accounts receiving the most messages.

15. MS Exchange - Top 10 Email Accounts mailing most with the Internet  
Displays the top 10 email accounts responsible for the most Internet traffic.

16. MS Exchange - Use of Send Privileges  
Displays users who grant users permissions to Send As privileges.

Reports: 16

72 Standard Reports - Microsoft IIS  
Reports module includes the following standard reports for Microsoft IIS.





**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

**1. Access Denied Attempts (500)**

Displays page access attempts that were denied over time. If multiple sites were chosen, an additional run time option is to select if the access denied attempts were displayed cumulatively, or comparatively.

**2. Browser Versions**

Displays the percentage of browser types to the sites selected.

**3. Hits per Day**

Displays the number of requested pages for the sites chosen during run time. An additional run time option allows you to select if you want the information for multiple sites summed together or compared against each other.

**4. Top 20 Page not Found (404)**

Displays the top 20 requested files that were not found. If multiple sites were chosen at run time, the site where the file was requested from is also included in the report.

**5. Top 20 Referring Domains**

Displays the top 20 referring domains. If multiple sites are chosen at run time, the name the site is referred to is also in the report.

**6. Top 20 Referring Pages**

Displays the top 20 referring URLs, as well as the number of refers each URL provided. If multiple sites are chosen at run time, the name the site is referred to is also in the report.

**7. Top 20 Requested Content**

Displays a summary of the top 20 requests by the root level directory in which the file is contained. This provides a summary of the most active areas of the web site. If there are multiple sites chosen at run time, the name of the site where the directory resides will also be included in the report.

**8. Top 20 Requested Pages**



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

Displays a summary of the top 20 most requested pages for the sites chosen during run time. If multiple sites are chosen at run time for this report, the name of the site the requested page is served from is also included in the report.

**9. Top 20 Script Errors (501)**

Displays the top 20 requested page, script error combinations. A page may appear on this report multiple times if the page has different multiple script errors. If multiple sites are chosen at run time for inclusion in the report, the site the page resides on is included in the report.

**10. Visitors per Day**

Displays of the number of unique IP addresses of visitors for the sites chosen during run time. Each IP address is only counted the first time it appears during the chosen time period.

Reports: 10

**73 Standard Reports - Microsoft ISA**

Reports module includes the following standard reports for Microsoft ISA.

**1. Attacks**

Displays all of the attacks that were identified by the ISA Firewall Service.

**2. Firewall Errors**

Displays the Firewall Error messages as recorded by the ISA Firewall Service.

**3. Total Bytes by Client IP**

Displays the total bytes of all connections associated to specific Client IPs.

**4. Total Duration by Client IP**

Displays the total duration of all connections associated to specific Client IPs.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

5. Total Number of Connections by Domain Name

Displays the number of connections associated to each Domain Name during a given time period.

6. Total Number of Connections by Server IP

Displays number of connections associated to each Server IP during a given time period.

Reports: 6

74 Standard Reports - Microsoft SQL Server

1. Configuration changes

Displays configuration changes made to MS SQL Server systems.

2. Database backups

Displays backup events from MS SQL Server systems.

3. Errors that can be corrected by a user

Displays all error conditions from MS SQL Server systems that can be corrected by a user.

4. Failed Logons

Displays all failed logons events to MS SQL Server systems.

5. Fatal Errors

Displays fatal errors from MS SQL Server systems.

6. Insufficient Resources

Displays insufficient resource events from MS SQL Server systems.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

7. Logon/Logoff Events

Displays all logons and logoff events to MS SQL Server systems.

8. Nonfatal Internal Errors

Displays nonfatal internal errors from MS SQL Server systems.

9. Object events

Displays object trace events from MS SQL Server systems.

Reports: 9

75 Standard Reports - Account Management

Reports module includes the following standard reports for Windows

1. Account Changes Details

List of all account changes.

2. Account Changes Summary

Shows the number of account changes by event ID in descending order.

3. Computer Account Changes

List of all computer account changes.

4. Global Group Account Changes

List of all global group account changes.

5. Local Group Account Changes

List of all local group account changes.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

6. Universal Group Account Changes  
List of all universal group account changes.

7. User Group Account Changes  
List of all user account changes.

Reports: 7

76 Standard Reports - Application Errors  
Reports module includes the following standard reports for Windows.

1. Errors Reported by Dr. Watson  
List of errors reported by Dr. Watson.

2. Top 20 Application Errors  
Displays the top 20 application errors collected from all Microsoft Windows servers.

3. Top 20 Errors-Logging Applications  
Displays the top 20 applications logging application errors from all Microsoft Windows servers.

Reports: 3

77 Standard Reports - Disk and Memory  
Reports module includes the following standard reports for Windows.

1. Bad Blocks  
List of system events reporting bad blocks.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

2. Disk at Near Capacity  
List of system events reporting disk at near capacity.

3. Out of Virtual Memory  
List of system events reporting out of virtual memory.

Reports: 3

78 Standard Reports - Files/Objects Access  
Reports module includes the following standard reports for Windows.

1. Access to Files  
List of all files accessed in folders monitored for access auditing.

2. Registry Access  
List of all accesses to registry files and keys.

3. Write Access to System Files  
List of all files opened with write access rights in the system 32 folder.

Reports: 3

79 Standard Reports - Logon/Logoff  
Reports module includes the following standard reports for Windows.

1. Failed Logons  
List of all failed logon events including failure reason, user name, domain name and workstation.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

2. Local Logons/logoffs by User  
List of all local logon and logoff activities sorted by user name.

3. Logons/logoffs by User  
List of all logon and logoff activities sorted by user name.

Reports: 3

80 Standard Reports - Policy Changes and Audit Logs  
Reports module includes the following standard reports for Windows.

1. Audit Log Cleared  
List of audit log cleared events.

2. Audit Log Full  
List of audit log is full events.

3. Audit Policy Changes  
List of all audit policy changes.

4. Policy Changes Details  
List of all policy changes events.

5. Policy Changes Summary  
Shows the number of policy changes by event ID in descending order.

6. Trusted Domain Changes





**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

List of all trusted domain changes.

7. User Rights Changes

List of all user rights changes.

Reports: 7

81 Standard Reports - Restart/Shutdown

Reports module includes the following standard reports for Windows.

1. System Restarts/Shutdowns

List of all system restarts and shutdowns.

Reports: 1

82 Standard Reports - Summary Reports

Reports module includes the following standard reports for Windows.

1. Application Log Activity per Computer

Total count of application events per computer in descending order.

2. Application Log Activity per User

Total count of application events per user in descending order.

3. Security Log Activity per Computer

Total count of security events per computer in descending order.

4. Security Log Activity per User



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Total count of security events per user in descending order.

5. System Log Activity per Computer

Total count of system events per computer in descending order.

Reports: 5

83 Standard Reports - Trend Reports

Reports module includes the following standard reports for the Windows devices.

1. Application Log Activity

Displays the number of application events over time.

2. Security Account Logon Activity

Displays the number of security account logon events over time.

3. Security Account Management Activity

Displays the number of security account management events over time.

4. Security Detailed Tracking Activity

Displays a number of security detailed tracking events over time.

5. Security Log Activity

Displays the number of security events over time.

6. Security Logon/Logoff Activity

Displays the number of security logon/logoff events over time.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

7. Security Object Access Activity  
Displays the number of security object access events over time.

8. Security Policy Change Activity  
Displays the number of security policy change events over time.

9. Security Privilege Use Activity  
Displays the number of security privilege use events over time.

10. Security System Event Activity  
Displays the number of security system event events over time.

11. System Log Activity  
Displays the number of system events over time.

Reports: 11

84 Standard Reports - User Activity  
Reports module includes the following standard reports for Windows:

1. Applications by Users  
List of applications running on computers over the network, sorted by user name.

2. Print Jobs by Users Summary  
Summary of print jobs by users, showing user name, number of print jobs and total pages and total bytes.

3. Privileged Activities by User  
List of activities invoking right of privileges, sorted by user name.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Reports: 3

88 Standard Reports - Audit

Reports module includes the following standard system reports for the system auditing function.

1. Configuration Changes by Action

Lists all the configuration changes with the specified Action.

Runtime parameters - Action.

2. Configuration Changes by Date/Time

Lists all configuration changes made to enVision.

3. Configuration Changes by Object Type

Lists all configuration changes made against the specified object.

Runtime parameters - Object Type.

4. Configuration Changes by User

Lists all configuration changes made by the specified user.

Runtime parameters - User ID.

5. Report Access Activity by Date/Time

Lists all reports that have been either e-mailed or viewed, and by whom (usernames).

6. Report Access Activity by User

List all reports that the specified user has e-mailed or viewed.

Runtime parameters - User ID.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

**7. Report Emailing Activity by Date/Time**

Lists all reports that have been e-mailed and by whom (usernames).

**8. Report Emailing Activity by User**

List all reports that the specified user has e-mailed.

Runtime parameters - User ID.

**9. Report Viewing Activity by Date/Time**

Lists all reports that have been viewed and by whom (usernames).

**10. Report Viewing Activity by User**

List all reports that the specified user has viewed.

Runtime parameters - User ID.

**11. User Session Activity by Date/Time**

Lists all the successful and failed enVision log in/log out attempts.

**12. User Session Activity by User**

Lists all the successful and failed enVision log in/log out attempts by the specified user.

Runtime parameters - User ID.

Reports: 12

**89 Standard Reports - System**

Reports module includes the following standard IUC System reports.

**1. Appliance Disk Errors**

Lists all the application disk errors.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

2. Appliance Operating Environment Errors  
Lists all the appliance operating environment errors.

3. Failed Terminal Server Logins to the Appliance  
Lists all failed terminal server login attempts to the appliance.

4. Failed enVision Logins  
Lists all failed attempts to log in to enVision.

5. Monitored Device Collection Errors  
Lists all errors in collection of data from monitored devices.  
NIC System Device

Reports: 5

94 Standard Reports - Oracle  
Reports module includes the following standard reports for the Oracle device.

1. Audit Details by Action  
Displays detailed audit actions by action.

2. Audit Details by Database Process ID  
Displays detailed audit actions by database process ID.

3. Audit Details by System  
Displays detailed audit actions by system name.





**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

**4. Audit Details by User**

Displays detailed audit actions by user name.  
Standard Reports

Reports: 4

**95 Standard Reports - RSA Security SecurID**

Reports module includes the following standard reports for the RSA Security SecurID

**1. Deleted Agent Hosts**

Displays any new agent hosts added to the existing users in the RSA database in the specified time period.

**2. Failed Authentication Attempts**

Displays all of the failed authentication attempts by Username.

**3. Group Modifications**

Displays any modifications to the existing groups in the RSA database in the specified time period.

**4. New Agent Hosts**

Displays any new agent hosts added to the existing users in the RSA database in the specified time period.

**5. New Groups Added**

Displays all of the new groups added to the RSA database in the specified time period.

**6. New Users Added**

Displays all of the new users added to the RSA database in the specified time period.

**7. Successful Authentication Attempts**



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

Displays all of the successful authentication attempts by Username.

**8. User Modifications**

Displays any modifications to the existing users in the RSA database in the specified time period.

Reports: 8

**97 Standard Reports - SNORT**

Reports module includes the following standard reports for the SNORT device.

**1. Alarm Destination Report**

Lists alarms sorted by the Destination IP Address that generated the alarm.

**2. Alarm Levels**

Displays the number of alarms for each alarm level.

**3. Alarm Report**

Lists alarms based on signature names, sorted by alarms and signature names.

**4. Alarms by Hour**

Displays the number of alarms by hour for a given time period.

**5. Alarms by Sensor**

Lists the alarm count for each sensor.

**6. Alarms by Sensor Device**

Displays the alarm count for each sensor device.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

**Ref:** RS/PRO/049  
**Version:** 0.3  
**Date:** 03-Feb-2009

**7. Top 10 Alarm Signatures**

Lists the top 10 alarms (by signature name) that have been generated.

**8. Top 10 Destinations of Alarms**

Lists the top 10 destination IP addresses that have been targeted for attack.

**9. Top 10 Source-Destination Pairs of Alarms**

Lists the top 10 source/destination pair that have generated the most alarms.

**10. Top 10 Sources of Alarms**

Displays the top 10 sources of alarms by source IP address.

Reports: 10

**99 Standard Reports - Sun Solaris**

Reports module includes the following standard reports for the Sun Solaris BMM device.

**1. Kernel-Level Events**

Lists kernel-level events generated by system calls.

**2. Login and Logout Events**

Lists login and logout audit events.

**3. Nonattributable Events**

Lists the events that occur at the kernel-interrupt level or before user is identified and authenticated.

