

**Thomas Penny**

**From:** jane.m.owen@**GRO**  
**Sent:** 02 December 2009 12:59  
**To:** Thomas Penny  
**Subject:** Fw: Misra - West Byfleet PO  
  
**Attachments:** pic29972.gif; pic15839.jpg



   
pic29972.gif (1 KB) pic15839.jpg (73 KB)

Penny  
The investigator in this case has asked for some further information from Fujitsu  
Regards  
Jane

Jane Owen  
Security Team Advisor  
Security Team, Post Office Ltd

(Embedded image moved to file:  
pic29972.gif) Royal Mail, Clippers  
House, 3rd Floor, Clippers' Quay,  
Salford. M50 3NW

----- Forwarded by Jane M Owen/e/POSTOFFICE on 02/12/2009 12:56 -----

John Longman  
Owen/e/POSTOFFICE@POSTOFFICE  
02/12/2009 11:34  
To: Jane M  
cc:  
Subject: Misra - West Byfleet PO

Jane

The defence have requested some further questions which I think only Fujitsu can answer. Could you forward them and ask for a response.

- 1) In light of the above, the statement by Fujitsu that the calls to the helpline were of a routine nature is not accepted. Please provide a copy of the log of all calls made to the helpline by West Byfleet Post Office for a period from 6 months prior to the Defendant becoming sub-post until the present day. (Date range required - 1st Jan 2005 to 30th November 2009)
- 2) In the Defence Expert's interim report reference was made to the need to

have sight of service logs for West Byfleet. Comment has been made as to the huge cost involved in pursuing this exercise. Please provide details as to the work involved in this action and why the cost is so high. Depending on the answer provided to this request and others contained in this document, a decision will then be taken by the defence as to whether this action needs to be pursued. (Date range of Transaction Logs requested 1st Jan 2005 to 30th November 2009. How much would it cost to produce transaction logs for this period).

- 3) In light of the Post Office's stated intention to commence rolling out the new computerised accounting system from January 2010, please confirm what steps are being taken to preserve the end to end architecture of the Horizon system in general and, in particular, to West Byfleet Post Office.

(Embedded image moved to file: pic15839.jpg)

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