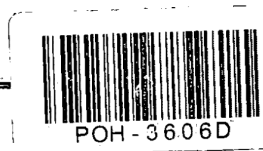


Thomas Penny



From: jane.m.owen [GRO]
Sent: 01 December 2009 16:05
To: Thomas Penny
Subject: RE: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th March 2009
Guildford Crown Court

Hi Penny
Spoken to the investigator and he has asked is there any chance of us having the
information by Christmas?
I've said that I will let him know in due course.

Regards

Jane

Jane Owen
Security Team Advisor
Security Team, Post Office Ltd

"Thomas Penny"
[GRO]
<jane.m.owen [GRO]
[GRO]
of Seema Misra - POLtd0708/0249 - Trial 15th
01/12/2009 15:15

To:
cc:
Subject: RE: West Byfleet PO - Case
March 2009 Guildford Crown Court

Thanks, Jane.

Do you know what the return/court requirements are for this case, please?

Kind regards
Penny

Penny Thomas
Security Analyst, Customer Services

Fujitsu Services Retail & Royal Mail Group Account Lovelace Road, Bracknell, Berks
RG12 8SN

Tel:
Mob:

GRO

Fax:
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-----Original Message-----

From: jane.m.owen@postoffice.co.uk **GRO**

Sent: 01 December 2009 14:46

To: Thomas Penny

Subject: Fw: West Byfleet PO - Case of Seema Misra - POLtd0708/0249 - Trial 15th March 2009 Guildford Crown Court

Penny

This is the email and attachments that we chatted about.

Please let me know if you need anything else from me and if this kind of request needs to be raised in a more official way.

Regards

Jane

Jane Owen
Security Team Advisor
Security Team, Post Office Ltd

(Embedded image moved to file:
pic14958.gif) Royal Mail, Clippers
House, 3rd Floor, Clippers Quay,
SALFORD. M50 3NW

(Embedded image moved to file:

GRO

----- Forwarded by Jane M Owen/e/POSTOFFICE on 01/12/2009 14:40 -----

John Longman

To: Jane M

Owen/e/POSTOFFICE@POSTOFFICE

26/11/2009 12:25

cc:

Andy.Dunks

GRO

Subject: West Byfleet PO

- Case of Seema Misra - POLtd0708/0249 - Trial 15th March
2009 Guildford Crown Court

Jane

Benny
I attach a report from the defence expert where he has highlighted a number of problems with the Horizon system. Our barrister, Warwick Tatford has asked that the problems with Horizon that he has raised in his report are replied to in a witness statement form. I presume that an employee of Fujitsu would have to produce the witness statement.

(See attached file: misra - 2nd interim technical expert's report 19.11.09.doc) (See attached file: misra - electronic Funds Transfer PCI sched.doc)

In addition to this the defence have also requested the following information with regard the hardware equipment installed at West Byfleet.

- Andy*
- 1) Please provide details of any business testing carried out by the Post Office on the system before it went live.
 - 2) Please provide the service logs for the system at West Byfleet PO for a period commencing six months prior to the defendant taking over as sub postmistress (30/06/2005) to the present day.
 - 3) Please confirm when and why the hardware in the system at West Byfleet PO has been changed.
 - 4) By whom have these changes been made.
 - 5) When new hardware was installed at West Byfleet was it brand new or reconditioned.
 - 6) If it is the latter please confirm the identity of the PO from which the reconditioned hardware came and why the hardware has been removed from that PO.

(Embedded image moved to file: pic28491.jpg)

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