**4. Permission Changes**

Lists permission changes by a process or user.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

5. Privileged Operations

Lists the use of privilege capabilities or role-based access control.

6. User-Level Events

Lists the user-level events generated by application software.

Reports: 6

100 Standard Reports - Sun Solaris

Reports module includes the following standard reports for the Sun Solaris BSM device.

1. Failed Super User Attempts

Displays users who attempted to Switch User to "root" and was denied.

2. Percentage of Connections by Service

Queries for messages with a message ID of 317013 and counts them by agent (service). This message is created by the inetd daemon and logs all connections by service (for example: login, ftp, telnet, etc.).

3. Super User Access

Queries for messages with message ID of 36034101, and displays which users Switched User to "root" and at what time.

4. Total Connections by Foreign Address

Displays the total connections by source addresses.

5. Total Connections by Port

Displays the Total number of connections grouped by port number.



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Reports: 5

110 Standard Reports - Tripwire Enterprise

Reports module includes the following standard reports for the Tripwire Enterprise device.

1. Changes

Lists the nodes with detected changes sorted by time of change occurrence.

2. Changes by Severity

Lists the nodes with detected changes sorted by detected severity.

3. Change Rates

Lists changes detected sorted by frequency of occurrence.

4. Nodes

Lists all Tripwire unique nodes.

5. System Access

Lists user logon and logoffs.

Reports: 5

WITHDRAWN



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

WITHDRAWN





### 3.6.3 Operational Security Management and ad hoc Reports

Currently the only Security Event analysis reports that Operational Security can produce are ad hoc reports when provided with a correctly formatted log.

Managed and scheduled Event and Incident Summary Reports need to be agreed with Operational Security Manager and initially these reports need to highlight breaches in Confidentiality, Integrity or availability by Service Delivery Unit with drill down facilities if required.

Key areas that these and ad hoc reports need to consider for summarisation dependent on the type of log analysed are:

- Date and time Summaries
- Log Source summaries
- Types of Event Summaries
- Event Categorisation Summaries
- Event Number Summaries
- Event User Summaries
- Computer or device summaries
- Event Description Summaries
- Trended Summary
- Overall Summary of each of above category

The use of Sawmill a tool which Operational Security already has would give much of the required output on an ad hoc basis if original logs were available and an audit plan of platforms based on risk provided.

Sawmill Proof of Concept

A proof of concept into its use has been undertaken with

- CSV output logs for Windows NT Events
- CSV output logs for Windows 2000 Events
- Syslogs from Solaris
- Syslogs from Cisco Routers
- Syslogs from Cisco Firewalls

To assess whether this is feasible and summary results are documented as an appendix to this document.



An attempt has taken place to analyse a limited set of Tivoli logs using a specialised configuration file developed, by Sawmill's proprietor and this is also shown in Appendix A shows details.

### 3.7 Sawmill Process

- To initially access Sawmill you need to log on with the user name and password given by the administrator:

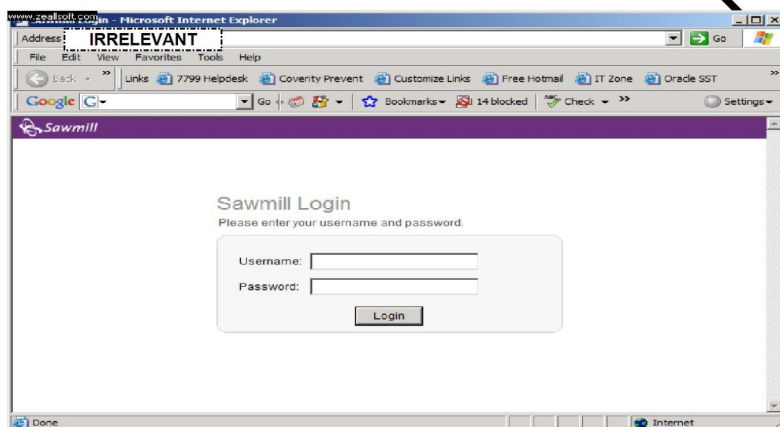


Figure 3 Sawmill Logon Screen

- Once you have logged in then you need to set a profile up this is done by clicking the Create new profile text.



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

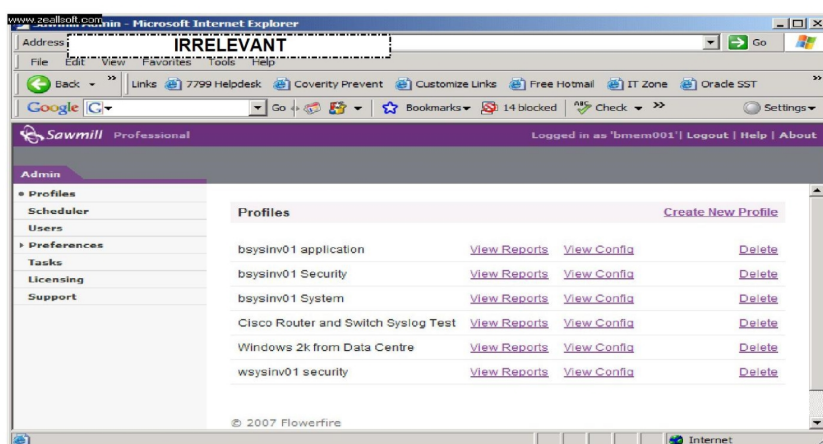


Figure 4 Profile Creation Screen

- You then need to select the location of the source of your log, note that log patterns and subdirectories can be selected by using wildcards and by ticking the process sub folders.

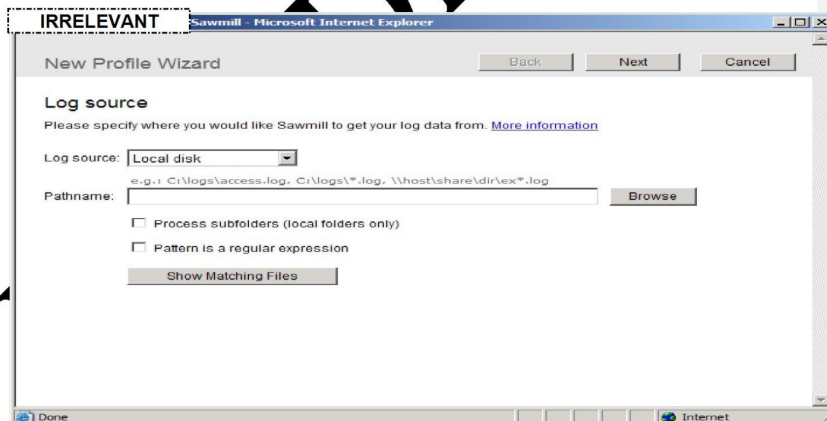


Figure 5 File or Directory Path Selection

- If you chose to use the browse button to select the log you are presented with a screen as shown below.



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009



Figure 5 Browse the Selection Menu

- Once you have clicked and selected the folder directory the following screen appears to show the log is being processed.

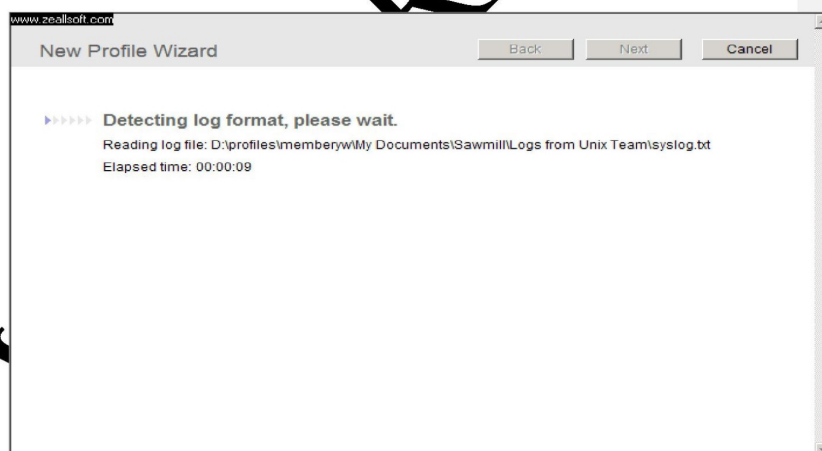


Figure 6 Log Detection Screen



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

- If the log format is not recognised then the following screen appears, if you know the format of the log click next otherwise cancel and check with the SDU you have received the correct log format.

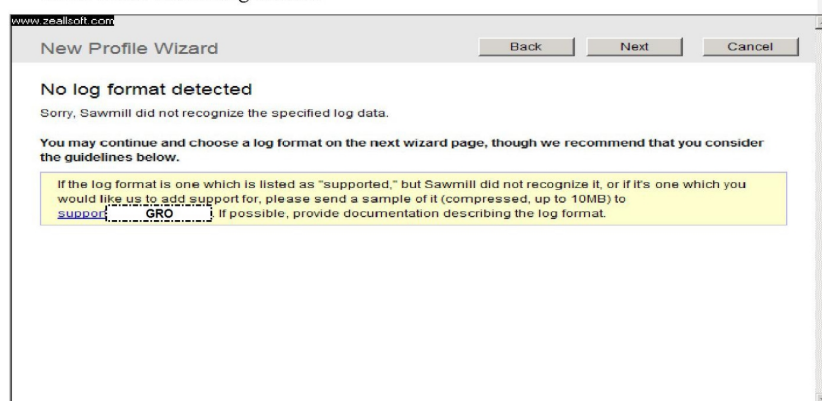


Figure 7 Log Format not recognised

- The next window allows you to select the log format you wish to analyse and press next

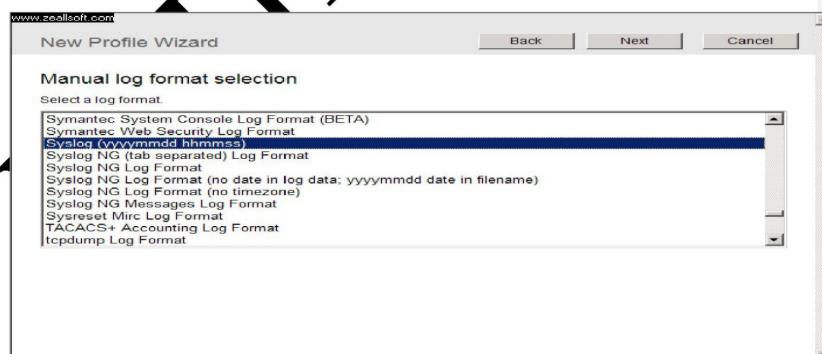


Figure 8 Manual log format Selection



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

- Some formats will give you a secondary screen choice such as syslog, as there are not agreed common standards between manufacturers for the format of a syslog log, once satisfied press next.

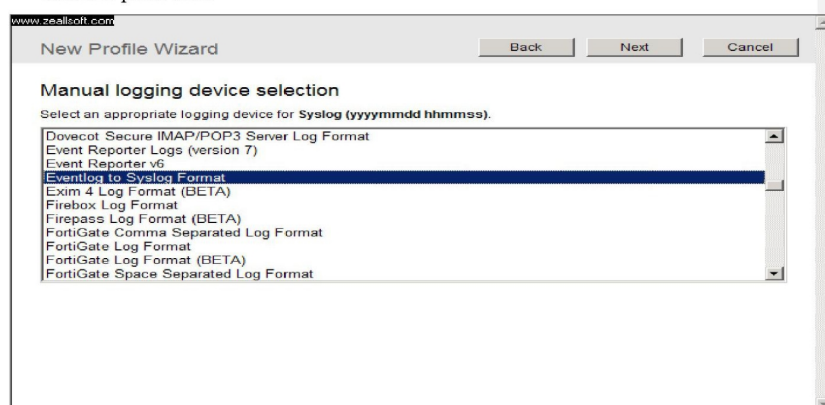


Figure 9 Log type of Device Selected

- Each log type selected requires a name for the profile it sets up and this screen does this, enter the name you have chosen or recommend platform and latest date of the log e.g. mboinv01122107 and click the finish button.

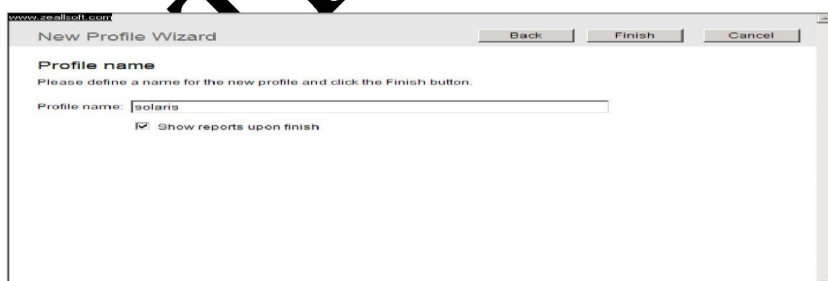


Figure 10 Name of new Profile



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

- Once the Finish button is pressed then the log is analyzed and a report can be drilled through by using date ranges and selection criteria for the data from the task bar on the left hand side. Samples of some summary reports for which suitable logs have been available are included in the appendix A.

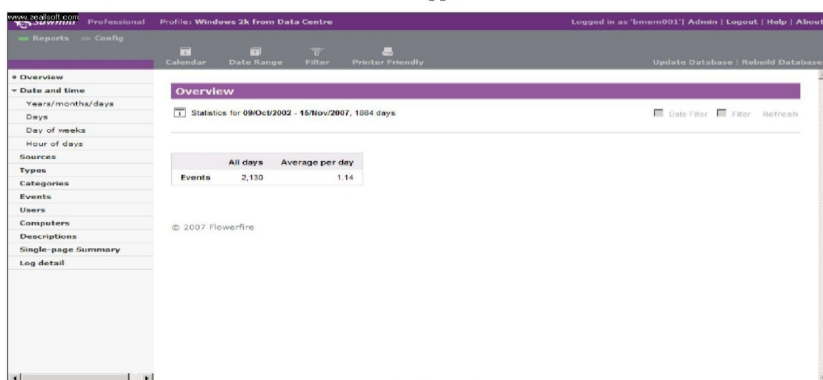


Figure 11 Log Report with Analysis options on Left

## 4.0 Audit

This process is subject to PCI and ISO 27001 Audit which is arranged by the Security and Governance Team.

However, in order to provide some guidelines as to the key areas that Operational Security needs to analyse to assess whether a Security Incident has occurred the following areas are considered key, the item also shows other sources of base data that needs to be used to confirm the validity of the output:

1. Identify that only authorised users are accessing the platforms their roles permit them to do – Event log Analysis and PVCS documentation
2. Identify that only authorised platforms (i.e. Names and IP's) access the network – PVCS documentation, Networks IP List and Event logs
3. Identify any unauthorised use of ports and protocols – Analysis of Event logs and PVCS documentation
4. Identify any changes that take place without a Change Control – e.g. CP or OCP both to Operating Systems and Applications – Audits and check against CP and OCP data for any actions taken and Nessus passive scans to see what is still outstanding
5. Identify any vulnerabilities on platforms particularly those identified by the supplier as Critical or High – MBSA and OVAL runs on targeted at risk platforms





**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

6. Identify any unauthorised changes to users rights based on their roles – PVCS documentation and access to Event logs and CP, OCPs and Audit
7. Identify any unauthorised changes to permissions on files dependent on the role and rights allocated to that role – Alerts, Audits, Event logs, CP, OCP's and alerts
8. Identify any unauthorised File or Data Transfers particularly to CD, DVD or USB or unauthorised networks – Audits, Alerts and CP, OCP's and Event logs
9. Identify any AV alerts – Alerts, Event logs,
10. Identify any unauthorised changes to Router, Switch, Firewall and Content Switches in particular Configuration, Access Lists and Rulebases – Audit, Alerts, Event logs, CP, OCP,
11. Identify any unauthorised changes to Audit Logs and other key files – Alerts, Audit, OCP, CP
12. Identify any unauthorised changes to passwords or password brute force attacks – Alerts, Audits, RSA, OCP, CP and PVCS documentation
13. Identify any buffer overflow attacks – Alerts, Audits
14. Identify any unauthorised shares or trusts that permit escalation of privilege or network hopping – Audit, Event logs, PVCS documentation, OCP, CP's
15. Identify any unauthorised use of scripts or other tools to hide attacks – Alerts, Event logs, Audit, OCP, CP's
16. Identify any unauthorised scheduling of batch jobs – Alerts, Audit, Event logs, PVCS Documentation
17. Identify any unauthorised services – Alerts, Audit, PVCS Documentation, Event Logs
18. Identify any unauthorised remote control services – Alerts, Audit, PVCS Documentation, Event Logs
19. Identify any unauthorised installed monitoring mechanisms – Alerts, Audits, Event logs, PVCS Documentation
20. Identify any infected startup files or Trojans – Alerts, Audit, PVCS documentation, Event logs
21. Check for any default users or manufacturers default settings used – Alerts, Audit, Event Logs, PVCS documentation
22. Check for the use of available exploit code for a DOS or DDOS – Event Log
23. Alert on any traffic patterns that indicate that a potential hack is being prepared for (not so much Horizon but will be required as migrate to HNG-X and RMG Network is more open)



## 5.0 Appendix A

### 5.1 Tivoli Event Log Summary by Sawmill

#### 5.1.1 Summary

1 Statistics for 09/Oct/2007 - 14/Dec/2007, 67 days

☐ Date Filter ☐ Filter Refresh

#### 5.1.2 Overview

	All days	Average per day
Events	781,488	11,664.00



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.1.3 Years/months/days

Events



▲ Date/time	Events
1 2007	781,488
Total	781,488

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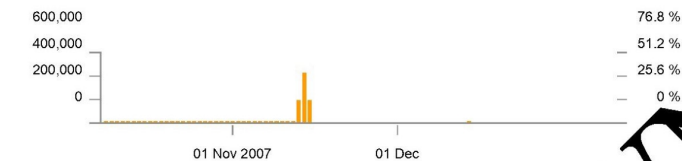


Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

5.1.4 Days

Events



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▲ Date/time	Events
1 09/Oct/2007	2
2 10/Oct/2007	2
3 11/Oct/2007	2
4 12/Oct/2007	2
5 13/Oct/2007	2
6 14/Oct/2007	2

15/Oct/2007	2
8 16/Oct/2007	2
9 17/Oct/2007	2
10 18/Oct/2007	2
29 other items	781,468
Total	781,488

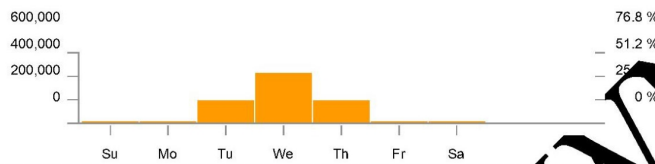


Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.1.5 Day of weeks

Events



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▲ Day of week	Events
1 Sunday	9,898
2 Monday	311
3 Tuesday	179,589
4 Wednesday	413,302

5 Thursday	178,759
6 Friday	96
7 Saturday	94
Total	781,488

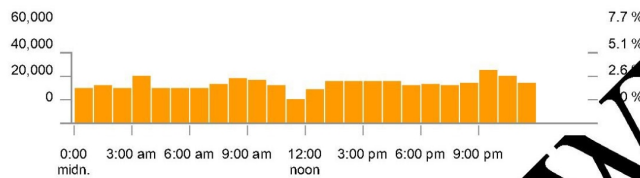


Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.1.6 Hour of days

Events



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Hour of day	Events	Hour of day	Events	Hour of day	Events
1 midnight - 1:00 AM	29,408	7 6:00 AM - 7:00 AM	30,139	14 1:00 PM - 2:00 PM	34,119
2 1:00 AM - 2:00 AM	30,670	8 7:00 AM - 8:00 AM	31,939	15 2:00 PM - 3:00 PM	34,316
3 2:00 AM - 3:00 AM	28,547	9 8:00 AM - 9:00 AM	37,383	16 3:00 PM - 4:00 PM	34,728
4 3:00 AM - 4:00 AM	39,781	10 9:00 AM - 10:00 AM	36,130	17 4:00 PM - 5:00 PM	34,343
5 4:00 AM - 5:00 AM	28,783	11 10:00 AM - 11:00 AM	31,501	18 5:00 PM - 6:00 PM	31,433
6 5:00 AM - 6:00 AM	28,608	12 11:00 AM - noon	19,275	19 6:00 PM - 7:00 PM	31,982
		13 noon - 1:00 PM	28,076	20 7:00 PM - 8:00 PM	30,932



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

21	8:00 PM - 9:00 PM	33,689	23	10:00 PM - 11:00 PM	39,580	Total	781,488
22	9:00 PM - 10:00 PM	43,928	24	11:00 PM - midnight	33,198		

### 5.1.7 Console hostnames

Default report view on zoom when clicking on a table item.

Overview

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Console_hostname	Events	0 - 100 %
120,698	15.4 %	
109,383	14.0 %	
91,431	11.7 %	
86,109	11.0 %	
79,100	10.1 %	
77,468	9.9 %	
54,535	7.0 %	
37,983	4.9 %	
34,435	4.4 %	
32,720	4.2 %	
9 other items	57,446	7.4 %
Total	781,488	100 %





Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.1.8 Log sources

Default report view on zoom when clicking on a table item:

Overview

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Log_source	Events	0 - 100 %
1NT	670,964	85.9 %
2EACRR	66,287	8.5 %
3VPN	19,872	2.5 %
4TIVOLI	14,644	1.9 %
5SSCMonitor	8,837	1.1 %
6PATROL	478	0.1 %
7AntiVirus	2	0.1 %
8SNMP	4	0.0 %
Total	81,488	100 %



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.1.9 Log source types

- Default report view on zoom when clicking on a table item:

Overview

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Log_source_ty pes	▼ Events	0 - 100 %
1Security	335,554 42.9 %	<div></div>
2VPN_LOOPBACK	197,504 25.3 %	<div></div>
3EACRR	66,287 8.5 %	<div></div>
4VPN Keymg	35,657 4.6 %	<div></div>
5NT	19,872 2.5 %	<div></div>
6CNIM	17,569 2.2 %	<div></div>
7H	1,061 1.3 %	<div></div>
8TIVADMIN	9,723 1.2 %	<div></div>
9SSCMonitor	8,837 1.1 %	<div></div>
10ServiceMonitor	5,836 0.7 %	<div></div>
2604 items	other 72,688 9.3 %	<div></div>



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Total	781,488	100 %
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Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.1.10 Event origins

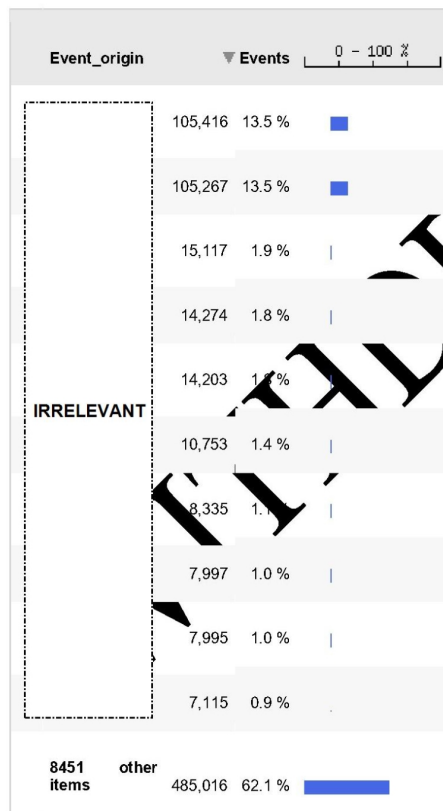
-Default report-view on zoom when clicking on a table item:



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Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Total	781,488	100 %
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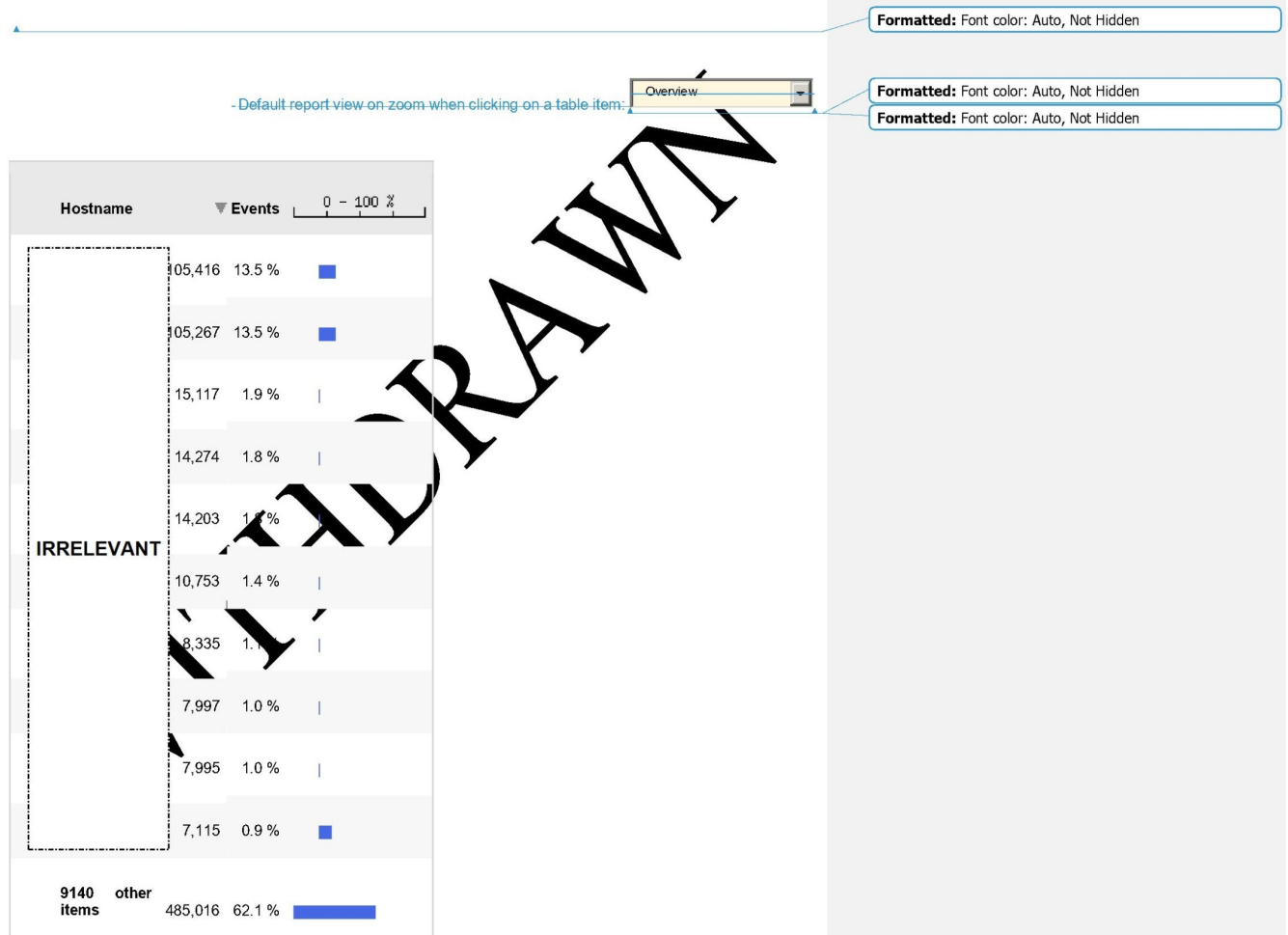
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Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.1.11 Hostnames





Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Total	781,488	100 %
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Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

## 5.1.12 Severities

Default report view on zoom when clicking on a table item:

Severity	▼ Events	0 - 100 %
120	653,644 83.6 %	<div></div>
230	86,571 11.1 %	<div></div>
350	40,730 5.2 %	<div></div>
440	543 0.1 %	<div></div>
Total	781,488 100 %	

Overview

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Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.1.13 Event codes

- Default report view on zoom when clicking on a table item:

Overview

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Event code	Events	0 - 100 %
1538	231,157 30.1 %	<div></div>
21	210,241 27.4 %	<div></div>
332	66,288 8.6 %	<div></div>
4528	30,747 4.0 %	<div></div>
54308	21,095 2.8 %	<div></div>
6576	20,897 2.7 %	<div></div>
76969	9,872 2.6 %	<div></div>
8540	18,361 2.4 %	<div></div>
9577	16,661 2.2 %	<div></div>
10490	14,085 1.8 %	<div></div>
372 other items	117,440 15.3 %	<div></div>



Horizon Event Logging Process for  
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Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Total	766,844	100 %
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Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.1.14 Actions

-Default report view on zoom when clicking on a table item:

Overview

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Action	Events	0 - 100 %
1User Logoff	188,471 76.6 %	
2Successful Logon	27,695 11.2 %	
3Successful Network Logon	18,361 7.5 %	
4File Open	11,663 4.7 %	
Total	246,190 100 %	

### 5.1.15 Username

-Default report view on zoom when clicking on a table item:

Overview

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Username	Events	0 - 100 %	IRRELEVANT		
1Administrator	174,867 71.0 %		19,035 7.7 %		
			15,646 6.4 %		
			7,421 3.0 %		



Horizon Event Logging Process for  
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Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

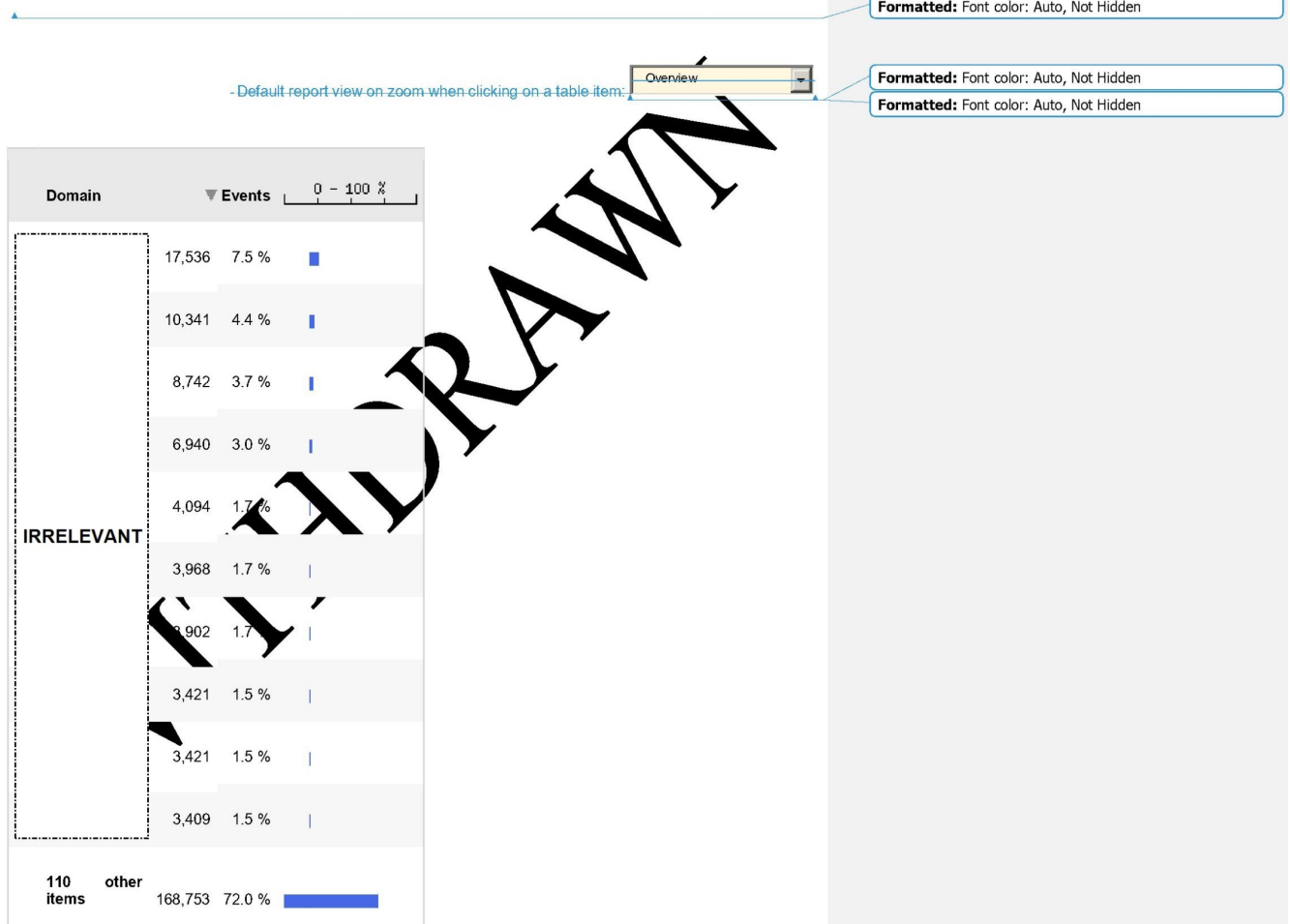
IRRELEVANT	4,490	1.8 %		IRRELEVANT	1,877	0.8 %	■
	4,207	1.7 %			1,874	0.8 %	■
	2,385	1.0 %	■	185 other items	12,400	5.0 %	■
	1,988	0.8 %	■	Total	246,100	100 %	



Horizon Event Logging Process for  
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Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.1.16 Domains





Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Total	234,527	100 %
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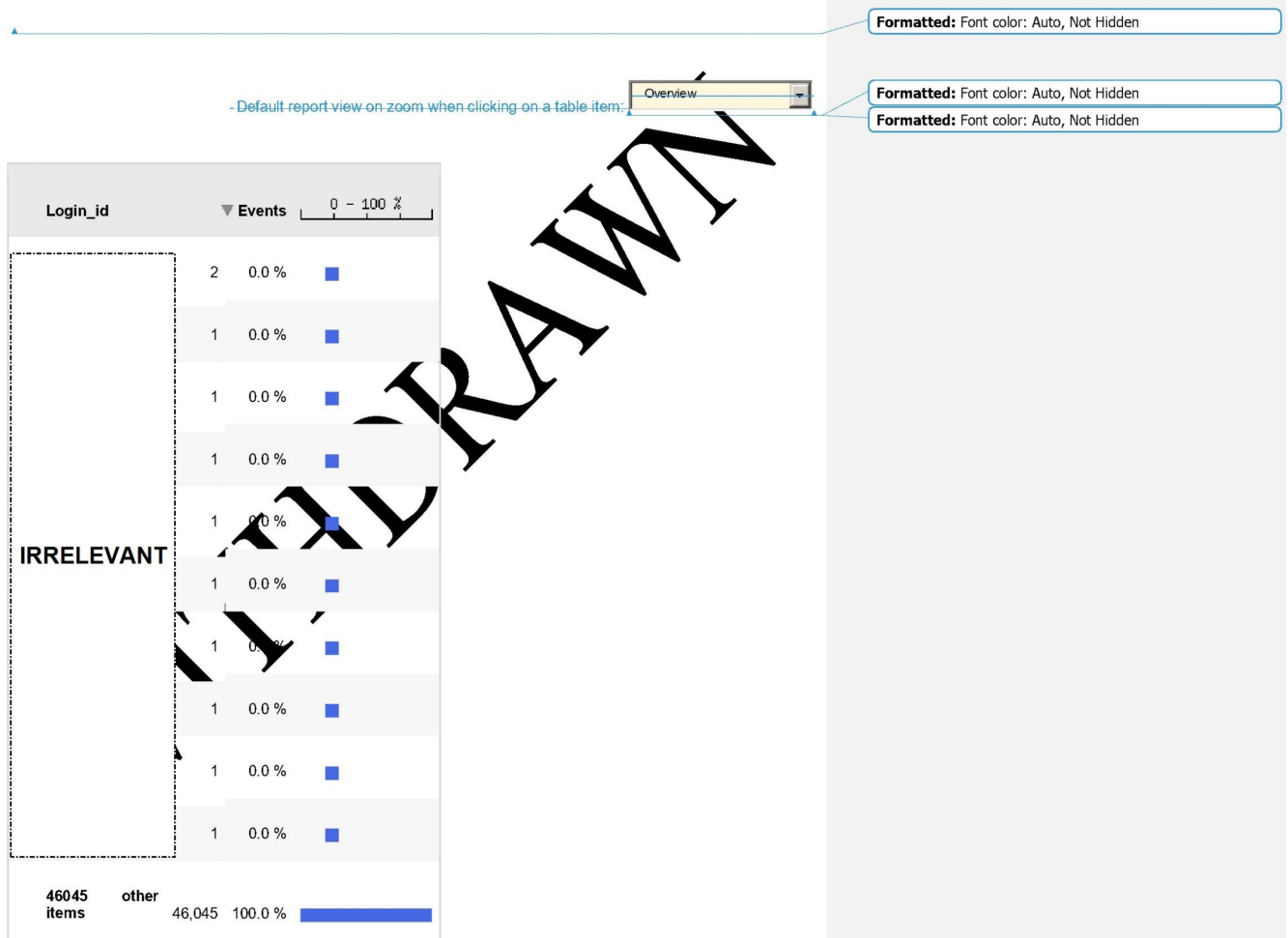




Horizon Event Logging Process for  
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Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.1.17 Login ids





Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Total	46,056	100 %
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Horizon Event Logging Process for  
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Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.1.18 Login types

-Default report view on zoom when clicking on a table item:

Overview

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Login_type	Events	0 - 100 %
12	198,160 84.5 %	<div></div>
23	31,776 13.5 %	<div></div>
34	3,986 1.7 %	<div></div>
47	396 0.2 %	<div></div>
55	209 0.1 %	<div></div>
Total	234,527 100 %	



Horizon Event Logging Process for  
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Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.1.19 Auth pkgs

- Default report view on zoom when clicking on a table item:

Overview

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Auth_pkg	Events	0 - 100 %
1MICROSOFT_AUTHENTICATION_PACKAGE_V1_0	18,922 41.1 %	
2NTLM	18,361 39.9 %	
3TivoliAP	8,112 17.2 %	
4Negotiate	367 0.8 %	
Total	45,762 100 %	



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Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.1.20 File names

- Default report view on zoom when clicking on a table item:



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File name	Events	0 - 100 %
1C:\WINNT\system32\RedPike.dll	4,525 38.8 %	<div></div>
2C:\Cryptography\bin\KMAgent.IN	3,342 28.7 %	<div></div>
3C:\Cryptography\bin\CryptoAPI.i	2,648 22.8 %	<div></div>
4C:\Cryptography\keys	404 3.5 %	<div></div>
5C:\Cryptography\bin	352 3.0 %	<div></div>
6C:\sshadmin	97 0.8 %	<div></div>
7C:\Support\Tools\SMCSUP	50 0.4 %	<div></div>
8C:\Support\Tools\SSCSUP	50 0.4 %	<div></div>
9C:\Support\Tools\SYSMANSUP	50 0.4 %	<div></div>
10C:\Support\Tools\Generic\NTRes	50 0.4 %	<div></div>
kit		
56 other items	285 2.4 %	<div></div>



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Total 11,663 100 %

### 5.1.21 Messages

- Default report view on zoom when clicking on a table header.

Overview

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Message	Events	0 - 100 %
1EACRR spostemsg	66,283 12.4 %	■
2VPN Server Ping Success monid:vpn_route monsev:G	16,560 3.1 %	■
Riposte function 'RiposteConnect' failed. The RAC server is unavailable. 3(0x6BA).	11,821 2.2 %	■
The authentication string 'L=P /O=3221' for IP address: [IRRELEVANT] does 4not match 'C=44 /CN=E /STA=65535 /L=P /PN=1000...	3,014 0.6 %	■
5MONID:APOP.BO01.SVR MONSEV:G	2,463 0.5 %	■
6MONID:APOP.BO.SVR MONSEV:G	2,463 0.5 %	■
7MONID:APOP.BO02.SVR MONSEV:G	2,462 0.5 %	■
8MONID:BBND.BO.SVR MONSEV:G	2,462 0.5 %	■
9MONID:MGRM.BO02.SVR MONSEV:G	2,460 0.5 %	■



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

10MONID:BBND.BO01.SVR MONSEV:G	2,459	0.5 %	<div></div>
116113 other items	422,669	79.0 %	<div></div>
Total	535,116	100 %	

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## 5.2 Summary Analysis of a Window 2k/XP CSV log export

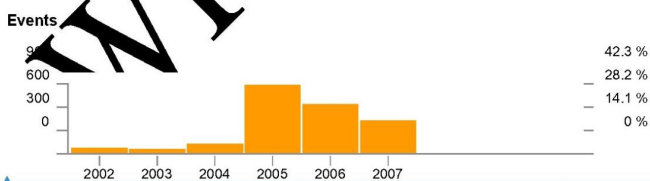
### 5.2.1 Summary

Statistics for 09/Oct/2002 - 15/Nov/2007, 1864 days

### 5.2.2 Overview

	All days	Average per day
Events	2,130	

### 5.2.3 Years/months/days



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▲ Date/time	Events
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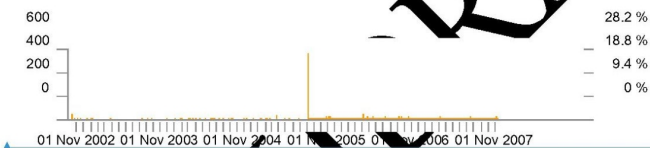
Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

1	2002	59
2	2003	41
3	2004	118
4	2005	879
5	2006	618
6	2007	415
Total		2,130

#### 5.2.4 Days

Events



▲ Date/time	Events
1 09/Oct/2002	9
2 14/Oct/2002	38
3 21/Oct/2002	6
4 05/Nov/2002	1
5 14/Nov/2002	4
6 16/Dec/2002	1

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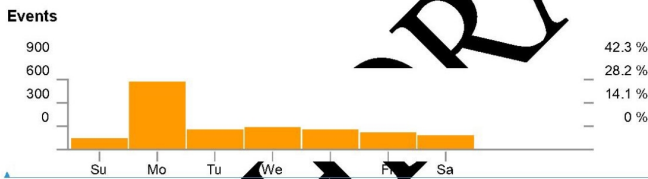


Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

7	05/Jan/2003	2
8	09/Jan/2003	5
9	29/Mar/2003	1
10	14/Aug/2003	5
531 other items		2,058
Total		2,130

5.2.5 Day of weeks



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▲ Day of week	Events
1 Sunday	100
2 Monday	854
3 Tuesday	237
4 Wednesday	281
5 Thursday	246
6 Friday	211



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

7 Saturday	167
Total	2,130

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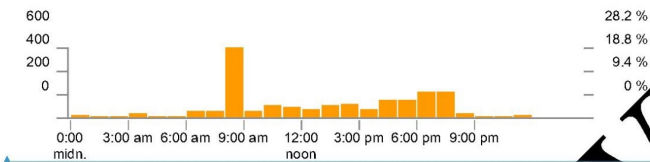


Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.2.6 Hour of days

Events



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▲ Hour of day	Events
1 midnight - 1:00 AM	19
2 1:00 AM - 2:00 AM	3
3 2:00 AM - 3:00 AM	9
4 3:00 AM - 4:00 AM	25
5 4:00 AM - 5:00 AM	7
6 5:00 AM - 6:00 AM	11
7 6:00 AM - 7:00 AM	48
8 7:00 AM - 8:00 AM	58
9 8:00 AM - 9:00 AM	592
10 9:00 AM - 10:00 AM	58
11 10:00 AM - 11:00 AM	97
12 11:00 AM - noon	85
13 noon - 1:00 PM	68
14 1:00 PM - 2:00 PM	95
15 2:00 PM - 3:00 PM	110
16 3:00 PM - 4:00 PM	66
17 4:00 PM - 5:00 PM	143
18 5:00 PM - 6:00 PM	144
19 6:00 PM - 7:00 PM	212
20 7:00 PM - 8:00 PM	215
21 8:00 PM - 9:00 PM	25
22 9:00 PM - 10:00 PM	14
23 10:00 PM - 11:00 PM	6
24 11:00 PM - midnight	20
<b>Total</b>	<b>2,130</b>



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

## 5.2.7 Sources

- Default report view on zoom when clicking on a table item:

Single-page Summary Hierarchy

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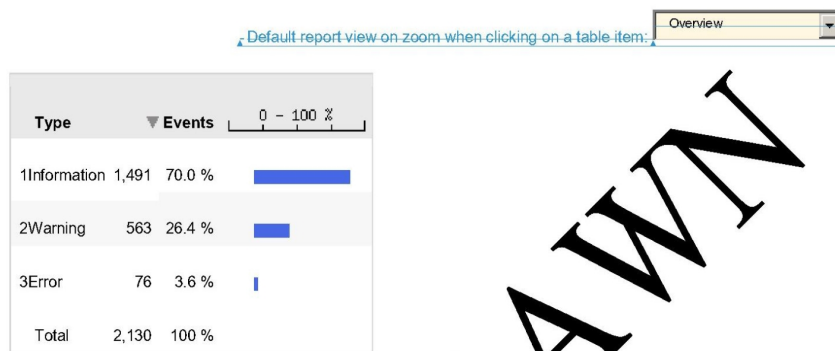
Source	Events	0 - 100 %
1Application Popup	581 27.3 %	<div></div>
2Automatic Updates	394 18.5 %	<div></div>
3Removable Storage Service	392 18.4 %	<div></div>
4RCONSV	156 7.3 %	<div></div>
5WMDM PMSP Service	85 4.0 %	<div></div>
6EvtAgnt	84 3.9 %	<div></div>
7EventLog	77 3.6 %	<div></div>
8Active Server Pages	64 3.0 %	<div></div>
9MsInstaller	34 1.6 %	<div></div>
10FTP Ctr	34 1.6 %	<div></div>
27 other items	229 10.8 %	<div></div>
<b>Total</b>	<b>2,130</b> <b>100 %</b>	



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

## 5.2.8 Types

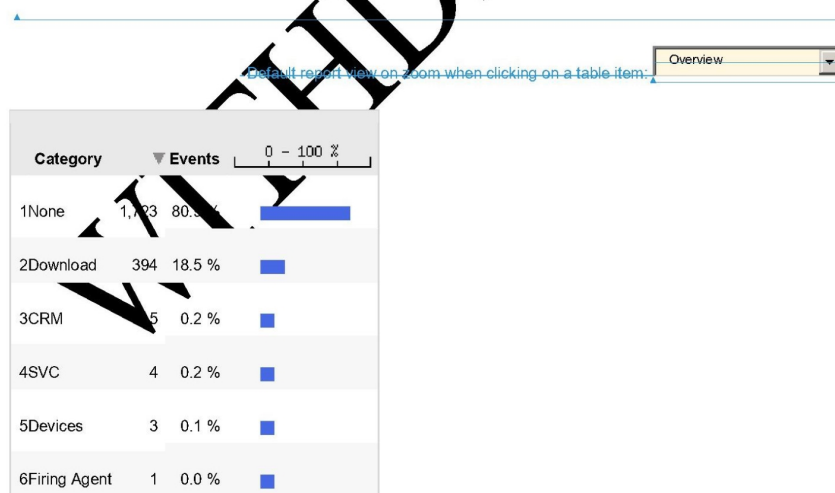


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## 5.2.9 Categories



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Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Total	2,130	100 %
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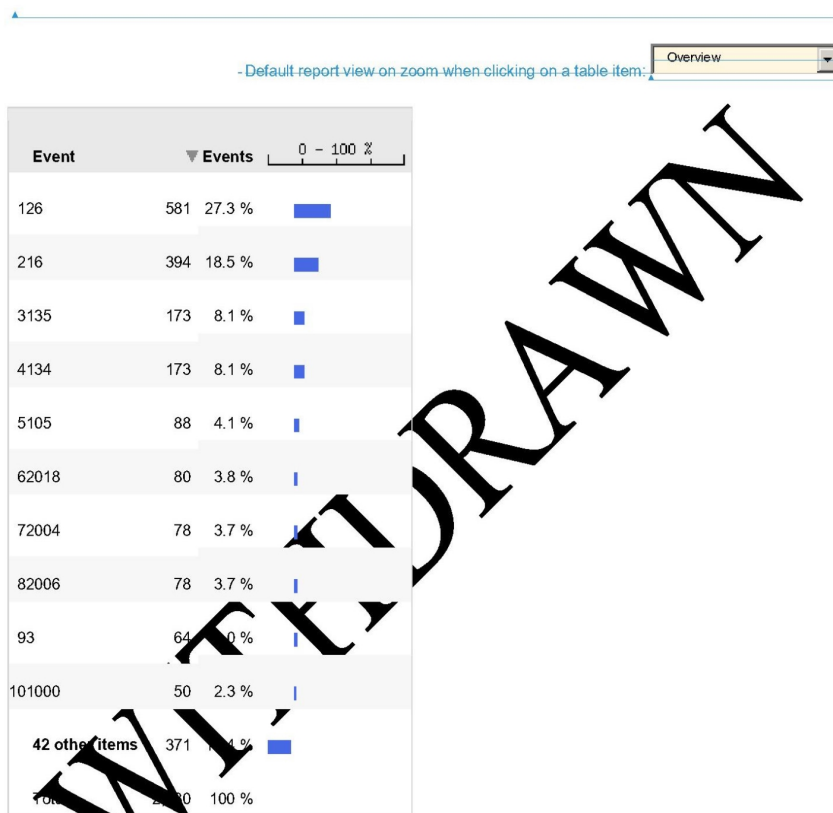




Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

## 5.2.10 Events



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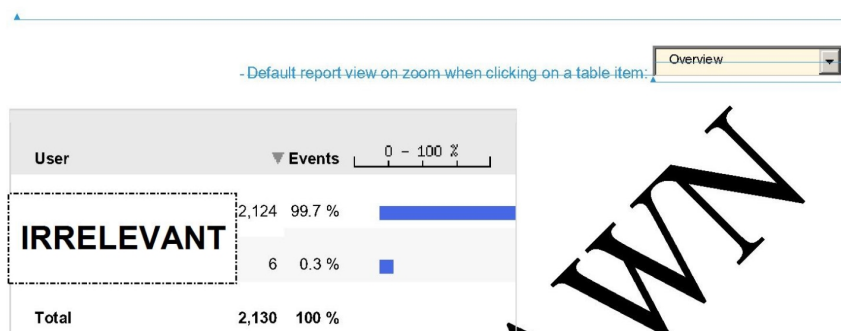
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Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.2.11 Users

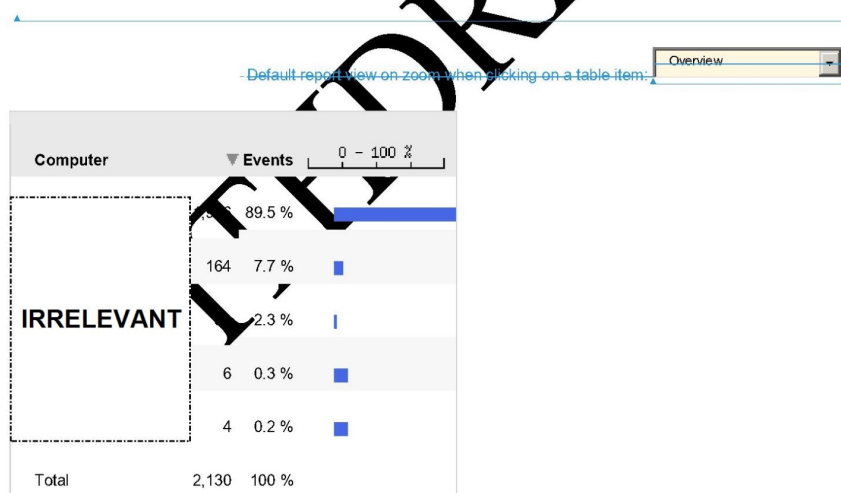


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### 5.2.12 Computers



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## Horizon Event Logging Process for Operational Security Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.2.13 Descriptions

- Default report view on zoom when clicking on a table item:

Overview

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Description	Events	0 - 100 %
Application popup: ping.exe - DLL Initialization Failed : The application failed to initialize because the window statio...	247	23.7 %
Unable to connect: Windows is unable to connect to the Automatic Updates service and therefore cannot download and insta...	394	18.5 %
3Received a device interface ARRIVAL notification for device:	173	8.1 %
4Received a device interface REMOVAL notification for device:	173	8.1 %
5The service was started.	85	4.0 %
6SNMP Event Log Extension Agent is starting.	80	3.8 %
The description for Event ID ( 2000 ) in Source ( RCONSVL ) cannot be found. 7The local computer may not have the necessa...	78	3.7 %
8Service started.	64	3.0 %
The description for Event ID ( 2000 ) in Source ( RCONSVL ) cannot be found. 9The local computer may not have the necessa...	45	2.1 %
10Received Handle Query Remove notification.	43	2.0 %
135 other events	448	21.0 %
Total	2,130	100 %



## 5.3 Summary Analysis of a Cisco Firewall/Router/Switches syslog

### 5.3.1 Summary

Statistics for 16/Jan/2008, 1 day

### 5.3.2 Overview

	All days	Average per day
Events	5,530	-
Page views	5,529	-
Unique source IPs	96	-
Bytes	0 b	-
Destination bytes	0 b	-
Duration	08:53:42	-



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.3.3 Years/months/days

#### Events



#### Years/months/days

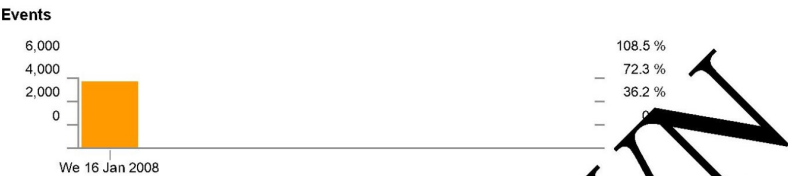
▲ Date/time	Events	Page views	Unique source IPs	Bytes	Destination bytes	Duration
1 2008	5,530	5,529	96	0 b	0 b	08:53:42
Total	5,530	5,529	96	0 b	0 b	08:53:42



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

5.3.4 Days



Days

▲ Date/time	Events	Page views	Unique source IPs	Bytes	Destination bytes	Duration
1 16/Jan/2008	5,530	5,529	96	0 b	0 b	08:53:42
Total	5,530	5,529	96	0 b	0 b	08:53:42



5.3.5 Day of weeks

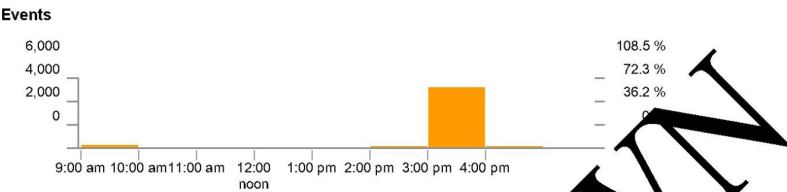


Day of weeks

▲ Day of week	Events	Page views	Unique source IPs	Bytes	Destination bytes	Duration
1 Wednesday	5,530	5,529	96	0 b	0 b	08:53:42
Total	5,530	5,529	96	0 b	0 b	08:53:42



5.3.6 Hour of days



Hour of days

▲ Hour of day	Events	Page views	Unique source IPs	Bytes	Destination bytes	Duration
1 9:00 AM - 10:00 AM	233	233	17	0 b	0 b	08:44:48
2 2:00 PM - 3:00 PM	71	71	4	0 b	0 b	00:00:00
3 3:00 PM - 4:00 PM	5,116	5,115	80	0 b	0 b	00:08:54
4 4:00 PM - 5:00 PM	110	110	7	0 b	0 b	00:00:00
Total	5,530	5,529	96	0 b	0 b	08:53:42





Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.3.7 Logging Devices

Logging devices

- Default report view on zoom when clicking on a table item:

Overview

Logging device	▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
	504	9.1 %	504	1	0 b	0 b	00:00:00
	430	7.8 %	430	1	0 b	0 b	00:00:00
	428	7.7 %	428	1	0 b	0 b	00:00:00
	409	7.4 %	409	27	0 b	0 b	00:00:00
IRRELEVANT	363	6.8 %	362	3	0 b	0 b	00:00:00
	315	5.7 %	315	1	0 b	0 b	00:00:00
	295	5.3 %	295	1	0 b	0 b	00:00:00
	289	5.2 %	289	1	0 b	0 b	00:00:00
	270	4.9 %	270	32	0 b	0 b	00:00:00
	233	4.2 %	233	17	0 b	0 b	08:44:48
36	1,994	36.1 %	1,994	-	0 b	0 b	00:08:54



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

other items							
Total	5,530	100 %		5,529	96	0 b	0 b 08:53:42

### 5.3.8 Operations

Operations

-Default report view on zoom when clicking on a table item:

Overview

Operation	▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
1Teardown	2,230	54.7 %	2,230	90	0 b	0 b	08:53:42
2Built	1,794	44.0 %	1,794	1	0 b	0 b	00:00:00
3Deny	46	1.1 %	46	5	0 b	0 b	00:00:00
Accessed 4URL	5	0.1 %	4	3	0 b	0 b	00:00:00
Total	4,075	100 %	4,074	94	0 b	0 b	08:53:42

### 5.3.9 Messages

Messages

-Default report view on zoom when clicking on a table item:

Overview



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Message	▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
Total	0	100 %	0	0	0 b	0 b	00:00:00

WITHDRAWN



5.3.10 Message codes

Message codes

Default report view on zoom when clicking on a table item:

Message code	Events	Page views	Bytes	Destination				
327	5.9 %		327	1	0 b	0 b	00:00:00	
326	5.9 %		326	1	0 b	0 b	00:00:00	
244	4.4 %		244	63	0 b	0 b	00:00:00	
236	4.3 %		236	1	0 b	0 b	00:00:00	
975	17.6 %		975	-	0 b	0 b	08:53:42	
Total	5,530	100 %	5,529	96	0 b	0 b	08:53:42	
1	0 b							
340	6.1 %		340	1	0 b	0 b	00:00:00	

36 other items

854	15.4 %		854	IRRELEVANT				
849	15.4 %		849	IRRELEVANT				
485	8.8 %		485	IRRELEVANT				
469	8.5 %		469	IRRELEVANT				
424	7.6 %		424	IRRELEVANT				



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.3.11 Protocols

#### Protocols

Default report view on zoom when clicking on a table item:

Protocol	▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
1TCP	2,726	67.0 %	2,726	19	0 b	0 b	00:00:00
2UDP	978	24.0 %	978	65	0 b	0 b	00:00:00
3ICMP	339	8.3 %	339	3	0 b	0 b	00:00:00
local-4host	21	0.5 %	21	19	0 b	0 b	08:53:42
5static	5	0.1 %	5	1	0 b	0 b	00:00:00
6dynamic	1	0.0 %	1	1	0 b	0 b	00:00:00
Total	4,070	100 %	4,070	92	0 b	0 b	08:53:42



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.3.12 Source IPs

Source IPs

- Default report view on zoom when clicking on a table item:

Single-page Summary Hierarchy

Source IP	▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
140	22.9 %	<div></div>	140		0 b	0 b	00:00:00
38	6.2 %	<div></div>	38	1	0 b	0 b	00:00:00
37	6.0 %	<div></div>	37	1	0 b	0 b	00:00:00
37	6.0 %	<div></div>	37	1	0 b	0 b	00:00:00
37	6.0 %	<div></div>	37	1	0 b	0 b	00:00:00
IRRELEVANT							
34	5.6 %	<div></div>	34	1	0 b	0 b	00:00:00
34	5.6 %	<div></div>	34	1	0 b	0 b	00:00:00
20	3.3 %	<div></div>	20	1	0 b	0 b	00:00:00
	3.1 %	<div></div>	19	1	0 b	0 b	00:00:00
16	2.6 %	<div></div>	16	1	0 b	0 b	00:00:00
85 other items	200 32.7 %	<div></div>	199	-	0 b	0 b	08:53:42
Total	612 100 %		611	95	0 b	0 b	08:53:42



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.3.13 Destination IPs

Destination IPs

Default report view on zoom when clicking on a table item:

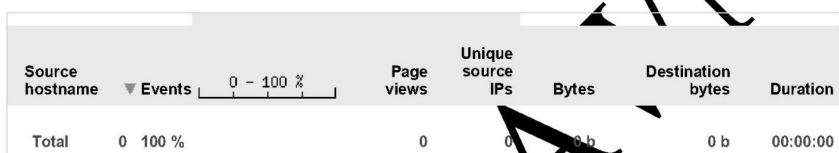
Destination IP		▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
IRRELEVANT	6	27.3 %	<div></div>	6	1	0 b	0 b	00:00:00
	3	13.6 %	<div></div>	2	2	0 b	0 b	00:00:00
	2	9.1 %	<div></div>			0 b	0 b	00:00:00
	1	4.5 %	<div></div>	1	1	0 b	0 b	00:00:00
	1	4.5 %	<div></div>	1	1	0 b	0 b	00:00:00
	1	4.5 %	<div></div>	1	1	0 b	0 b	00:00:00
	1	4.5 %	<div></div>	1	1	0 b	0 b	00:00:00
	1	4.5 %	<div></div>	1	1	0 b	0 b	00:00:00
	1	4.5 %	<div></div>	1	1	0 b	0 b	00:00:00
	1	4.5 %	<div></div>	1	1	0 b	0 b	00:00:00
4 other items		4 18.2 %	<div></div>	4	-	0 b	0 b	00:00:00
Total		22 100 %		21	9	0 b	0 b	00:00:00



### 5.3.14 Source hostnames

Source hostnames

Default report view on zoom when clicking on a table item:

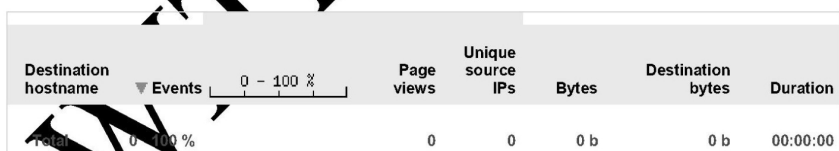


Source hostname	▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
Total	0	100 %	0	0	0 b	0 b	00:00:00

### 5.3.15 Destination hostnames

Destination hostnames

Default report view on zoom when clicking on a table item:



Destination hostname	▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
Total	0	100 %	0	0	0 b	0 b	00:00:00





Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.3.16 Source ports

Source ports

Default report view on zoom when clicking on a table item:

Overview

Source port	▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
17561	140 24.3 %	<div></div>	140	1	0 b	0 b	00:00:00
2161	129 22.4 %	<div></div>	129	55	0 b	0 b	00:00:00
3123	16 2.8 %	<div></div>	16	12	0 b	0 b	00:00:00
41786	4 0.7 %	<div></div>	4	2	0 b	0 b	00:00:00
51783	4 0.7 %	<div></div>	4	2	0 b	0 b	00:00:00
61789	4 0.7 %	<div></div>	4	2	0 b	0 b	00:00:00
71774	4 0.7 %	<div></div>	4	2	0 b	0 b	00:00:00
81780	4 0.7 %	<div></div>	4	2	0 b	0 b	00:00:00
91787	4 0.7 %	<div></div>	4	2	0 b	0 b	00:00:00
1034195	4 0.7 %	<div></div>	4	1	0 b	0 b	00:00:00
151 other items	263 45.7 %	<div></div>	263	-	0 b	0 b	00:00:00
Total	576 100 %		576	70	0 b	0 b	00:00:00



5.3.17 Destination ports

Destination ports

Default report view on zoom when clicking on a table item:

Overview

Destination port	▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
1138	6 85.7 %	<div></div>	6	1	0 b	0 b	00:00:00
2949	1 14.3 %	<div></div>	1	1	0 b	0 b	00:00:00
Total	7 100 %		7	1	0 b	0 b	00:00:00



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.3.18 Source sides

Source sides

Default report view on zoom when clicking on a table item:

Source side	▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
IRRELEVANT	528	88.4 %	528	56	0 b	0 b	00:00:00
	39	6.5 %	39	9	0 b	0 b	00:00:00
	15	2.5 %	13	0 b	0 b	00:25:02	
	5	0.8 %	5	3	0 b	0 b	00:00:00
	4	0.7 %	4	2	0 b	0 b	00:00:00
	3	0.5 %	3	3	0 b	0 b	00:08:54
	3	0.5 %	3	3	0 b	0 b	08:19:46
Total	597	100 %	597	89	0 b	0 b	08:53:42



### Horizon Event Logging Process for Operational Security Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

#### 5.3.19 Destination sides

Destination sides

Default report view on zoom when clicking on a table item:

Destination side	▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
IRRELEVANT	7	100.0 %	7	1	0 b	0 b	00:00:00
Total	7	100 %	7	1	0 b	0 b	00:00:00

#### 5.3.20 Geographic locations

Geographic locations

Default report view on zoom when clicking on a table item:

Geographic location	▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
Total	0	100 %	0	0	0 b	0 b	00:00:00

#### 5.3.21 Interfaces

Interfaces



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

- Default report view on zoom when clicking on a table item:

Overview

Interface	▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
1dmz	1	100.0 %	1	1	0 b	0 b	00:00:00
Total	1	100 %	1	1	0 b	0 b	00:00:00

### 5.3.22 Directions

Directions

- Default report view on zoom when clicking on a table item:

Overview

Direction	▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
1outbound	891	66.3 %	891	1	0 b	0 b	00:00:00
2inbound	691	43.7 %	691	1	0 b	0 b	00:00:00
Total	1,582	100 %	1,582	1	0 b	0 b	00:00:00



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.3.23 Foreign IPs

Foreign IPs

Default report view on zoom when clicking on a table item:

Foreign IP	▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
IRRELEVANT	152	10.9 %	152	0	0 b	0 b	00:00:00
	96	6.9 %	96	1	0 b	0 b	00:00:00
	59	4.2 %			0 b	0 b	00:00:00
	52	3.7 %	52	1	0 b	0 b	00:00:00
	38	2.7 %	38	1	0 b	0 b	00:00:00
	37	2.7 %	37	1	0 b	0 b	00:00:00
	37	2.7 %	37	1	0 b	0 b	00:00:00
	37	2.7 %	37	1	0 b	0 b	00:00:00
	34	2.4 %	34	1	0 b	0 b	00:00:00
	34	2.4 %	34	1	0 b	0 b	00:00:00
157 other items	818	58.7 %	818	-	0 b	0 b	00:00:00
Total	1,394	100 %	1,394	1	0 b	0 b	00:00:00



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.3.24 Foreign ports

Foreign ports

Default report view on zoom when clicking on a table item:

Foreign port	▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
1161	233 16.7 %	<div></div>	233	1	0 b	0 b	00:00:00
20	222 15.9 %	<div></div>	222	1	0 b	0 b	00:00:00
37328	156 11.2 %	<div></div>	156	1	0 b	0 b	00:00:00
427324	98 7.0 %	<div></div>	98	1	0 b	0 b	00:00:00
580	67 4.8 %	<div></div>	67	1	0 b	0 b	00:00:00
618191	49 3.5 %	<div></div>	49	1	0 b	0 b	00:00:00
7123	35 2.5 %	<div></div>	35	1	0 b	0 b	00:00:00
81772	34 2.4 %	<div></div>	34	1	0 b	0 b	00:00:00
92195	10 0.7 %	<div></div>	10	1	0 b	0 b	00:00:00
101315	6 0.4 %	<div></div>	6	1	0 b	0 b	00:00:00
215 other items	484 34.7 %	<div></div>	484	-	0 b	0 b	00:00:00
Total	1,394 100 %		1,394	1	0 b	0 b	00:00:00







Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Local IP	▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
Total	0	100 %	0	0	0 b	0 b	00:00:00

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Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.3.28 Local ports

Local ports

Default report view on zoom when clicking on a table item:

Local port	▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
Total	0	100 %	0	0	0 b	0 b	00:00:00

### 5.3.29 Service names

Service names

Default report view on zoom when clicking on a table item:

Service name	▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
113*_(empty)	6	85.7 %	6	1	0 b	0 b	00:00:00
2949_(empty)	1	14.3 %	1	1	0 b	0 b	00:00:00
Total	7	100 %	7	92	0 b	0 b	00:00:00



5.3.30 URLs/directories

 URLs/directories

Default report view on zoom when clicking on a table item:

Single-page Summary Hierarchy

URL	▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
IRRELEVANT	1	20.0 %	1	1	0 b	0 b	00:00:00
	1	20.0 %	1	1	0 b	0 b	00:00:00
	1	20.0 %	1	1	0 b	0 b	00:00:00
	1	20.0 %	0	1	0 b	0 b	00:00:00
	1	20.0 %	1	1	0 b	0 b	00:00:00
Total	5	100 %	4	3	0 b	0 b	00:00:00



5.3.31 URLs

URLs

Default report view on zoom when clicking on a table item:

URL	Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
IRRELEVANT	20.0 %	<div></div>	1	1	0 b	0 b	00:00:00
	20.0 %	<div></div>	1	1	0 b	0 b	00:00:00
	20.0 %	<div></div>	1	1	0 b	0 b	00:00:00
	20.0 %	<div></div>	0	1	0 b	0 b	00:00:00
	20.0 %	<div></div>	1	1	0 b	0 b	00:00:00
Total	5	100 %	4	3	0 b	0 b	00:00:00



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.3.32 Flags

Flags

Default report view on zoom when clicking on a table item:

Flags	▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
Total	0	100 %	0	0	0 b	0 b	00:00:00

### 5.3.33 Users

Users

Default report view on zoom when clicking on a table item:

User	▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
Total	0	100 %	0	0	0 b	0 b	00:00:00



### Horizon Event Logging Process for Operational Security Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

#### 5.3.34 Commands

Commands

Default report view on zoom when clicking on a table item:

Command	▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
Total	0	100 %	0	0	0 b	0 b	00:00:00

#### 5.3.35 Types

Types

Default report view on zoom when clicking on a table item:

Type	▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
rev path ch	2	75.7 %	28	3	0 b	0 b	00:00:00
1from	9	24.3 %	9	1	0 b	0 b	00:00:00
2src	37	100 %	37	3	0 b	0 b	00:00:00
Total	37	100 %	37	3	0 b	0 b	00:00:00



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.3.36 Lists

Lists

Default report view on zoom when clicking on a table item:

List	▼ Events	0 - 100 %	Page views	Unique source IPs	Bytes	Destination bytes	Duration
Total	0	100 %	0	0	0 b	0 b	00:00:00



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.3.37 Sessions overview

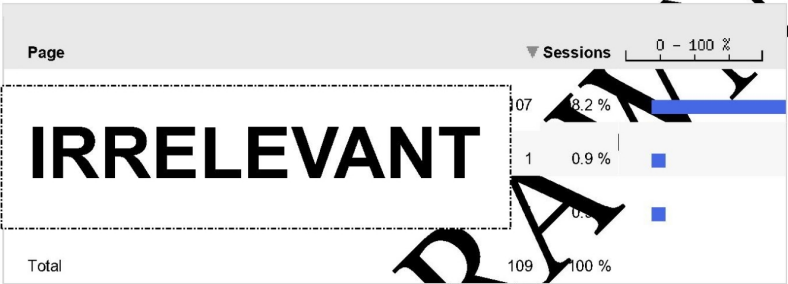
	All days	Average per c			
			Four-time users	0	-
Total accesses	113	-	Five-time users	0	-
Total sessions	109		Six+-time users	0	-
Sessions by one-time users	83		Total duration of all sessions	00:43:44	-
Sessions by repeat users	26		Average accesses per session	1.04	-
Total session users	96		Average sessions per user	1.14	-
One-time users	83		Median sessions per user	1.00	-
Repeat users			Maximum concurrent sessions	2	-
Two-time users	13		Average session duration	00:00:24	-
Three-time users	0	-			





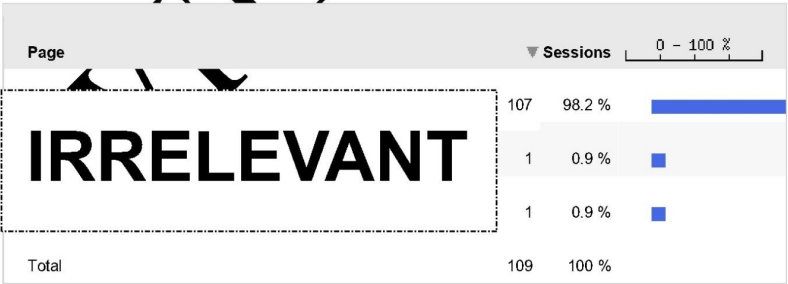
5.3.38 Entry pages

Entry pages



5.3.39 Exit pages

Exit pages





Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

5.3.40 Session pages

Session pages

Page	▼ Sessions	0 - 100 %	Events	0 - 100 %	Time spent	0 - 100 %
	107	96.4 %	109	96.5 %	00:43:44	100.0 %
	1	0.9 %	1	0.9 %	00:00:00	0.0 %
	1	0.9 %	1	0.9 %	00:00:00	0.0 %
	1	0.9 %	1	0.9 %	00:00:00	0.0 %
	1	0.9 %	1	0.9 %	00:00:00	0.0 %
Total	111	100 %	113	100 %	00:43:44	100 %



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

5.3.41 Session users

Session users

Default report view on zoom when clicking on a table item:

Overview

User	▼ Sessions	0 - 100 %	Events	0 - 100 %	Time spent	0 - 100 %
IRRELEVANT	2	1.8 %	2	1.8 %	00:00:00	0.0 %
	2	1.8 %	2	1.8 %	00:00:00	0.0 %
	2	1.8 %	1	0.9 %	00:00:00	0.0 %
	2	1.8 %	2	1.8 %	00:00:00	0.0 %
	2	1.8 %	2	1.8 %	00:00:00	0.0 %
	2	1.8 %	2	1.8 %	00:00:00	0.0 %
	2	1.8 %	2	1.8 %	00:00:00	0.0 %
	2	1.8 %	2	1.8 %	00:00:00	0.0 %
	2	1.8 %	2	1.8 %	00:00:00	0.0 %
	2	1.8 %	2	1.8 %	00:00:00	0.0 %
10(empty)	2	1.8 %	6	5.3 %	00:43:44	100.0 %
86 other items	89	81.7 %	89	78.8 %	00:00:00	0.0 %
Total	109	100 %	113	100 %	00:43:44	100 %



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5.3.41.1 Loading document, please wait.

## 5.4 Summary Analysis of a UNIX Solaris 9.0 syslog

### 5.4.1 Overview

	All days	Average per day
Messages	1,711	213.88

### 5.4.2 Years/months/days



Years/months/days

▲ Date/time	Messages
1 2008	1,711
Total	1,711



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

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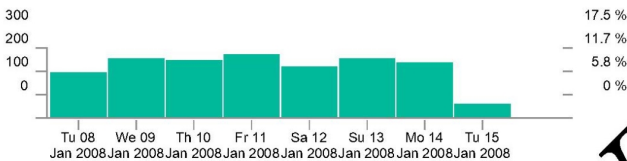


Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

5.4.3 Days

Messages



Days

▲ Date/time	Messages
1 08/Jan/2008	189
2 09/Jan/2008	251
3 10/Jan/2008	247
4 11/Jan/2008	265
5 12/Jan/2008	216
6 13/Jan/2008	251
7 14/Jan/2008	234
8 15/Jan/2008	58
Total	1,711

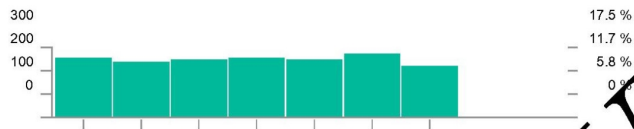


Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

#### 5.4.4 Day of weeks

Messages



Day of weeks

▲ Day of week	Messages
1 Sunday	251
2 Monday	234
3 Tuesday	247
4 Wednesday	251
5 Thursday	247
6 Friday	265
7 Saturday	216
Total	1,711

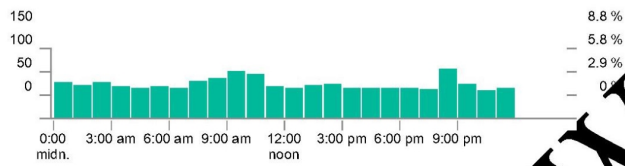


Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.4.5 Hour of days

Messages







Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Hour of days

▲ Hour of day	Messages
1 midnight - 1:00 AM	74
2 1:00 AM - 2:00 AM	68
3 2:00 AM - 3:00 AM	75
4 3:00 AM - 4:00 AM	67
5 4:00 AM - 5:00 AM	63
6 5:00 AM - 6:00 AM	67
7 6:00 AM - 7:00 AM	63
8 7:00 AM - 8:00 AM	79
9 8:00 AM - 9:00 AM	83
10 9:00 AM - 10:00 AM	98
11 10:00 AM - 11:00 AM	93
12 11:00 AM - noon	66

13 noon - 1:00 PM	86
14 1:00 PM - 2:00 PM	70
15 2:00 PM - 3:00 PM	73
16 3:00 PM - 4:00 PM	64
17 4:00 PM - 5:00 PM	63
18 5:00 PM - 6:00 PM	63
19 6:00 PM - 7:00 PM	63
20 7:00 PM - 8:00 PM	60
21 8:00 PM - 9:00 PM	105
22 9:00 PM - 10:00 PM	72
23 10:00 PM - 11:00 PM	56
24 11:00 PM - midnight	63
Total	1,711



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

#### 5.4.6 Logging devices

Logging devices

Logging device	▼ Messages	0 - 100 %
IRRELEVANT	1,711	100.0 %
Total	1,711	100 %



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.4.7 Syslog messages

Syslog messages



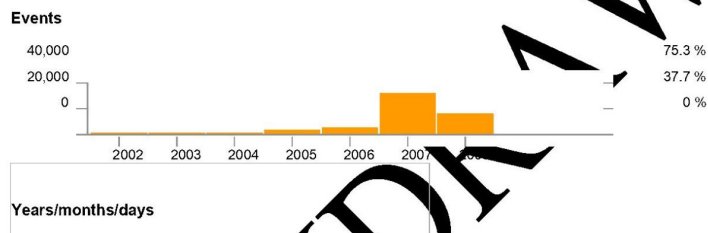


## 5.5 Summary Analysis of Windows NT Event Logs

### 5.5.1 Overview

	All days	Average per day
Events	53,096	21.03

### 5.5.2 Years/months/days



▲ Date/time	Events
1 2002	522
2 2003	112
3 2004	17
4 2005	2,381
5 2006	4,667
6 2007	30,601
7 2008	14,796



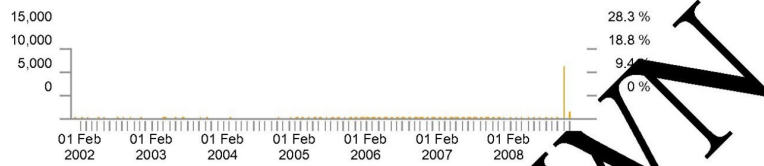
Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Total 53,096

### 5.5.3 Days

#### Events



#### Days

▲ Date/time	Events
1 03/Jan/2002	20
2 08/Jan/2002	2
3 08/Feb/2002	10
4 08/Mar/2002	1
5 03/May/2002	8
6 04/Jun/2002	333
7 08/Aug/2002	4
8 10/Sep/2002	1
9 12/Oct/2002	26
10 08/Dec/2002	122



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

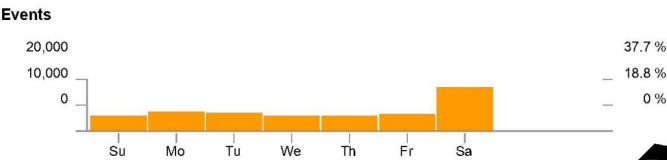
Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

381 other items	52,574
Total	53,096

WITHDRAWN



5.5.4 Day of weeks



Day of weeks

▲ Day of week	Events
1 Sunday	5,681
2 Monday	7,214
3 Tuesday	6,499
4 Wednesday	5,544
5 Thursday	5,531
6 Friday	5,965
7 Saturday	16,635
Total	53,096

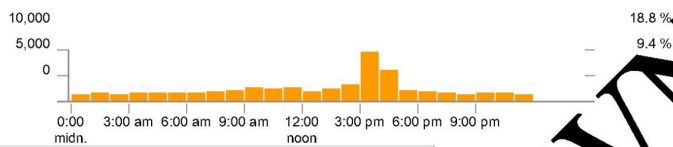


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Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.5.5 Hour of days

Events



Hour of days

▲ Hour of day	Events
1 midnight - 1:00 AM	1,301
2 1:00 AM - 2:00 AM	1,382
3 2:00 AM - 3:00 AM	1,239
4 3:00 AM - 4:00 AM	1,338
5 4:00 AM - 5:00 AM	1,349
6 5:00 AM - 6:00 AM	1,326
7 6:00 AM - 7:00 AM	1,348
8 7:00 AM - 8:00 AM	1,629
9 8:00 AM - 9:00 AM	1,888
10 9:00 AM - 10:00 AM	2,567
11 10:00 AM - 11:00 AM	2,366
12 11:00 AM - noon	2,439
13 noon - 1:00 PM	1,810
14 1:00 PM - 2:00 PM	2,267
15 2:00 PM - 3:00 PM	2,944
16 3:00 PM - 4:00 PM	9,458
17 4:00 PM - 5:00 PM	6,050
18 5:00 PM - 6:00 PM	2,041
19 6:00 PM - 7:00 PM	1,763
20 7:00 PM - 8:00 PM	1,383
21 8:00 PM - 9:00 PM	1,239
22 9:00 PM - 10:00 PM	1,340
23 10:00 PM - 11:00 PM	1,347





Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

24 11:00 PM - midnight	1,285
Total	53,096

### 5.5.6 Sources

Sources

Source	Events	0 - 100 %
1TimeServ	27,602 52.0 %	<div></div>
2NETLOGON	12,496 23.5 %	<div></div>
3Security	10,930 20.6 %	<div></div>
4SweepNT	1,008 1.9 %	<div></div>
5BROWSER	199 0.4 %	<div></div>
6N100	122 0.2 %	<div></div>
7PMC	10 0.2 %	<div></div>
8EventLog	96 0.2 %	<div></div>
9Service Control Manager	94 0.2 %	<div></div>
10RCONSV	54 0.1 %	<div></div>
19 other items	394 0.7 %	<div></div>
Total	53,096 100 %	



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.5.7 Types

Types

Type	▼ Events	0 - 100 %
1Information	40,172 75.7 %	<div></div>
2Success Audit	10,961 20.6 %	<div></div>
3Warning	1,043 2.0 %	<div></div>
4Error	914 1.7 %	<div></div>
5Failure Audit	6 0.0 %	<div></div>
Total	53,096 100 %	

### 5.5.8 Categories

Categories

Category	▼ Events	0 - 100 %
1None	40,838 76.9 %	<div></div>
2Object Access	10,493 19.8 %	<div></div>
3SweepInfo	1,008 1.9 %	<div></div>

4Logon/Logoff	383 0.7 %	<div></div>
5Service	214 0.4 %	<div></div>
6Debug	36 0.1 %	<div></div>
7System Event	29 0.1 %	<div></div>



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

Account			
8Management	25	0.0 %	.
9VPN	23	0.0 %	.
10Events	15	0.0 %	.

4 other items	32	0.1 %	■
Total	53,096	100 %	

### 5.5.9 Events

Events

Event	▼ Events	0 - 100 %
10	26,858 50.6 %	■
25711	11,807 22.2 %	■
3560	5,247 9.9 %	■
4562	5,246 9.9 %	■
55810	90 0.17 %	■
65722	609 1.1 %	■
711	394 0.7 %	■
864	393 0.7 %	■
9538	189 0.4 %	■
10528	189 0.4 %	■
84 other items	1,260 2.4 %	■
Total	53,096 100 %	



Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

WITHDRAWN

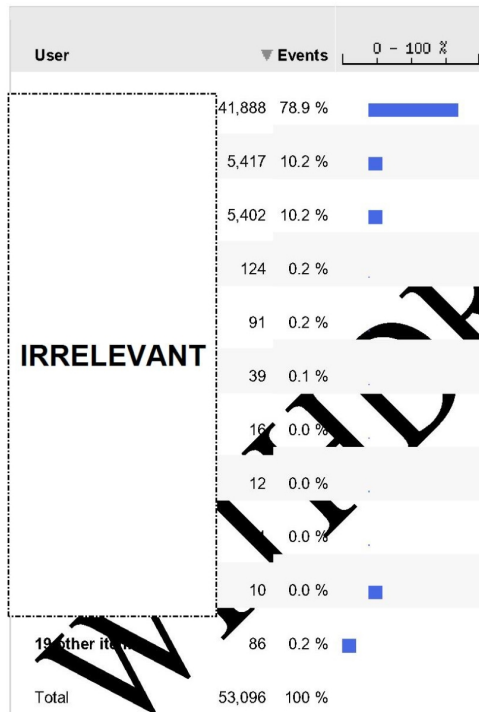


Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.5.10 Users

Users



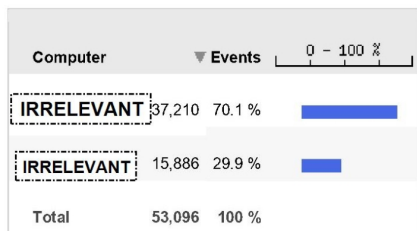


Horizon Event Logging Process for  
Operational Security  
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Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

### 5.5.11 Computers

Computers





# Horizon Event Logging Process for Operational Security Company-in-Confidence

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

## 5.5.12 Details

Details

Detail	Events	0 - 100 %
1Time set (offset < .5 second)	26,089 100.5 %	<div></div>
2Object Open:	5,247 9.9 %	<div></div>
3Handle Closed:	5,246 9.9 %	<div></div>
The partial synchronization request from the server 4successfully. 1 changes(s) has(have) been retu... IRRELEVANT completed	3,609 6.8 %	<div></div>
The partial synchronization request from the server 5completed successfully. 1 changes(s) has(have) been retu... IRRELEVANT	3,602 6.8 %	<div></div>
The partial synchronization request from the server 6completed successfully. 1 changes(s) has(have) been retu... IRRELEVANT	3,595 6.8 %	<div></div>
7t respond	394 0.7 %	<div></div>
8The specified NTPServer supports RFC-868(Time)	393 0.7 %	<div></div>
The partial synchronization request from the server 9completed successfully. 2 changes(s) has(have) been retu... IRRELEVANT	219 0.4 %	<div></div>
The partial synchronization request from the server 10completed successfully. 2 changes(s) has(have) been retu... IRRELEVANT	216 0.4 %	<div></div>
<b>582 other items</b>	3,762 7.1 %	<div></div>
Total	53,089 100 %	



**Horizon Event Logging Process for  
Operational Security  
Company-in-Confidence**

Ref: RS/PRO/049  
Version: 0.3  
Date: 03-Feb-2009

## 6.0 Appendix B

This appendix includes details of the prioritisation that platforms are given based on their Security Tier and Domain for HNG-X and is to be used as a guideline for Horizon. The Analysis of logs and Events will be prioritised based on this.



## 7.0 Appendix C

Appendix C summarizes the Security events that Windows platform generate and will need to be included as a basis for analysis. Linux and Solaris events will follow in a later version of this document.



## 8.0 Appendix D

Appendix D gives full details of the reports created by Fujitsu Services recommended SIEM.

